

PERFORMANCE REPORT

The overall aim of the Department is:

“To discharge fully the Office of Assessor and Electoral Registration Officer in a manner that is exemplary”

This broad aim requires to be rendered more specific and to this end The Scottish Executive, in consultation with the Accounts Commission, established the following key performance indicators for use by Assessors in connection with the ‘best value’ regime.

KEY PERFORMANCE INDICATORS – 2023/2024

| VALUATION ROLL | 2023/24 | 2022/23 | 2021/22 |
|---|----------------|----------------|----------------|
| Total number of entries | 23,166 | 23,313 | 23,569 |
| Total Rateable Value | 463.3m | £411.9m | £409.6m |
| No of Amendments Effected | 1,881 | 1,622 | 1,689 |
| Amendments within time periods (%) | | | |
| 0-3 months | 25 | 50 | 53 |
| 3-6 months | 20 | 20 | 16 |
| Over 6 months | 55 | 30 | 31 |
| <u>COUNCIL TAX</u> | | | |
| Total No of Entries | 147,630 | 146,050 | 144,692 |
| Adjustment to Band D Equivalent | 145,201 | 143,445 | 141,940 |
| New Entries Added | 2,162 | 1,860 | 1,934 |
| New entries within time periods (%) | | | |
| 0-3 months | 52 | 71 | 75 |
| 3-6 months | 15 | 19 | 15 |
| Over 6 months | 33 | 9 | 9 |
| <u>GENERAL</u> | | | |
| Costs of All Permanent Staff | 2.437m | 2.330m | 2.214m |
| Number of FTE staff as at 1 April each year | 52.4 | 49.5 | 50.1 |