

The Highland Council
ADULT & CHILDREN'S SERVICES COMMITTEE
22 MAY 2013

Agenda Item	8.
Report No	ACS/47/13

Performance Report – Children's Services
Report by Director of Health and Social Care

Summary

This report provides an update on the performance framework for Children's Services at the end of 2012/13.

1. Background

- 1.1 Highland Council and NHS Highland have agreed a performance framework for children's services, as part of the lead agency arrangements. This performance report is presented to the Adult & Children's Services Subcommittee, as well as to NHS Highland.
- 1.2 All of the performance measures in the framework have been allocated to *For Highlands Children 4* Improvement Groups.
- 1.3 All meetings of the Committee are provided with new data. This report includes all of the outcome indicators in the Performance Framework, as an end of year report, which is attached as **Appendix One**. However, data remains outstanding with regard to a number of measures.

2 Performance Measures

- 2.1 Commentary is provided on the following measures, where performance is not broadly on target or better (i.e. is rated AMBER or RED) or is otherwise of note.

2. Effective handover of planning and support arrangements for young people with continuing needs

Significant priority has been given to improvements in transition planning across both organisations, led by the Chief Executives, albeit no methodology is as yet in place for auditing operational arrangements.

3: By March 2013 no young people will wait longer than 26 weeks for access to Primary Mental Health Worker

A small number of young people were waiting more than 26 weeks from September – December 2012. In part this was due to recent vacancies, but it was also due to changed practice across mental health services, which have been discussed with NHS Highland's Child Health Commissioner.

None of the 45 children waiting to be seen at the end of January, had been waiting more than 26 weeks, and it was anticipated that this was sustainable. However, local difficulties in a small number of cases have caused one young person to be waiting more than 26 weeks in February, and two in March.

This outcome indicator is being closely monitored and managed and a detailed report on issues and actions being taken will be provided to the next meeting of the Committee.

4. A review of child’s plans will show they are fit for purpose

A review of Child’s Plan has led to the development of version 2, which is presently being rolled out, and will then be further audited.

5. Improvement in the quality of the Childs Plan through embedding of self evaluation framework

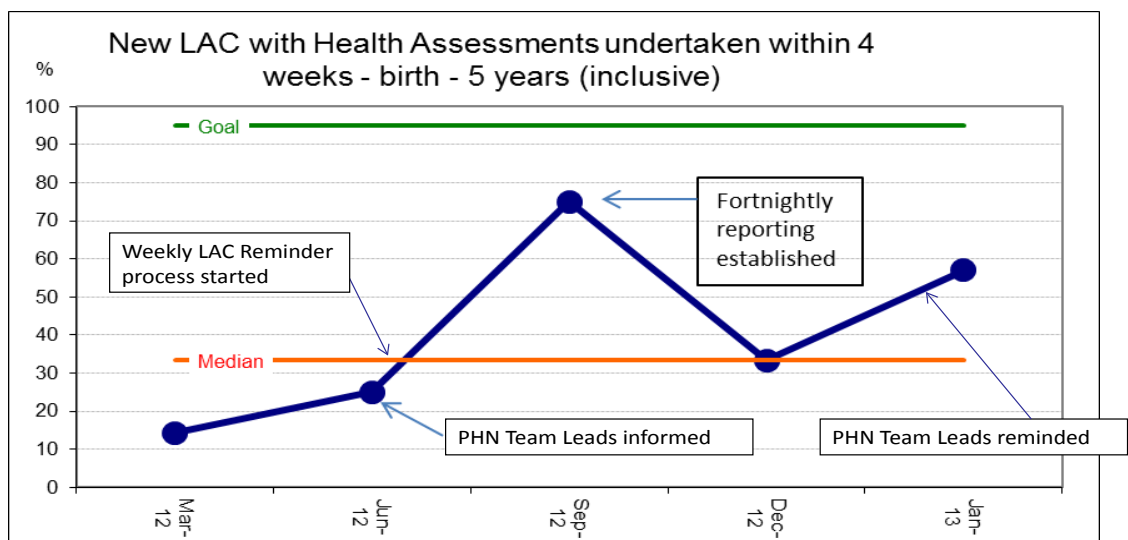
Supported self evaluation activity is now taking place across all teams and units in the Health & Social Care Service, and implementation of the new Child's Plan will be included.

15. 100% of statutory health assessments to be done within 4 weeks of becoming Looked After

16. 100% of Initial LAC health assessments to be included in Childs Plans

Good progress has been achieved over the year with regard to the delivery of these targets, albeit there was some slippage in February with regard to No. 16.

Critically, the focus has increasingly been on the quality of assessments as well as the quantity, and after some slippage regarding frequency, as shown below for pre-5’s, the rate is now recovering. Additionally, these indicators are now monitored on a fortnightly basis.



29. Fewer placement moves when children are looked after

This is a critical indicator, but there continue to be challenges about accurate representation of the number and frequency of placement moves.

31. Number of parents accessing parenting groups

Previous measures are no longer considered robust. Accordingly, accurate measurement will be dependent on implementation of new teams in each District, with a focus on support for parents.

35. There will be evidence that children are involved, engaged and included across service and policy development

Young people's involvement is apparent at various levels of service and policy development, including as reported to this meeting of the Committee. There is a need to ensure full involvement in finalising *For Highland's Children 4*.

36. Increase the number of LAC supported through the Family Firm scheme

Good progress has been made, albeit less than anticipated, due to the need to ensure additional support, which is now in place.

44. 100% of services within ICS have up to date service development plan

Self evaluation processes have been initiated across the Health & Social Care Service and as part of *For Highland's Children 4*, but agreed improvement plans are not yet in place in all teams and units.

3 Implications arising from Report

- 3.1 There are a range of resource implications with regard to these performance indicators, but in most cases, performance can be addressed within current resources.
- 3.2 There are no legal, equality or climate change implications.

Recommendation

Members are asked to consider and comment on this performance information.

Designation: Director of Health & Social Care

Date: 13 May 2013

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Indicator	Measure & Detail	Target	Target date	Latest Reported Period												Reporting Period
				APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	
Achieving - Maintain and improve the high levels of individual achievement for all children and young people																
19	Reduction in the exclusion rate for Looked After Children	reduction from baseline	school year						84 per 1,000							annual
									30 of 359							
20	Increase in the number of LAC who attain qualification in any subject at level 3 or above	63%	2012/2013 qualification results						61.4%							annual
									27 of 44							
21	Increase in the number of LAC who attain qualifications in English/maths at level 3 or above	50%	2012/2013 qualification results						47.7%							annual
									21 of 44							
22	Increase the percentage of young people reporting their learning environment as positive	increase from baseline level	Jun-13					82.6%								annual
								21600 of 26163								
Nurtured - Promote the general wellbeing of children and young people in vulnerable families through enhanced support for parents and carers, particularly in the early years																
23	Develop staff training around attachment, resilience, and child development	not set	Mar-15													annual
Nurtured - Improve opportunity for parents, children and young people to make positive choices about their quality of life through access to employment and training																
24	Provide wraparound childcare in every associated school group	100%	2013											100.0%	100.0%	annual
													27 of 27	28 of 28		
Nurtured - Improve the outcomes for children who cannot live with their own parents through delivery of the Action Plan for Looked after Children and the Corporate Parenting Strategy																
25	Increase the proportion of children who are Looked After at home	increase from baseline level	Mar-13	29.8%	28.5%	28.0%	27.2%	28.4%	26.8%	26.4%	26.1%	27.0%	25.9%	26.3%	27.3%	monthly
				157 of 527	146 of 513	145 of 518	140 of 514	147 of 517	136 of 507	131 of 497	130 of 498	130 of 482	125 of 482	129 of 490	132 of 483	
26	Increase in the number of children who need to live away from the family home, but can be supported in kinship care	increase from baseline level	Mar-13	17.3%	17.2%	17.2%	16.9%	16.6%	17.4%	19.1%	18.7%	19.3%	19.9%	20.8%	19.3%	monthly
				91 of 527	88 of 513	89 of 518	87 of 514	86 of 517	88 of 507	95 of 497	93 of 498	93 of 482	96 of 482	102 of 490	93 of 483	
27	Sustain the number of respite nights provided	maintain 2010/11 level of provision	Mar-13	249	531	774	1040	1243	1521	1882	2126	2496	2781	3228	3612	monthly cumulative
				target 258	target 517	target 775	target 1034	target 1292	target 1551	target 1809	target 2067	target 2326	target 2584	target 2843	target 3101	
28	Sustain the number of respite day hours provided	maintain 2010/11 level of provision	Mar-13	2199	4331	5877	8741	11325	13549	16205	18743	20912	23432	26224	28953	monthly cumulative
				target 2314	target 4628	target 6942	target 9256	target 11570	target 13885	target 16199	target 18513	target 20827	target 23141	target 25455	target 27769	

Indicator	Measure & Detail	Target	Target date	Latest Reported Period												Reporting Period
				APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	
Children's Services are delivered effectively and efficiently - Improve service delivery through service review and redesign																
51	Year on year there will be an increase in the number of integrated teams set around associated school groups	annual increase	Mar-17													annual
Children's Services are delivered effectively and efficiently - Examine the effectiveness of joint working to improve the climate of partnership and collaboration																
52	Evidence that the decisions contained within Childs Plan have the agreement of all partners	not set	not set													annual
53 (a)	Year on year the number of complaints diminishes	reduce from baseline level	Mar-14	1	1	1	1	2	0	1	2	0	0	0	0	monthly
53 (b)	Year on year the number of complaints diminishes (% responded to within 28 days)	increase from baseline level	Mar-14	100%	0%	0%	0%	0%	n/a	0%	0%	n/a	n/a	n/a	n/a	monthly
				1 of 1	0 of 1	0 of 1	0 of 1	0 of 2	0 of 0	0 of 1	0 of 2	0 of 0	0 of 0	0 of 0	0 of 0	