

The Highland Council
ADULT & CHILDREN'S SERVICES COMMITTEE
21 AUGUST 2013

Agenda Item	12.
Report No	ACS/72/13

Performance Report – Children's Services
Report by Director of Health and Social Care

Summary

This report provides an update on the performance framework for Children's Services.

1. Background

- 1.1 Highland Council and NHS Highland have agreed a performance framework for children's services, as part of the lead agency arrangements. This performance report is presented to the Adult & Children's Services Committee, as well as to NHS Highland.
- 1.2 All of the performance measures in the framework have been allocated to *For Highlands Children 4* Improvement Groups. All meetings of the Committee are provided with new data, which is attached as **Appendix One**.
- 1.3 Commentary is provided on the following measures, where performance is not broadly on target or better (i.e. is rated AMBER or RED) or is otherwise of note.

2 Performance Measures

- 2.1 3: By March 2013 no young people will wait longer than 26 weeks for access to Primary Mental Health Worker

There have been continuing challenges achieving zero children waiting 26 weeks to be seen. This is the subject of a separate report to this meeting of the Committee.

This target will require to be adjusted to 18 weeks, ahead of the Government requirement from December 2014.

7: New-born babies exclusively breastfed at 6-8 weeks review to increase to 36%

8. 95% return rate for 6 -8 week assessment

Performance is RAGed as red for both indicators, albeit it remains high in comparison with national comparators. The national target of 33% by 2010/11 is now a standard. NHS Highland has set a higher target at 36%.

It is now clear that the return rate of the child health surveillance form is low from some GP Practice areas, and the Infant Nutrition Adviser for NHS Highland is working with Practices to improve this.

9. Child Health Weight interventions

Highland had been required to re-profile this HEAT target, given previous difficulties, but we are now exceeding the target.

12; 13; 14: Alcohol and Drug Misuse and Smoking at P7, S2 and S4

Initial results of the twice yearly Lifestyle Survey are now available, and they indicate very significant improvements in relation to self-reported use of alcohol, drugs and smoking by young people, on the basis of a high (60%) return. Further analysis will take place on particular groups and geographical areas.

15 Health assessments to be undertaken within 4 weeks of child becoming looked after.

17. Evidence of allocated Health Plan Indicator for looked after children.

100% of health assessments were achieved within 4 weeks in May, and more than 95% of Health Plan Indicators have been allocated to looked after children throughout 2013.

18: Reduce waiting times for AHP Services

The HEAT target requires compliance with a maximum 18 week waiting time by December. The reporting processes in place are not yet able to provide accurate information, and this is being pursued by both organisations.

27; 28: Sustain the number of respite nights and respite day hours

Following a period of underachievement, we have now exceeded the target at the end of 2012/13, and in the first quarter of 2013/14. A full report is being presented to this meeting of the Committee.

41: Looked after children in out of authority placements

We have been operating with a higher than usual level of (high cost) secure care placements. There is further information regarding this in the revenue monitoring report.

The Programme Manager (Alternatives to Out of Authority Placements) has commenced, and is beginning to pursue a number of streams of activity.

48: Every staff member has a PDP

Audit activity to date indicates that 48.8% of staff have PDPs in place. That

involves 291 out of 596 staff.

53: Stage Two complaints are responded to within 28 days

Only one of four complaints was responded to within the timescale. This has been a matter of focussed discussion at management meetings, and will continue to be prioritised.

3 Implications arising from Report

3.1 There are a range of resource implications with regard to these performance indicators, but in most cases, performance can be addressed within current resources.

3.2 There are no legal, equality or climate change implications.

Recommendation

Members are asked to consider and comment on this performance information.

Designation: Director of Health & Social Care

Date: 6 August 2013

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Appendix 1

	Measure & Detail	Target	Target date	2012/13												2013/14			Comments
				APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	
Safe - Ensure that individual Child Protection Plans are effective in promoting safe caring and reducing concern for the child in the immediate and long term																			
1	Reduce the number of children on the child protection register who have been registered previously	reduce from baseline level	Mar-13	6.31%	5.45%	6.02%	5.58%	5.10%	3.69%	4.17%	4.26%	3.85%	5.30%	3.58%	3.69%	4.25%	3.83%	4.05%	Each data point covers 12 months. 'Registered previously' means there was a gap of 12 months or less between registrations. Baseline covers April 2009 to March 2012: 32 of 437 children had a previous registration (7.32%). <i>Proposed changes:</i>
				13 of 206	12 of 220	13 of 216	13 of 233	13 of 255	10 of 271	10 of 240	11 of 258	11 of 286	15 of 283	10 of 279	10 of 271	11 of 259	10 of 261	10 of 247	
				0.0%	3.1%	2.7%	4.2%	12.2%	11.9%	13.5%	2.9%	2.4%	0.0%	2.4%	5.0%	13.6%	6.1%	13.5%	
3	By March 2013 no young people will wait longer than 26 weeks for access to Primary Mental Health Worker	continual reduction from baseline to zero	Mar-13	0 of 73	1 of 32	1 of 37	1 of 24	5 of 41	5 of 42	5 of 37	1 of 34	1 of 42	0 of 45	1 of 41	2 of 40	3 of 22	2 of 33	5 of 37	This is a sub set of the CAMHS target as it only relates to waiting times for PMHWs. Baseline 31 March 2012 = 42 people were waiting for access to a PMHW. 19.05% (8 of 42) of those had been waiting longer than 18 weeks. Of these 8, 7 (16.67%) had been waiting longer than 26 weeks. <i>Proposed changes:</i>
				0.0%	3.1%	2.7%	4.2%	14.6%	14.3%	16.2%	2.9%	4.8%	2.2%	12.2%	20.0%	22.7%	24.2%	18.9%	
			0 of 73	1 of 32	1 of 37	1 of 24	6 of 41	6 of 42	6 of 37	1 of 34	2 of 42	1 of 45	5 of 41	8 of 40	5 of 22	8 of 33	7 of 37		
Healthy - Improve the life chances of children by supporting parents and carers to access and use appropriate health services for their children, particularly in the early years																			
6	Immunisation uptake rates of MMR1 (% of 5 year olds)	95%	Mar-13			95.5%			95.8%						94.6%				3 month time lag for data. Baseline = Highland 97.5% (March 2012) Exceeded Target. <i>Proposed changes:</i>
7	New-born babies exclusively breastfed at 6-8 weeks review to increase to 36% (HEAT)	36%	Mar-12			33.4%			32.4%						31.9%				6 month time lag for data. Baseline = Highland HSCP 29.4% (31/03/2012) 6 month lag on data. <i>Proposed changes:</i>
8 (a)	95% return rate for 6-8 week assessment	95%	Mar-13			83.0%			76.0%						75.0%				6 month time lag for data. Baseline = NHS Highland 81.5% (Babies born 01/01/2012-31/3/2012). <i>Proposed changes:</i>
8 (b)	Allocation of Health Plan Indicator at 6-8wks from birth	95%	Mar-13			83%			73%						78%				6 month time lag for data. Target=95% of returned assessments. Baseline required. <i>Proposed changes:</i>
9	Achieve 641 interventions for child healthy weight intervention programme for 2-15 year olds over 3	641	Mar-14			82			83						211			334	Baseline =NHS Highland excluding A&B= 47 interventions (target was 43) (March 2011) <i>Proposed changes:</i>
						target			target					target			target		
						58			65					145			249		

Healthy - Improve the life chances of children and young people by promoting self esteem and reducing the level of high risk activity among young people															
12 (a)	Reduction in self reported incidence of alcohol misuse P7 (10-11 year olds)	reduce from baseline of 8%	Mar-14											2.9%	Highland Lifestyle Survey "any alcohol in the last week", baseline = 8% (2011)
														47 of 1624	Proposed changes:
12 (b)	Reduction in self reported incidence of alcohol misuse S2 (12-13 year olds)	reduce from baseline of 23%	Mar-14											12.8%	Highland Lifestyle Survey "any alcohol in the last week", baseline = 23% (2011)
														218 of 1700	Proposed changes:
12(c)	Reduction in self reported incidence of alcohol misuse S4 (14-15 year olds)	reduce from baseline of 50%	Mar-14											31.0%	Highland Lifestyle Survey "any alcohol in the last week", baseline = 50% (2011)
														538 of 1733	Proposed changes:
13 (a)	Reduction in self reported incidence of drugs misuse P7 (10-11 year olds)	reduce from baseline of 5%	Mar-14											1.9%	Highland Lifestyle Survey "any drugs in the last week", baseline = 5% (2011)
														31 of 1598	Proposed changes:
13 (b)	Reduction in self reported incidence of drugs misuse S2 (12-13 year olds)	reduce from baseline of 6%	Mar-14											4.4%	Highland Lifestyle Survey "any drugs in the last week", baseline = 6% (2011)
														73 of 1670	Proposed changes:
13 (c)	Reduction in self reported incidence of drugs misuse S4 (14-15 year olds)	reduce from baseline of 13%	Mar-14											8.1%	Highland Lifestyle Survey "any drugs in the last week", baseline = 13% (2011)
														138 of 1711	Proposed changes:
14 (a)	Reduction in self reported incidence of smoking P7 (10-11 year olds)	reduce from baseline of 1%	Mar-14											0.5%	Highland Lifestyle Survey "smoked once or more in the last week", baseline = 1% (2011)
														8 of 1589	Proposed changes:
14 (b)	Reduction in self reported incidence of smoking S2 (12-13 year olds)	reduce from baseline of 8%	Mar-14											5.5%	Highland Lifestyle Survey "smoked once or more in the last week", baseline = 8% (2011)
														93 of 1676	Proposed changes:
14 (c)	Reduction in self reported incidence of smoking S4 (14-15 year olds)	reduce from baseline of 20%	Mar-14											12.0%	Highland Lifestyle Survey "smoked once or more in the last week", baseline = 20% (2011)
														205 of 1711	Proposed changes:

