

The Highland Council
ADULT & CHILDREN'S SERVICES COMMITTEE
25 September 2013

Agenda Item	8.
Report No	ACS/88/13

Performance Report – Children's Services

Report by Director of Health and Social Care

Summary

This report provides an update on the performance framework for Children's Services.

1. Background

- 1.1 Highland Council and NHS Highland have agreed a performance framework for children's services, as part of the lead agency arrangements. This performance report is presented to the Adult & Children's Services Committee, as well as to NHS Highland.
- 1.2 All of the performance measures in the framework have been allocated to *For Highlands Children 4* Improvement Groups. All meetings of the Committee are provided with new data, which is attached as **Appendix One**.
- 1.3 Commentary is provided on the following measures, where performance is not broadly on target or better, or is otherwise of note.

2 Performance Measures

- 2.1 3: By March 2013 no young people will wait longer than 26 weeks for access to Primary Mental Health Worker

There was an exception report on this outcome target at the August Committee, as there had been 10 breaches of the 26 week target in the first three months of the year. There were no breaches in July, when the number of referrals was also greater. Only one young person waited for more than 18 weeks, which will be the target from December 2014.

7: New-born babies exclusively breastfed at 6-8 weeks review to increase to 36%

There is an exception report regarding this target, at this Committee.

16: 95% of Initial LAC health assessments to be included in Childs Plans

Revised processes and closer scrutiny were put in place in March and April, that identified looked after children who were not being taken account of in

these processes and figures. These children had become looked after a number of weeks and months before this scrutiny occurred; therefore achieving the target was not possible.

The response was to:

- 1) alert staff and managers to ensure that there was clarity about health assessment being initiated as soon as children become looked after;
- 2) establish a monthly check in order to ensure we were picking up all looked after children;
- 3) initiate process reminders to social workers and escalation to Team Leaders if required;
- 4) update the formal procedures for the health of looked after children.

In addition, more recently, scrutiny of Child's Plans has been made difficult by a delay in migrating the new Child's Plan format into CareFirst. Current Plans are being recorded as a Word document.

26b. The number of children where permanence achieved via a Residence Order.

This statistic is now reported to Committee. This recognises that it is a positive development for children to be supported by a Residence Order, particularly because many of them will have formerly been looked after via a kinship care arrangement.

41: Fewer looked after children are in out of authority placements

Detail about current performance is included in the revenue monitoring report. The Committee has also requested a review of the definition of this target.

3 Implications arising from Report

- 3.1 There are a range of resource implications with regard to these performance indicators, but in most cases, performance can be addressed within current resources.
- 3.2 There are no legal, equality or climate change implications.

Recommendation

Members are asked to consider and comment on this performance information.
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Designation: Director of Health & Social Care

Date: 16 September 2013

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Appendix 1

Indicator	Measure & Detail	Target	Target date	2012/13												2013/14						
				APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG		
Safe - Ensure that individual Child Protection Plans are effective in promoting safe caring and reducing concern for the child in the immediate and long term																						
1	Reduce the number of children on the child protection register who have been registered previously	reduce from baseline level	Mar-13	5.26%	4.76%	5.00%	4.69%	4.26%	3.45%	3.15%	3.15%	3.05%	4.25%	2.71%	2.80%	3.67%	3.69%	4.93%	4.44%	4.35%		
				13 of	12 of	12 of	12 of	11 of	9 of	8 of	8 of	8 of	11 of	7 of	7 of	9 of	9 of	11 of	11 of	11 of	11 of	
				247	252	240	256	258	261	254	254	262	259	258	250	245	244	223	248	253		
				1	1	1	1	1	1	1	1	1	4	4	4	4	4	4	4	4	4	4
				7	6	6	6	5	4	4	4	4	4	0	1	1	1	4	4	4	4	4
				3	3	3	3	3	3	3	3	3	3	3	2	2	2	1	1	1	1	1
				2	2	2	2	2	1	0	0	0	0	0	0	2	2	2	2	2	2	2
3	By March 2013 no young people will wait longer than 26 weeks for access to Primary Mental Health Worker	continual reduction from baseline to zero	Mar-13	0.0%	3.1%	2.7%	4.2%	12.2%	11.9%	13.5%	2.9%	2.4%	0.0%	2.4%	5.0%	13.6%	6.1%	13.5%	0.0%			
				0 of	1 of	1 of	1 of	5 of	5 of	5 of	1 of	1 of	0 of	1 of	2 of	3 of	2 of	5 of	0 of			
			73	32	37	24	41	42	37	34	42	45	41	40	22	33	37	39				
			Dec-14	0.0%	3.1%	2.7%	4.2%	14.6%	14.3%	16.2%	2.9%	4.8%	2.2%	12.2%	20.0%	22.7%	24.2%	18.9%	2.6%			
				0 of	1 of	1 of	1 of	6 of	6 of	6 of	1 of	2 of	1 of	5 of	8 of	5 of	8 of	7 of	1 of			
				73	32	37	24	41	42	37	34	42	45	41	40	22	33	37	39			
			Healthy - Improve the life chances of children by supporting parents and carers to access and use appropriate health services for their children, particularly in the early years																			
7	New-born babies exclusively breastfed at 6-8 weeks review to increase to 36% (HEAT)	36%	Mar-12			33.4%			32.4%			31.9%										
Healthy - Improve the life chances of children and young people by promoting self esteem and reducing the level of high risk activity among young people																						
15	95% of statutory health assessments to be done within 4 weeks of becoming Looked After	95%	Mar-13			33.3%			72.0%			60.9%	81.8%	81.8%	70.0%	69.2%	100.0%	100.0%	94.4%			
						2 of			18 of			14 of	9 of	9 of	7 of	9 of	4 of	10 of	17 of			
						6			25			23	11	11	10	13	4	10	18			
16	95% of Initial LAC health assessments to be included in Childs Plans	95%	Mar-13			16.7%			80.0%			78.3%	72.7%	63.6%	60.0%	23.1%	75.0%	54.5%				
						1 of			20 of			18 of	8 of	7 of	6 of	3 of	3 of	6 of				
						6			25			23	11	11	10	13	4	11				
17	Evidence of allocated Additional Health Plan Indicator for LAC	95%	Mar-13			73%			92%			95%	97.7%	99.0%	98.0%	98.0%	99.0%	98.0%				
												463 of										
												474										

Nurtured - Improve the outcomes for children who cannot live with their own parents through delivery of the Action Plan for Looked after Children and the Corporate Parenting Strategy																						
25a	Proportion of children who are Looked After at home			29.8%	28.5%	28.0%	27.2%	28.4%	26.8%	26.4%	26.1%	27.0%	25.9%	26.3%	27.3%	26.9%	26.8%	27.3%	26.9%	26.9%		
				157 of	146 of	145 of	140 of	147 of	136 of	131 of	130 of	130 of	125 of	129 of	132 of	130 of	127 of	127 of	127 of	127 of	126 of	
				527	513	518	514	517	507	497	498	482	482	490	483	484	473	466	472	468	468	
26a	Increase in the number of children who need to live away from the family home, but can be supported in kinship care	increase from baseline level	Mar-13	17.3%	17.2%	17.2%	16.9%	16.6%	17.4%	19.1%	18.7%	19.3%	19.9%	20.8%	19.3%	18.8%	19.2%	18.5%	18.2%	18.2%		
				91 of	88 of	89 of	87 of	86 of	88 of	95 of	93 of	93 of	96 of	102 of	93 of	91 of	91 of	86 of	86 of	85 of		
				527	513	518	514	517	507	497	498	482	482	490	483	484	473	466	472	468	468	
26b	Increase in the number of children where permanence achieved via a Residence order			55	56	55	56	58	59	61	60	61	62	62	67	67	66	66	66	66		
27	Sustain the number of respite nights provided	maintain 2010/11 level of provision	Mar-13	249	531	774	1040	1243	1521	1882	2126	2496	2781	3228	3612	368	676	974	1312			
				target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target
				258	517	775	1034	1292	1551	1809	2067	2326	2584	2843	3101	258	517	775	1034	1292	1292	
28	Sustain the number of respite day hours provided	maintain 2010/11 level of provision	Mar-13	2199	4331	5877	8741	11325	13549	16205	18743	20912	23432	26224	28953	2701	5236	7993	11531			
				target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target
				2314	4628	6942	9256	11570	13885	16199	18513	20827	23141	25455	27769	2314	4628	6942	9256	11570	11570	
Included - Reduce the effects of disadvantage by providing opportunity for achievement of personal goals and involvement in community life for all vulnerable children, including those with disability and Looked After Children through																						
41	Fewer LAC children are in out of authority placements	reduce from baseline	Mar-13	8.5%	8.6%	8.1%	9.7%	9.1%	8.9%	9.1%	8.6%	8.9%	10.0%	9.0%	9.1%	8.9%	9.3%	9.9%	9.3%	9.2%		
				45	44	42	50	47	45	45	43	43	48	44	44	43	44	46	44	43	43	
				of 527	of 513	of 518	of 514	of 517	of 507	of 497	of 498	of 482	of 482	of 490	of 483	of 484	of 473	of 466	of 472	of 468	of 468	
Children's Services are delivered effectively and efficiently - Examine the effectiveness of joint working to improve the climate of partnership and collaboration																						
53 (a)	Year on year the number of complaints diminishes	reduce from baseline level	Mar-14	1	1	1	1	2	0	1	2	0	0	0	0	3	0	1	2	3		
53 (b)	Year on year the number of complaints diminishes (% responded to within 28 days)	increase from baseline level	Mar-14	100%	0%	0%	0%	0%	n/a	0%	0%	n/a	n/a	n/a	n/a	33%	n/a	0%	50%			
				1 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	1 of	0 of	0 of	1 of	0 of	
				1	1	1	1	2	0	1	2	0	0	0	0	0	3	0	1	2	0	