

The Highland Council
ADULT & CHILDREN'S SERVICES COMMITTEE

13 November 2013

Performance Report – Children's Services

Report by Director of Health and Social Care

Agenda Item	8.
Report No	ACS/99/13

Summary

This report provides an update on the performance framework for Children's Services.

1. Background

- 1.1 Highland Council and NHS Highland have agreed a performance framework for children's services, as part of the lead agency arrangements. This performance report is presented to the Adult & Children's Services Committee, as well as to NHS Highland.
- 1.2 All of the performance measures in the framework have been allocated to *For Highlands Children 4* Improvement Groups. All meetings of the Committee are provided with new data, which is attached as **Appendix One**.
- 1.3 Commentary is provided on the following measures, where performance is not broadly on target or better, or is otherwise of note.

2 Performance Measures

- 2.1 3: By March 2013 no young people will wait longer than 26 weeks for access to Primary Mental Health Worker

There was one young person who waited more than 26 weeks for an intervention by a Primary mental Health Worker in August, representing 3.4% of the cohort. While this level does not breach the HEAT target, we seek to have no breaches, and the circumstances are being investigated.

8a: Return rate for 6-8 week assessment

The provisional figure suggests that the return rate for the 6-8 week assessment has fallen to 72.1%. This process is dependent on GP Practices, and does not reflect the performance on the actual assessments. This matter has been pursued, but requires further action.

9: Achieve 641 interventions for child healthy weight intervention programme for 2-15 year olds over 3 years (ending March 2014)

High 5 is an innovative Health & Wellbeing programme which is being rolled out across Highland primary schools. The programme, delivered by class teachers, offers rich learning experiences covering food and nutrition, the benefits of exercise and the development of emotional intelligence around advertising, marketing and body image as portrayed in the media.

To date, 4250 pupils have participated in the programme and by March 2014 this will be 9900 from 150 of Highland's 178 primary schools. The programme has achieved its target (an NHS HEAT target) 6 months ahead of schedule. It will be embedded as part of schools' planning within Curriculum for Excellence and will continue to impact positively on pupils' health and wellbeing, well beyond the time frame of the current HEAT target.

15: 95% of statutory health assessments to be done within 4 weeks of becoming Looked After

16: 95% of Initial LAC health assessments to be included in Childs Plans

This was reported at the previous Committee, but there has been deterioration in August, and it is proposed that this should be the subject of an exception report to the next meeting.

3 Implications arising from Report

- 3.1 There are a range of resource implications with regard to these performance indicators, but in most cases, performance can be addressed within current resources.
- 3.2 There are no legal, equality or climate change implications.

Recommendation

Members are asked to consider and comment on this performance information.

Designation: Director of Health & Social Care

Date: 5 November 2013

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Children's Services performance framework 2013/14																			
Indicator	Measure & Detail	Target	Target date	2012/13									2013/14						
				AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	
Safe - Ensure that individual Child Protection Plans are effective in promoting safe caring and reducing concern for the child in the immediate and long term																			
1	Reduce the number of children on the child protection register who have been registered previously	reduce from baseline level	Mar-13	4.26%	3.45%	3.15%	3.15%	3.05%	4.25%	2.71%	2.80%	3.67%	3.69%	4.93%	4.44%	4.35%	4.88%	4.47%	
				11 of	9 of	8 of	8 of	8 of	11 of	7 of	7 of	9 of	9 of	11 of	11 of	11 of	12 of	11 of	
				258	261	254	254	262	259	258	250	245	244	223	248	253	246	246	
				1	1	1	1	1	4	4	4	4	4	4	4	4	4	4	4
				5	4	4	4	4	4	0	1	1	1	4	4	4	5	5	
				3	3	3	3	3	3	3	2	2	2	1	1	1	1	0	
3	By March 2013 no young people will wait longer than 26 weeks for access to Primary Mental Health Worker	continual reduction from baseline to zero	Mar-13	12.2%	11.9%	13.5%	2.9%	2.4%	0.0%	2.4%	5.0%	13.6%	6.1%	13.5%	0.0%	3.4%			
				5 of	5 of	5 of	1 of	1 of	0 of	1 of	2 of	3 of	2 of	5 of	0 of	1 of			
			Dec-14	41	42	37	34	42	45	41	40	22	33	37	39	29			
				14.6%	14.3%	16.2%	2.9%	4.8%	2.2%	12.2%	20.0%	22.7%	24.2%	18.9%	2.6%	10.3%			
				6 of	6 of	6 of	1 of	2 of	1 of	5 of	8 of	5 of	8 of	7 of	1 of	3 of			
				41	42	37	34	42	45	41	40	22	33	37	39	29			
Healthy - Improve the life chances of children by supporting parents and carers to access and use appropriate health services for their children, particularly in the early years																			
6	Immunisation uptake rates of MMR1 (% of 5 year olds)	95%	Mar-13		97.4%			96.8%			94.6%			97.2%					
8 (a)	95% return rate for 6-8 week assessment	95%	Mar-13		76.0%			80.6%			85.0%			72.1% (p)					
8 (b)	Allocation of Health Plan Indicator at 6-8wks from birth	95%	Mar-13		73%			78%											
9	Achieve 641 interventions for child healthy weight intervention programme for 2-15 year olds over 3 years ending March 2014	641	Mar-14		83			211			334			649					
					target			target			target			target					
					65			145			249			361					

Respected and Responsible - Reduce fear of crime through positive community interaction with young people and by maintaining low levels of youth offending																				
34	No increase in the number of offences by young people	no increase	Mar-13	230	273	307	359	405	465		528	46	86	134	194	225	265			
				target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target	target
				366	439	512	585	659	732	805	878	73	146	220	293	366	439	512		
				or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less	or less		
Included - Reduce the effects of disadvantage by providing opportunity for achievement of personal goals and involvement in community life for all vulnerable children, including those with disability and Looked																				
41	Fewer LAC children are in out of authority placements	reduce from baseline	Mar-13	9.1%	8.9%	9.1%	8.6%	8.9%	10.0%	9.0%	9.1%	8.9%	9.3%	9.9%	9.7%	9.2%	9.5%			
				47	45	45	43	43	48	44	44	43	44	46	46	43	43			
				of 517	of 507	of 497	of 498	of 482	of 482	of 490	of 483	of 484	of 473	of 466	of 472	of 468	of 455	of 459		
Children's Services are delivered effectively and efficiently - Examine the effectiveness of joint working to improve the climate of partnership and collaboration																				
53 (a)	Year on year the number of complaints diminishes	reduce from baseline level	Mar-14	2	0	1	2	0	0	0	0	0	3	0	1	1	2	2		
53 (b)	Year on year the number of complaints diminishes (% responded to within 28 days)	increase from baseline level	Mar-14	0%	n/a	0%	0%	n/a	n/a	n/a	n/a	n/a	33%	n/a	0%	100%	0%	0%		
				0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	0 of	
				2	0	1	2	0	0	0	0	0	3	0	1	1	2	2		

