

The Highland Council
ADULT & CHILDREN'S SERVICES COMMITTEE

19 February 2014

Agenda Item	7i.
Report No	ACS/21/14

Performance Report – Children's Services

Report by Director of Health and Social Care

Summary

This report provides an update on the performance framework for Children's Services.

1. Background

- 1.1 Highland Council and NHS Highland have agreed a performance framework for children's services, as part of the lead agency arrangements. This performance report is presented to the Adult & Children's Services Committee, as well as to NHS Highland.
- 1.2 All of the performance measures in the framework have been allocated to *For Highlands Children 4* Improvement Groups. Meetings of the Committee are normally only provided with new data, but the full framework is attached to this report, as it accompanies the NHS Highland Assurance report. It includes some indicators where it has not been feasible to collect data, and changes are likely to be proposed to, following publication of *For Highland's Children 4*.
- 1.3 Commentary is provided on the following measures, where performance is not broadly on target or better, or is otherwise of note.

2 Performance Measures

- 2.1 3: By March 2013 no young people will wait longer than 26 weeks for access to Primary Mental Health Worker

All children seen in Quarter 3, were within both the 26 week and 18 week timescales.

7: New-born babies exclusively breastfed at 6-8 weeks review to increase to 36%

Albeit performance remains below the 36% target, there has been a notable increase over the last quarter, to 34.8%. This is a consequence of the improvement work previously reported to Committee, as well as a higher return rate from some practices. An exception report is provided as part of the NHS Highland assurance statement.

15: 95% of statutory health assessments to be done within 4 weeks of becoming Looked After

16: 95% of Initial LAC health assessments to be included in Childs Plans

There has been improvement in Quarter 3, but this is not fully being translated into Child's Plans. An exception report is included in the NHS Highland assurance statement.

33: Develop activities and Interventions for young people who are at risk of becoming serious and/or repeat offenders

Albeit the number of persistent young offenders, with 5 or more offences in a six month period, remains lower than it was two years ago, in October and November 2013 it was higher than it had been for some time. This follows a period when data has not been available from the Scottish Children's Reporters Administration (SCRA), making it difficult to confirm an underlying trend. In December, the number reduced to 6.

3 Implications arising from Report

3.1 There are a range of resource implications with regard to these performance indicators, but in most cases, performance can be addressed within current resources.

3.2 There are no legal, equality or climate change implications.

Recommendation

Members are asked to consider and comment on this performance information.

Bill Alexander

Designation: Director of Health & Social Care

Date: 9 February 2014

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6	Immunisation uptake rates of MMR1 (% of 5 year olds)	95%	Mar-13		95.5%		95.8%		96.6%		94.6%		97.2%		96.1%						quarterly		
7	New-born babies exclusively breastfed at 6-8 weeks review to increase to 36% (HEAT)	36%	Mar-12		33.4%		32.4%		31.9%		32.8%		34.8%								quarterly		
8 (a)	95% return rate for 6-8 week assessment	95%	Mar-13		83.0%		76.0%		80.6%		85.0%		72.1% (p)								quarterly		
8 (b)	Allocation of Health Plan Indicator at 6-8wks from birth	95%	Mar-13		83%		73%		78%												quarterly		
9	Achieve 641 interventions for child healthy weight intervention programme for 2-15 year olds over 3 years ending March 2014	641	Mar-14		82		83		211		334		649		649						quarterly		
					target		target		target		target		target		target		target					target	cumulative
					58		65		145		249		361		369								641
10	Completion of P1 child health assessment	95%	Jun-13																		annual		
11 (a)	P1 Body Mass Index every year	95%	Jun-13																			annual	
11 (b)	P7 Body Mass Index every 4 years	95%	not set																			every four years	

Achieving - Maintain and improve the high levels of individual achievement for all children and young people																					
19	Reduction in the exclusion rate for Looked After Children	reduction from baseline																	84 per 1,000	98 per 1,000	annual
																			30 of 359	34 of 345	
20	Increase in the number of LAC who attain qualification in any subject at level 3 or above	63%	2012/13 results																61.4%		annual
																			27 of 44		
21	Increase in the number of LAC who attain qualifications in English/maths at level 3 or above	50%	2012/13 results																47.7%		annual
																			21 of 44		
22	Increase the percentage of young people reporting their learning environment as positive	increase from baseline level	Jun-13																82.6%	78.4% (Ed Scot) 87.5% (HLS)	annual
																			21600 of 26163		

Nurtured - Improve opportunity for parents, children and young people to make positive choices about their quality of life through access to employment and training																					
24	Provide wraparound childcare in every associated school group where there is evidence of demand	100%	2013																100.0%	100.0%	annual
																			27 of 27	28 of 28	

Children's Services are delivered effectively and efficiently - Development of a robust quality assurance process which focuses on service outcomes and core deliverables using a systematic approach to self evaluation with the refresh work of the Highland Practice Model																										
44	100% of services within ICS have up to date service development plan	100%	Mar-13																						annual	
45	Develop practitioner fora through a self-evaluation framework	not set	Mar-14																						0	
46	Using a self-evaluative approach within practitioner fora, examine the impact of the role of named person/lead professional to the delivery of services in/to ICS	not set	Mar-15																							
47	Staff training plan in place for improvement of Childs Plans	not set	Mar-14																							
Children's Services are delivered effectively and efficiently - To ensure that there is a skilled workforce available to deliver quality services																										
48	Every staff member will have an up to date PDP/APR	100%	Mar-13												48.8%										63.9% (p) 291 of 596 251 of 393	annual
49	Develop a staff support and supervision framework which is fit for purpose for the new Integrated Children's Service	not set	Mar-13																						annual	
50	Monitor recruitment and retention of staff working within ICS	not set	not set																						6 monthly	
Children's Services are delivered effectively and efficiently - Improve service delivery through service review and redesign																										
51	Year on year there will be an increase in the number of integrated teams set around associated school groups	annual increase	Mar-17																						annual	
Children's Services are delivered effectively and efficiently - Examine the effectiveness of joint working to improve the climate of partnership and collaboration																										
53 (a)	Year on year the number of complaints diminishes	reduce from baseline level	Mar-14	1	1	1	1	2	0	1	2	0	0	0	0	3	0	1	1	2	2	0	1		monthly	
53 (b)	Year on year the number of complaints diminishes (% responded to within 28 days)	increase from baseline level	Mar-14	100%	0%	0%	0%	0%	n/a	0%	0%	n/a	n/a	n/a	n/a	33%	n/a	0%	100%	0%	0%	n/a	0%		monthly	
				1 of 1	0 of 1	0 of 1	0 of 1	0 of 2	0 of 0	0 of 1	0 of 2	0 of 0	0 of 0	0 of 0	0 of 0	1 of 3	0 of 0	0 of 1	1 of 1	0 of 2	0 of 2	0 of 0	0 of 1			
				1	1	1	1	2	0	1	2	0	0	0	0	3	0	1	1	2	2	0	1			