

Agenda Item	6
Report No	CPE 21/13



## Scottish Ambulance Service Report – Highland

Subject: SAS Performance Update - Highlands	DMT Date 13/06/2013
Compiled by: G MacLeod Head of Services	

Subject	Cat A Performance	Cat B
Comments	April 72.4%	89.8%
	May 71.6%	89.2%
	YTD 71.4%	89.5%
	<b>NB Cat B changed target from 21 mins to 19 minutes Response</b>	
	Urgent Calls 94.8% YTD	

Subject	Scheduled Care
Comments	<ul style="list-style-type: none"> <li>Punctuality for Appointment 88.4% YTD</li> <li>Punctuality after Appointment 88.7% YTD</li> <li>Journeys Cancelled 1.3% YTD</li> </ul>

Subject	Clinical Excellence
Comments	<ul style="list-style-type: none"> <li>Return of Spontaneous Circulation 21.4% YTD</li> <li>ROSC in VT/VF 60% YTD</li> <li>Hyper acute stroke &lt;60 mins 72.7% YTD</li> <li>Appropriate Incidents with Paramedic 88.8% YTD</li> </ul>

Subject	A&E Recruitment
Comments	<ul style="list-style-type: none"> <li>5 x GCU for Highland started late April/May</li> <li>GCU – 7 on course commencing 12<sup>th</sup> May</li> <li>Vacancies for Rest Break agreement – Complete</li> <li>Nairn went live 24/7 on 29<sup>th</sup> April (4 new staff – all Paramedics)</li> <li>Fort William – new shifts commenced with less On Call</li> </ul>

Subject	Staff Vacancies- Patient Transport Service
Comments	<ul style="list-style-type: none"> <li>➤ 1 x Portree</li> <li>➤ 1 x Invss 0.5 WTE Discharge vehicle</li> <li>➤ 1 x Wick</li> <li>➤ 1 x Ft William</li> <li>➤ 1 x Thurso P/T (recruited &amp; commences June)</li> </ul>

Subject	Emergency Incidents Treated @ Scene
Comments	<ul style="list-style-type: none"> <li>• 15.2% YTD</li> </ul>

Subject	Hospital turnaround
Comments	<ul style="list-style-type: none"> <li>• 72.8% (&lt;15:00) or an average time of 14:24 minutes</li> </ul>

Subject	Conveyance to Hospital
Comments	<ul style="list-style-type: none"> <li>• 70.4% YTD</li> </ul>

Subject	Air Ambulance
Comments	<ul style="list-style-type: none"> <li>• Scotland's Charity Air Ambulance service commenced operations from Perth in May.</li> </ul>