

## MID ROSS DISTRICT PARTNERSHIP

**ACTION NOTE FROM THE MEETING HELD ON:** Friday 10<sup>th</sup> May 2013 at Council Offices, Dingwall.

**PRESENT:** Sarah Wedgwood; Cllr Graham MacKenzie; Cllr David Alston; Maurice McIntyre; Pol McClelland (PM); Rhiannon Pitt (RP); Gavin Munro; Nigel Brett-Young; Donnie MacKenzie Jim Quate; Steve Gorman; Val Cameron; Robbie Bain; Helen Sutherland.

**APOLOGIES:** Cllr Ian Cockburn; Cllr Martin Rattray; Karen Cormack;

**IN ATTENDANCE:** Liz Macdonald (Scottish Health Council); Jackie, Jennifer, Kirsty (Family Nurse Partnership); Neil McLeod (Shirlie Project). 1 member of the public attended.

ITEM	SUBJECT	ACTION AGREED	LEAD	NAMED OFFICER	TIMESCALE
1		Welcome & Apologies Introductory remarks about Partnership.			
2	Benefits Reform	Gavin Munro, Presentation on Benefits Reform. Increased funding to advocacy services? THC preventive spend fund is providing some money for digital access. Val Cameron: Third Sector Interface is looking at establishing a Welfare Reform Forum – update expected in about a year's time. Low-cost accounts/low-cost jam-jar accounts. Issue over High street banks willingness to support accounts.			
3	Progress with Integration	RP: Currently trials on Single Access Point, with Health & Social Care Coordinator post to field cases to the correct team (Coordinator may also take on simple cases). Aim is rapid access to Services. Closest trials site is Invergordon Community Hospital. Aim is to replicate in Dingwall in 18 months' time.  PM- Structures based on District still evolving. Next step is to conclude staff consultation and then proposal will go to THC and NHS. External HMI inspection due.  <b>Verbal Update at each meeting. Action: RP PM</b>	NHS/THC	Rhiannon Pitt Pol McClelland	Next meeting
4	Family Nurse Partnership	SG funded project targeting first time mums under 19. Target: 105 clients; 6 on programme at moment.  Eligibility:	NHS		

		<ul style="list-style-type: none"> <li>• Mid or S Ross.</li> <li>• Under 19.</li> <li>• First-time mum</li> </ul> <p>Licensed programme from Prof Aulds. Scottish Government purchased license and finished first cohort in Edinburgh.</p> <p>Nurse-led home visiting programme. Initial engagement is difficult. Contact is made by text after first scan. Recruit, through mid-wife, by 28 weeks gestation and follow through to two-years-old. Voluntary scheme. Clients must remain in area. 4 nurses max 25 clients each. Actively encourage uptake of benefits. Working along with Calman Trust: self-efficacy of mother and development of baby. Fidelity targets: Home visits, birth interval, smoking, alcohol, drug use. Participants are keen.</p> <p><b>Nigel Brett-Young to pass on info to Youth Workers.</b></p>			
	Patient Transport	<p>Engagement to find out if Service and eligibility was fit for purpose.</p> <p>Found that eligibility was based on clinic attended rather than clinical needs assessment.</p> <p>Anyone with condition that prevented use of Public Transport now prioritised (April 2012). Random audit of calls. Needs assessment is providing right skills and vehicle. Will continue to review/audit. Worked with health board to signpost to alternative providers if they don't meet eligibility. Reimbursement over 30 miles from Hospital (5 miles by sea) or if on benefits.</p> <p>Working with community providers to support. Could put pressure on community car schemes.</p> <p>Appeals process in place. Reassessment within 24 hours and referral to clinician.</p> <p>Improvement to call handling has got response down to &lt;60s.</p> <p>Lochaber Transport advice and booking service – pilot project.</p> <p>Volunteer car service used to support.</p> <p>Car scheme in Black Isle not able to go to Raigmore –</p> <p><b>Steve Gorman to discuss further with Val Cameron. &amp; report back to next meeting.</b></p>	SAS/NHS	Steve Gorman	
	Comms Strategy	<p>Communication Strategy:</p> <p><b>Sub-group (Val Cameron, Liz Macdonald, Robbie Bain) to examine</b></p>		Robbie Bain	

		<b>SLWR DP strategy and report back at next meeting.</b>			
	What needs to improve.	<p>RP: Review of Ross Memorial Hospital site; use of wards; out-patient facilities, radiography; general accommodation; Dingwall health centre. Accommodation for services on Black Isle – office accommodation above Fortrose Pharmacy. Need to get systems in place for single point of access.</p> <p>PM: New strategic action plan: “For Highlands Children 4”. First draft due mid-July. Out-of-area postings, none at present from Mid Ross. School nurses screening mental health in 1<sup>st</sup> year pupils.</p>	General update for each meeting	Rhiannon Pitt Pol McClelland	
	Benefits to transitions of Service Integration.	Question over transitions at wider scale than Mid Ross. Through care/ after care. Contract tender “go for it”. Health & Homelessness steering group meets quarterly.		Neil McLeod	
	Youth Work	Question of why Youth Work starts at age 12 to be brought back to next meeting.		Maurice McIntyre	
	AOB	<p>Question about waiting times for appointments at local GP Practices.</p> <p><b>RP to report back on GP representation.</b></p> <p><b>Chair to raise with Ian Kennedy at Area Clinical Forum</b></p> <p><b>Liz Macdonald &amp; RP to discuss and report back.</b></p>		Rhiannon Pitt Liz Macdonald	
7	Dates of Future Meetings	<p>2013 meetings:      Fri 23 Aug</p> <p>                                 Fri 8 Nov.</p>			