

The Highland Council

Community Safety, Public Engagement and Equalities Committee – 1 October 2014

Agenda Item	6
Report No	CPE 29/14

Quarterly Performance Report for Quarter 1 2014-2015

Report by Local Senior Officer for Highland – Area Manager Scott Hay

Summary

This Report and attached revised quarterly performance report (QPR) details fire and rescue service performance across a range of Intervention, Prevention and Protection activities for 2014-2015.

The QPR has been revised to reflect current progress in performance reporting for scrutiny committees across Scotland as well as aligning with the Local Fire and Rescue Plan for Highland 2014-2017.

The QPR also contains previously agreed information and performance specifically for Highland area as requested by CPE Committee Members.

1. Performance Reporting 2014-2015

- 1.1 The revised quarterly performance report (QPR) retains all the key elements of fire and rescue service activities aligned with partnership agreed outcomes contained in the Highland SOA 2013-2019. This is recognised in the Introduction section of the revised QPR which also contains the 7 key priorities as identified in the Local Fire and Rescue Plan for Highland 2014-2017.
- 1.2 In achieving these priorities, a number of activities have been identified which include: the delivery of free home fire safety visits (HFSV) aimed at reducing dwelling house fires, supporting the partnership delivered road safety programme Driving Ambition, and the reduction of fire-related antisocial behaviour through delivery of the targeted youth engagement activities.
- 1.3 The service will also continue to deliver on its obligation to carry out legislative fire safety audits, supporting a reduction in fires and fire-related injuries in non-domestic premises, as well as a continued reduction of unwanted fire alarm signals. It is recognised that these activities and performance targets contribute to a reduction in risk in the community, as well as demand on fire and rescue service resources.

2. Key Performance Indicators (KPI)

- 2.1 Building on earlier Ward consultation sessions and the subsequent creation and adoption of the Local Fire and Rescue Plan for Highland 2014-2017, the KPIs contained within the revised QPR recognise the priorities agreed by elected Members and communities in Highland.
- 2.2 The KPIs and supporting performance data also align with the previous QPR template incorporating additional information as requested by CPE Committee Members, in particular:
- Workforce statistics including establishment figures
 - Working hours availability across Highland area
 - Incidents and activities of note

3. Next Steps

- 3.1 Future performance reporting will align with the Local Fire and Rescue Plan for Highland 2014-2017 as well as providing local and area specific information relating to CPE Committee Members' requests.

Recommendation

Committee Members are invited to **comment** and **scrutinise** service delivery and performance contained within the Report and attached revised QPR for Quarter 1, 2014-2015.

Area Manager Scott Hay

Local Senior Officer for Highland

22 September 2014

Attachments:

Highland Quarterly Performance Report: Quarter 1, 2014-2015