

The Highland Licensing Committee

Meeting – 4 November 2014

Agenda Item	9.4
Report No	HLC/079/14

Licensed Taxi Operator – Evan Cameron - (Ward 14 – Inverness West)

Report by the Legal Manager

Summary

This Report relates to a licensed taxi operator who has been reported for a breach of licence conditions.

This application is subject to a formal hearings procedure.

1.0 Background

1.1 The Highland Council has resolved that in terms of the Civic Government (Scotland) Act 1982 a licence will be required for the operating of a licensed taxi. A licence for the same issued by the Highland Council is valid for the whole Council Area.

1.2 Mr Evan Cameron holds a taxi operator's licence with the Highland Council which expires on 3 August 2016.

2.0 Highland Council Penalty Points System for Taxi and Private Hire Operators

2.1 Highland Council (Trading Standards) introduced a Penalty Points System on 1 July 2006 to assist in the assessment of the level of compliance shown by each Operator in relation to Conditions 1 and 2 of a Taxi Operator's Licence. When the points on an Operator's Licence reach 20 or more during a two year rolling period, the Operator becomes the subject of a report to the Licensing Committee.

2.2 On 10 October 2014 a report in relation to Mr Cameron was received from the Council's Trading Standards Service who are responsible for the enforcement of the licensing scheme for taxi/private hire cars and their drivers. A copy of the report received from Trading Standards is attached. (Members are asked to note that some of the productions referred to in the Trading Standards Report have not been circulated but will be made available at the meeting).

This report has been submitted due to Mr Cameron accruing a total of 27 points on Taxi Operator Licence No. 11 552 and for failing to maintain his licensed taxi to the standards required by the Licensing Authority.

3.0 Process

A copy of the report and all attachments have been sent to Mr Cameron who, in terms of Paragraph 4(2) of the Civic Government (Scotland) Act 1982, has been invited to attend and will be provided with an opportunity to be heard by the Committee. A copy of the procedure which will be followed at the meeting has also been sent to Mr Cameron.

4.0 Consideration of action to be taken

4.1 In terms of Section 11 of Schedule 1 of the Civic Government (Scotland) Act 1982 a Licensing Authority may suspend a licence(s) on the following grounds:

- (a) if in their opinion the holder of the licence is no longer a fit and proper person to hold the licence(s);
- (b) the carrying on of the activity to which the licence relates has caused, is causing or is likely to cause undue public nuisance or a threat to public order or public safety; or
- (c) a condition of the licence has been contravened.

4.2 If Members are not of a mind to suspend the licence, the Committee could require the operator to present his vehicle for inspection on a more frequent period than the current 6 or 12 months inspection regime eg. every 3 months. This would allow Trading Standards an opportunity to undertake more regular monitoring of the vehicle.

5.0 Policies and Conditions

5.1 The Standard Taxi Operator's licence conditions are relevant to this case and can be accessed via the following link:

http://www.highland.gov.uk/downloads/file/3516/taxi_operator_conditions_of_licence

5.2 In terms of Condition 1 of the Taxi Operator's licence conditions, "the holder of a Taxi Operator's licence shall ensure that the taxi, including all body work, upholstery and fittings, is maintained in a safe and serviceable condition and, subject to prevailing road conditions, is maintained in a clean condition and of smart appearance".

6.0. Recommendation

The Committee is invited to consider whether any action should be taken against the licence holder as outlined at paras 4.1 and 4.2 above.

Should the Committee be of a mind to suspend the licence(s), the Committee must specify a reason for the suspension in terms of paragraph 4.1 above.

Designation: A H Mackenzie, Legal Manager

Officer Reference: Michael Elsey

Date: 10 October 2014

Background Papers: Civic Government (Scotland) Act 1982
Highland Council's Taxi Operator Licence Conditions

Appendix 1: Trading Standards Report



Mr A H MacKenzie
Legal Manager
Corporate Governance Service
The Highland Council
Lochaber House
High Street
Fort William
PH33 6EL

Please ask
for: Liz Gardner
Direct Dial: 01463 228722
e-mail: elizabeth.gardner@highland.gov.uk
Your Ref:
Our Ref: EAG/EBC/PP6/14
Date: 10th October 2014

Dear Mr MacKenzie

**Civic Government (Scotland) Act 1982
Report Concerning Mr Evan Bruce Cameron,
Taxi Operator Licence Number 11 552**

Trading Standards, Development and Infrastructure Service, Highland Council wishes to submit a Report to the Licensing Committee stating that Mr Evan Bruce Cameron, 65 Millerton View, Inverness, IV3 8RZ, has failed to maintain his licensed vehicle to the standard required by Highland Council contrary to Condition 1 of the Taxi Operator's Conditions of Licence.

Please find attached the Report, the redacted Report and the Productions referred to in the Report.

Yours sincerely,

Elizabeth Gardner
Trading Standards Officer.

CIVIC GOVERNMENT (SCOTLAND) ACT 1982
Penalty Points System for Licensed Taxi and Private Hire Car (PHC)
Operators and Drivers

Reference No. TS/CG(S)A/PP/6/14

Against: Evan Bruce Cameron Age: 59yrs DoB: 23/05/55

Address: 65 Millerton View
 Inverness
 IV3 8RZ

Licences Held:

Taxi Driver's Licence reference number 11 443, expires on 09/10/2015

Taxi Operator's Licence reference number 11 552, expires on 03/08/2016

Plate Number 11 552: Vehicle Description: Skoda Superb
 Registration Number: SY57 MJU
 Date of First Registration: 01/09/2077
 Mileage at Last Inspection: 238381

Penalty Points Total as of 28th August 2014: 27 Points

REPORTING OFFICER: Elizabeth Anne Gardner
DESIGNATION: Trading Standards Officer
ADDRESS: Highland Council
 TEC Services
 Trading Standards
 38 Harbour Road
 Inverness
 IV1 1UF

TELEPHONE NO: 01463 228700

It Is Reported That:

Mr Cameron has failed to maintain his licensed taxi to the standard required by the Licensing Authority, Highland Council, contrary to Condition 1 of the Taxi Operator's Conditions of Licence, as demonstrated by the results of two vehicle inspections carried out by Highland Council's contractor and is therefore not a fit and proper person to hold a licence.

Background Information

The Penalty Points System was introduced on July 1st 2006. Its purpose is to assist Trading Standards in the evaluation of how well licensed operators are maintaining their vehicles.

Points accumulate when faults are discovered at the Council's inspection of the licensed vehicle or during "on the spot" inspections of the vehicle by Trading Standards staff. An appeal system is in place which allows an operator to question the allocation of points.

When the points total reaches 20 or more during a two year rolling period, the operator becomes the subject of a report to the Licensing Committee.

A Taxi and PHC Penalty Points Tariff which identifies possible faults and the points allocated to those faults, is included with this report.

(**Production Number 1** Penalty Points Tariff).

Summary of Facts and Evidence

This report relates to the licensed vehicle operated by Evan Cameron, licence number 11 552 which was first issued on 4th August 2010. A silver Skoda Superb, registration number SY57 MJU, is the only vehicle which has been on the licence. In a one year period, between 28th August 2013 and 28th August 2014, the licence has accrued 27 Penalty Points as a result of three Council inspections and one visual inspection carried out by a member of staff from Trading Standards. This matter is reported because more than 20 Penalty Points have been accumulated within a two year rolling period.

Antecedents

Mr Cameron has only one licensed vehicle, licence number 11 552.

Evidence Relating to Licence Number 11 552

Over a one year period between August 2013 and August 2014 Mr Cameron's licensed vehicle had two dangerous "Fail" results and one "Conditional Pass" from Council inspections and received a 5 Day Notice from a member of Trading Standards staff following a visual inspection of the licensed vehicle. This accumulated 27 Penalty Points.

An inspection of the licensed vehicle carried out by the Council's Contractor on Wednesday 28th August 2013 resulted in a Conditional Pass with three faults identified in Group B "Appearance and Utility" which led to 2 Penalty Points being awarded to the taxi licence.

(Production Number 2 Taxi Test Report Form dated 28th August 2013).

The next inspection by the Council's Contractor was carried out on Thursday 27th February 2014 which led to a "Fail and Dangerous" result because of six MOT failures in Group A "Safety Aspects". Two faults were identified as being dangerous, the nearside front coil spring was broken and the nearside front top rear arm ball joint was worn to excess. Together these attracted 7 Penalty Points. The other four faults in Group A involved problems with the lights of the car and together they attracted 7 points. In Group B "Appearance and Utility" only one fault had been identified, a strong smell of cigarette smoke in the car which attracted 2 Penalty Points. The total of 16 Penalty Points for this inspection result was added to the existing total making 18 Penalty Points.

(Production Number 3 Taxi Test Report Form dated 27th February 2014).

The licensed vehicle was submitted for retest the same day and the result was a "Conditional Pass", showing that all Group A faults had been rectified. The strong smell of smoke remained.

(Production Number 4 Taxi Retest Report Form dated 28th February 2014)

A letter was posted to Mr Cameron on 3rd March which advised him the Penalty Points total for his Licence was 18 points.

(Production Number 5 +10 Penalty Points Letter date 3rd March 2014)

The Group B fault identified in the "Conditional Pass" of 27th February was cleared on Monday 10th March 2014 when the licensed vehicle was presented to Trading Standards for inspection and the strong smell of smoke was found to have been replaced by a strong smell of air freshener.

Assistant Trading Standards Officer Stewart Hiddleston carried out a visual inspection of the licensed vehicle on Friday 8th August which added another 2 Penalty Points to the total because of a faulty offside headlight, fog light and number plate light.

(Production Number 6 5 Day Notice dated 8th August 2014)

The most recent Council Inspection which took place on Thursday 28th August 2014 led to the addition of 7 Penalty Points to the licence because of a problem identified in Group A "Safety Aspects" involving the front suspension and interior and exterior cosmetic damage identified in Group B "Appearance and Utility".

(Production Number 7 Taxi Test report Form dated 28th August 2014)

The licensed vehicle was submitted for retest the same day and received a "Conditional Pass" which demonstrated that the Group A faults had been rectified.

(Production Number 8 Taxi Retest Form dated 28th August 2014)

The 21 Day Notice for the Group B faults was cleared when the licensed vehicle was presented for inspection to Trading Standards on Tuesday 16th September and the Group B faults were found to have been rectified.

The Penalty Points total for this licence now stood at 27 and Mr Cameron was invited to an interview at the Trading Standards Office in Inverness to allow him the chance to demonstrate his maintenance regime for his licensed vehicle.

Interview of Mr Evan Cameron

Evan Cameron was interviewed by Trading Standards Officer Elizabeth Gardner, in the presence of Assistant Trading Standards Officer Stewart Hiddleston, at the Trading Standards Office, 38 Harbour Road, Inverness on Thursday 4th September 2014 at 14.30hrs.

CAMERON was asked what maintenance regime he had in place for his licensed vehicle. He said he used to put the car in for pre-inspection tests but it was costing him so much that he didn't do that anymore. Robert Brown's (R M Brown, 15 Carsegate Road, Carse Industrial Estate, Inverness, IV3 8EX) do all the work on the car.

CAMERON didn't have any invoices with him but he readily gave permission for Brown's to be approached and asked to provide copies of invoices for work carried out for him.

(Production Numbers 9 to 16, Invoices and Job Card from R M Brown)

The invoices and job card cover the period from 24th June 2013 to 8th July 2014. They show work carried out to repair faults in the licensed vehicle but no servicing of the vehicle was carried out. The mileage recorded over this period shows the vehicle had travelled 39,854miles.

Evidence held by Trading Standards (to be produced if required)

Number	Description
1	Penalty Points Taxi Tariff
2	Taxi Test report Form dated 28 th August 2013
3	Taxi Test Report Form dated 27 th February 2014
4	Taxi Retest Report Form dated 28 th February 2014
5	+10 Penalty Points Letter dated 3 rd March 2014
6	5 Day Notice dated 8 th August 2014
7	Taxi Test Report Form dated 28 th August 2014
8	Taxi Retest Report Form dated 28 th August 2014
9	Invoice for Job Number 13142, created on 24 th June 2013, R M Brown
10	Invoice for Job Number 13175, created on 1 st July 2013, R M Brown
11	Invoice for Job Number 13441, created on 20 th August 2013, R M Brown
12	Invoice for Job Number 13715, created on 10 th October 2013, R M Brown
13	Invoice for Job Number 13954, created on 27 th November 2013, R M Brown
14	Invoice for Job Number 14158, created on 20 th January 2014, R M Brown
15	Invoice for Job Number 14349, created on 28 th February 2014, R M Brown
16	Job Card Number 15004, created on 8 th July 2014, R M Brown

It Is Reported That:

Mr Cameron has failed to maintain his licensed taxi to the standard required by the Licensing Authority, Highland Council, contrary to Condition 1 of the Taxi Operator's Conditions of Licence, as demonstrated by the results of two vehicle inspections carried out by Highland Council's contractor and is therefore not a fit and proper person to hold a licence.

Background Information

The Penalty Points System was introduced on July 1st 2006. Its purpose is to assist Trading Standards in the evaluation of how well licensed operators are maintaining their vehicles.

Points accumulate when faults are discovered at the Council's inspection of the licensed vehicle or during "on the spot" inspections of the vehicle by Trading Standards staff. An appeal system is in place which allows an operator to question the allocation of points.

When the points total reaches 20 or more during a two year rolling period, the operator becomes the subject of a report to the Licensing Committee.

A Taxi and PHC Penalty Points Tariff which identifies possible faults and the points allocated to those faults, is included with this report.
(Production Number 1 Penalty Points Tariff).

Summary of Facts and Evidence

This report relates to the licensed vehicle operated by Evan Cameron, licence number 11 552 which was first issued on 4th August 2010. A silver Skoda Superb, registration number SY57 MJU, is the only vehicle which has been on the licence. In a one year period, between 28th August 2013 and 28th August 2014, the licence has accrued 27 Penalty Points as a result of three Council inspections and one visual inspection carried out by a member of staff from Trading Standards. This matter is reported because more than 20 Penalty Points have been accumulated within a two year rolling period.

The Highland Council

Trading Standards

Statement of Witness

The interview was arranged for Thursday 4th September 2014 and I asked CAMERON to have any paperwork which related to the maintenance of his vehicle with him.

I interviewed EVAN CAMERON at 14.30hrs on Thursday 4th September 2014, in the presence of Assistant Trading Standards Officer Stewart Hiddleston, in the Trading Standards Office, 38 Harbour Road, Inverness. I told CAMERON that he was being interviewed because the Penalty Points total associated with his licence had reached 27 points which had accumulated because of a “Conditional Pass” from a Council inspection of his vehicle on 28th August 2013,

(**Production Number 2** Taxi test Report Form dated 28th August 2013)

a “Fail & Dangerous” result from a Council inspection on 27th February 2014

(**Production Number 3** dated 27th February 2014)

a visual inspection of his vehicle carried out by WITNESS HIDDLESTON on Friday 8th August which resulted in a 5 Day Notice being issued

(**Production Number 6** 5 Day Notice dated 8th August 2014)

and a dangerous “Fail” result from a Council inspection on Thursday 28th August 2014

(**Production Number 7** Taxi Test Report Form dated 28th August 2014).

The interview was his chance to show us how his licensed vehicle was maintained.

I asked CAMERON if he put his vehicle in to a garage for a pre-inspection check. CAMERON replied that he used to but it was costing him that much money that he didn’t do it anymore. He said that Robert Brown’s (R M Brown, 15 Carsegate Road, Carse Industrial Estate, Inverness, IV3 8EX) do all the work

Date:-

Signed:-

The Highland Council

Trading Standards

Statement of Witness

on his car. When I asked if he had any paperwork from Brown's he replied that it was in the house somewhere but he didn't have any invoices or receipts with him. I asked CAMERON if he would give permission for me to approach Brown's and ask for copies of invoices relating to work carried out on his car over the last year. He readily gave me permission to ask for his car's service record. He said that no one other than Brown's did any work on the car.

CAMERON then went on to say "What can I say? I'm the only one who earns money in the house, I can't stop working but I'll get a pre-inspection test done from now on. I work seven days a week."

The following day, Friday 5th September, I visited R M Brown's garage, accompanied by WITNESS HIDDLESTON. I spoke to Ms Sharon Brown and told her that I had EVAN CAMERON'S permission to ask for copies of any paperwork relating to work carried out on his car in the last year. She reprinted 7 invoices and a job card for me which cover the period from 24th June 2013 to 8th July 2014.

(Production Numbers 9 to 16 Invoices and Job Card dated from 24th June 2013 to 8th July 2014)

The Invoices and Job Card show work carried out to repair faults in the car but the car was not serviced during this period. The mileage recorded rose from 194,537 miles to 234,391 miles, a total of 39, 854 mile travelled in just over a year.

Date:-

Signed:-

The Highland Council

Trading Standards

Statement of Witness

Surname: HIDDLESTON **Maiden Name:**

Forename(s): CHARLES STEWART

Title: MR

Address (H): **Tel No (H):**

Address (B): Trading Standards,
38 Harbour Road,
Inverness
IV1 1UF **Tel No (B):** **01463 228700**

Place and Date of Birth

Occupation: Assistant Trading Standards Officer

**'Care of' Address (e.g. students,
etc.):**

Known as or Alias:

Taken by: **On(Day, Date):**

At (Time):

At (Location):

States:-

I have been employed as an Assistant Trading Standards Officer, enforcing the Civic Government (Scotland) Act 1982 as it applies to licensed taxis and PHCs and the Conditions of Licence for licensed operators and drivers for 18 years.

I was carrying out routine visual inspections of licensed vehicles in Inverness on Friday 8th August. I came across EVAN CAMEON'S licensed taxi, plate number 11 552, on the Taxi

Date:-

Signed:-

The Highland Council

Trading Standards

Statement of Witness

Rank in Margaret Street. The car was clean and CAMERON was standing outside it, smoking a cigarette. I carried out a routine check and issued CAMERON a 5 Day Notice

(**Production Number 6** 5 Day Notice dated 8th August)

for the offside headlight, fog light and a rear number plate light which weren't working.

CAMERON said he'd get it sorted right away and he pulled off the rank.

CAMERON presented his taxi at the Trading Standards Office in Harbour Road on the following Monday 11th August which was the next working day, to show me that he had had the lights fixed and I cleared the Notice.

I can corroborate WITNESS GARDNER'S statement where it relates to her interviewing CAMERON at the Trading Standard's Office on Thursday 4th September 2014 and our visit to the premises of R M Brown's on the Carse in Inverness.

Date:-

Signed:-

Taxi & PHC Penalty Points Tariff

Taxi Operator	Applicability			Defect Category	Sub-Category	Descriptor	DEFECT CODE	Penalty Points
	PHC Operator	Taxi Driver	PHC Driver					
✓	✓	✓	✓	Safety	Tyres/wheels	High Risk/ Obvious	TA7	7
✓	✓			Safety	Tyres/wheels	Med-High Risk/ Detectable by Routine Maintenance	TA5	5
✓	✓			Safety	Tyres/wheels	Med Risk/ Undetectable by Routine Maintenance	TA2	2
✓	✓	✓	✓	Safety	Brakes	High Risk/ Obvious	TB7	7
✓	✓			Safety	Brakes	Med-High Risk/ Detectable by Routine Maintenance	TB5	5
✓	✓			Safety	Brakes	Med Risk/ Undetectable by Routine Maintenance	TB2	2
✓	✓	✓	✓	Safety	Steering/ Suspension	High Risk/ Obvious	TC7	7
✓	✓			Safety	Steering/ Suspension	Med-High Risk/ Detectable by Routine Maintenance	TC5	5
✓	✓			Safety	Steering/ Suspension	Med Risk/ Undetectable by Routine Maintenance	TC2	2
✓	✓	✓	✓	Safety	General	High Risk/ Obvious	TD7	7
✓	✓			Safety	General	Med-High Risk/ Detectable by Routine Maintenance	TD5	5
✓	✓			Safety	General	Med Risk/ Undetectable by Routine Maintenance	TD2	2
✓	✓	✓	✓	Safety	Lighting	High Risk/ Obvious	TE7	7
✓	✓			Safety	Lighting	Med-High Risk/ Detectable by Routine Maintenance	TE5	5
✓	✓			Safety	Lighting	Med Risk/ Undetectable by Routine Maintenance	TE2	2
✓	✓			Documents Etc.	Insurance	Not Present (Insurance Valid)	TF1	1
✓	✓			Documents Etc.	MOT	Not Present (MOT Valid)	TG2	1
✓	✓			Documents Etc.	Registration Document V5	Not in operators name	TH1	1
✓	✓			Documents Etc.	Registration Document V5	Not Present	TH1	1
✓	✓ If Meter Fitted			Documents Etc.	Tariff Card	Not Present/ Illegible	TJ3	3
		✓	✓	Documents Etc.	Drivers ID Card	Not Present	TK5	5
		✓	✓	Documents Etc.	Drivers ID Card	Incorrectly Displayed	TK3	3
✓	✓			Documents Etc.	Licence plate	Not Present	TL5	5
✓	✓			Documents Etc.	Licence plate	Incorrectly Displayed	TL3	3
✓				Documents Etc.	Taxi Sign	Not Present / Incorrectly Displayed	TM3	3
✓	✓	✓	✓	Taximeter	Meter	Unsealed (Not False or Unjust & with Reasonable Excuse)	TN3	3
✓	✓			Safety(+) Standards	Fire extinguisher	Not Present	TO1	1
✓	✓			Safety(+) Standards	Fire extinguisher	Unacceptable Standard	TP1	1
✓	✓			Safety(+) Standards	First aid kit	Not Present	TQ1	1
✓	✓			Appearance / Utility	Spare Wheel	Not Present	TR1	1
✓	✓	✓	✓	Appearance / Utility	External Cleanliness	Unacceptable Standard	TS1	1
✓	✓			Appearance / Utility	External Appearance	Unacceptable Standard	TT1	1
✓	✓			Appearance / Utility	Advertising	Unacceptable Standard (Honest, Decent & Truthfull?)	TU2	2
✓	✓	✓	✓	Appearance / Utility	Internal Cleanliness	Unacceptable Standard	TV2	2
✓	✓			Appearance / Utility	Internal Appearance	Unacceptable Standard	TV1	1
✓	✓			Appearance / Utility	Controls & Fittings	Unacceptable Standard	TW1	1
		✓	✓	Appearance / Utility	Drivers Cleanliness / Appearance	Unacceptable Standard	TX1	1
✓	✓	✓	✓	Licensee Behaviour	Other Breach of Conditions/ Act	Written Warning	TY5	5
✓	✓	✓	✓	Licensee Behaviour	Other Breach of Conditions/ Act	Oral Warning/ Written Notice	TY3	3
✓	✓			Licensee Behaviour	Accident Damage	Failure to Report	TZ2	2

HIGHLAND COUNCIL – TAXI/PHC VEHICLE TEST REPORT FORM

Production No:
EAG/EBC/2

DATE OF INSPECTION	Wed 28 th Aug 2013	INSPECTION LOCATION	Ross's Garage, Clava
TIME OF INSPECTION	1200 hrs	VEHICLE OWNER	Evan Bruce Cameron
INSPECTION REF NO.	IV 11	ADDRESS	65 Millerton View, Inverness
TAXI/PHC LICENCE NO.	IV 552	POSTCODE & TEL. NO.	
TYPE OF INSPECTION	6 mth	<u>INSPECTION CARRIED OUT</u>	<u>Combined Test</u>
VEHICLE DETAILS		(Council Test/Combined Test/Retest etc)	
REGISTRATION No.	SY57 MJU	RECEIPT NO(s)	0512957
MAKE & MODEL	Skoda Superb	FEE PAID	£110.00
VEHICLE COLOUR	Silver	MILEAGE	201913
DATE OF FIRST REG	01/09/2007	FUEL TYPE	Diesel
ENGINE SIZE	1900	TYRE SIZE	205/55/16
CHASSIS NO	TMBDC63U779013201	TAXI METER SERIAL NO	06539
NO OF PASSENGER SEATS	4	VEHICLE EXAMINER	M. M. Ross

	TEST RESULTS	MOT CERTIFICATE NUMBER
MOT	PASS	317570243271 – Exp 01/09/14
SAFETY ASPECTS	PASS	
APPEARANCE & UTILITY	FAIL	
Overall Test Result	CONDITIONAL PASS	
IMPORTANT: PLEASE READ THE NOTES OVERLEAF FOR INFORMATION AS TO WHAT ACTION (IF ANY) IS REQUIRED TO BE UNDERTAKEN BY YOU THE VEHICLE OPERATOR		

A: SAFETY ASPECTS (FAIL POINTS)

(Where Council Inspection and MOT are carried out MOT fail points are marked **)

B: FAULTS (Appearance & Utility Standard) MUST be rectified within 21 days.

Rear bumper badly marked & not of smart appearance stickers covering damage	*TTI
Offside & nearside rear windows inoperative	TW1
Rear taxi plate delaminated not of smart appearance	*

C: Observations for information only

MALCOLM M. ROSS

28/08/13

Examiners Signature.....

Date.....

HIGHLAND COUNCIL – TAXI/PHC VEHICLE TEST REPORT FORM

Production No:
EAG/EBC/3

DATE OF INSPECTION	Thursday 27 February 2014	INSPECTION LOCATION	Ross's Garage, Milton of Clava
TIME OF INSPECTION	1200 hrs	VEHICLE OWNER	Evan Bruce Cameron
INSPECTION REF NO.	IV 11	ADDRESS	65 Millerton View, Inverness
TAXI/PHC LICENCE NO.	IV 552	POSTCODE & TEL. NO.	IV3 8RZ
TYPE OF INSPECTION	6 mth	INSPECTION CARRIED OUT	Combined Test
VEHICLE DETAILS		(Council Test/Combined Test/Retest etc)	
REGISTRATION No.	SY57 MJU	RECEIPT NO(s)	0563794
MAKE & MODEL	Skoda Superb	FEE PAID	£110.00
VEHICLE COLOUR	Silver	MILEAGE	220070
DATE OF FIRST REG	01/09/2007	FUEL TYPE	Diesel
ENGINE SIZE	1900	TYRE SIZE	205/55/R16
CHASSIS NO	TMBDC63U779013201	TAXI METER SERIAL NO	06539
NO OF PASSENGER SEATS	4	VEHICLE EXAMINER	Gareth MacMillan

	TEST RESULTS	MOT CERTIFICATE NUMBER
MOT	FAIL	115018354006
SAFETY ASPECTS	FAIL	*WARNING In the opinion of the examiner, the vehicle is dangerous to drive because of the defects listed in box A above *Delete if not applicable.
APPEARANCE & UTILITY	FAIL	
Overall Test Result	FAIL & DANGEROUS	
IMPORTANT: PLEASE READ THE NOTES OVERLEAF FOR INFORMATION AS TO WHAT ACTION (IF ANY) IS REQUIRED TO BE UNDERTAKEN BY YOU THE VEHICLE OPERATOR		

A: SAFETY ASPECTS (FAIL POINTS)

(Where Council Inspection and MOT are carried out MOT fail points are marked **)

Nearside headlight aim to low)	
Nearside number plate light inoperative)) TE7
Offside front side light inoperative)	
Nearside front top rear arm ball joint worn to Excess (D)	*	*TC7
Nearside front coil spring broken (D)	*	
Offside head light aim to low)	

B: FAULTS (Appearance & Utility Standard) MUST be rectified within 21 days.

Strong smell of cigarette smoke in car	TV2

C: Observations for information only

Dent on nearside rear wheel	
Offside front spring weakened	

GARETH MACMILLAN

Examiners Signature.....

Date.....
27/02/14

HIGHLAND COUNCIL – TAXI/PHC VEHICLE TEST REPORT FORM

Production No:
EAG/EBC/4

DATE OF INSPECTION	Thursday 28 August 2014	INSPECTION LOCATION	Ross's Garage, Milton of Clava
TIME OF INSPECTION	4.00pm	VEHICLE OWNER	Evan Bruce Cameron
INSPECTION REF NO.	IV 11	ADDRESS	65 Millerton View, Inverness
TAXI/PHC LICENCE NO.	IV 552	POSTCODE & TEL. NO.	IV3 8RZ 01463 229551
TYPE OF INSPECTION	Retest	<u>INSPECTION CARRIED OUT</u>	<u>Council Retest</u>
VEHICLE DETAILS		(Council Test/Combined Test/Retest etc)	
REGISTRATION No.	SY57 MJU	RECEIPT NO(s)	N/A
MAKE & MODEL	Skoda Superb	FEE PAID	F.O.C.
VEHICLE COLOUR	Silver	MILEAGE	238381
DATE OF FIRST REG	09/01/2007	FUEL TYPE	Diesel
ENGINE SIZE	1900	TYRE SIZE	205/55/R16
CHASSIS NO	TMBDC63U779013201	TAXI METER SERIAL NO	06539
NO OF PASSENGER SEATS	4	VEHICLE EXAMINER	G. MacMillan

	TEST RESULTS	MOT CERTIFICATE NUMBER
MOT	N/A	N/A
SAFETY ASPECTS	PASS	
APPEARANCE & UTILITY	FAIL	
Overall Test Result	CONDITIONAL PASS	

IMPORTANT: PLEASE READ THE NOTES OVERLEAF FOR INFORMATION AS TO WHAT ACTION (IF ANY) IS REQUIRED TO BE UNDERTAKEN BY YOU THE VEHICLE OPERATOR

A: SAFETY ASPECTS (FAIL POINTS)

(Where Council Inspection and MOT are carried out MOT fail points are marked **)

B: FAULTS (Appearance & Utility Standard) MUST be rectified within 21 days.

Nearside rear inner door check damaged	
Offside rear inner door check damaged	
Offside rear wing and bumper damaged & protruding on offside	

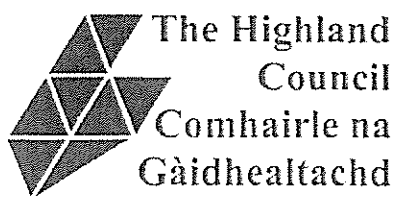
C: Observations for information only

Rear tyres worn on inside edges	
Front tyres worn on inside edges	

GARETH MacMILLAN

Examiners Signature.....

Date.....28/08/14.....



Mr Evan B Cameron
65 Millerton View
Inverness
IV3 8RZ

Please ask for
Direct dial
e-mail
Your ref
Our ref
Date

Liz Gardner
01463 228722
elizabeth.gardner@highland.gov.uk

03 March 2014

Dear Mr Cameron

**Civic Government (Scotland) Act 1982
Taxi and Private Hire Car (PHC) Licensing Provisions
Trading Standards Penalty Points System**

Trading Standards operates a Penalty Points System to help in the assessment of the level of compliance shown by each Operator in relation to Conditions 1 and 2 of an Operator's licence which require your licensed vehicle to be maintained to the Council's standard. Faults identified either by the Council's Contractor during inspection or by Trading Standards staff during spot checks attract penalty points. These points are totalled over a two year rolling period and should the total pass 20 points the operator will be reported to the appropriate Licensing Committee for breach of Licence Conditions.

Your licensed vehicle, plate number 11 552, has accumulated 18 points. Should further points be added so that the total becomes 20 or more, before two years from the date of the first points accrued, please be aware that you will find yourself the subject of a report to your Licensing Committee.

Should you have any queries please do not hesitate to contact me.

Yours sincerely

Trading Standards Officer

Ref: 076765

THE HIGHLAND COUNCIL
TRADING STANDARDS UNIT
TEC SERVICES

To: Mr B E Colvock
(SILVERHORN VIEW)
INVERNESS
IV7 9RZ

CIVIC GOVERNMENT (SCOTLAND) ACT 1982

You are hereby notified that the following matters require to be attended to:-

Licensed Taxis & Private Hire Cars

On examination of the Taxi/PHC Licence No. 11 801

Registration No. 17 117

At 11/06/2004

On 11/06/2004 the faults specified below were found, which are in contravention of the Highland Council's vehicle standards for Taxis and PHC's. Failure to rectify the said faults within 28 days will result in further action being taken, including where appropriate, consideration being given to reporting the matter to the relevant Council Committee and, or the immediate suspension of the Taxi/PHC Operators Licence.

5 Faults / Fee 1400 / No. 11/06/2004

If you require further information on this matter please contact:-

Issuing Officer _____ Date 11/06/2004

Signature [Signature] Tel No _____

Any enquires relating to this notice can be addressed to the issuing officer or by contacting the Trading Standards Unit at 38 Harbour Road, Inverness, IV1 1UF Tel. 01463 228700

HIGHLAND COUNCIL – TAXI/PHC VEHICLE TEST REPORT FORM

Production No:
EAG/EBC/7

DATE OF INSPECTION	Thursday 28 August 2014	INSPECTION LOCATION	Ross's Garage, Milton of Clava	
TIME OF INSPECTION	1030 hrs	VEHICLE OWNER	Evan Bruce Cameron	
INSPECTION REF NO.	IV 11	ADDRESS	65 Millerton View, Inverness	
TAXI/PHC LICENCE NO.	IV 552	POSTCODE & TEL. NO.	IV3 8RZ	01463 229551
TYPE OF INSPECTION	6 mth Council	INSPECTION CARRIED OUT	Council Test	
VEHICLE DETAILS		(Council Test/Combined Test/Retest etc)		
REGISTRATION No.	SY57 MJU	RECEIPT NO(s)	0603373	
MAKE & MODEL	Skoda Superb	FEE PAID	£90.00	
VEHICLE COLOUR	Silver	MILEAGE	238362	
DATE OF FIRST REG	09/01/2007	FUEL TYPE	Diesel	
ENGINE SIZE	1900	TYRE SIZE	205/55/R16	
CHASSIS NO	TMBDC63U779013201	TAXI METER SERIAL NO	06539	
NO OF PASSENGER SEATS	4	VEHICLE EXAMINER	M. M. Ross	

	TEST RESULTS	MOT CERTIFICATE NUMBER
MOT	N/A	N/A
SAFETY ASPECTS	FAIL	*WARNING In the opinion of the examiner, the vehicle is dangerous to drive because of the defects listed in box A above *Delete if not applicable.
APPEARANCE & UTILITY	FAIL	
Overall Test Result	FAIL	

IMPORTANT: PLEASE READ THE NOTES OVERLEAF FOR INFORMATION AS TO WHAT ACTION (IF ANY) IS REQUIRED TO BE UNDERTAKEN BY YOU THE VEHICLE OPERATOR

A: SAFETY ASPECTS (FAIL POINTS)

(Where Council Inspection and MOT are carried out MOT fail points are marked **)

Offside number plate light inoperative	
Offside front top suspension arm ball joint excessive movement (Rear one)	TC5

B: FAULTS (Appearance & Utility Standard) MUST be rectified within 21 days.

Nearside rear inner door check damaged))TV1
Offside rear inner door check damaged)	
Offside rear wing and bumper damaged & protruding on offside		TW1

C: Observations for information only

Rear tyres worn on inside edges	
Front tyres worn on inside edges	

MALCOLM M. ROSS

Examiners Signature.....

28/08/14
Date.....

HIGHLAND COUNCIL – TAXI/PHC VEHICLE TEST REPORT FORM

Production No:
EAG/EBC/8

DATE OF INSPECTION	Thursday 28 August 2014	INSPECTION LOCATION	Ross's Garage, Milton of Clava	
TIME OF INSPECTION	4.00pm	VEHICLE OWNER	Evan Bruce Cameron	
INSPECTION REF NO.	IV 11	ADDRESS	65 Millerton View, Inverness	
TAXI/PHC LICENCE NO.	IV 552	POSTCODE & TEL. NO.	IV3 8RZ	01463 229551
TYPE OF INSPECTION	Retest	<u>INSPECTION CARRIED OUT</u> (Council Test/Combined Test/Retest etc)		<u>Council Retest</u>
VEHICLE DETAILS				
REGISTRATION No.	SY57 MJU	RECEIPT NO(s)	N/A	
MAKE & MODEL	Skoda Superb	FEE PAID	F.O.C.	
VEHICLE COLOUR	Silver	MILEAGE	238381	
DATE OF FIRST REG	09/01/2007	FUEL TYPE	Diesel	
ENGINE SIZE	1900	TYRE SIZE	205/55/R16	
CHASSIS NO	TMBDC63U779013201	TAXI METER SERIAL NO	06539	
NO OF PASSENGER SEATS	4	VEHICLE EXAMINER	G. MacMillan	

	TEST RESULTS	MOT CERTIFICATE NUMBER
MOT	N/A	N/A
SAFETY ASPECTS	PASS	
APPEARANCE & UTILITY	FAIL	

Overall Test Result

CONDITIONAL PASS

IMPORTANT: PLEASE READ THE NOTES OVERLEAF FOR INFORMATION AS TO WHAT ACTION (IF ANY) IS REQUIRED TO BE UNDERTAKEN BY YOU THE VEHICLE OPERATOR

A: SAFETY ASPECTS (FAIL POINTS)

(Where Council Inspection and MOT are carried out MOT fail points are marked **)

B: FAULTS (Appearance & Utility Standard) MUST be rectified within 21 days.

Nearside rear inner door check damaged	
Offside rear inner door check damaged	
Offside rear wing and bumper damaged & protruding on offside	

C: Observations for information only

Rear tyres worn on inside edges	
Front tyres worn on inside edges	

GARETH MacMILLAN

Examiners Signature.....

Date.....28/08/14.....

R M BROWN

15 Carsegate Road
Carse Industrial Estate
Inverness
IV3 8EX

Production No:
EAG/EBC/9

Tel No. 01463 711123 Fax No. 01463 715549
VAT No. 296 9388 79

Invoice Reprint

Mr Evan Cameron
65 Millerton View
Inverness

Account No CAM076

Order No

Invoice 027321

Date 03/07/2013

Job No 13142

Make Skoda

Model Superb

Reg No. SY57MJU

Mileage 194537

Year 2007

Engine 1896

Chassis TMBDC63U779013201

IV3 8RZ

Part Number	Description	Qty	Net	Vat	Total
SPK1435	V belt	1.00	12.28	20.00 %	14.74
GAT 4PK855	Air con belt	1.00	7.85	20.00 %	9.42
LAB001	Standard Labour	1.00	40.00	20.00 %	48.00
<i>Job created 24/6/13</i>					
<u>Description Of Work Done</u>					
Fitted new alternator and air con belts.					
<u>Additional Information</u>			Sub Total		60.13
			Misc		0.00
			VAT		12.03
			Mot Total		0.00
			Invoice Total		£72.16

Paid Credit Card 23 Jul

R M BROWN

15 Carsegate Road
Carse Industrial Estate
Inverness
IV3 8EX

Production No
EAG/EBC/10

Tel No. 01463 711123 Fax No. 01463 715549
VAT No. 296 9388 79

Invoice Reprint

Mr Evan Cameron
65 Millerton View
Inverness

Account No CAM076

Order No

Invoice 027334

Date 03/07/2013

Job No 13175

Make Skoda
Model Superb
Reg No. SY57MJU
Mileage 195413
Year 2007
Engine 1896
Chassis TMBDC63U779013201

IV3 8RZ

Part Number	Description	Qty	Net	Vat	Total
RH1021	Coil spring	1.00	32.84	20.00 %	39.41
PAD1234	Brake pads	1.00	29.37	20.00 %	35.24
BK269	C V boot	1.00	8.41	20.00 %	10.09
N0347908	Bolt	1.00	2.92	20.00 %	3.50
LAB001	Standard Labour	1.00	90.00	20.00 %	108.00
<p><i>Job created 1/7/13</i></p> <p><u>Description Of Work Done</u> To fitting o/side front spring and c/v gaiter, replaced front brake pads and road tested.</p>		Sub Total		163.54	
		Misc		0.00	
		VAT		32.70	
		Mot Total		0.00	
		<p>Paid Credit Card 23 Jul</p>		Invoice Total	

R M BROWN

15 Carsegate Road
Carse Industrial Estate
Inverness
IV3 8EX

Tel No. 01463 711123 Fax No. 01463 715549
VAT No. 296 9388 79

Production No:
EAG/EBC/11

Mr Evan Cameron
65 Millerton View
Inverness

IV3 8RZ

Account No CAM076
Order No
Invoice 027796
Date 30/09/2013
Job No 13441

Invoice Reprint

Make Skoda
Model Superb
Reg No. SY57MJU
Mileage 201251
Year 2007
Engine 1896
Chassis TMBDC63U779013201

Part Number	Description	Qty	Net	Vat	Total
RCA119	O/s rear caliper	1.00	63.87	20.00 %	76.64
FCA6111	Front top susp arm	1.00	24.88	20.00 %	29.86
FCA6112	Front top susp arm	1.00	24.88	20.00 %	29.86
CPI027	Pollen filter	1.00	5.10	20.00 %	6.12
V6N0839511	Pin	2.00	0.36	20.00 %	0.86
LAB001	Standard Labour	1.00	315.00	20.00 %	378.00
<p><i>Job created 20/8/13</i></p> <p>Description Of Work Done Carried out pre taxi test check. Fitted replacement caliper to offside rear and bled brake. Supplied and fitted two front top suspension arms n/s and o/s. Fitted new boot covers to ball joints lower. Fitted new pollen filter. Removed and fitted heater motor supplied. Removed rear door trims and checked for windows not operating. Fitted window regaultors supplied to n/s and o/s rear doors. Roadtested.</p>		Sub Total		434.45	
		Misc		0.00	
		VAT		86.89	
		Mot Total		0.00	
		Invoice Total		£521.34	
Additional Information		Paid Credit Card 30 Oct			

R M BROWN

15 Carsegate Road
Carse Industrial Estate
Inverness
IV3 8EX

Tel No. 01463 711123 Fax No. 01463 715549
VAT No. 296 9388 79

Production No:
EAG/EBC/12

Invoice Reprint

Mr Evan Cameron
65 Millerton View
Inverness

Account No CAM076

Order No

Invoice 027893

Date 16/10/2013

Job No 13715

Make Skoda
Model Superb
Reg No. SY57MJU
Mileage 207159
Year 2007
Engine 1896
Chassis TMBDC63U779013201

IV3 8RZ

Part Number	Description	Qty	Net	Vat	Total
LAB010	Vehicle Uplift	1.00	55.00	20.00 %	66.00
PCA5830	Suspension arm lh	1.00	50.71	20.00 %	60.85
VW172AL	Driveshaft	1.00	114.90	20.00 %	137.88
LAB001	Standard Labour	1.00	90.00	20.00 %	108.00
<i>Job created 10/10/13</i>					
Description Of Work Done					
Had vehicle uplifted and taken to workshop. Checked and found nearside front ball joint collapsed and driveshaft broken. Supplied and fitted new lower arm and replacement driveshaft. Roadtested.					
Additional Information			Sub Total		310.61
Advise noise from offside c v joint. Clutch slipping will need replaed in near future.			Misc		0.00
			VAT		62.12
			Mot Total		0.00
			Invoice Total		£372.73

Paid Credit Card 30 Oct

R M BROWN

15 Carsegate Road
 Carse Industrial Estate
 Inverness
 IV3 8EX

Production No:
 EAG/EBC/13

Tel No. 01463 711123 Fax No. 01463 715549
 VAT No. 296 9388 79

Invoice Reprint

Mr Evan Cameron
 65 Millerton View
 Inverness

Account No CAM076

Order No

Invoice 028138

Date 27/11/2013

Job No 13954

Make Skoda

Model Superb

Reg No. SY57MJU

Mileage 207159

Year 2007

Engine 1896

Chassis TMBDC63U779013201

IV3 8RZ

Part Number	Description	Qty	Net	Vat	Total
E3U5827505A	Hood loc	1.00	21.26	20.00 %	25.51
E8D5959489	Switch	1.00	10.28	20.00 %	12.34
LAB001	Standard Labour	1.00	45.00	20.00 %	54.00
<p>Job created 27/11/13</p> <p><u>Description Of Work Done</u> Checked boot latch and replaced switch and latch.</p>					
Additional Information			Sub Total		76.54
			Misc		0.00
			VAT		15.31
			Mot Total		0.00
			Invoice Total		£91.85

Paid Cash 17 Dec 2013

R M BROWN

15 Carsegate Road
Carse Industrial Estate
Inverness
IV3 8EX

Production No:
EAG/EBC/14

Tel No. 01463 711123 Fax No. 01463 715549
VAT No. 296 9388 79

Invoice Reprint

Mr Evan Cameron
65 Millerton View
Inverness

Account No CAM076

Order No

Invoice 028379

Date 28/01/2014

Job No 14158

Make Skoda
Model Superb
Reg No. SY57MJU
Mileage 217687
Year 2007
Engine 1896
Chassis TMBDC63U779013201

IV3 8RZ

Part Number	Description	Qty	Net	Vat	Total
038971600	Harness	1.00	52.81	20.00 %	63.37
038103483D	Gasket	1.00	16.82	20.00 %	20.18
V8DO 399151H	Rubber mounting	1.00	49.08	20.00 %	58.90
VN10027102	bolt	1.00	0.97	20.00 %	1.16
V90315202	Washer	1.00	0.96	20.00 %	1.15
VN02300411	Nut	1.00	0.74	20.00 %	0.89
LAB001	Standard Labour	1.00	80.00	20.00 %	96.00
<i>Job created 20/1/14</i>					
<u>Description Of Work Done</u>					
Checked for engine misfire and replaced injector wiring and camcover gasket, replaced broken n/side gearbox mounting, road tested.					
<u>Additional Information</u>			Sub Total		201.38
			Misc		0.00
			VAT		40.27
			Mot Total		0.00
			Invoice Total		£241.65

Paid Credit Card 05 Feb

R M BROWN

15 Carsegate Road
Carse Industrial Estate
Inverness
IV3 8EX

Tel No. 01463 711123 Fax No. 01463 715549
VAT No. 296 9388 79

Production No
EAG/EBC/15

Mr Evan Cameron
65 Millerton View
Inverness

Account No CAM076
Order No
Invoice 028648
Date 21/03/2014
Job No 14349

Invoice Reprint

Make Skoda
Model Superb
Reg No. SY57MJU
Mileage 220084
Year 2007
Engine 1896
Chassis TMBDC63U779013201

IV3 8RZ

Part Number	Description	Qty	Net	Vat	Total
FCA6113	Susp arm lh	1.00	29.18	20.00 %	35.02
RH1021	Coil spring	1.00	32.84	20.00 %	39.41
501	Bulb	1.00	0.30	20.00 %	0.36
239	Bulb	1.00	0.40	20.00 %	0.48
V3B5998026A	Number plate light	1.00	8.33	20.00 %	10.00
LAB001	Standard Labour	1.00	157.50	20.00 %	189.00
VW172AR	Driveshaft	1.00	106.90	20.00 %	128.28
FCA5831	Suspension arm rh lower	1.00	46.39	20.00 %	55.67
<i>Job created 28/2/14</i>					
<u>Description Of Work Done</u>					
Supplied and fitted nearside front coil spring and top rear suspension arm. Fitted bulbs to sidelight and new number plate lamp. Adjusted headlight aim. Roadtested.					
Checked for no drive, found offside front rear lower arm collapsed, fitted new arm and replacement driveshaft. Roadtested.					
Additional Information			Sub Total		381.84
			Misc		0.00
			VAT		76.38
			Mot Total		0.00
			Invoice Total		£458.22

Paid Credit Card 14 Apr

JOB CARD

Production No:
EAG/EBC/16

Mechanic : Robert A Brown
Job No : 15004 Date Created: 08 Jul 2014 Other Ref:

CUSTOMER

Account No: CAM076 Name: Mr Evan Cameron
Type :
Address : 65 Millerton View
Inverness

IV3 8RZ

Radio Code:
Tel No :

VEHICLE

Reg No : SY57MJU Make & Model: Skoda Superb
Engine : 1896 Chassis No : TMBDC63U779013201
Mileage : 234391 Year : 2007
Location :

WORK DESCRIPTION

Checked for noise, found nearside front wheel bearing noisy. Supplied and fitted new wheel bearing to nearside front. Roadtested.
Checked engine noise, coming from worn camshaft. Removed cylinder head assembly and dismantled sent for specialist repair, reassembled head, refitted cylinder head reset injectors, changed engine oil and filter replaced fuel filter and bled, refilled with coolant started and road tested. Fitted headlamp and side lamp bulbs.

Part Number	Description	Qty
BRT1036	Wheel bearing kit	1
LAB001	Standard Labour	1
C/S	Camshaft/followers/g/set	1
A	LAB	1
HEAD	HEAD	1
CZ104	Glow plug	2
INJECTOR	No.3 injector	1
038121132D	Flange	1
KL147D	Fuel Filter	1
C/BE	Cam bearings	1
5PK1435	V belt	1
XSR1L	Antifreeze Red	3
CH8530ECO	Oil filter	1
QS5L OIL	5W30 LL	1
382	Bulb	1
239	Bulb	1
477	Bulb	1

Signature