

CAITHNESS DISTRICT PARTNERSHIP

ACTION NOTE FROM MEETING OF: Friday 27 June 2014 in Naver Business Centre, Thurso at 10.00 am

PRESENT: Cllr Bill Fernie (BF) – Chair THC, Thelma Mackenzie (TM) ACC, Steven Gorman (SG) SAS, Mike Flavell (MF) NHSH, Bobby Echavarren (BE) NHSH, Dawn Grant (DG) THC, Alex Macmanus (AM) THC, David Alston (DA) NHSH, Niall Smith (NS) CVG, Bob Silverwood (BS) NHSH, Andrew Maclean (AMaCL) British Red Cross, Cllr Willie MacKay (WM) THC, Mhairi Wylie (MW) RCOP

APOLOGIES: Pauline Crow, Wendy McGowan, Matthew Reiss, Pat Bowers, Shirley Park, Cllr Linda Munro

IN ATTENDANCE: Will Clark NoS Newspapers, one member of the public and Irene Hendrie, THC (Notes)

ITEM	SUBJECT	ACTION AGREED	LEAD	NAMED OFFICER	TIMESCALE
	Previous Note	No matters arising			
1	RCOP Highland	<p>MW outlined the project objectives of Reshaping Care for Older People (RCOP), Highland</p> <ul style="list-style-type: none"> <li>• project funded for 18 months till March 2015</li> <li>• to enable older people to stay well for longer, with focus on prevention of ill health</li> <li>• grass roots up model</li> <li>• 11 community workers across Highland</li> <li>• speaking directly to older people to ascertain their needs</li> <li>• acknowledging that small amounts of funding can make a difference</li> <li>• non bureaucratic, non-risk averse funding process</li> <li>• working with communities, care sector, statutory health and social care providers</li> </ul> <p>More information including the funding process available at <a href="http://www.rcophighland.org">www.rcophighland.org</a></p> <p><b>ACTION:</b> MW to attend a future CDP meeting to update the group on progress</p>		MW	
2	Early Years Practitioners	<p>DG gave an update on the Family Team for Caithness and the posts it would consist of:</p> <p>One District Manager /one Practice Lead Early Years /1.5 FTE Practice Lead School Years /1.5 FTE Practice Lead Care and Protection /6.4 FTE Social workers (Care and Protection)</p>			

		<p>/5.7 FTE Health Visitors (increase of 0.3) /2.5 FTE School Nurses (increase of 0.5) /4 FTE Community Early Years Practitioners (increase of two posts) / 5.4 FTE Children's Service Workers Schools (increase of 0.4) /1 FTE Community Children's Worker (new post) /1 FTE Support Work Co-ordinator (north) /1 FTE Social Worker Disability Services (north) /2 FTE Family Key Workers Disability Services (north / 1 FTE Autism Practitioner Disability Services (north) /1 FTE Children's Services Worker Disability /1 FTE Support Worker Disability</p> <p>When last reviewed (2013) the Caithness area consisted of 1,261 pre-school children and 3,156 school age children. The figures had not been updated for the current position. There are two secondary schools and 19 feeder primaries.</p> <p>Matching has taken place for the District Managers post and two practice leads. The remaining two practice lead posts were advertised with interviews on 7<sup>th</sup> July for 1FTE and two remaining 0.5 FTE posts being re advertised.</p> <p>Work on co-location has continued to be a priority and has proved challenging. It has now been resolved that Health and Social Care Staff within the Care and Learning Service will be located in the new offices in Wick, supplemented by hot-desking available elsewhere. The move is expected to take place in spring next year.</p>			
3	600 Hours Care and Learning	<p>DG outlined the current position on implementation of the 600 hours Care and Learning provision due to begin in August 2014. Highland Council had advertised 140 new posts. There were 900 applicants with 50% of applicants holding the correct qualifications. This was very encouraging.</p> <p>Interviews had taken place an appointment would be made shortly, once the Pupil Support Assistants posts had been allocated. An induction day will take place for all newly appointed staff following the school summer break. Issues around capacity and accessibility had all been resolved.</p> <p>Thurso Area Posts- 4 Pennyland /4 Miller Academy /2 Mount Pleasant /1 Permanent and 1 Temp Castletown</p> <p>Wick Area Posts - 2 South School /1 Pulteneytown /2 Thrumster</p>			

		<p>Alongside this programme is a new provision for 2 year olds from workless households. Initially due to be rolled out in August COSLA had agreed to delay the implementation till 31 October 2014 with a national advertising campaign nearer the time. Highland Council may also have its own advertising. The new provision would be accessed by self-referral with each case assessed individually to find the most suitable provision for the child and family. Transport, not strictly the responsibility of HC, could however be a shared effort with the family. Providing wrap around care being complex but achievable.</p>			
4	<p>Scottish Ambulance Service (SAS) Joint working</p>	<p>SG presented an overview of a pilot project planned for the Wick area. The Falls Pathway is a joint initiative by NHSH, the Scottish Ambulance Service (SAS) and the British Red Cross (BRC). BRC staff who respond will be trained to SVQ3 in Health and Social Care.</p> <p>Recognising that falls are the way for many elderly people to enter hospital, often for several nights duration, and that hospital is not always the best place for victims of falls, it hoped to offer a better alternative.</p> <p>In Wick on average two people per week over sixty will fall, with 80% of those who call the SAS requiring hospitalisation. The SAS would assess if hospitalisation was necessary. If the best option was for the patient to remain in their home, the SAS could contact the BRC who would send an emergency responder to provide support in the home. With emphasis also on preventing further falls the patient would be assessed and could be referred to OT, physio etc.</p> <p>Telecare – (AMaCL) This is a separate pilot between NHSH and the BRC. A gap was recognised for the most vulnerable who do not have anyone to respond to them. The current Telecare service requires 3 responders to be identified which is usually family, friends or neighbours but there is no guarantee that they would be available. The BRC are offering a guaranteed response and are working with Telecare to agree that in his instance 1 responder is suitable.</p> <p>ACTION SG to report back when pilot has been completed</p> <p>There were concerns raised about a backlog and delay for home adaptations such as ramps.</p> <p>ACTION BS to report to next meeting regarding any backlog</p>		<p>SG</p> <p>BS</p>	

5	Redesign Reference Group Feedback	<p>BS delivered an update on the redesign of adult services and the six work streams</p> <ul style="list-style-type: none"> <li>• Home based services</li> <li>• Community development and service capacity</li> <li>• Older adult mental health and dementia</li> <li>• Palliative care</li> <li>• Rehab and reablement</li> <li>• Caithness General Hospital – Buchan and Associates (healthcare/hospital planners) had conducted a survey of the physical layout of the building, how space is used and the route of patients between wards and theatres. Their report is due shortly.</li> </ul>			
6	Home Care	<p>BS outlined the provision of Home Care in Caithness and North Sutherland. One of the biggest challenges is recruitment and retention. With an ageing workforce there is an urgent need to recruit young carers. The traditional image of domestic assistance is hampering recruitment and work must be done to promote caring as an attractive career choice.</p>			
7	Next Meeting	<p>The next meeting will take place on Friday 31 October at 10.00am in the Chamber, Wick Town Hall.</p>			