



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Highland

**Lochaber
Area Committee**

Performance Report



DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

ID	Key Performance Indicator (KPI)	Pg
2bi	All accidental dwelling fires	3
3bi	All fatal accidental dwell. fire casualties	4
3bii	Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)	5
1a	All deliberate fires	6
5a	Special Service – RTCs	7
10d	False Alarm – Equipment failure	8
	Station Availability	9

Commentary

The key performance indicators (KPIs) above have been extracted from the suite of KPIs contained within the Scottish Fire and Rescue Framework Document 2013.

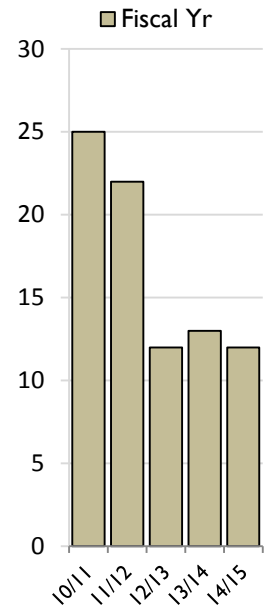
<http://www.scotland.gov.uk/Resource/0041/00416181.pdf>

The KPIs above also represent the main priority areas for the Scottish Fire and Rescue Service, identified by elected members and communities during the ward consultation sessions in 2013 as;

- Reducing accidental dwelling house fires and the resultant fatalities and casualties
- Reducing deliberate fires
- Reducing road traffic collisions
- Reducing the number of attendances to unwanted fire alarm signals (false alarms)

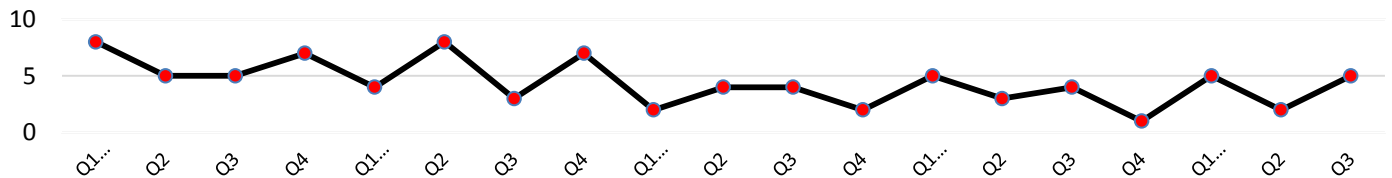
All accidental dwelling fires

Month/Year	2010/11	2011/12	2012/13	2013/14	2014/15	Highland
April	2	3	2	2	3	12
May	4	0	0	2	1	12
June	2	1	0	1	1	12
July	3	3	1	0	1	12
August	0	4	1	1	0	9
September	2	1	2	2	1	12
October	1	0	0	2	3	11
November	2	2	0	1	0	10
December	2	1	4	1	2	11
January	1	1	1	0	#N/A	#N/A
February	4	5	1	1	#N/A	#N/A
March	2	1	0	0	#N/A	#N/A
Fiscal Yr	25	22	12	13	12	101



Month/Year	2010/11	2010/11	2011/12	2012/13	2013/14
Fiscal Yr	25	22	12	13	12

Qtr/Year	2010/11	2010/11	2011/12	2012/13	2013/14	Highland
Quarter 1	8	4	2	5	5	36
Quarter 2	5	8	4	3	2	33
Quarter 3	5	3	4	4	5	32
Quarter 4	7	7	2	1	#N/A	#N/A



Commentary

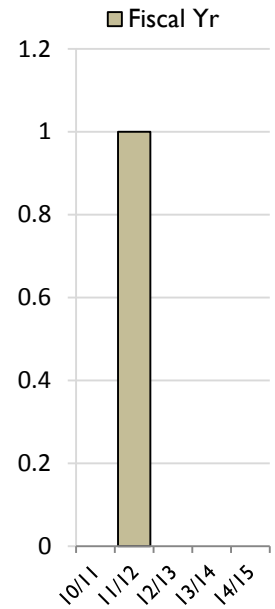
The tables above represent the number of accidental dwelling house fires that occurred within the Area Committee boundary. Tolerances are set in context of the number of previous incidents by reporting month and, where there has been an increase in overall incidents, the colour coding is identified with the application of the red, amber and green (RAG) system.

Trend lines also identify the number of incidents over the reporting 5 year period, both by month and by reporting quarter.

The Service works closely with partner agencies and communities to reduce the number of accidental dwelling house fires through the delivery of targeted home fire safety visits and the installation of free smoke detectors. Supporting the targeted delivery, partner agencies routinely share data identifying residents that would benefit from this free service, aiming to reduce the risk of fire and harm to householders and their property.

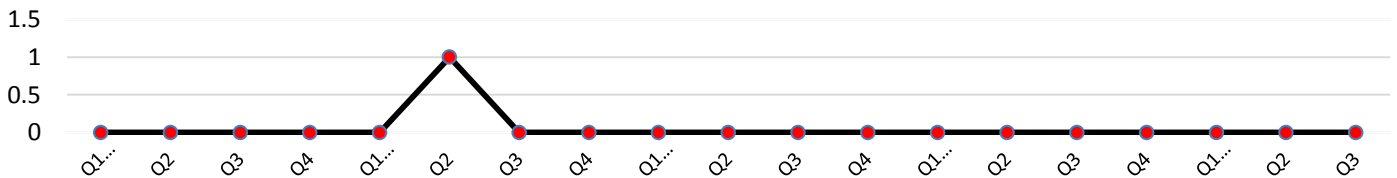
All fatal accidental dwell. fire casualties

Month/Year	2010/11	2011/12	2012/13	2013/14	2014/15	Highland
April	0	0	0	0	0	0
May	0	0	0	0	0	0
June	0	0	0	0	0	1
July	0	0	0	0	0	0
August	0	1	0	0	0	0
September	0	0	0	0	0	0
October	0	0	0	0	0	0
November	0	0	0	0	0	0
December	0	0	0	0	0	0
January	0	0	0	0	#N/A	#N/A
February	0	0	0	0	#N/A	#N/A
March	0	0	0	0	#N/A	#N/A
Fiscal Yr	0	1	0	0	0	1



Month/Year	2010/11	2011/12	2012/13	2013/14	2014/15
Fiscal Yr	0	1	0	0	0

Qtr/Year	2010/11	2011/12	2012/13	2013/14	2014/15	Highland
Quarter 1	0	0	0	0	0	1
Quarter 2	0	1	0	0	0	0
Quarter 3	0	0	0	0	0	0
Quarter 4	0	0	0	0	#N/A	#N/A

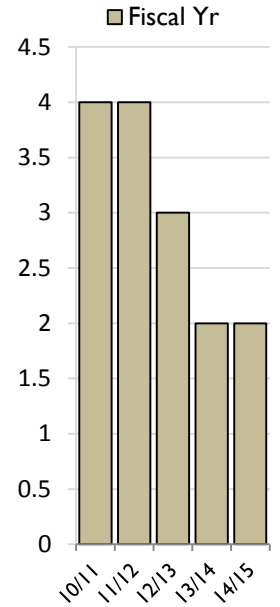


Commentary

The attached tables identify the number of dwelling house fires that have resulted in fire related fatalities over the reporting 5 year period. The Service is committed to reducing this figure to eliminate all events and occurrences that result in a fatality. As identified, partnership working and data sharing supports this key aim and the delivery of targeted life safety advice and information.

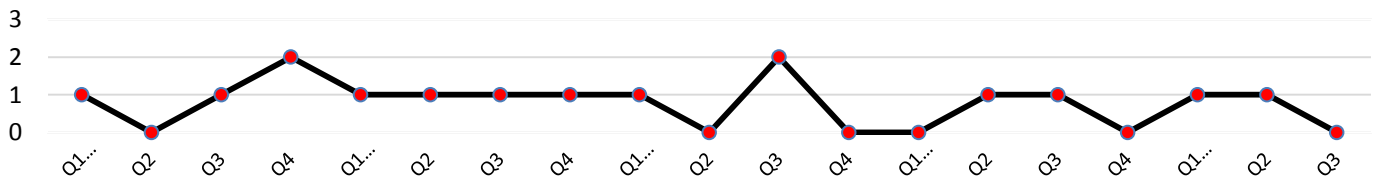
Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)

Month/Year	2010/11	2011/12	2012/13	2013/14	2014/15	Highland
April	0	1	1	0	0	1
May	1	0	0	0	1	2
June	0	0	0	0	0	3
July	0	1	0	0	1	6
August	0	0	0	0	0	2
September	0	0	0	1	0	1
October	1	0	0	0	0	1
November	0	1	0	0	0	5
December	0	0	2	1	0	1
January	0	0	0	0	#N/A	#N/A
February	2	1	0	0	#N/A	#N/A
March	0	0	0	0	#N/A	#N/A
Fiscal Yr	4	4	3	2	2	22



Month/Year	2010/11	2011/12	2012/13	2013/14	2014/15
Fiscal Yr	4	4	3	2	2

Qtr/Year	2010/11	2011/12	2012/13	2013/14	2014/15	Highland
Quarter 1	1	1	1	0	1	6
Quarter 2	0	1	0	1	1	9
Quarter 3	1	1	2	1	0	7
Quarter 4	2	1	0	0	#N/A	#N/A



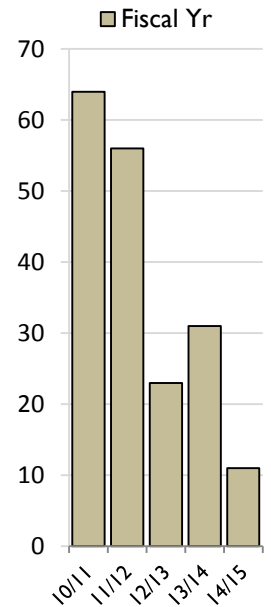
Commentary

The attached tables identify the number of dwelling house fires that have resulted in fire related casualties over the reporting 5 year period. The Service is committed to reducing this figure overall, therefore reducing the impact on the community.

The Service will continue to work hard with partners to reduce the number of casualties.

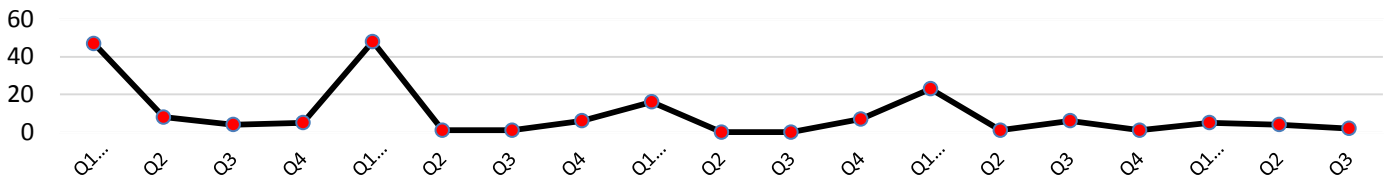
All deliberate fires

Month/Year	2010/11	2011/12	2012/13	2013/14	2014/15	Highland
April	27	30	4	15	2	19
May	11	15	11	2	1	15
June	9	3	1	6	2	17
July	4	0	0	0	3	17
August	4	0	0	1	0	10
September	0	1	0	0	1	21
October	2	0	0	2	1	18
November	1	1	0	3	0	19
December	1	0	0	1	1	5
January	1	0	1	0	#N/A	#N/A
February	1	0	0	0	#N/A	#N/A
March	3	6	6	1	#N/A	#N/A
Fiscal Yr	64	56	23	31	11	141



Month/Year	2010/11	2011/12	2012/13	2013/14	2014/15
Fiscal Yr	64	56	23	31	11

Qtr/Year	2010/11	2011/12	2012/13	2013/14	2014/15	Highland
Quarter 1	47	48	16	23	5	51
Quarter 2	8	1	0	1	4	48
Quarter 3	4	1	0	6	2	42
Quarter 4	5	6	7	1	#N/A	#N/A

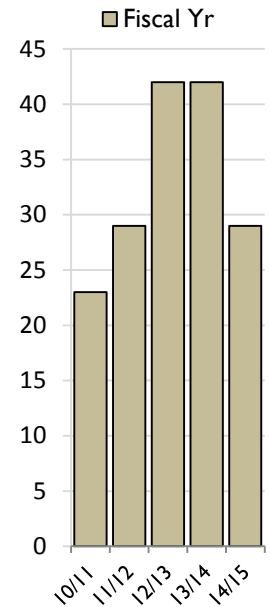


Commentary

Deliberate fires include those as a result of fire related antisocial behaviour (ASB) and wildfires. Analysis of the overall incidents and the periods in when they occur, identify seasonal variations e.g. muirburning season and holiday periods. The Service has introduced a number of fire reduction strategies and thematic action plans targeting these types of incidents. Working in partnership with other key agencies, the Service is working hard to reduce these incidents overall. Examples of which include the promotion of fire reduction through the Safer Highland ASB Group, promoting best practice and partnership working through the Scottish Wildfire Forum (SWF) and targeting key groups ahead of known peak activity periods.

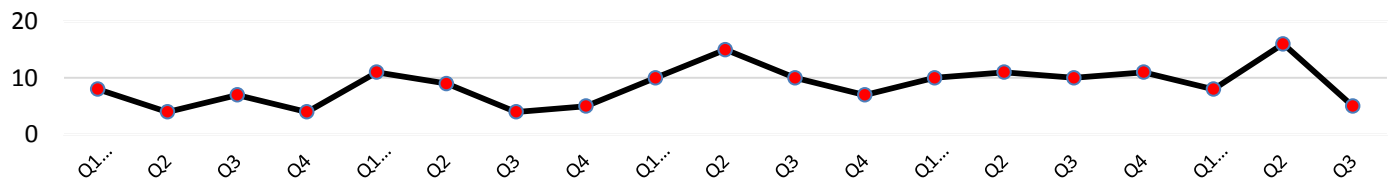
Special Service - RTCs

Month/Year	2010/11	2011/12	2012/13	2013/14	2014/15	Highland
April	1	7	1	1	2	12
May	5	1	6	4	1	20
June	2	3	3	5	5	16
July	0	4	3	4	9	26
August	2	1	8	4	5	20
September	2	4	4	3	2	17
October	3	4	3	5	1	9
November	0	0	3	1	3	20
December	4	0	4	4	1	12
January	2	1	5	4	#N/A	#N/A
February	2	3	2	3	#N/A	#N/A
March	0	1	0	4	#N/A	#N/A
Fiscal Yr	23	29	42	42	29	152



Month/Year	2010/11	2011/12	2012/13	2013/14	2014/15
Fiscal Yr	23	29	42	42	29

Qtr/Year	2010/11	2011/12	2012/13	2013/14	2014/15	Highland
Quarter 1	8	11	10	10	8	48
Quarter 2	4	9	15	11	16	63
Quarter 3	7	4	10	10	5	41
Quarter 4	4	5	7	11	#N/A	#N/A



Commentary

Special Service incidents involves an operational response to a range of emergency activities including life critical road traffic collisions, flooding events, industrial accidents and in support of other emergency service colleagues at larger multi-agency non-fire related events.

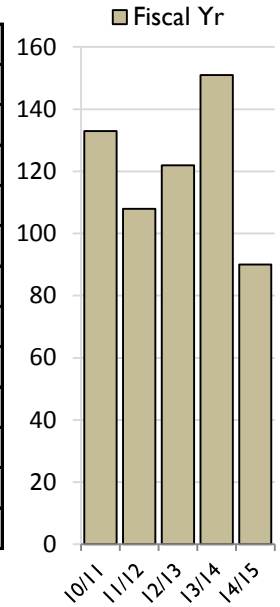
The most common type of special service is as a result of a road traffic collision involving, in most cases, a response from all three emergency services. The Service is working in partnership with other emergency response colleagues and partner agencies through the Safer Highland Road Safety Group to reduce these incidents in the communities of Lochaber.

Road safety activities in the area include e.g. Driving Ambition and Safe Highlander, all of which have a focused message of road safety, targeting key groups in the reduction of road related incidents as identified in Scotland's Road Safety Framework to 2020.

<http://www.scotland.gov.uk/Resource/Doc/286643/0087268.pdf>

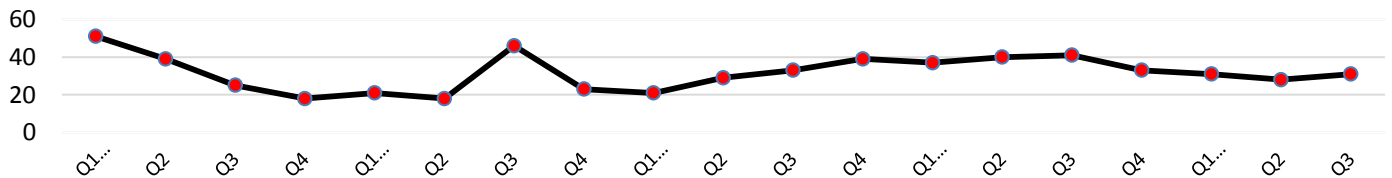
False Alarm - Equipment failure

Month/Year	2010/11	2011/12	2012/13	2013/14	2014/15	Highland
April	15	8	4	8	10	145
May	23	7	8	20	12	103
June	13	6	9	9	9	123
July	11	7	4	11	7	129
August	15	2	14	18	13	129
September	13	9	11	11	8	104
October	8	14	11	19	15	128
November	4	17	12	11	4	115
December	13	15	10	11	12	93
January	6	10	13	10	#N/A	#N/A
February	7	6	13	8	#N/A	#N/A
March	5	7	13	15	#N/A	#N/A
Fiscal Yr	133	108	122	151	90	1069



Month/Year	2009/10	2010/11	2011/12	2012/13	2013/14
Fiscal Yr	133	108	122	151	90

Qtr/Year	2009/10	2010/11	2011/12	2012/13	2013/14	Highland
Quarter 1	51	21	21	37	31	371
Quarter 2	39	18	29	40	28	362
Quarter 3	25	46	33	41	31	336
Quarter 4	18	23	39	33	#N/A	#N/A



Commentary

The Service responds to a number of false alarms over the reporting year, most of which are unwanted fire alarm signals (UFAS). The number of calls in the area of Lochaber has been fairly consistent when analysing like for like periods over the last 5 year reporting periods.

A new policy was implemented on 1st December 2014 requiring SFRS personnel to work closely with duty holders in order to reduce the number of UFAS events.

Station Availability

Station	Availability as at Dec 2014 %	Staff
Acharacle	79	9
Fort William – 1 st Appliance	100	22
Fort William – 2 nd Appliance	89	
Kilchoan	81	8
Kinlochleven – 1 st Appliance	95	12
Kinlochleven – 2 nd Appliance	55	
Lochaline	91	9
Mallaig	75	7
Muck (CRU)	n/a	6
Spean Bridge (CRU)	n/a	9
Strontian	91	11

Lochaber Area Committee Totals		93
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Commentary

The table shows the current staffing levels on stations and total availability that these individuals have been available for calls, and how this affects the availability of the station's fire appliances.

The Service works closely with employers and RDS staff to support an improvement in availability. However, we recognise the challenges faced by RDS staff when combining primary employment and their operational availability across the communities in Highland area.

The Service is actively recruiting in a number of communities to improve station and fire appliance availability.