

The Highland Council
Education, Children and Adult Services Committee
20 May 2015

Agenda Item	7.
Report No	ECAS 37/15

Performance Report

Report by Director of Care and Learning

Summary

This report provides an update on the performance framework for Children's Services and commentary on Statutory Performance Indicators.

1. For Highlands Children 4 performance framework

- 1.1 Highland Council and NHS Highland have agreed a performance framework for children's services as outlined in *For Highlands Children 4*. This performance report is presented to the Education, Children & Adult Services Committee, as well as to NHS Highland.
- 1.2 All of the performance measures in the current framework have been allocated to *For Highlands Children 4* Improvement Groups.
- 1.3 The full summary is included at **Appendix 1**. There has been further progress in determining baselines and targets, although some data will not be available until later on in the year. In addition, discussions continue to take place with NHS Highland to seek earlier access to child health surveillance information.
- 1.4 Other data for new outcome indicators will only be collected on an annual or other basis, and as a consequence is not yet available.
- 1.5 Two measures have been completely met. Now, all early years providers offer all children healthy snack choices and all pre-school aged children have access to energetic physical play.
- 1.6 It is recommended that two measures are removed from the framework, and this would require to be proposed to the next meeting of the Strategic Commissioning Group:
 - The first measure considered the percentage of children and young people with a youth action service who had their views and comments contained within their child's plan. It is recommended that this measure should be included within the existing measure for all children having their views and comments recorded within a child's plan.
 - The second measure proposed increasing the number of consultations with children about their experiences of pre-school education. This is an action, reported to Committee as part of early learning and child care developments, and is not appropriate in the performance framework.
- 1.7 Commentary is provided below on the following measures where performance is

either not on target, or otherwise of note.

2. Performance Measures

2.1 Achieve 36% of new born babies exclusively breastfed at 6-8 week review

2.1.1 There is no new data from NHS Highland, and as the NHS Highland Assurance report that is tabled alongside this report states; “The Director of Public Health has expressed concern about the data pathway for gathering the breast feeding statistics and consequently the quality of the data. He wishes to take some time to review the processes with the intention of providing a more detailed report for the next assurance report and committees”.

2.2 The delay in the time taken between a child being accommodated and permanency decision will decrease

2.2.1 The delay in the time taken between a child being accommodated and permanency decision has slipped from 9 months to 15 months. Albeit these are very small numbers, and there are always critical issues relating to individual children, action has been taken to increase management oversight leading to further actions. We are engaging with a research study led by the Universities of York and Stirling, which will enhance learning from other authorities, and are also adapting an improvement approach which is being promoted by the Scottish Government through the Early Years Collaborative.

2.3 % of statutory health assessments completed within 4 weeks of becoming LAC will increase to 95%

2.3.1 The NHS Highland Assurance report tabled alongside this report provides full commentary on this measure.

2.4 Waiting times for AHP services to be within 18 weeks from referral to treatment by December 2014

2.4.1 Although the length of time children are waiting is reducing, there is still significant variation across individual AHP specialities. This picture is reflected nationally.

2.4.2 There has been some additional preventative investment in these services by Highland Council. As set out in recent exception report, all services are working towards an 18 week waiting Time Target. Work is ongoing in service redesign to achieve this.

2.4.3 The NHSH Assurance report tabled alongside this report states; “Work is ongoing to implement the new naming conventions within the AHP activity and waiting time’s system. It is anticipated that the new caseload names will be in the system by the end of April with caseload transfers happening during May. Service planning should then be able to run new reports with stratified waiting times from the end of May”.

3. Local Statutory Performance Indicators 2013/14

- 3.1 The Council is benchmarked within the Local Government Benchmarking Framework (LGBF) against other local authorities in Scotland
- 3.2 Areas where performance has declined by more than 5% between 2012/13 and 2013/14 and/or where the indicators are in the bottom quartile for national benchmarking (LGBF) are outlined below along with supplementary analysis.
- 3.3 **Cost per primary school pupil** is in the LGBF bottom quartile nationally at £5,241 compared to the Scottish average of £4,750. The cost per pupil largely reflects our rurality, and the large number of small schools with a higher pupil/teacher ratio. Other likely factors include DSM and budget structures in different authorities (for example, this year in Highland, printing budgets are in schools and in previous years that was not the case). Our costs remain below both Island Authorities and comparator authorities such as Argyll & Bute (£5,911) and Dumfries & Galloway (£5,810).
- 3.4 **Cost per secondary school pupil** is in the bottom quartile nationally at £7,456 compared to Scottish average of £6,523. This is again due to the number of small schools, but there is some variation in similar sized schools, relating to differences in structures, and this is being researched by the Head of Education.
- 3.5 **The % of adults satisfied with schools** reduced from 88% to 79%. The Scottish Average is 81% and the Council is ranked mid-range in Scotland. It should be noted that data is drawn from the Scottish Household Survey (SHS) and there are concerns over the sample size and whether the figures fully reflect Highland views. Our own survey shows slightly improving satisfaction over time in terms of net satisfaction (those satisfied less those dissatisfied): we reported a 9% increase in net satisfaction in 2014.
- 3.6 **The % of adults satisfied with libraries** reduced from 78% to 72% and this indicator is also in the LGBF bottom quartile, with a Scottish average of 81%. As outlined above, regarding the use of SHS, this result is not reflective of our own survey which evidences a high confidence level. During 2014, we reported 88% customer satisfaction with libraries, and they are our highest rated service.
- 3.7 **The cost per visit to libraries** increased from £2.00 to £2.44 but this remains below the Scottish average of £2.71 and the indicator is in the top quartile of the LGBF. Visits to libraries increased from 2,151,189 in 2012/13 to 2,322,915 in 2013/14. Operational costs remained similar across the two years, so the reasons for the difference in the cost per visit are being explored.
- 3.8 **Adult home care costs per hour for aged 65 and over** increased from £28.08 to £30.07 per hour and the indicator is also in LGBF bottom quartile with a Scottish average of £20.25. There have been increased staff and Independent Sector Care costs as a consequence of providing additional hours of care at home in 2013/14. In addition, the start-up costs of implementing the scheduling tool have had an adverse effect on the hourly rate.
- 3.9 **The net residential cost per week for older adults aged 65** increased from £353.60 to £406.94 compared to the national average of £368. Highland is in the mid-range in LGBF with small variances influencing rank position. The increase in

net expenditure is, in the main, explained by the fact that we no longer record income in respect of resource transfer funding. In 2012/13, we showed £5.382m of resource transfer income, but none was shown in 2013/14.

- 3.10 **% of 65+ with intensive needs receiving care at home** is in the LGBF bottom quartile and ranked 32nd, with 21% achieved in Highland compared to a Scottish average of 35%. The percentage of 65+ year olds receiving intensive care at home has been low in Highland, but is now starting to increase, and is expected to achieve greater momentum with the rollout of the Personal Outcomes Plan.
- 3.11 **The cost per museum visit** increased from £0.95 to £2.32. However, Highland is in the LGBF top quartile nationally with a Scottish average of £3.71. Variations in visitor numbers, corrections in returns and the museum closures outlined below, are contributing factors.
- 3.12 **The number of visits to/usages of council funded or part funded museums per 1,000 population** fell from 2,698 to 2,419. There was one independent museum which showed a reduction in visits in 2013/14 due to an error in the 2012/13 return, and two were closed for part of the year.
- 3.13 **The number of visits to/usages of council funded or part funded museums that were in person per 1,000 population** fell from 1,418 to 1,339. See immediately above for further explanation.
- 3.14 **The number of attendances per 1,000 population for indoor sports and leisure facilities (excluding pools in a combined complex)** fell from 9,145 to 8,447. While a small number of facilities saw a slight reduction in use, the main reason for the reduction is because some community centre and similar facilities were included as 'all use' in 2012/13, rather than separating out the sporting use. Correct figures have been used in the 2013/14 return.
- 3.15 **The number of attendance per 1,000 population to pools** fell from 2,313 to 2,178. The reduction is due to one pool having been subject to an unplanned closure because of plant/chemical dosing issues, and another changing its programme in order to implement an agreed budget saving.
- 3.16 **The % of Looked After Children in kinship care** reduced from 19.3% to 18.3%. Families are appropriately opting for Residence Orders, rather than continuing with kinship care. Some other authorities have reported Residence Orders in their return on kinship placements, so the national figures are not a true comparison. . The performance for December 2014 in relation to the percentage of Looked After Children in kinship care was 15%, which is 5% below target. The Service will be using the improvement methodology to examine why these trends continue
- 3.17 **The % of children on the child protection register previously registered** increased from 2.8% to 5.31%. Fluctuations are based on small numbers of individual children and sibling groups, and are to be expected with this measure at different times in the year. The percentage of children on the child protection register previously registered in December 2014 was 3.7%, which is below the target of 5.89%, reflecting improved performance.

4. Implications arising from Report

- 4.1 There are a range of resource implications with regard to these performance indicators, but in most cases, performance can be addressed within current resources.
- 4.2 There are no legal, equality, risk, climate change/carbon clever, Gaelic or rural implications.

5. Recommendation

- 5.1 Members are asked to note and comment on this performance information, and to agree that two measures are removed from the framework, as set out in paragraph 1.6.

Designation: Director of Care and Learning

Date: 11 May 2015

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Appendix 1

FHC4		2010/11	2011/12	2012/13	2013/14	2014/15											target	Imp Group	
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb			Mar
Safe																			
1. Children are protected from abuse, neglect or harm at home, at school and in the community																			
1	Number of households with children in temporary accommodation will reduce				100													95	Child protection
2	% children on child protection register previously registered Highland		5.89%	2.80%	5.31%	5.16%	5.36%	5.06%	4.01%	2.58%	3.37%	3.35%	3.14%	3.7%	3.88%	4.28%	3.67%	5.89%	Child Protection
3	% children on child protection register previously registered Mid		1.42%	0.80%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.39%	0.37%	0.39%	0.78%	0.82%	not set	Child Protection
4	% children on child protection register previously registered North		0.41%	1.60%	1.22%	1.19%	1.15%	1.17%	1.09%	1.11%	1.50%	1.49%	0.39%	0.37%	0.39%	0.39%	0.41%	not set	Child Protection
5	% children on child protection register previously registered South		1.83%	0.40%	2.45%	2.38%	2.68%	2.33%	2.19%	0.74%	1.12%	1.12%	1.18%	1.85%	1.94%	1.95%	2.04%	not set	Child Protection
6	% children on child protection register previously registered West		2.24%	0.00%	1.63%	1.59%	1.53%	1.56%	0.73%	0.74%	0.75%	0.74%	1.18%	1.11%	1.16%	1.17%	0.41%	not set	Child Protection
7	Gap between agency recording & self reporting rates for domestic abuse decreases																	Data required from 2015 Lifestyle Survey By October 2015	Public Health and Wellbeing
8	The percentage of children who report they feel safe and cared for in school is maintained				85%													87%	Schools
9	Gap between formal and self-reporting of bullying decreases																	Data required from 2015 Lifestyle Survey	Equalities working group

FHC4		2010/11	2011/12	2012/13	2013/14	2014/15											target	Imp Group	
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb			Mar
10	More young people say they know where to get help with bullying		90.2%		91.0%													90%	Equalities Working Group
11	More young people say they would tell someone if they were being bullied		59.8%		61.1%													63.8%	Public Health and Wellbeing
2. Children are well equipped with the knowledge and skills they need to keep themselves safe																			
12	Self reported incidence of alcohol misuse will reduce (P7)		8.0%		2.9%													2%	Public Health and Wellbeing
13	Self reported incidence of alcohol misuse will reduce (S2)		23.4%		12.8%													12%	Public Health and Wellbeing
14	Self reported incidence of alcohol misuse will reduce (S4)		46.3%		30.9%													30%	Public Health and Wellbeing
15	Self reported incidence of drugs misuse will reduce (P7)		5.0%		1.9%													2%	Public Health and Wellbeing
16	Self reported incidence of drugs misuse will reduce (S2)		6.0%		4.4%													4%	Public Health and Wellbeing
17	Self reported incidence of drugs misuse will reduce (S4)		13.0%		8.1%													8%	Public Health and Wellbeing
18	Increased support for children & young people who display sexually harmful behaviour													5				100% increase by December 2015	Youth Justice
19	Reduce the number of RTAs resulting in avoidable injuries to children and young people																	Awaiting from Highland	Data NHS Road Safety Unit
20	Hospital admissions for drug related reasons will reduce																	Awaiting from Highland Available Sept 2015	Data NHS by Public Health and Wellbeing
21	Hospital admissions for Alcohol related reasons will reduce																	Awaiting from Highland Available Sept 2015	Data NHS by Public Health and Wellbeing

FHC4		2010/11	2011/12	2012/13	2013/14	2014/15											target	Imp Group			
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb			Mar		
3. Young people & families live in safer communities where antisocial & harmful behaviour reducing																					
22	The number of children reporting that they feel safe in their community increases																		Data required from 2015 Lifestyle Survey Available by October 2015	Public Health and Wellbeing	
23	The percentage of school staff who have up to date child protection training increases																		72%	Schools	
24	The number of children and Young people reported to SCRA on anti social behaviour grounds reduces																		20% reduction by December 2015	Youth Justice	
25	The number of restorative justice warnings used for Young people who offend increases																		10%reduction by December 2015	Youth Justice	
26	Increase use of interventions for young people at risk of becoming serious / repeat offenders	12	6	7	6	6	6	6	6	9	6	6	6	6	3	4	2		11	Youth Justice	
27	The number of young people referred to youth action who have an asset assessment completed increases																		90% by June 2015	Youth Justice	
28	The number of offence based referrals to SCRA reduces	878	781	528	417	27	62	99	126	143	178	209	241	267	294	310	343		5%reduction by December 2015	Youth Justice	
29	The percentage of 16 to 18 year olds entering the criminal justice service decreases																		8%	5%	Youth Justice
Healthy																					
4. Children and young people experience healthy growth and development																					
30	% of children reaching their developmental milestones at their 27 – 30 month review will increase																			Available by June 2015	Early Years

FHC4		2010/11	2011/12	2012/13	2013/14	2014/15											target	Imp Group		
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb			Mar	
31	% of children achieving their key developmental milestones by time they enter school will increase																	Data available by Aug 2015	90%	Additional support Needs
32	% of children who reach their developmental milestones at entry to Primary four will increase																	not set		Early Years
33	Reduce % gap between the most and least affluent parts of Highland for low birth weight babies																	Data Available by June 2015		Early Years
34	Improve the uptake of 27-30 month surveillance contact from the baseline of 52% to 95% by March 2016				65.4%			73.4%			76.9%								95%	Early Years
35	95% uptake of 6-8 week Child Health Surveillance contact							84.7%			83.6%								95%	Early years
36	Uptake of 6-8 week Child Health Surveillance contact shows no variation due to affluence										100%							Data Available by Sept 2015	95%	Early years
37	Uptake of 6-8 week Child Health Surveillance contact shows no variation due to LAC status																	Data Available by Sept 2015	95%	Early years
38	Achieve 36% of new born babies exclusively breastfed at 6-8 week review March-17 (annual cumulative)	30.8%	30.9%	32.4%	31.2%														36%	Maternal infant nutrition
39	Reduce % gap between most & least affluent areas for children exclusively breastfed at 6-8 weeks																	Data Available by Sept 2015		Maternal infant nutrition
40	Maintain 95% Allocation of Health Plan indicator at 6-8 week from birth (annual cumulative)			97.3%															95%	Maternal infant nutrition
41	Maintain the 95% uptake of primary immunisations by 12 months				95.60%														95%	Public Health and wellbeing
42	Maintain 95% uptake rate of MMR1 (% of 5 year olds)		97.3%	94.6%	96.9%			96.9%			96%								95%	Early Years

FHC4		2010/11	2011/12	2012/13	2013/14	2014/15												target	Imp Group	
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar			
43	Sustain the completion rate of P1 Child health assessment to 95%	92.7	91.1	93.1														95%	Early Years	
44	% of children with significant ASN having learning planned for through a child's plan will increase		44.0%	65.0%	70.0%										94%			95%	Additional support Needs	
45	The number of 2 year olds registered at 24 months with a dentist will increase year on year				47.3%					73.9%								Awaiting from Highland	Data NHS	Public Health and Wellbeing
46	The number of 2 years olds who have seen a dentist in the preceding 12 months will increase									63.3%								Data Available by Sept 2015		Public Health and Wellbeing
47	The percentage of 5 year olds will have no obvious dental decay will increase to 80%				70.1%															Public Health and Wellbeing
48	Child Fluoride Varnish Applications: 60% 3-4 year olds to receive 2+ applications per year				14.9%															Public Health and Wellbeing
49	All nurseries will participate in the Childsmile Programme with 80% of the roll brushing daily				97.6%															Public Health and Wellbeing
50	90% CAMHS referrals are seen within 18 weeks by December 2014			80.0%							82.6	91.2	90.3	87.3	88.9	90.3				Mental Health
51	% of statutory health assessments completed within 4 weeks of becoming LAC will increase to 95%		23.3	70.0	66.7	75.0	91.7	75.0	100.0	69.2	64.3	66.7	50.0	50.0	66.7	70.6				Looked after Children
52	% of initial LAC health assessments included in Childs Plans within 6 weeks will increase to 95%		73.3	60.0	66.7	41.7	91.7	75.0	55.6	61.5	57.1	57.1	8.3	33.3	44.4	41.2				Looked after Children

FHC4		2010/11	2011/12	2012/13	2013/14	2014/15												target	Imp Group
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar		
53	Waiting times for AHP services to be within 18 weeks from referral to treatment by December 2014																	95%	Additional support Needs
54	95% of children will have their P1 Body Mass index measured every year	92.1	86.9	91.1	93.5													95%	Public Health and Wellbeing
55	Increase the number of S2 young women who receive HPV immunisation to 90% by March 2017			86.4%														90%	Public Health and Wellbeing
56	% of S2 young woman receiving HPV immunisation shows no variation due to affluence																	Data Available by Sept 2015	Public Health and Wellbeing
57	% of S2 young woman receiving HPV immunisation shows no variation due to LAC status																	Data Available by Sept 2015	Public Health and Wellbeing
58	No. of staff trained to deliver approved input on sexual health, relationships & parenting increases				16								45					25	Public Health and Wellbeing
5. Children and young people make well-informed choices about healthy and safe lifestyles																			
59	No. of hits on pages relating to children and young people on the Substance Misuse Website increases																	100	Health, Wellbeing & Public Health
60	Number of staff trained in Brief Interventions and Motivational Interviewing increases												15 (BI) 8 (MI) 2014						Youth Justice
61	The number of early years providers who offer children healthy snack choices will increase																	Completed	Early Years
62	The number of pre school aged children who have access to energetic physical play increases																	Completed	Early Years

FHC4		2010/11	2011/12	2012/13	2013/14	2014/15												target	Imp Group
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar		
63	The volume of oily fish, vegetables, fruit and salad used in school meals per pupil increases																Data Available by Sept 2015	Public Health and Wellbeing	
64	School meal uptake increases beyond primary 3																Data Available by Sept 2015	Public Health and Wellbeing	
65	Self reported incidence of smoking will decrease (P7)		1.0%		0.5%												0%	Public Health and Wellbeing	
66	Self reported incidence of smoking will decrease (S2)		8.00%		5.50%												5%	Public Health and Wellbeing	
67	Self reported incidence of smoking will decrease (S4)		20.0%		12.0%												11%	Public Health and Wellbeing	
Achieving																			
6. Children & young people have skills, confidence and self-esteem to progress successfully																			
68	The number of LAC who attain qualification in any subject at level 3 or above will increase	50%	62%	61%	58%												63%	Schools	
69	The number of LAC who attain qualifications in English / maths at level 3 or above will increase	39%	49%	48%	47%												50%	Schools	
70	% of schools with curriculum model based on 7 principals of design / 4 contexts of learning												30%				40% to be achieved end of 14 / 15	Schools	
71	% of pupils who report "that staff talk to them regularly about their learning" increases				64			70 %									69	Schools	
72	Maintain high levels of positive destinations for pupils in Highland vs national averages			91%	93%												93	Schools	
73	No. children with access to learn a second language from P1 and a third from P6 by 2020 increases				0%												5% 2015-16 25% 2012-17 60% 2017-18 80% 2018-19 100% 2019-	Schools	

FHC4		2010/11	2011/12	2012/13	2013/14	2014/15												target	Imp Group
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar		
																		2020	
74	Increase % young people reporting positive learning environment - Lifestyle Survey				88%													80%	Public Health and Wellbeing
75	No. Gypsy & Traveller children & young people attending nursery, primary & secondary school				86%													90%	Additional support Needs
76	No. children & young people who experience interrupted learning will decrease				50%													45%	Additional support Needs
7. Children and young people are supported to achieve their potential in all areas of development																			
77	The percentage of children and young people sustaining full time attendance at school will increase													99.2%				99.3%	Additional support Needs
78	Decrease total primary non-attendance at school	5.0%		9.1%														4.3%	Transition s
79	Decrease total secondary non-attendance at school	9.8%		5.2%														9%	Schools
80	The number of young people who are engaged in positive economic destinations will increase																	Data Available by April 2015	Schools
81	The percentage of schools who have a system to monitor achievement increases																	5%	Schools
82	% schools awarded an evaluation of good or better for self-evaluation in HMI inspections increases				20%			47%										40%	Schools
83	% schools awarded an evaluation of good or better for curriculum in HMI inspections increases				20%			58%										45%	Schools

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84	The number of children achieving level 3 in literacy and numeracy increases	93%	92.69 %	93.14 %	93.27 %			93 %										94%	Schools
85	Maintain high levels of performance against National averages and comparator schools																	Baseline required	Schools
86	% schools evaluated as good or better for Meeting learners Needs in HMI inspections increases				60%			63 %										65%	Looked after Children
87	No. Looked After Children in placements supported through the FF scheme (Highland Council) increases			14	4													Not set	Looked after Children
88	Number of young people with complex disability tracked post school for 3 years annually increases																	Baseline required	Additional support Needs
89	% children and young people in schools accessing support from substance misuse workers increases																	40%	Youth Justice
90	% schools with a positive relationships framework, supported by curricular materials, will increase																	Data Available by Sept 2015	Additional support Needs
91	Gap between the No. of Young Carers identified by services and those who self identify will decrease																	Data Available by Oct 2015	Young Carers Improvement Group
92	The number of self identified young carers who report they are supported will increase																	Data Available by Aug 2015	Young Carers Improvement Group
93	The reduction in multiple exclusions is maintained			48	55			41										36 pupils	Schools
94	The exclusion rate for Looked After Children will decrease		155	84	98			146										155	Looked after

FHC4		2010/11	2011/12	2012/13	2013/14	2014/15											target	Imp Group		
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb			Mar	
																			Children	
Nurtured																				
8. Children and young people thrive as a result of nurturing relationships and stable environments																				
95	No. children entering P1 who demonstrate an ability to develop positive relationships increases																		Data Available by Sept 2015 95%	Additional support Needs
96	The delay in the time taken between a child being accommodated and permanency decision will decrease		9.6	12	9	12	12	12	12	12	12	12.4	12.4	12.4	15	15	15		9 months	Looked after Children
97	The number of respite nights provided is sustained (cumulative)	3101	3390	3612	3573	391	754	1106	1503	1865	2201	2553	2833	3068	3300	3559	3827		2326 bed nights pa	Additional support Needs
98	The number of respite nights provided is sustained (monthly)	535	665	384	320	391	363	352	397	362	336	352	280	235	232	259	268		258 bed nights pm	Additional support Needs
99	The number of respite day hours provided is sustained (cumulative)	27769	27603	28953	30790	3117	6067	9163	13716	17370	19999	23465	26228	29188	32193	34152	35920		20827 day hours pa	Additional support Needs
100	The number of respite day hours provided is sustained (monthly)	6616	6025	2729	2722	3117	2950	3096	4553	3655	2629	3467	2763	2960	3005	1959	1769		2314 day hours pm	Additional support Needs
101	The number of LAC accommodated outwith Highland will decrease (spot purchase placements)	37	44	44	46	46	45	48	47	49	49	41	41	32	28	27	27		37	Looked after Children
102	No. children needing to live away from the family home but supported in kinship care increases	18	17	19	18	17	16	15	15	15	15	15	14	15	14	14.4	14.6		20%	Looked after Children
103	The number of children where permanence is achieved via a Residence order increases			67	72	72	74	75	75	76	77	78	79	79	80	79	76		cumulative 82	Looked after

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																			Children
104	No. audits carried out for LAC who have three or more unplanned placement moves in 3 month period				100%			100%			100%			100%			100%	100%	Looked after Children
9. Families receive support, advice and guidance well-matched to their needs																			
105	The number of pregnant women screened for substance misuse who are offered support increases																	not set	MIMF
106	The number of pregnant women who are at risk of poor mental health who are offered support increases																	not set	MIMF
107	An increase in uptake of Healthy Start scheme to 85% of eligible beneficiaries by 2016												68%					85%	Maternal infant nutrition
108	No. eligible children supported to take up their early learning & childcare entitlement increases																	70% by December 2015	Early Years
109	The number of staff trained in the use of approved parenting programmes increases									76								76	Supporting Parents
110	No. areas producing an annual plan for delivering universal & targeted support to parents increases																	4	Supporting Parents
111	The number of parents attending validated parenting programmes increases																	50	Supporting Parents
112	Increase No. parents of severely disruptive 3-4 year olds participating in parenting courses																	Data Available by Sept 2015 90	Supporting parents
113	No. schools offering sessions/information to parents about child development at transition to P1																	Data Available by Sept 2015 82	Supporting Parents

FHC4		2010/11	2011/12	2012/13	2013/14	2014/15												target	Imp Group
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar		
114	The proportion of families with children under 8 receiving income maximisation advice increases																	not set	Public Health and wellbeing
Active																			
10. Children and young people are physically active																			
115	The number of children walking to school increases																	Data Available by Oct 2015	Road Safety Unit
116	The number of schools who offer 2 hours (or two 50 minute periods of high quality PE) increases				82%			97%										14-15 97% 15-16 100% thereafter	Schools
117	The number of children cycling to school increases																	Data required from 2015 Lifestyle Survey Data Available by Oct 2015	Road Safety Unit
118	The number of provisions who report that children have daily access to the outdoors increases																	Data Available by June 2015	Play
119	The number of provisions that are able to provide free access to the outdoor increases																	Data Available by June 2015	Play
120	No. children achieving one hour or more moderate activity on 5+ days per week increases																	Data Available by Oct 2015	Public Health and wellbeing
Respected & Responsible																			
11. Children & young people know their rights and are confident in exercising these																			
121	% views and comments of children and young people with ASN included in a child's plan increases													94%				99%	Additional support Needs

FHC4		2010/11	2011/12	2012/13	2013/14	2014/15												target	Imp Group
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar		
122	% children responding positively to question "Staff & children treat me fairly & with respect"				80%				84%									84%	Schools
124	The percentage of schools with a model for personal support in place increases																	55%	Schools
12. Families valued as important contributors and work as equal partners to ensure positive outcomes																			
125	The number of parents accessing the handling teenage behaviour programme increases																	not set	Supporting Parents
126	% parents & carers who respond positively to question "the school takes my views into account"				57%				65%									63%	Schools
127	% parents who report that the school keeps them well informed of their child's progress increases				74%				76%									77% by June 2015	Schools
129	No. hits on pages relating to parents and carers on the Highland Substance Misuse Website increases																	Data Available by April 2015 100	Health & Wellbeing
Included																			
13. Children, young people & families are supported well to develop strengths and resilience																			
130	The number of schools with the new equal opportunities policy in place increases																	Data Available by Sept 2015 75	ECS Equalities Working Group
131	The percentage of parent and carer responses to the question, "my child is treated fairly at school"				87%				91%									91%	Schools
132	% of children who report they have a say in making the way they learn in school better increases				47%				62%									56%	Schools
133	No. parents/carers who participate in the parent/carer food & health in schools programme increases																	Data Available by Sept 2015	Public Health and Wellbeing

FHC4		2010/11	2011/12	2012/13	2013/14	2014/15												target	Imp Group
						April	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar		
134	No. families of children with ASN supported by Chip+ through the SLA is maintained or increases				1321													1321 enquiries	Additional support Needs
135	The number of schools participating in the delivery of Resilient Kids training increases																	Data Available by Apr 2015	Additional support Needs
136	No. adult & children's services staff accessing the getting our priorities right training increases																	not set	CAPSM
137	The number of school staff participating in equality and diversity training increases																	Data Available by Sept 2015 200	C&L Equalities Working Group
14. Improvement in service provision determined by participation of children young people & families																			
138	The number of children participating in the Highland Lifestyle Survey increases				66.2%													75%	Public Health and Wellbeing
139	Demonstrate involvement/engagement of service users in Improvement Group activity year on year																	not set	All
141	The number of children & Young People completing the youth action service evaluation form increases										30%							90% by June 2015	Youth Justice