

## Highland Council

### Community Safety, Public Engagement and Equalities Committee 11<sup>th</sup> June 2015

Agenda Item	7
Report No	CPE 11/15

#### Performance against the Highland Local Policing Plan 2014-2017

#### Report by the Highland Local Policing Commander – Chief Superintendent Julian Innes

##### Summary

To provide an update to Committee Members on the progress with reference to the objectives outlined in the Highland 2014-2017 Policing Plan.

#### 1. Performance

A year 1 review of the Highland Local Policing Plan 2014-2017 is at Appendix 1. This is accompanied by a year end performance summary at Appendix 2.

#### 2. Stop & Search Improvement Plan

Stop and Search is undoubtedly a valuable policing tactic which helps both detect and prevent crime and to improve community well-being. Following an extensive review by the Service itself and independent reviews by Her Majesty's Inspectorate of Constabulary in Scotland (HMICS), Scottish Police Authority (SPA) and the Scottish Institute for Policing Research (SIPR), some areas for improvement have been identified. In addition the Scottish Government has established an Independent Advisory Group on Stop and Search chaired by John Scott QC, to consider the options outlined and to advise on the long term policy for stop and search.

To drive forward improvements Police Scotland has established a Stop and Search Improvement Delivery Team (SSIDT) incorporating our existing National Stop and Search Unit (NSSU).

Over the last few months Police Scotland have developed and rolled out to officers across the country new e-briefing to prepare them for the improvements we will implement from June 2015. These improvements will include the launch of an improved version of the National Stop and Search Database along with changes to frontline practice that will ensure stop and search is used in a clear and transparent way and is intelligence led, leading to improved outcomes proportionate to the threat, risk or harm from crime and disorder including community well-being.

In support of the Stop & Search Improvement Plan, the Analysis and Performance Unit has established a sub group (Analytical Product

Development Group) to look at the future internal and external reporting of stop and search data. This group are seeking feedback from local scrutiny committees on the information and data that you would like to see reported in future.

### **3. Complaints Against Police**

Attached at Appendix 3 is an end of year Complaints against Police Report. The committee are invited to note this report which is provided for information.

**Recommendation:** It is recommended that members scrutinise:

1. The Year 1 Review of the Highland Local Policing Plan 2014-2017;
2. Performance report against Policing Plan Objectives- April 2014- March 2015;
3. End of year Complaints Against Police report.

**Chief Superintendant Julian Innes**  
**Highland and Island Divisional Commander**  
**27 May 2015**

Appendix 1: The Year 1 Review of the Highland Local Policing Plan 2014-2017;

Appendix 2: Performance report against Policing Plan Objectives- April 2014-  
March 2015;

Appendix 3: End of year Complaints Against Police report.

Highland Local Policing Plan 2014-2017  
Year 1 Review



Highland  
Local Policing Plan 2014



## **Introduction**

It is my pleasure to present this review of the Highland Local Policing Plan on conclusion of its first year.

The plan outlines the policing priorities that are being and will continue to be delivered across all communities in the Highland area and is set against a back drop of continually reducing crime rates as well as ongoing challenges in relation to public sector spending and the transition to a single police force in Scotland.

The plan takes account of the strategic policing assessment, national priorities and local crime analysis but most importantly what has been said locally within the communities and with our partner agencies, ensuring that our priorities are focused appropriately.

Over the coming year we will be reviewing the local community policing plans, previously known as multi-member ward plans with a view to ensuring that they meet the needs of the communities in Highland. Pilot work is ongoing in which Local Community Police Plans are linked to Community Planning Partnerships or Local Authority Area Committees enabling more collaborative working. Consultation on this proposal will take place over the coming months and forms part of a force wide drive to apply flexibility to the model of local policing thus ensuring that communities receive a service which takes cognisance of local needs and priorities.

The public consultation survey carried out in 2014 captured the views of 2861 people across the Highland area, an increase from 2013 where 1675 people were surveyed. The views and concerns of the Highland communities are at the heart of our local operational policing priorities and the survey results give us focus on key areas of concern and identify our strengths as well as areas for improvement.

I am committed to providing the highest level of service within the Highland and Islands area by using our local policing teams augmented with specialist support. In moving forward over the next period, this work, together with activity around crime prevention and effective partnership working, will increase our ability to deter and detect those who pose a risk to our communities and ensure that the Highland area remains one of the safest places to live in the United Kingdom.

Julian Innes  
Chief Superintendent

## Highland Local Policing Plan Priority

### Priority 1- Road Safety

#### Summary

Road Safety continues to be the community safety issue of highest concern for communities within Highland. This is reflected within the Police Scotland Public Consultation Survey 2014 and the Highland Council's Public Performance and Attitudes Survey 2014.

Whilst the overall number of people killed and seriously injured on Highland roads has reduced over the past few years, when they do occur they have a devastating effect on the families, friends and communities involved.

Within the Highland area we have patrolled the road network and continued to detect and deter road crime through robust enforcement of legislation and targeting of repeat offenders. Use of intelligence and analytical products has enabled smart evidence-based deployment of resources to deliver on these commitments.

With our key agency partners, we have conducted several initiatives to improve road user behaviour, including local and national prevention and enforcement operations, media campaigns, seasonal road safety educational events and also the enforcement of the new drink drive limit.

During 2014/2015 we have conducted substantial activity to make the Highland's roads safer, as is evidenced below:

Key Commitments 2014/15	Evidence
To reduce the number of people killed, seriously injured or slightly injured on the roads in Highland in line with National Road Safety Targets	<p>Over the past year we have engaged regularly with Local Authority partners to tackle road safety issues. The Divisional Road Policing Inspector attends the Road Safety Group which sits within the Safer Highland Community Planning Partnership structure.</p> <p>Proactive patrols by Road Policing Officers with support from local Divisional Officers has been directed to 'priority locations', those sites which have been identified by analysis as high risk in terms of injury collisions.</p> <p>Road Policing continues to develop towards its full capacity in Dingwall and Fort William.</p> <p>In 2014/15 we have seen a significant reduction in road fatalities compared with the previous year from 25 in 2013/14 to 15 in 2014/15.</p> <p>The figures relating to the Scottish Government's Framework to 2020- Go Safe on Scotland's Road its Everyone's Responsibility will be published later this year.</p>
Reduce concern with reference to	<p>Throughout 2014/2015 we have worked with out partners and participated in a calendar of road safety initiatives including:</p> <ul style="list-style-type: none"> <li>– Operation Zenith- Motorcycle Campaign – April to September 2014- This initiative raised awareness and informed road users of the increased risk</li> </ul>

Road Safety /  
Road Crime  
within  
Highland.

of road traffic collisions involving motorcyclists over the spring and summer months. It focused on improving rider behaviour, particularly aimed at the contributory factors that result in riders being killed or seriously injured.

- Summer Drink/Drug Drive Initiative- 30<sup>th</sup> May to 13<sup>th</sup> June 2014
- Get ready for Winter Campaign- 6<sup>th</sup>- 12<sup>th</sup> October- highlighting roadworthiness and readiness for winter driving conditions
- BRAKE National Road Safety Week- 17<sup>th</sup>-23<sup>rd</sup> November- focusing on theme of vulnerable road users

We have successfully educated and enforced the new drink drive limit in December 2014. The launch of the new limit coincided with the Festive Drink/Drug Drive Initiative 2014. The initiative conducted high profile, high visibility patrols of main arterial routes and drink/drug drive hotspots. Static road checks formed an integral part of this campaign; they delivered a strong message, detecting offenders and presenting a high visibility presence to drivers using our road network and entering and leaving built up areas. Prior to and on the introduction of the new limit we worked with our communications department to ensure that key messages were delivered to the public.

During 2014 Driving Ambition was carried out within the following Schools/Colleges across Highland:

North Highland Colleges- Thurso & Alness, Invergordon Academy, Thurso High School, Nairn Academy, Dingwall Academy, Culloden Academy, Portree High School. Tain Royal Academy, Alness Academy, Lochaber High School, Golspie High School, Dornoch Academy, Kinlochleven High School, Ardnamurchan High School, Wick High, Inverness High School, Kilchuimen Academy, Inverness Royal Academy, Grantown Grammar, Millburn Academy, Charleston Academy, Fortrose Academy and Gairloch High School.

The input was delivered to over 1200 pupils in 2014.

In 2014 Police Scotland introduced new technology in relation to Road Collision Investigations. Police Officers are now being trained in the use of the new 3D laser scanners, which have been funded by Transport Scotland. Each scanner is accurate to within millimetres and has the capability to capture an entire collision site quicker than former methods whilst retaining accuracy. The scanners will ensure a more efficient and effective response in terms of collision investigation and a positive effect on reducing road closure times. There are currently 5 scanners in Scotland which are located at various sites, one of them being Dingwall. There is ongoing dialogue about a further site in Fort William.

Operation Quarterlight was launched in January 2015 to tackle vehicle break-ins and thefts. The initiative involves the targeting of offenders through intelligence-led patrolling by Divisional and Road Policing resources.

2015/2016-  
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The focus around preventing road casualties and preventing road crime/positively impacting on the use of the roads by criminals will continue over the coming year along with partnership working with relevant agencies to develop, implement and make the best use of diversionary measures.

We will aim to ensure that officers are in the 'right place at the right time' to employ both prevention and enforcement tactics.

We will continue to support the delivery of Driving Ambition across the Highland area. Around 1600 young people are due to receive the input over the coming year.

Some of the high profile campaigns and operations due to take place over the coming year are:

The National Motorcycle Campaign – Operation Zenith

Scottish Road Safety Week

Summer Drink/Drug Drive Campaign

Vulnerable Road Users

Getting Ready for Winter Campaign

Brake National Road Safety Week

Festive Drink/Drug Drive Campaign

Operation Route- this is a local initiative which focuses on positively engaging with travelling criminals using the roads network throughout the Divisional area with a view to preventing crime and is supported by intelligence products.

Our participation at local level within the Road Safety Group under the Safer Highland Structure will continue.

We will carry out analysis and make use of intelligence to focus our activity on priority routes and collision causation factors such as careless driving.

We will maintain our focus towards achieving the Scottish Government's 2020 Road Casualty Targets in respect of those killed and seriously injured.



**Highland Local Policing Plan Priority**

**Priority 2- Alcohol and Drug Abuse/Misuse**

**Summary**

By working effectively with our partners in the Highland Alcohol and Drug Partnership and focusing on prevention we are working hard to reduce alcohol and drug abuse/misuse in the Highland area.

We know that this remains a priority for our communities and we recognise the detrimental impact that drugs and/or alcohol has on the quality of life of individuals, their families and the community in which they live.



Over the past year we have carried out activity to disrupt the supply of illegal drugs and New Psychoactive Substances into Highland using both local and national resources. One particular operation focused on the supply of heroin from Liverpool into the Highland area with the proceeds of the crime returning to the Merseyside area. Significant quantities of heroin were seized and large sums of money, suspected to be proceeds of money laundering, have been identified and 18 people were arrested for offences relating to the supply of heroin.

Our communities have a significant role to play in reporting suspicious activities, we rely heavily on the support of the public in supplying us with information to disrupt the supply of drugs and arrest those responsible for causing harm to our communities.

During 2014/2015 we have conducted substantial activity to make the Highland’s communities safer, as is evidenced below:

Key Commitments 2014/15	Evidence
<p>Change the culture and attitude, to one of unacceptability, in reference to alcohol and drug abuse and misuse by elements of the community.</p>	<p>It is clear that the vast majority of licensed premises in our area are effectively and responsibly managed and operated in accordance with the statutory licensing objectives. By working positively with licensees in a multi-agency setting and through test purchasing operations, licensed premises checks, involvement in Pubwatch schemes and other such initiatives we have been able to resolve potential issues at a much earlier stage which has contributed to the reduction in antisocial behaviour in Highland over the past year.</p> <p>Diversions events, particularly involving young people, can not only have a positive effect in terms of building confidence and self esteem but also impact on attitudes and culture. Rock Challenge is now into its 4th year and has proved to be a popular event involving 13 schools and over 300 children and young people. The Highland Alcohol and Drug Partnership are now taking the lead on Rock Challenge and we will continue to support events such as these over the coming year.</p> <p>Throughout 2014/15 we have been carrying out a range of initiatives with schools, youth and community groups to help raise awareness and</p>



	<p>educate young people on the dangers of New Psychoactive Substances. We have also delivered inputs with parents and Guidance teachers which have been positively received.</p>
<p>Reduce the community impacts of alcohol and drug misuse and abuse within Highland.</p>	<p>Test purchasing has been carried out across the Highland area throughout 2014/15. In total around 230 test purchases were carried out in the Highland area during 2014/15. There were 12 premises failed, all of which have since been retested and passed. Test purchasing operations are key to reducing incidents involving young people who may find themselves in vulnerable positions as a result of consuming alcohol.</p> <p>Over the past year an advisory signpost letter has been developed and from 1<sup>st</sup> April 2015 the letter will be given to all custodies/those issued with fixed penalties. The letter, which is in a standard format, will be accompanied by an information sheet with contact details for local support organisations.</p>
<p>2015/2016- The year ahead and next steps....</p>	<p>Recruitment will begin shortly for new Test Purchasers. The scheme consists of a fully briefed teenager (under 18 years of age) entering licensed premises under controlled conditions and in line with agreed guidelines to purchase alcohol. By taking part in these operations young volunteers are helping to protect their peers from potentially being a victim of or involved in crime, and the physical and emotional affects that potentially come with. They are effectively assisting in keeping friends, family and entire communities safe.</p> <p>Officers will continue to be vigilant over the coming year in relation to licensed premises checks. We have seen a reduction in licensed premises checks in 2014/15 compared to 2013/14 and we recognise the importance of continuing to ensure that we have a visible presence in our local licensed premises.</p> <p>Police Scotland has now established a National Stop and Search Unit to provide scrutiny and governance around the use of this policing tactic.</p> <div style="display: flex; justify-content: space-around; align-items: center;">   </div>

**Highland Local Policing Plan Priority**

**Priority 3- Antisocial Behaviour/Disorder**

**Summary**

There has been a significant decrease in antisocial behaviour and disorder over the past few years. This reduction has been achieved by effectively working with our key partners and tackling the very few individuals who are frequently involved in antisocial behaviour as well as giving focus to locations where it occurs. We know that antisocial behaviour and disorder remains a concern within our communities with 22% of people surveyed by the Highland Council’s Public Performance and Attitudes Survey 2014 saying that antisocial behaviour ranked third in terms of being a major concern (this being an increase from 19% previously).

We recognise the importance of prevention activities and early intervention when instances of antisocial behaviour arise, including managing persistent offenders and locations through Operation Notebook. The effective use of legislation such as antisocial behaviour contracts and vehicle seizures can also influence offender behaviour.

During 2014/2015 we have conducted substantial activity to further reduce Antisocial Behaviour/Disorder in Highland, as is evidenced below:

Key Commitments 2014/15	Evidence
Decrease in the number of people who are victims or impacted by antisocial behaviour / disorder.	<p>Over the past year we have seen reductions in all antisocial behaviour and disorder, including common assaults, breach of the peace and vandalism.</p> <p>As a member of the Antisocial Behaviour Group within the Safer Highland Community Planning framework we have contributed to the review and update of the antisocial behaviour strategy. This will continue to be developed over the coming year.</p> <p>Over the past year there has been 1 premises that reached stage 3 noisy behaviour within Operation Notebook. This aims to identify and deal with offenders at an early stage and has proved successful in terms of multi-agency work addressing issues and resolving issues before they escalate. This operation has a clear remit in terms of reducing antisocial behaviour and the number of people who are victims of antisocial behaviour and noise calls.</p> <p>The use of antisocial behaviour in terms of warnings and seizures relating to vehicles is an effective tool in dealing with poor driver behaviour. Over the past year 145 warnings have been issued in Highland and 12 vehicles have been seized.</p> <p>CAV (Campaign Against Violence) puts experienced officers, normally performing essential support roles, into our communities every month at peak times, supporting local officers to prevent crime and provide public reassurance. Over the past year CAV has seen officers out with the Ferroguard Pole (Metal detector) at licensed premises, as well as carrying our warrant initiatives and test purchasing operations amongst other tasks.</p> <p>The Inverness Response Team was set up in September 2014; we, along with our key partners; The Highland Council, Scottish Fire and Rescue Service</p>

and other partners on a case by case basis meet daily to tackle antisocial behaviour in an around residential areas within Inverness and within the city centre and public spaces. Between September 2014 and March 2015 the Response Team reviewed 402 complaints involving antisocial behaviour. This involved around 63 joint visits by police (Community Beat Officers) and housing officers being carried out and most of the issues addressed have been completely resolved to the satisfaction of all parties or have substantially reduced the effects of antisocial behaviour on the community. The remaining 15 addresses or problematic areas are subject of ongoing partnership involvement through the Response Team.

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The National Stop and Search Unit will provide further scrutiny and governance around the use of this policing tactic.

Over the next year a business intelligence toolkit is being rolled out to improve our local policing operations, this will ensure that we are better equipped with the best analytical evidence to understand where and when our officers should be deployed. This will allow us to better identify offending patterns and hotspots which will be shared with local agency partners ensuring that we are working together to prevent incidents of antisocial behaviour and disorder.

The business intelligence toolkit will also support the focused deployment within our national Campaign Against Violence.

We will continue to build on the success of local operations such as Operation Respect; this is a multi-agency initiative and together with our partners the objective is to reduce the negative effect of antisocial behaviour, violence and crime.



## Highland Local Policing Plan Priority

### Priority 4- Crimes of Dishonesty

#### Summary

Although the likelihood of being a victim of crimes such as housebreakings, thefts and bogus caller fraud is small, when they do occur they have a disproportionate effect on individuals, families and communities in respect of their feelings of safety.

Doorstep crime affects some of the most vulnerable within our communities, where victims are targeted due to their perceived vulnerability. In partnership with other agencies, Police Scotland has developed and delivered prevention, intelligence, engagement and enforcement activity under the nationally recognised 'Operation Monarda'. A key part of this strategy is prevention tools such as Nominated Neighbour schemes, No Cold Calling Zones and our 'Beat Doorstep Crime' marketing material aimed at protecting vulnerable / elderly residents from Doorstep Crime. The results of the most recent operation in the Highland area are provided below.

Over the past year crimes of dishonesty have reduced across the Highland area from 3174 in 2013/14 to 2448 in 2014/15. Without doubt preventative work is a key component in reducing this type of crime, during 2014/2015 we have conducted substantial activity to make the Highland's communities safer, as is evidenced below:

Key Commitments 2014/15	Evidence
<p>Reduce the number of people who are victims of crimes of dishonesty or who are concerned about crimes of dishonesty.</p>	<p><b>Operation Monarda 3</b> took place between 23<sup>rd</sup> March and 2<sup>nd</sup> April 2015. The focus of this operation is to reduce the number of individuals affected by doorstep crime, ultimately keeping vulnerable groups safe and empowering communities. Many victims are embarrassed, fearful or indeed do not realise they have in fact been the victim of Bogus Tradesmen thus actual notification of crimes or complaints is thought to be as little as 1 in 10.</p> <p>The following information relates to the most recent campaign:</p> <ul style="list-style-type: none"> <li>• Other agencies involved included- Trading Standards, VOSA, DWP, SEPA, the Local Authority and Scottish Fire and Rescue Service;</li> <li>• There were 13 prevention presentations done in Inverness, Kingussie, Aviemore and the Western Isles;</li> <li>• There were 3 multi-agency roadside checks in Inverness, Brora and the Western Isles;</li> <li>• Trading Standards held 2 Business Advice Drop-In Sessions;</li> <li>• 2500 leaflets were issued;</li> <li>• 200 posters were placed in public areas;</li> <li>• £4050 was saved by consumers;</li> <li>• 13 offences were detected;</li> <li>• 257 vehicles were stopped and checked;</li> <li>• 212 individuals/contractors were stopped and checked;</li> <li>• A Facebook chat hosted by Police and Trading Standards had over 3600 views;</li> <li>• Following the identification of two main groups of itinerant traders websites for both were examined and several trading infringements were</li> </ul>

noted. By Utilising Trading Standards E-commerce “website takedowns” have been initiated, whereby the host or registrar will be alerted to possible/probable criminal activity.



The operation had a significant amount of media interest throughout and an 87 year old lady’s recount of her experience with Bogus Tradesmen was particularly hard hitting.

In October 2014 we saw three brothers jailed for 30 months, 20 months and 16 months for offences of extortion, fraud and theft from vulnerable members of the community through acts of doorstep crime. This sent out a key message to those who pose a risk in our communities that we are committed to bringing those who partake in this type of activity to justice.

**Construction Watch-** Whilst we have been working with the construction industry to prevent crime for a number of years, this project gives some more focus and direction to issues relating to building sites, machinery. The Inverness Construction Crime Prevention Programme is a pilot with a view to the successful elements being rolled out across Highland. The program aims to promote good practice in areas such as: forensic marking of property. New home owners will be provided with leaflets asking them to be aware of and report suspicious activity around construction sites. Details of stolen property will be circulated to press, second hand dealers and other construction companies.

**Farm Watch-** The purpose of the scheme is to help combat and prevent criminal activity within the farming and wider rural community and Highland Division. There are currently in excess of 550 members of Farmwatch. The success of this scheme was recognised in 2014 at the NFU Crime Fighters Awards for helping to reduce crime in the local area. Over the past year the scheme has proved very successful and in particular has assisted in locating some high risk missing persons in the Highland area.

<p>2015/2016- The year ahead and next steps....</p>	<p>Over the coming year we will continue to focus on preventative activities through Operation Monarda, Construction Watch, Farm Watch and Operation Quarterlight. We will continue to be agile in responding to emerging crime trends in order to protect our communities.</p> <p>We will continue working with our partners to ensure that we are doing everything possible to protect the vulnerable in our communities.</p>
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## Highland Local Policing Plan Priority

### Priority 5- Protecting People

#### Summary

Protecting people from risk of harm is a priority for our communities in the Highland area. Whilst often a hidden crime, there are people in Highland who are victims of physical, sexual or emotional abuse or are neglected.

Significant national media attention over this past year in relation to prominent individuals, historical abuse in institutional settings and Child Sexual Exploitation has raised public concerns and placed the protection of those at risk of sexual harm in the spotlight at a local and national level.

Over the past year the development of the Vulnerable Persons Database has allowed us to further improve our responses to vulnerable people in Highland. We also remain committed to working with our partners within the framework of Getting It Right For Every Child within the Highland Practice Model.

Domestic abuse and other forms of abuse such as Hate Crime remain a high priority. Through the Multi-Agency Risk Assessment Conference, Multi-Agency Public Protection Arrangements and Multi Agency Tasking and Coordinating Group we have worked hard to manage the risk posed by dangerous offenders and protect those at risk. Without doubt by working effectively with our partners we are more able to protect victims, prevent further abuse and increase confidence in reporting.

As part of Scotland's National Action Plan to tackle Child Sexual Exploitation; on 5<sup>th</sup> January 2015 Police Scotland launched a National Child Abuse Investigation Unit. There are currently 4 units across Scotland with one being in Inverness. As child abuse investigations become increasingly more complex, requiring highly trained investigators with a range of specialist skills, the NCAIU has been modeled to deliver an enhanced response that supports local policing Public Protection Units by providing dedicated specialist investigative resources, including Senior Investigating Officers (SIOs), who will lead and/or provide assistance locally.

In addition to this over the past year the National Online Child Abuse Prevention (NOCAP) approach has been introduced, where a dedicated Internet Investigations Unit proactively polices the internet to identify perpetrators of Child Sexual Abuse and Child Sexual Exploitation. This forms part of our actions within the National Action Plan to develop robust investigative strategies to disrupt perpetrator activity and better protect children and young people.

From April 2015, a missing persons coordinator based in Highland and Islands Division will provide a more focused approach to keeping missing people safe by managing and coordinating activity around missing people and working in partnership with other agencies in relation to 'missing persons' in order to reduce risk and repeat episodes, especially by individuals or at locations that are 'high risk'. The coordinator also has a role to examine missing children reports to ensure that emerging trends, those at risk of harm and links to Child Sexual Exploitation are effectively assessed and shared to minimise harm to children and ensure that perpetrators are identified.

Within the Highland area during 2014/2015 we have conducted substantial activity to make the Highland's communities safer, as is evidenced below:

Key Commitments 2014/15	Evidence
<p>Decrease the number of people who are victims of sexual or domestic violence / abuse.</p>	<p>Over the past year we have seen a reduction in victims of sexual abuse or domestic violence/abuse. Whilst this is positive we recognise the importance in ensuring that people have confidence in reporting.</p> <p>Within the Violence Against Women Safer Highland Group, over the past year the White Ribbon Campaign has formed part of the work plan along with Safe Contact (which deals with children who have lived in an environment of domestic abuse) and the Scottish Government Programme- Equally Safe which aims to prevent and eradicate violence against women and girls. A 'Responding to sexual violence working group' has been established to coordinate multi-agency responses to victims of serious sexual crime in Highland and involves a range of agencies and practitioners from statutory and third sector organisations.</p> <p>Working pro-actively around perpetrators by carrying out bail checks / managing offenders / MATAC referrals and utilising national Scottish Crime resources has meant that several high tariff offenders have been reported and are currently in custody awaiting process through the criminal justice system.</p> <p>Within the Child Protection Safer Highland Group Child Sexual Exploitation is being incorporated into the Improvement Plan. In addition to this a multi-agency training plan is in place as a result of a multi-agency Child Sexual Exploitation working group set up to coordinate activity across agencies.</p> <p>An Adult Support and Protection Seminar held in October aimed to ensure that staff are better informed of practice and procedure around Adult Support and Protection. In addition to this large scale investigations have been incorporated into the Improvement Plan and a Financial Harm Sub-Group is now in place and involves financial institutions, police, local authority and NHS Highland working together to look at ways of tackling this issue.</p>
<p>Decrease the number of people who are victims of hate crimes and ensure that people who report hate incidents feel satisfied</p>	<p>During 2014/15 there was less hate crimes reported which again, means that there were fewer victims. As a Division we are committed to ensuring that people feel confident in reporting hate crime and that we make the process as accessible as possible.</p> <p>There are currently various methods of reporting hate crime, in addition to phoning '101' victims can report online or via a third part reporting centre.</p> <p>In addition to this we are now surveying every victim of a hate crime in the Highland and Islands area. Surveys are being sent out to victims who reported hate crime after the 1<sup>st</sup> January 2015. These surveys will provide us with information regarding the level of satisfaction that people have with the service that they have received from us and will identify areas of good practice and those requiring improvement.</p> <p>Throughout the past year we have continued working with our local Community Advisory Group as well as national groups such as Stonewall Scotland.</p>



<p>with the response received from public agencies.</p>	<p>The inclusion of the Hate Incident Steering Group within the Safer Highland Community Planning Partnership structure is an example of our commitment to this area of our work.</p>
<p>2015/2016- The year ahead and next steps....</p>	<p>The Children and Young People (Scotland) Act 2014 became law on 27<sup>th</sup> March 2014 and contains several changes to how children and young people in Scotland will be cared for. The Act has created new systems to support children and young people and to help identify any problems at an early stage, rather than waiting until a child or young person reaches crisis point. Over the coming year we will support the implementation of the Children and Young People Act 2014 across public protection partnerships.</p> <p>We will prevent, deter and detect those who pose the greatest risk in our communities by maximising use of legislative powers and effectively working with partners and communities to share information and develop meaningful action plans with clear identification of ownership and accountability.</p> <p>We are committed to working with our partners and implementing the Child Sexual Exploitation improvement plan.</p> <p>We will further develop work around missing persons by taking a preventative approach to reduce the number of missing persons, providing support to both missing people and their families, protecting vulnerable missing people and reducing the risks of harm coming to them.</p>

## Highland Local Policing Plan

### CONTEST Update

CONTEST- Operation CONTEST is the UK Governments Counter Terrorism Strategy and looks at reducing the threat we face from terrorism so that people can go about their lives freely and with confidence. The CONTEST strategy continues to gather momentum within N division. This area of work spends a lot of time looking at ways to engage with the community in order to prevent any terrorism activity taking place. Examples of this include working with High Schools and Colleges in the area in an effort to look at up to date issues and encourage debate around such things as the Extreme Right Wing. A total of 16 ACT Now (All Communities Together Now) sessions were carried out in the last year and have been very well received by Inverness College and the schools and that took part. This is part of an ongoing programme in an effort to engage with all senior pupils and students in Highland. Each session places the participant in the shoes of the counter terrorism unit and looks at a number of community issues and challenges thinking in relation to extreme groups.

22 WRAP (Workshop in Raising Awareness in Prevent) sessions also took place in the last 12 months. These sessions are delivered to any public facing staff and look at issues surrounding vulnerabilities and radicalisation. Audiences have included Highland Council housing staff, Criminal Justice workers, Highlife Highland staff, Army Welfare group, UHI lectures, Scottish Fire and Rescue Service, Police Officers and the Military. 376 attendees have now received this valuable training in the past year alone.

At a national level the Scottish Government produced the Prevent Duty Guidance for Scotland. This has been looked at a locally and discussed at the Divisional CONTEST board. This duty will place an onus on all partners and will involve the sharing of information and addressing any concerns identified within any organisation. It will also involve the signing of an Information Sharing Protocol with the police as discussions may take place around vulnerable individuals, or people of concern, that may be identified. Further more; there will be a requirement for certain bodies to undertake staff training and work in partnership and link in to the single national strategic lead for Prevent in their sector, institution or organisation.

### Community Engagement

A review of the Multi-Member Ward Plans is currently under way. When introduced these plans were aligned to the existing local political boundaries and were a positive and appropriate response to local needs, supported by local consultation. A review of these arrangements in consultation with local authorities will ensure that they continue to meet the needs of the communities we serve. These plans will now be known as Local Community Policing Plans.

Over the past year an extensive public consultation survey was carried out in the Highland area. In addition to this, through ward forum meetings we have been engaging with the public specifically in relation to identifying priorities for the coming year. The attendance at these meetings has been

variable and whilst a lot of positive discussion has taken place we recognise that this process isn't working in some areas and requires some focus in terms of how we move forward.

Attendance at Community Council meetings over the past year has been strong and communities tell us that this is an effective way for them to raise local issues with local officers.

Over the past year we have identified some gaps in consultation particularly in relation to the third sector and children and young people. As a result of this we have carried out some focused work with the Highland Third Sector Interface which has included holding 3 Community Policing Consultation events in Wick, Fort William and Inverness. These were the first events of their kind to be held in Highland and the opportunity to engage and discuss with those involved was invaluable. The events also showcased some of the third sector activity which served to emphasise the important contribution that the sector make to the safety and security of our communities and the people living within them. Plans are already underway to develop these events over the coming year.

We have also piloted pupil led consultation exercises in two secondary schools in Highland- Nairn Academy and Thurso High. The pupils involved gathered and collated the views of their peers and then provided the results in the form of a presentation, the standards of which were exceptional. The content was meaningful and well structured and clearly the result of hard work and diligence by the young people. This exercise highlighted the need to capture the views of the local young people in the area, many of whom said that the exercise made them feel more valued in their community. Young people have a great awareness of what goes on in their local communities but unfortunately sometimes they can be overlooked when it comes to capturing their local knowledge and views. We are committed to ensuring that we work harder to make sure that young people's views are heard and contribute to the way that we Police in the Highlands.



## Events

Over the past year we have seen a large number of events both within and out with the Highland area. The Commonwealth Games and the Queen's Baton Relay brought new challenges across Police Scotland as we fulfilled our commitment to delivering effective policing leading to safe, secure and peaceful events. Locally, the National Mod in Inverness, events such as Belladrum, local Galas, Football matches and Royal Visits have been managed effectively with our agency partners who work with us to ensure that we are able to deliver major events and respond both locally and nationally to critical events and incidents.



### Youth Volunteers Programme

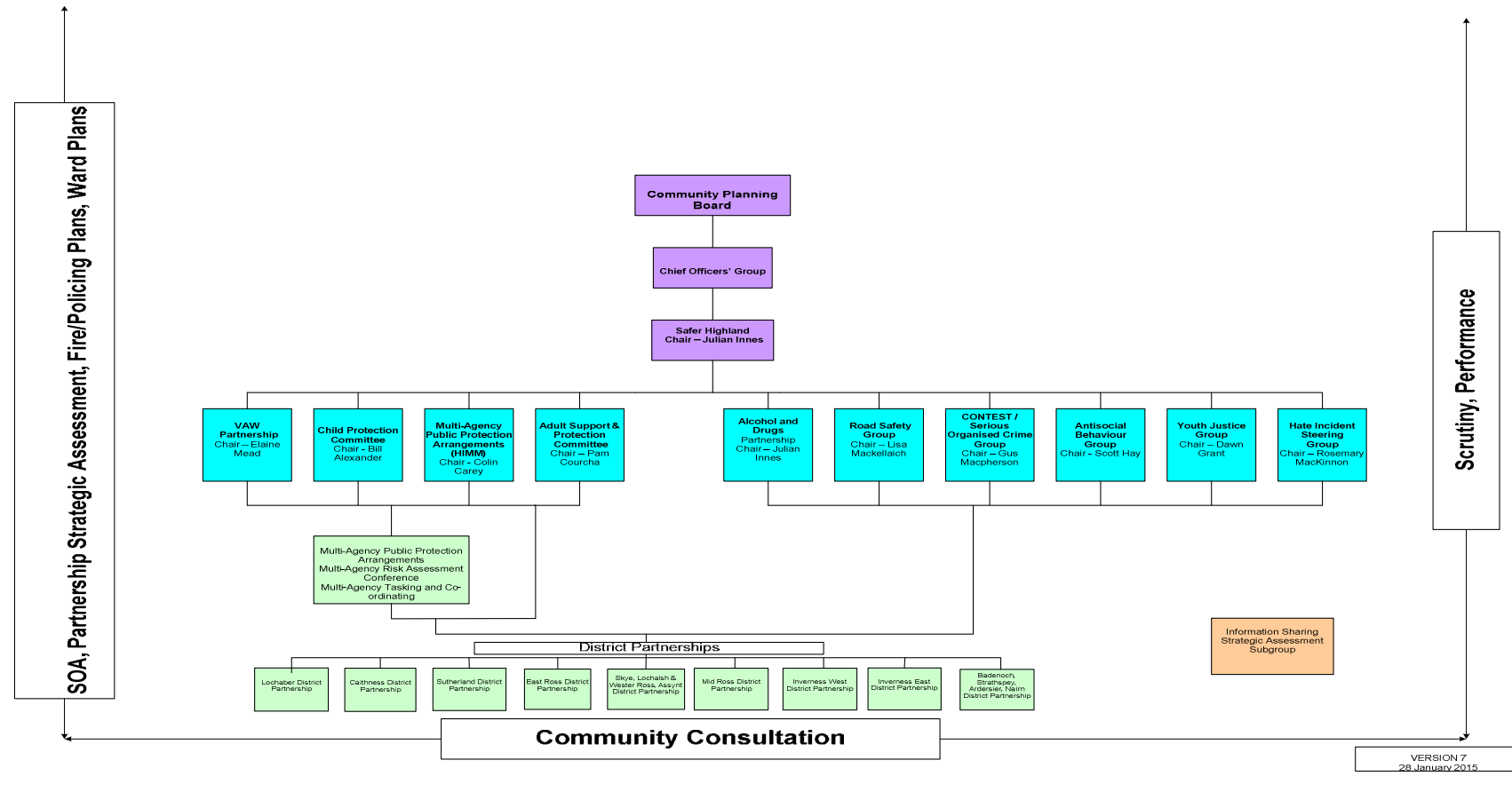
The Police Scotland Youth Volunteers Programme is part of our National Partnership Unit which also involves Young Scot and Youthlink. It was established to strengthen engagement between Police Scotland and young people aged 13-18 from a range of backgrounds, giving them the opportunity to gain confidence and develop leadership skills by working with the Police and volunteering in their local community. The young people involved in this programme will have the opportunity to continue with further education and gain vocational awards. There are currently 330 youth volunteers across Scotland with 27 in the Highland area.



## Safer Highland

Safer Highland sits within the Community Planning Partnership between strategic and tactical level and brings partners together to ensure that the Highland area achieves its commitments to safer and stronger communities and reducing Reoffending. The structure comprises 10 multi-agency committees whose remit it is to ensure that we realise our joint ambitions for the Highland area as set out in the Single Outcome Agreement between the Community Planning Partnership and the Scottish Government. Public service providers' working together in this way also ensures that there is no duplication of work; and that key partner agencies are working together and fully understand each other's roles and functions.

Over the past year Safer Highland has seen the addition of the Hate Incident Steering Group, this brings the number of multi-agency committees to 10.



**Police Scotland Annual Police Plan 2015/16**

**Priorities**

The national Policing Priorities for 2015/16 are:

1. Violence, Disorder and Antisocial Behaviour
2. Road safety and Road Crime
3. Protecting People at Risk of Harm
4. Serious Organised Crime
5. Counter Terrorism

The national Policing Plan can be found at <http://www.scotland.police.uk/about-us/>



**PERFORMANCE AGAINST HIGHLAND COUNCIL LOCAL POLICING PLAN 2014/2017**  
**1 April 2014 – 31 March 2015**

**PRIORITY 1 – Road Safety**

**GO SAFE ON SCOTLAND'S ROADS ITS EVERYONE'S RESPONSIBILITY- SCOTLAND'S ROAD SAFETY FRAMEWORK TO 2020**

Target	2015 Milestone % reduction	2020 target % reduction
People killed	30%	40%
People seriously injured	43%	55%
Children (aged <16) killed	35%	50%
Children (aged <16) seriously injured	50	65%

(In addition to the above there remains a 10% reduction target in the slight casualty rate to 2020)

**Note:** All statistics are provisional and should be treated as management information.  
 All data sourced from Police Scotland internal systems and are correct as at published date

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2013/14	YTD 2014/15	YTD Variation	Context/Narrative
Reduce the number of people killed on the roads in Highland.	22	19	25	15	-10	Between 1 <sup>st</sup> February and 31 <sup>st</sup> March 2015 there were 2 fatal collisions: 1. Collision occurred on the A99 close to Keiss, Caithness. There was 1 vehicle involved. The male passenger of the vehicle died as a result of his injuries and the driver suffered non life-threatening injuries. The road was closed for 8 ½ hours. 2. Collision occurred on the A9 at Lynchat by Kingussie. There were 3 vehicles involved including 2 articulated heavy good vehicles. The driver of one of the HGVs died as a result of his injuries. The road was closed for 13 hours.
Reduce the number of people seriously injured on the roads in Highland.	100	90	83	65	-18	
Reduce the number of children (aged <16) killed/seriously injured on the roads in Highland.	6	3.4	5	3	-2	
Increase the number of people detected for drink / drug driving offences	398.7	428.6	369	329	-40	This figure includes failure to provide a specimen. The work to achieve this target has increased so it is pleasing to see less motorists being caught.



Increase the number of people detected for speeding.	3729.7	3503.0	4396	4346	-50	The work to achieve this target has increased so it is pleasing to see less motorists being caught. The introduction of the A9 Average Speed Cameras has also influenced this figure.
Increase the number of people detected for mobile phone offences.	584.3	653.2	641	707	+ 66	It is disappointing to see such an increase in these numbers. Over the course of the next year we intend to focus on these areas to address the problem.
Increase the number of people detected for seat belt offences	636.0	681.0	806	976	+ 170	It is disappointing to see such an increase in these numbers. Over the course of the next year we intend to focus on these areas to address the problem.
Conduct a Driving Ambition Campaign at each of the 22 High Schools within a 12 month period.	<p>During 2014 Driving Ambition was carried out within the following Schools/Colleges across Highland:</p> <p>North Highland Colleges- Thurso &amp; Alness, Invergordon Academy, Thurso High School, Nairn Academy, Dingwall Academy, Culloden Academy, Portree High School. Tain Royal Academy, Alness Academy, Lochaber High School, Golspie High School, Dornoch Academy, Kinlochleven High School, Ardnamurchan High School, Wick High, Inverness High School, Kilchuimen Academy, Inverness Royal Academy, Grantown Grammar, Millburn Academy, Charleston Academy, Fortrose Academy and Gairloch High School.</p> <p>Around 1200 young people in Highland received this input in 2014.</p> <p>The Driving Ambition Programme for 2015 has now been published on the Highland Council website and estimates that around 1600 young people across Highland will have the opportunity to take part in this campaign over the next 12 months.</p>					
Participate in all Police Scotland Road Safety Campaigns and safety initiatives identified through the safer Highland Road Safety Group, including specific targeted campaigns for young and male drivers.	<p>Throughout 2014/15 we have worked with our partners and participated in a calendar of road safety initiatives- further details are included within the Year 1 Review accompanying this report.</p>					
Trunk Road/Divisional Policing Units to conduct a targeted motorcycle campaign each Spring.	<p>The national motorcycle campaign- Operation Zenith commenced on 17<sup>th</sup> April and ran until 29<sup>th</sup> September. This campaign primarily focused on safe and responsible motorcycling, reducing the number of casualties resulting from road collisions and improving driver/rider behaviour and awareness.</p>					

<b>PRIORITY 2 – Alcohol and Drugs Abuse/Misuse</b>						
<b>Target</b>	<b>Baseline 5 Year Average</b>	<b>Baseline 3 Year Average</b>	<b>YTD 2013/14</b>	<b>YTD 2014/15</b>	<b>YTD Variation</b>	<b>Context/Narrative</b>
Licensed Premises Checks	7745	8498	10535	8360	- 2175	Officers will continue to be vigilant with licensed premises checks over the coming months/year. Without doubt by working collectively with licensees we are better placed to achieve our primary focus of keeping people safe. Over the past year we have seen a significant improvement in the standards in the running of licensed premises.
Conduct a test purchasing operation within each of the Inspector led areas each year.	Test purchasing has been carried out across the Highland area throughout 2014/15- further details are included within the Year 1 Review accompanying this report.					
In conjunction with the Safer Highland Alcohol and Drug Partnership introduce an advisory 'signpost' letter outlining available assistance for alcohol, drugs and violence issues to all custodies/ those issued with fixed penalties.	The 'signpost' letter has now been prepared and will go out to all custodies/those issued with fixed penalties from 1 <sup>st</sup> April 2015. The letter is in a standard format and will be accompanied by an information sheet with contact details for local support organisations. The information sheet will be unique to each locality.					
As part of the ADP contribute to the development and conduct of a targeted drug and alcohol awareness campaign for school children (e.g. Safer Highlander).	A range of initiatives are taking place with local community officers visiting schools, youth groups and community events to help raise awareness and educate young people on the dangers of New Psychoactive Substances.					
Support multi-agency events including Rock Challenge.	<p>Rock Challenge 2015 took place in Eden Court, Inverness on 27<sup>th</sup> and 28<sup>th</sup> April. The following schools were involved in this year's event:</p> <p>2015 BE YOUR BEST INVERNESS J ROCK™</p> <p>2015 BE YOUR BEST INVERNESS ROCK CHALLENGE®</p>					

	Eden Court, Inverness - Monday, April 27th, 2015 CAULDEEN PRIMARY SCHOOL, Inverness LOCHARDILL PRIMARY SCHOOL, Inverness BRIDGEND PRIMARY SCHOOL, Alness PENNYLAND PRIMARY SCHOOL, Thurso SMITHTON PRIMARY SCHOOL, Inverness KINGUSSIE PRIMARY SCHOOL, Kingussie				Eden Court, Inverness - Tuesday, April 28th, 2015 INVERNESS HIGH SCHOOL, Inverness KINGUSSIE HIGH SCHOOL, Kingussie ALNESS ACADEMY, Alness THURSO HIGH SCHOOL, Thurso WICK HIGH SCHOOL, Wick DINGWALL ACADEMY, Dingwall MILLBURN ACADEMY, Inverness	
Increase the number of <b>positive</b> stop searches/ confiscations for those possessing alcohol.	The information relating to 2014/15 stop and search is currently subject to internal review and audit. Whilst this is being carried out no stop search data is available.					
Increase the number of <b>positive</b> stop searches/ confiscations for those possessing drugs.						
Increase the number of offences reported for the supply or being concerned with the supply of drugs.	251.7	259.8	111	138	+ 27	The figure includes the number of detections for drug supply, productions and cultivations

<b>PRIORITY 3 – Antisocial Behaviour/Disorder</b>						
<b>Target</b>	<b>Baseline 5 Year Average</b>	<b>Baseline 3 Year Average</b>	<b>YTD 2013/14</b>	<b>YTD 2014/15</b>	<b>YTD Variation</b>	<b>Context/Narrative</b>
Number of antisocial behaviour incidents recorded.	11,972.3	14,020.2	7443	6956	-487	Overall this is a positive picture. Without doubt Operation Notebook and alcohol seizures have made a big difference.
Contribute to the Safer Highland Antisocial Behaviour Group initiatives and campaigns to reduce antisocial behaviour.	The Antisocial Behaviour Group, chaired by Scott Hay of Scottish Fire and Rescue Service, is currently reviewing and updating the Antisocial Behaviour Strategy. The Strategy and Action plan will be discussed and agreed at the next Safer Highland Leadership Group.					
Reduce the number of Section 38 Criminal Justice and Licensing (Scotland) Act 2010 Offence-Threatening and Abusive Behaviour Crimes	1796.0	1165.2	1689	1591	-98	Threatening and Abusive Behaviour Crimes and Offences.
Reduce the number of Breach of the Peace	1031.7	1889.0	659	332	-327	
Reduce the occurrences of common assault	2597.3	2635.4	2478	2328	-150	
Reduce the level of serious assaults, petty assaults, breach of the peace, vandalism and antisocial behaviour in the top 3 beats with the highest levels of incidents.	Work is ongoing with our analysis and performance unit to identify the top 3 wards in terms of level of incidents. This will develop over the coming year.					
Reduce the number of premises currently escalated to Stage 3 noisy behaviour through Operation Notebook.	Positive multi-agency working has meant that identified issues are usually resolved prior to escalation. Operation Notebook aims to identify and deal with offenders at an early stage thus resulting in a decrease in antisocial behaviour and a reduction in the number of people who are with victims of antisocial behaviour and noise calls. At the end of this 2014/15 reporting year there are 4 premises at Stage 3 in Operation Notebook.					
Number of antisocial behaviour orders in place.	At the end of this reporting year there are 5 antisocial behaviour orders in place.					
Reduce the incidents of vandalism	2208	2575.8	1775	1518	-257	These figures include Malicious Mischief

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2013/14	YTD 2014/15	YTD Variation	Context/Narrative
In relation to vehicles; increase the use of antisocial behaviour warnings.				145		
In relation to vehicles; Increase the number of vehicle seizures for antisocial behaviour.				12		

PRIORITY 4 – Crimes of Dishonesty						
Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2013/14	YTD 2014/15	YTD Variation	Context/Narrative
Reduce the number of crimes of dishonesty (Class 3)	3866.7	4068.4	3708	2897	- 811	
Increase the detection rate for dishonesties (Class 3)	50.2%	49.4%	46.2%	46.4%	+ 0.2%	
In partnership with Trading Standards develop and introduce an annual awareness campaign targeted at vulnerable people in respect to dishonesties.	Operation Monarda 3 took between the 23 <sup>rd</sup> March and 2 <sup>nd</sup> April 2015. Full details are contained within the Year 1 Review accompanying this report.					
Develop and introduce a 'Construction Watch' campaign in order to increase awareness, intelligence and information around plant and building material theft.	The Inverness Construction Crime Prevention Program is due to be rolled out in April 2015. This will form part of a trial with a view to it being developed more widely across Highland. The program is being lead by a Preventions & Interventions Officer in Inverness and will involve working with local construction companies to develop and promote good practice in areas such as; forensic marking of property etc. Further information will be provided to members at future meetings as this develops.					
Increase membership of Farm Watch	There are currently <b>584</b> members of Farm Watch. The purpose of the scheme is to help combat and prevent criminal activity within the farming and wider rural community by establishing and developing trust and communication pathways between members of the rural community and Highland Division					

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2013/14	YTD 2014/15	YTD Variation	Context/Narrative
Reduce the number of thefts by housebreaking (including attempts) - Dwelling house/Non dwelling/ Other premises.	456	438	502	361	- 141	
Increase the detection rate for thefts by housebreaking (including attempts)	42.3%	41.1%	35.9%	38.8%	+ 2.9%	
Reduce theft by shoplifting	766	798	732	512	- 220	
Reduce the number of thefts from motor vehicles	325.3	341	312	270	- 42	<p>This figure includes opening lockfast places-motor vehicle, theft of and from a motor vehicle and attempted theft of a motor vehicle</p> <p>Operation Quarterlight was launched in January this year. The aim of the Operation is to identify and target those responsible for vehicle break-ins and thefts. Officers will focus on the prevention of vehicle crime by engaging with partners, key stakeholders and members of the public. By changing habits, and working in partnership, vehicle crime can be prevented.</p>

<b>PRIORITY 5 – Protecting People</b>						
<b>Target</b>	<b>Baseline 5 Year Average</b>	<b>Baseline 3 Year Average</b>	<b>YTD 2013/14</b>	<b>YTD 2014/15</b>	<b>YTD Variation</b>	<b>Context/Narrative</b>
Increase in reporting of sexual crimes	310.7	300.4	409	351	- 58	This figure shows a reduction in crimes and therefore victims. The hope is to increase the reports next year as we believe that these crimes are still under-reported.
Meet the Police Scotland detection rate target for sexual crimes.	<b>TARGET FOR 2014/15- 78%</b>			94.0%	+ 16%	
Meet the Police Scotland detection rate target for domestic abuse.	<b>TARGET FOR 2014/15- 80%</b>			86.9%	+ 6.9%	
Increase in reporting of Hate crimes			146	117	- 29	This figure shows a reduction in crimes and therefore victims. The hope is to increase the reports next year as we believe that these crimes are still under-reported.
Ensure that people who report hate incidents feel satisfied with the response received from public agencies.	The Hate Crime questionnaire is now being sent out to victims who reported incidents from the 1 <sup>st</sup> January 2015. The questionnaire is available in a standard and easy read format and members are welcome to view a copy on request.					
In support of the Safer Highland Child Protection, Adult Support and Protections and Violence against Women groups play an active role in preventative initiatives and campaigns.	These groups are meeting regularly. Full details are included within the Year 1 Review accompanying this report.					



**Total Recorded Complaints Cases and Complaints Per 10K Incidents - Area Totals**

**Appendix 'C'**

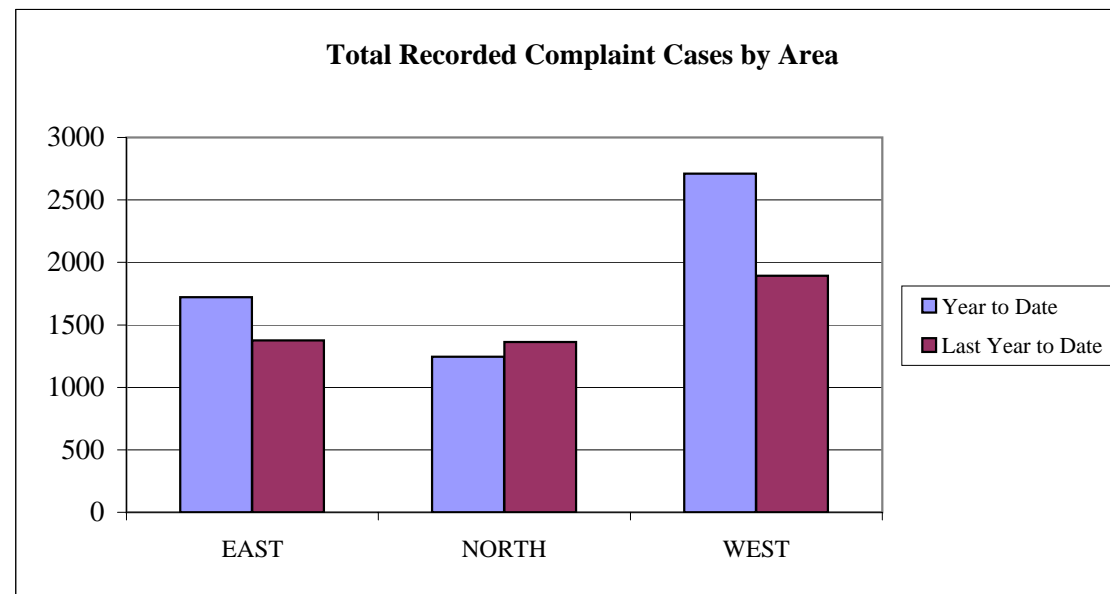
**For the Period April 2014 - March 2015**

<b>EAST</b>	Year to Date	Last Year to Date	Change	3-Year Average	Change
Complaint Cases Recorded	1721	1376	25.1%	1379.7	24.7%
Incidents Recorded	496484	508907	-2.4%	527054	-5.8%
Complaints Per 10K of Incidents	34.66	27.04	28.2%	26.18	32.4%

<b>NORTH</b>	Year to Date	Last Year to Date	Change	3-Year Average	Change
Complaint Cases Recorded	1246	1362	-8.5%	1341.7	-7.1%
Incidents Recorded	402790	427794	-5.8%	433086	-7.0%
Complaints Per 10K of Incidents	30.93	31.84	-2.8%	30.98	-0.1%

<b>WEST</b>	Year to Date	Last Year to Date	Change	3-Year Average	Change
Complaint Cases Recorded	2711	1892	43.3%	1768.3	53.3%
Incidents Recorded	757917	798005	-5.0%	863303	-12.2%
Complaints Per 10K of Incidents	35.77	23.71	50.9%	20.48	74.6%

<b>SERVICE</b>	Year to Date	Last Year to Date	Change	3-Year Average	Change
Complaint Cases Recorded	5678	4630	22.6%	4489.7	26.5%
Incidents Recorded	1657191	1734706	-4.5%	1842758.0	-10.1%
Complaints Per 10K of Incidents	34.26	26.69	28.4%	24.36	40.6%



Total 'On Duty' Allegations Recorded --For the Period April 2014 - March 2015

AREA	Division	Local Authority	Unlawful Arrest	Assault	Corrupt Practice	Discrimination	Excessive Force	Incivility	Irregularity in Procedure	Neglect of Duty	Oppressive Conduct	Other - Criminal	Other - Non-Criminal	Traffic Irregularity/Offences	Total
<b>SERVICE</b>		<i>2014/15 to-date</i>	174	347	28	81	439	1373	3167	441	421	207	247	240	7165
<b>EAST</b>	Forth Valley	Clackmannanshire	1	2	0	1	1	7	30	2	2	1	4	2	53
		Falkirk	2	5	3	1	15	20	72	9	7	2	7	4	147
		Stirling	7	4	1	0	5	13	40	3	5	5	5	4	92
		<i>Divisional Total</i>	<i>10</i>	<i>11</i>	<i>4</i>	<i>2</i>	<i>21</i>	<i>40</i>	<i>142</i>	<i>14</i>	<i>14</i>	<i>8</i>	<i>16</i>	<i>10</i>	<i>292</i>
	Edinburgh	City of Edinburgh	16	24	2	6	29	85	338	17	24	17	25	23	606
		<i>Divisional Total</i>	<i>16</i>	<i>24</i>	<i>2</i>	<i>6</i>	<i>29</i>	<i>85</i>	<i>338</i>	<i>17</i>	<i>24</i>	<i>17</i>	<i>25</i>	<i>23</i>	<i>606</i>
	The Lothians & Scottish Borders	East Lothian	1	2	0	2	3	16	29	0	4	4	0	1	62
		Midlothian	1	1	0	2	9	18	52	1	10	3	3	2	102
		Scottish Borders	2	6	1	3	5	17	48	5	8	2	7	2	106
		West Lothian	3	5	1	2	2	25	87	4	6	5	5	3	148
		<i>Divisional Total</i>	<i>7</i>	<i>14</i>	<i>2</i>	<i>9</i>	<i>19</i>	<i>76</i>	<i>216</i>	<i>10</i>	<i>28</i>	<i>14</i>	<i>15</i>	<i>8</i>	<i>418</i>
	Fife	Fife	11	20	4	4	16	76	231	27	27	14	16	11	457
		<i>Divisional Total</i>	<i>11</i>	<i>20</i>	<i>4</i>	<i>4</i>	<i>16</i>	<i>76</i>	<i>231</i>	<i>27</i>	<i>27</i>	<i>14</i>	<i>16</i>	<i>11</i>	<i>457</i>
		<i>Area Total</i>	<i>2014/15 to-date</i>	<i>44</i>	<i>69</i>	<i>12</i>	<i>21</i>	<i>85</i>	<i>277</i>	<i>927</i>	<i>68</i>	<i>93</i>	<i>53</i>	<i>72</i>	<i>52</i>
<b>NORTH</b>	Aberdeen	Aberdeen City	10	9	2	7	38	81	151	25	22	7	5	10	367
		<i>Divisional Total</i>	<i>10</i>	<i>9</i>	<i>2</i>	<i>7</i>	<i>38</i>	<i>81</i>	<i>151</i>	<i>25</i>	<i>22</i>	<i>7</i>	<i>5</i>	<i>10</i>	<i>367</i>
	Aberdeenshire & Moray	Aberdeenshire	7	2	1	3	8	38	112	33	22	5	7	17	255
		Moray	1	0	0	1	8	15	44	7	6	1	2	1	86
		<i>Divisional Total</i>	<i>8</i>	<i>2</i>	<i>1</i>	<i>4</i>	<i>16</i>	<i>53</i>	<i>156</i>	<i>40</i>	<i>28</i>	<i>6</i>	<i>9</i>	<i>18</i>	<i>341</i>
	Tayside	Angus	2	3	0	1	5	25	38	11	13	3	9	4	114
		Dundee City	1	7	0	3	5	55	89	26	21	3	25	4	239
		Perth & Kinross	5	6	0	5	8	25	57	23	10	9	8	8	164
		<i>Divisional Total</i>	<i>8</i>	<i>16</i>	<i>0</i>	<i>9</i>	<i>18</i>	<i>105</i>	<i>184</i>	<i>60</i>	<i>44</i>	<i>15</i>	<i>42</i>	<i>16</i>	<i>517</i>
	Highlands & Islands	Comhairie nan Eilean Siar	2	1	0	0	4	4	9	1	1	0	0	0	22
		Highland	6	3	0	2	16	38	127	32	17	3	13	9	266
		Orkney Island	1	0	0	0	1	2	8	4	0	0	0	0	16
		Shetland Island	0	0	0	0	0	0	9	3	0	0	1	0	13
		<i>Divisional Total</i>	<i>9</i>	<i>4</i>	<i>0</i>	<i>2</i>	<i>21</i>	<i>44</i>	<i>153</i>	<i>40</i>	<i>18</i>	<i>3</i>	<i>14</i>	<i>9</i>	<i>317</i>
	<i>Area Total</i>	<i>2014/15 to-date</i>	<i>35</i>	<i>31</i>	<i>3</i>	<i>22</i>	<i>93</i>	<i>283</i>	<i>644</i>	<i>165</i>	<i>112</i>	<i>31</i>	<i>70</i>	<i>53</i>	<i>1542</i>

AREA	Division	Local Authority	Unlawful Arrest	Assault	Corrupt Practice	Discrimination	Excessive Force	Incivility	Irregularity in Procedure	Neglect of Duty	Oppressive Conduct	Other - Criminal	Other - Non-Criminal	Traffic Irregularity/Offences	Total	
WEST	Ayrshire	East Ayrshire	2	10	0	3	5	43	58	8	14	3	5	8	159	
		North Ayrshire	3	4	1	2	10	29	58	14	6	2	8	3	140	
		South Ayrshire	0	2	0	1	6	17	36	3	4	1	2	2	74	
		<i>Divisional Total</i>		<i>5</i>	<i>16</i>	<i>1</i>	<i>6</i>	<i>21</i>	<i>89</i>	<i>152</i>	<i>25</i>	<i>24</i>	<i>6</i>	<i>15</i>	<i>13</i>	<i>373</i>
	Greater Glasgow	Glasgow City	32	85	4	17	87	255	464	56	65	42	41	44	1192	
		East Dunbartonshire	0	5	0	1	2	11	21	5	0	5	2	3	55	
		East Renfrewshire	0	1	0	1	0	8	15	2	1	1	2	2	33	
		<i>Divisional Total</i>		<i>32</i>	<i>91</i>	<i>4</i>	<i>19</i>	<i>89</i>	<i>274</i>	<i>500</i>	<i>63</i>	<i>66</i>	<i>48</i>	<i>45</i>	<i>49</i>	<i>1280</i>
	Lanarkshire	North Lanarkshire	11	8	3	0	29	89	172	24	21	7	8	9	381	
		South Lanarkshire	11	31	0	2	28	66	124	13	25	10	6	11	327	
		<i>Divisional Total</i>		<i>22</i>	<i>39</i>	<i>3</i>	<i>2</i>	<i>57</i>	<i>155</i>	<i>296</i>	<i>37</i>	<i>46</i>	<i>17</i>	<i>14</i>	<i>20</i>	<i>708</i>
	Argyll & West Dunbartonshire	Argyll & Bute	5	12	0	1	11	23	31	7	10	4	2	3	109	
		West Dunbartonshire	7	25	0	1	23	37	65	8	11	7	4	6	194	
		<i>Divisional Total</i>		<i>12</i>	<i>37</i>	<i>0</i>	<i>2</i>	<i>34</i>	<i>60</i>	<i>96</i>	<i>15</i>	<i>21</i>	<i>11</i>	<i>6</i>	<i>9</i>	<i>303</i>
	Renfrewshire & Inverclyde	Inverclyde	4	4	0	1	6	22	47	4	7	3	0	1	99	
		Renfrewshire	7	26	2	0	26	47	77	11	15	11	2	7	231	
		<i>Divisional Total</i>		<i>11</i>	<i>30</i>	<i>2</i>	<i>1</i>	<i>32</i>	<i>69</i>	<i>124</i>	<i>15</i>	<i>22</i>	<i>14</i>	<i>2</i>	<i>8</i>	<i>330</i>
	Dumfries & Galloway	Dumfries & Galloway	7	8	1	6	12	48	115	19	18	7	8	8	257	
		<i>Divisional Total</i>		<i>7</i>	<i>8</i>	<i>1</i>	<i>6</i>	<i>12</i>	<i>48</i>	<i>115</i>	<i>19</i>	<i>18</i>	<i>7</i>	<i>8</i>	<i>8</i>	<i>257</i>
		<i>Area Total</i>	<i>2014/15 to-date</i>	<i>89</i>	<i>221</i>	<i>11</i>	<i>36</i>	<i>245</i>	<i>695</i>	<i>1283</i>	<i>174</i>	<i>197</i>	<i>103</i>	<i>90</i>	<i>107</i>	<i>3251</i>
		<i>Special Services</i>														
		Contact Command Control		0	0	0	1	0	55	50	8	1	2	4	0	121
		Custody		3	22	0	0	12	21	172	10	1	7	3	0	251
	Operational Support Division		1	3	2	1	3	27	47	4	8	5	4	27	132	
	Corporate Functions		0	0	0	0	0	7	17	4	2	3	3	1	37	
	Specialist Crime		2	1	0	0	1	8	27	8	7	3	1	0	58	
	<i>Total</i>		<i>6</i>	<i>26</i>	<i>2</i>	<i>2</i>	<i>16</i>	<i>118</i>	<i>313</i>	<i>34</i>	<i>19</i>	<i>20</i>	<i>15</i>	<i>28</i>	<i>599</i>	

Total Allegations Recorded--For the Period April 2014 - March 2015

AREA	Division	Local Authority	On Duty	Off Duty	Quality Of Service	Total
<b>SERVICE</b>		<i>2014/15 to-date</i>	7165	85	1381	8631
<b>EAST</b>	Forth Valley	Clackmannanshire	53	1	4	58
		Falkirk	147	0	20	167
		Stirling	92	1	10	103
	<i>Divisional Total</i>		<i>292</i>	<i>2</i>	<i>34</i>	<i>328</i>
	Edinburgh	City of Edinburgh	606	2	86	694
	<i>Divisional Total</i>		<i>606</i>	<i>2</i>	<i>86</i>	<i>694</i>
	The Lothians & Scottish Borders	East Lothian	62	0	16	78
		Midlothian	102	0	9	111
		Scottish Borders	106	1	3	110
		West Lothian	148	1	30	179
	<i>Divisional Total</i>		<i>418</i>	<i>2</i>	<i>58</i>	<i>478</i>
	Fife	Fife	457	2	44	503
	<i>Divisional Total</i>		<i>457</i>	<i>2</i>	<i>44</i>	<i>503</i>
	<i>Area Total</i>	<i>2014/15 to-date</i>	<i>1773</i>	<i>8</i>	<i>222</i>	<i>2003</i>
<b>NORTH</b>	Aberdeen	Aberdeen City	367	7	71	445
	<i>Divisional Total</i>		<i>367</i>	<i>7</i>	<i>71</i>	<i>445</i>
	Aberdeenshire & Moray	Aberdeenshire	255	6	64	325
		Moray	86	2	15	103
	<i>Divisional Total</i>		<i>341</i>	<i>8</i>	<i>79</i>	<i>428</i>
	Tayside	Angus	114	2	17	133
		Dundee City	239	5	54	298
		Perth & Kinross	164	1	55	220
	<i>Divisional Total</i>		<i>517</i>	<i>8</i>	<i>126</i>	<i>651</i>
	Highlands & Islands	Comhairie nan Eilean Siar	22	0	1	23
		Highland	266	6	68	340
		Orkney Island	16	0	5	21
		Shetland Island	13	0	3	16
	<i>Divisional Total</i>		<i>317</i>	<i>6</i>	<i>77</i>	<i>400</i>
	<i>Area Total</i>	<i>2014/15 to-date</i>	<i>1542</i>	<i>29</i>	<i>353</i>	<i>1924</i>

<b>WEST</b>	Ayrshire	East Ayrshire	159	7	27	193
		North Ayrshire	140	1	33	174
		South Ayrshire	74	1	21	96
	<i>Divisional Total</i>		<i>373</i>	<i>9</i>	<i>81</i>	<i>463</i>
	Greater Glasgow	Glasgow City	1192	8	181	1381
		East Dunbartonshire	55	1	13	69
		East Renfrewshire	33	1	14	48
	<i>Divisional Total</i>		<i>1280</i>	<i>10</i>	<i>208</i>	<i>1498</i>
	Lanarkshire	North Lanarkshire	381	11	90	482
		South Lanarkshire	327	7	43	377
	<i>Divisional Total</i>		<i>708</i>	<i>18</i>	<i>133</i>	<i>859</i>
	Argyll & West Dunbartonshire	Argyll & Bute	109	4	18	131
		West Dunbartonshire	194	0	20	214
	<i>Divisional Total</i>		<i>303</i>	<i>4</i>	<i>38</i>	<i>345</i>
	Renfrewshire & Inverclyde	Inverclyde	99	1	10	110
		Renfrewshire	231	0	34	265
	<i>Divisional Total</i>		<i>330</i>	<i>1</i>	<i>44</i>	<i>375</i>
	Dumfries & Galloway	Dumfries & Galloway	257	0	63	320
	<i>Divisional Total</i>		<i>257</i>	<i>0</i>	<i>63</i>	<i>320</i>
	<i>Area Total</i>	<i>2014/15 to-date</i>	<i>3251</i>	<i>42</i>	<i>567</i>	<i>3860</i>
<i>Special Services</i>						
	Contact Command Control	121	1	148	270	
	Custody	251	0	38	289	
	Operational Support Division	132	2	24	158	
	Corporate Functions	37	0	19	56	
	Specialist Crime	58	3	10	71	
<i>Total</i>		<i>599</i>	<i>6</i>	<i>239</i>	<i>844</i>	

Total 'Off Duty' Allegations Recorded --For the Period April 2014 - March 2015

AREA	Division	Local Authority	Crimes of Dishonesty	Crimes of Indecency	Crimes of Violence	Fireraising Malicious Mischief etc	Incivility	Miscellaneous Offences	Offences involving Motor Vehicles	Other	Other Crimes	Total
<b>SERVICE</b>		<i>2014/15 to-date</i>	4	2	1	0	9	23	4	35	7	85
<b>EAST</b>	Forth Valley	Clackmannanshire	0	0	0	0	0	0	0	1	0	1
		Falkirk	0	0	0	0	0	0	0	0	0	0
		Stirling	0	0	0	0	0	1	0	0	0	1
	<i>Divisional Total</i>		<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>2</i>
	Edinburgh	City of Edinburgh	0	0	0	0	0	0	0	2	0	2
	<i>Divisional Total</i>		<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>2</i>	<i>0</i>	<i>2</i>
	The Lothians & Scottish Borders	East Lothian	0	0	0	0	0	0	0	0	0	0
		Midlothian	0	0	0	0	0	0	0	0	0	0
		Scottish Borders	0	1	0	0	0	0	0	0	0	1
		West Lothian	0	0	0	0	1	0	0	0	0	1
	<i>Divisional Total</i>		<i>0</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>2</i>
	Fife	Fife	0	1	0	0	0	0	0	0	1	2
	<i>Divisional Total</i>		<i>0</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>2</i>
	<i>Area Total</i>	<i>2014/15 to-date</i>	<i>0</i>	<i>2</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>1</i>	<i>0</i>	<i>3</i>	<i>1</i>	<i>8</i>
<b>NORTH</b>	Aberdeen	Aberdeen City	0	0	0	0	0	2	2	1	2	7
	<i>Divisional Total</i>		<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>2</i>	<i>2</i>	<i>1</i>	<i>2</i>	<i>7</i>
	Aberdeenshire & Moray	Aberdeenshire	0	0	0	0	2	0	0	4	0	6
		Moray	0	0	0	0	1	0	0	1	0	2
	<i>Divisional Total</i>		<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>5</i>	<i>0</i>	<i>8</i>
	Tayside	Angus	1	0	0	0	0	0	0	1	0	2
		Dundee City	0	0	0	0	2	0	0	3	0	5
		Perth & Kinross	0	0	0	0	0	1	0	0	0	1
	<i>Divisional Total</i>		<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>2</i>	<i>1</i>	<i>0</i>	<i>4</i>	<i>0</i>	<i>8</i>
	Highlands & Islands	Comhairie nan Eilean Siar	0	0	0	0	0	0	0	0	0	0
		Highland	0	0	0	0	0	0	0	6	0	6
		Orkney Island	0	0	0	0	0	0	0	0	0	0
		Shetland Island	0	0	0	0	0	0	0	0	0	0
	<i>Divisional Total</i>		<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>6</i>	<i>0</i>	<i>6</i>
	<i>Area Total</i>	<i>2014/15 to-date</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>5</i>	<i>3</i>	<i>2</i>	<i>16</i>	<i>2</i>	<i>29</i>

**WEST**

Ayrshire	East Ayrshire	0	0	0	0	0	4	1	1	1	7
	North Ayrshire	1	0	0	0	0	0	0	0	0	1
	South Ayrshire	0	0	0	0	0	1	0	0	0	1
<i>Divisional Total</i>		<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>5</i>	<i>1</i>	<i>1</i>	<i>1</i>	<i>9</i>
Greater Glasgow	Glasgow City	1	0	0	0	1	2	0	4	0	8
	East Dunbartonshire	0	0	0	0	1	0	0	0	0	1
	East Renfrewshire	0	0	0	0	1	0	0	0	0	1
<i>Divisional Total</i>		<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>3</i>	<i>2</i>	<i>0</i>	<i>4</i>	<i>0</i>	<i>10</i>
Lanarkshire	North Lanarkshire	0	0	0	0	0	4	0	6	1	11
	South Lanarkshire	0	0	1	0	0	5	0	0	1	7
<i>Divisional Total</i>		<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>9</i>	<i>0</i>	<i>6</i>	<i>2</i>	<i>18</i>
Argyll & West Dunbartonshire	Argyll & Bute	0	0	0	0	0	2	0	2	0	4
	West Dunbartonshire	0	0	0	0	0	0	0	0	0	0
<i>Divisional Total</i>		<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>2</i>	<i>0</i>	<i>2</i>	<i>0</i>	<i>4</i>
Renfrewshire & Inverclyde	Inverclyde	0	0	0	0	0	0	0	1	0	1
	Renfrewshire	0	0	0	0	0	0	0	0	0	0
<i>Divisional Total</i>		<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>1</i>
Dumfries & Galloway	Dumfries & Galloway	0	0	0	0	0	0	0	0	0	0
<i>Divisional Total</i>		<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>
<i>Area Total</i>	<i>2014/15 to-date</i>	<i>2</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>3</i>	<i>18</i>	<i>1</i>	<i>14</i>	<i>3</i>	<i>42</i>
<i>Special Services</i>											
	Contact Command Control	0	0	0	0	0	0	0	1	0	1
	Custody	0	0	0	0	0	0	0	0	0	0
	Operational Support Division	0	0	0	0	0	0	1	1	0	2
	Corporate Functions	0	0	0	0	0	0	0	0	0	0
	Specialist Crime	1	0	0	0	0	1	0	0	1	3
<i>Total</i>		<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>1</i>	<i>2</i>	<i>1</i>	<i>6</i>

Total Quality of Service Allegations Recorded --For the Period April 2014 - March 2015

AREA	Division	Local Authority	Policy/ Procedure	Service Delivery	Service Outcome	Total
<b>SERVICE</b>		<i>2014/15 to-date</i>	365	615	401	1381
<b>EAST</b>	Forth Valley	Clackmannanshire	0	3	1	4
		Falkirk	4	11	5	20
		Stirling	4	5	1	10
	<i>Divisional Total</i>		<i>8</i>	<i>19</i>	<i>7</i>	<i>34</i>
	Edinburgh	City of Edinburgh	11	42	33	86
	<i>Divisional Total</i>		<i>11</i>	<i>42</i>	<i>33</i>	<i>86</i>
	The Lothians & Scottish Borders	East Lothian	0	9	7	16
		Midlothian	3	3	3	9
		Scottish Borders	1	1	1	3
		West Lothian	4	16	10	30
	<i>Divisional Total</i>		<i>8</i>	<i>29</i>	<i>21</i>	<i>58</i>
	Fife	Fife	9	15	20	44
	<i>Divisional Total</i>		<i>9</i>	<i>15</i>	<i>20</i>	<i>44</i>
	<i>Area Total</i>	<i>2014/15 to-date</i>	36	105	81	222
<b>NORTH</b>	Aberdeen	Aberdeen City	37	14	20	71
	<i>Divisional Total</i>		<i>37</i>	<i>14</i>	<i>20</i>	<i>71</i>
	Aberdeenshire & Moray	Aberdeenshire	23	9	32	64
		Moray	4	4	7	15
	<i>Divisional Total</i>		<i>27</i>	<i>13</i>	<i>39</i>	<i>79</i>
	Tayside	Angus	4	8	5	17
		Dundee City	11	27	16	54
		Perth & Kinross	18	27	10	55
	<i>Divisional Total</i>		<i>33</i>	<i>62</i>	<i>31</i>	<i>126</i>
	Highlands & Islands	Comhairie nan Eilean Siar	0	0	1	1
		Highland	14	30	24	68
		Orkney Island	1	0	4	5
		Shetland Island	2	0	1	3
	<i>Divisional Total</i>		<i>17</i>	<i>30</i>	<i>30</i>	<i>77</i>
	<i>Area Total</i>	<i>2014/15 to-date</i>	114	119	120	353



**WEST**

Ayrshire	East Ayrshire	6	13	8	27
	North Ayrshire	4	20	9	33
	South Ayrshire	7	6	8	21
<i>Divisional Total</i>		<i>17</i>	<i>39</i>	<i>25</i>	<i>81</i>
Greater Glasgow	Glasgow City	53	91	37	181
	East Dunbartonshire	2	7	4	13
	East Renfrewshire	5	6	3	14
<i>Divisional Total</i>		<i>60</i>	<i>104</i>	<i>44</i>	<i>208</i>
Lanarkshire	North Lanarkshire	12	39	39	90
	South Lanarkshire	11	17	15	43
<i>Divisional Total</i>		<i>23</i>	<i>56</i>	<i>54</i>	<i>133</i>
Argyll & West Dunbartonshire	Argyll & Bute	6	6	6	18
	West Dunbartonshire	9	6	5	20
<i>Divisional Total</i>		<i>15</i>	<i>12</i>	<i>11</i>	<i>38</i>
Renfrewshire & Inverclyde	Inverclyde	5	2	3	10
	Renfrewshire	16	15	3	34
<i>Divisional Total</i>		<i>21</i>	<i>17</i>	<i>6</i>	<i>44</i>
Dumfries & Galloway	Dumfries & Galloway	20	32	11	63
<i>Divisional Total</i>		<i>20</i>	<i>32</i>	<i>11</i>	<i>63</i>
<i>Area Total</i>	<i>2014/15 to-date</i>	<i>156</i>	<i>260</i>	<i>151</i>	<i>567</i>
<i>Special Services</i>					
	Contact Command Control	14	107	27	148
	Custody	17	10	11	38
	Operational Support Division	14	5	5	24
	Corporate Functions	10	7	2	19
	Specialist Crime	4	2	4	10
<i>Total</i>		<i>59</i>	<i>131</i>	<i>49</i>	<i>239</i>

Total On-Duty Allegations Recorded by Location --For the Period April 2014 - March 2015

AREA	Division	Local Authority	Business Premises	Cell	Cell/Passage	Charge Bar	Detention Room	Football Stadium	Interview Room	Licensed Premises	No Locus/Un	Other (specify)	Other Location	Police Office	Police Vehicle	Private House	Sports Stadium - Other	Street/Road/ Public Place	Uniform Bar/Public Counter	Total	
<b>SERVICE</b>		<i>2014/15 to-date</i>	247	179	11	38	11	15	26	35	1138	55	75	958	100	2119	12	2136	10	7165	
<b>EAST</b>	Forth Valley	Clackmannanshire	0	0	0	0	0	0	1	0	5	1	1	10	0	22	0	13	0	53	
		Falkirk	6	2	0	0	1	1	0	0	12	1	5	24	1	61	1	32	0	147	
		Stirling	0	0	0	0	0	0	0	1	0	9	0	3	18	0	30	0	31	0	92
		<i>Divisional Total</i>	<i>6</i>	<i>2</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>1</i>	<i>1</i>	<i>2</i>	<i>0</i>	<i>26</i>	<i>2</i>	<i>9</i>	<i>52</i>	<i>1</i>	<i>113</i>	<i>1</i>	<i>76</i>	<i>0</i>	<i>292</i>
		Edinburgh	City of Edinburgh	14	0	1	0	0	3	1	2	53	3	7	113	1	213	2	192	1	606
		<i>Divisional Total</i>	<i>14</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>3</i>	<i>1</i>	<i>2</i>	<i>53</i>	<i>3</i>	<i>7</i>	<i>113</i>	<i>1</i>	<i>213</i>	<i>2</i>	<i>192</i>	<i>1</i>	<i>606</i>	
		The Lothians & Scottish Borders	East Lothian	2	0	0	0	0	0	0	0	8	1	2	6	0	20	0	23	0	62
			Midlothian	3	0	0	0	0	0	0	2	9	0	1	24	0	41	0	22	0	102
			Scottish Borders	3	0	0	0	0	0	0	0	18	0	0	11	1	44	0	29	0	106
			West Lothian	3	0	0	0	0	0	0	0	16	0	0	25	0	71	0	32	1	148
		<i>Divisional Total</i>	<i>11</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>2</i>	<i>51</i>	<i>1</i>	<i>3</i>	<i>66</i>	<i>1</i>	<i>176</i>	<i>0</i>	<i>106</i>	<i>1</i>	<i>418</i>	
		Fife	Fife	10	4	1	1	0	0	1	2	68	2	5	67	0	181	0	115	0	457
	<i>Divisional Total</i>	<i>10</i>	<i>4</i>	<i>1</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>2</i>	<i>68</i>	<i>2</i>	<i>5</i>	<i>67</i>	<i>0</i>	<i>181</i>	<i>0</i>	<i>115</i>	<i>0</i>	<i>457</i>	
	<i>Area Total</i>	<i>2014/15 to-date</i>	<i>41</i>	<i>6</i>	<i>2</i>	<i>1</i>	<i>1</i>	<i>4</i>	<i>4</i>	<i>6</i>	<i>198</i>	<i>8</i>	<i>24</i>	<i>298</i>	<i>3</i>	<i>683</i>	<i>3</i>	<i>489</i>	<i>2</i>	<i>1773</i>	
<b>NORTH</b>	Aberdeen	Aberdeen City	12	5	0	3	0	0	1	4	73	0	4	38	2	112	1	112	0	367	
		<i>Divisional Total</i>	<i>12</i>	<i>5</i>	<i>0</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>4</i>	<i>73</i>	<i>0</i>	<i>4</i>	<i>38</i>	<i>2</i>	<i>112</i>	<i>1</i>	<i>112</i>	<i>0</i>	<i>367</i>	
	Aberdeenshire & Moray	Aberdeenshire	1	6	0	0	0	0	3	0	70	2	1	31	5	78	0	58	0	255	
		Moray	4	3	0	0	0	0	1	0	19	1	0	13	0	31	0	14	0	86	
		<i>Divisional Total</i>	<i>5</i>	<i>9</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>4</i>	<i>0</i>	<i>89</i>	<i>3</i>	<i>1</i>	<i>44</i>	<i>5</i>	<i>109</i>	<i>0</i>	<i>72</i>	<i>0</i>	<i>341</i>	
	Tayside	Angus	2	2	0	0	0	0	0	0	31	0	3	7	1	44	0	24	0	114	
		Dundee City	4	3	0	1	0	2	1	2	70	2	5	12	1	84	0	51	1	239	
		Perth & Kinross	4	1	0	0	0	0	1	4	36	4	3	10	2	49	0	50	0	164	
		<i>Divisional Total</i>	<i>10</i>	<i>6</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>2</i>	<i>2</i>	<i>6</i>	<i>137</i>	<i>6</i>	<i>11</i>	<i>29</i>	<i>4</i>	<i>177</i>	<i>0</i>	<i>125</i>	<i>1</i>	<i>517</i>	
	Highlands & Islands	Comhairie nan Eilean Siar	0	1	0	1	0	0	0	1	9	0	0	5	0	4	0	1	0	22	
		Highland	9	5	0	2	0	0	2	6	64	9	13	29	2	61	0	64	0	266	
		Orkney Island	0	0	0	0	0	0	0	0	6	0	2	4	1	2	0	1	0	16	
	Shetland Island	1	1	0	0	0	0	0	0	3	0	0	4	1	2	0	1	0	13		
	<i>Divisional Total</i>	<i>10</i>	<i>7</i>	<i>0</i>	<i>3</i>	<i>0</i>	<i>0</i>	<i>2</i>	<i>7</i>	<i>82</i>	<i>9</i>	<i>15</i>	<i>42</i>	<i>4</i>	<i>69</i>	<i>0</i>	<i>67</i>	<i>0</i>	<i>317</i>		
	<i>Area Total</i>	<i>2014/15 to-date</i>	<i>37</i>	<i>27</i>	<i>0</i>	<i>7</i>	<i>0</i>	<i>2</i>	<i>9</i>	<i>17</i>	<i>381</i>	<i>18</i>	<i>31</i>	<i>153</i>	<i>15</i>	<i>467</i>	<i>1</i>	<i>376</i>	<i>1</i>	<i>1542</i>	

AREA	Division	Local Authority	Business Premises	Cell	Cell/Passage	Charge Bar	Detention Room	Football Stadium	Interview Room	Licensed Premises	No Locus/Un	Other (specify)	Other Location	Police Office	Police Vehicle	Private House	Sports Stadium - Other	Street/Road/ Public Place	Uniform Bar/Public Counter	Total	
WEST	Ayrshire	East Ayrshire	11	0	0	0	0	0	0	1	26	1	1	8	1	58	1	51	0	159	
		North Ayrshire	4	4	0	0	0	0	0	0	0	20	1	0	16	3	44	0	47	1	140
		South Ayrshire	7	1	0	0	0	0	0	0	0	13	1	0	3	0	16	0	33	0	74
		<i>Divisional Total</i>		22	5	0	0	0	0	1	59	3	1	27	4	118	1	131	1	373	
	Greater Glasgow	Glasgow City	55	29	2	6	1	9	7	6	149	7	6	95	35	283	6	495	1	1192	
		East Dunbartonshire	2	0	0	0	0	0	0	0	10	0	0	13	1	17	0	12	0	55	
		East Renfrewshire	1	0	0	0	0	0	0	0	5	0	0	1	1	13	0	12	0	33	
		<i>Divisional Total</i>		58	29	2	6	1	9	6	164	7	6	109	37	313	6	519	1	1280	
	Lanarkshire	North Lanarkshire	13	2	1	7	0	0	1	0	70	4	0	31	3	169	0	79	1	381	
		South Lanarkshire	18	1	0	3	0	0	2	2	29	1	1	28	18	115	0	109	0	327	
		<i>Divisional Total</i>		31	3	1	10	0	3	2	99	5	1	59	21	284	0	188	1	708	
	Argyll & West Dunbartonshire	Argyll & Bute	6	2	0	0	0	0	0	0	16	1	1	17	4	18	1	43	0	109	
		West Dunbartonshire	13	2	0	2	1	0	0	0	20	0	1	14	4	69	0	68	0	194	
		<i>Divisional Total</i>		19	4	0	2	1	0	0	36	1	2	31	8	87	1	111	0	303	
	Renfrewshire & Inverclyde	Inverclyde	5	1	0	2	0	0	1	0	7	1	0	17	6	27	0	32	0	99	
		Renfrewshire	17	3	1	1	0	0	0	1	45	3	1	10	4	61	0	83	1	231	
		<i>Divisional Total</i>		22	4	1	3	0	1	1	52	4	1	27	10	88	0	115	1	330	
	Dumfries & Galloway	Dumfries & Galloway	9	2	0	0	0	0	1	1	68	3	2	27	1	51	0	89	3	257	
		<i>Divisional Total</i>		9	2	0	0	0	1	1	68	3	2	27	1	51	0	89	3	257	
		<i>Area Total</i>	<i>2014/15 to-date</i>	161	47	4	21	2	9	12	11	478	23	13	280	81	941	8	1153	7	3251
		<i>Special Services</i>																			
	Contact Command Control		2	0	0	0	0	0	0	14	4	4	79	0	8	0	10	0	121		
	Custody		0	99	5	9	8	0	1	2	0	0	123	0	3	0	1	0	251		
	Operational Support Division		1	0	0	0	0	0	0	26	2	1	2	1	6	0	93	0	132		
	Corporate Functions		2	0	0	0	0	0	1	15	0	0	12	0	5	0	2	0	37		
	Specialist Crime		3	0	0	0	0	0	0	24	0	2	11	0	6	0	12	0	58		
	<i>Total</i>		8	99	5	9	8	0	1	81	6	7	227	1	28	0	118	0	599		

The allegation disposal of closed allegations derived from complaints in the current year and previous years (where relevant) and presented as overall totals relevant to each allegation disposal category - provided to PIRC annually

**The allegation disposal of closed allegations - On Duty  
For the Period April 2014 - March 2015**

	Unlawful/Unnecessary Arrest or Detention	Assault	Corrupt Practice	Discriminatory Behaviour	Excessive Force	Incivility	Irregularity in Procedure	Neglect of Duty	Oppressive Conduct/ Harassment	Other - Criminal	Other - Non-Criminal	Traffic Irregularity/Offences	TOTAL	% of Total
Abandoned	4	11	1	4	24	46	112	15	20	7	13	15	272	3.9%
Not Upheld - Concluded by explanation	74	8	10	43	224	818	1793	253	256	17	158	99	3753	53.1%
Not Upheld - Insufficient evidence	45	15	17	19	141	275	338	66	93	18	50	26	1103	15.6%
Not upheld - Leading to No Proceedings by APF	0	353	5	3	19	1	1	4	0	161	0	34	581	8.2%
Not Upheld - Malicious complaint	2	4	0	2	4	1	5	2	5	2	0	1	28	0.4%
Upheld - Alternative to Prosecution by APF	1	1	0	0	0	0	3	0	0	1	0	3	9	0.1%
Upheld - Change to policy/procedures	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
Upheld - Concluded by explanation	14	0	1	4	4	120	531	91	28	3	39	25	860	12.2%
Upheld - Leading to criminal proceedings	0	1	1	0	0	0	1	0	0	33	0	13	49	0.7%
Upheld - Leading to misconduct disposal	2	10	0	0	0	7	12	9	2	4	2	0	48	0.7%
Upheld - Training needs identified	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
Withdrawn	13	39	4	4	36	47	146	19	11	12	13	15	359	5.1%
<b>Total</b>	<b>155</b>	<b>442</b>	<b>39</b>	<b>79</b>	<b>452</b>	<b>1315</b>	<b>2942</b>	<b>459</b>	<b>415</b>	<b>258</b>	<b>275</b>	<b>231</b>	<b>7062</b>	

**The allegation disposal of closed allegations - Off Duty  
For the Period April 2014 - March 2015**

	Crimes of Dishonesty	Crimes of Indecency	Crimes of Violence	Fireraising, Malicious Mischief etc	Incivility	Miscellaneous Offences	Offences involving Motor Vehicles	Other	Other Crimes	Total
Abandoned	0	0	0	0	1	0	0	0	0	1
Not Upheld - Concluded by explanation	1	0	0	0	3	4	1	16	3	28
Not Upheld - Insufficient evidence	1	0	0	0	6	4	2	22	2	37
Not upheld - Leading to No Proceedings by APF	1	2	0	0	0	8	1	5	3	20
Not Upheld - Malicious complaint	0	0	0	0	0	0	0	0	0	0
Upheld - Alternative to Prosecution by APF	0	0	0	0	0	0	0	1	0	1
Upheld - Change to policy/procedures	0	0	0	0	0	0	0	0	0	0
Upheld - Concluded by explanation	0	0	0	0	1	0	0	5	0	6
Upheld - Leading to criminal proceedings	0	4	0	0	0	6	2	0	5	17
Upheld - Leading to misconduct disposal	1	0	0	1	2	2	2	3	1	12
Upheld - Training needs identified	0	0	0	0	0	0	0	0	0	0
Withdrawn	0	0	0	0	1	0	0	0	0	1
<b>Total</b>	<b>4</b>	<b>6</b>	<b>0</b>	<b>1</b>	<b>14</b>	<b>24</b>	<b>8</b>	<b>52</b>	<b>14</b>	<b>123</b>

**The allegation disposal of closed allegations - Quality of Service  
For the Period April 2014 - March 2015**

	Policy/ Procedure	Service Delivery	Service Outcome	Total
Abandoned	7	24	11	42
Not Upheld - Concluded by explanation	278	402	246	926
Not Upheld - Insufficient evidence	0	0	0	0
Not upheld - Leading to No Proceedings by APF	0	0	0	0
Not Upheld - Malicious complaint	0	0	0	0
Upheld - Alternative to Prosecution by APF	0	0	0	0
Upheld - Change to policy/procedures	7	3	4	14
Upheld - Concluded by explanation	39	107	57	203
Upheld - Leading to criminal proceedings	0	0	0	0
Upheld - Leading to misconduct disposal	0	0	0	0
Upheld - Training needs identified	1	6	8	15
Withdrawn	8	24	19	51
<b>Total</b>	<b>340</b>	<b>566</b>	<b>345</b>	<b>1251</b>