

The Highland Council

**Skye, Ross and Cromarty Area Committee
5 August 2015**

Agenda Item	4
Report No	SRC/030/15

Scottish Fire and Rescue Area Committee Performance Report for 2015-16

Report by Local Senior Officer for Highland

Summary

To provide an update to Committee Members on the progress against the priorities outlined in the Area Committee Plan for Skye, Ross and Cromarty 2015 - 2016.

Priority areas are identified through a range of Intervention, Prevention and Protection activities delivered in partnership to reduce risk to the communities of Skye, Ross and Cromarty.

The report also contains previously agreed information and performance as requested by Committee Members.

1. Skye, Ross and Cromarty Performance Report

- 1.1 The attached performance report shows the current figures for 2015/16 as provided centrally from the Scottish Fire and Rescue Service (SFRS) performance management database and maintains the key indicators and timelines from previous reports.
- 1.2 In achieving the priorities within the Area Committee Plan for Skye, Ross and Cromarty 2015 - 2016 a number of activities are being progressed including; the delivery of free home fire safety visits (HFSV) and post domestic incident response aimed at reducing dwelling house fires, supporting the partnership delivered road safety programmes, Driving Ambition and the reduction of fire-related antisocial behaviour through targeted youth engagement activities and thematic action plans.
- 1.3 The performance report shows that there has been a reduction in Unwanted Fire Alarm signals and Road Traffic Collisions when compared to the first quarter in 2014/15 but an increase in deliberate fires. Skye, Ross and Cromarty personnel will continue to work in partnership with the clear aim of eliminating these types of incidents entirely.
- 1.4 The Service has introduced a new retained duty system (RDS) recruitment process and is targeting key stations and communities across Highland including Skye, Ross and Cromarty. SFRS personnel are promoting the campaigns with partner agencies and are seeking more local area support in the communities identified.

Recommendation

Committee Members are invited to **comment** and **scrutinise** the attached Area Performance Report.

Group Manager Mark Loynd

23 July 2015

Attachment:

Skye, Ross and Cromarty Performance Report



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Highland

**Skye, Ross and Cromarty
Area Committee**

Performance Report



DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

ID	Key Performance Indicator (KPI)	Pg
2bi	All accidental dwelling fires	3
3bi	All fatal accidental dwell. fire casualties	4
3bii	Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)	5
1a	All deliberate fires	6
5a	Special Service – RTCs	7
10d	False Alarm – Equipment failure	8
	Station Availability	9

Commentary

The key performance indicators (KPIs) above have been extracted from the suite of KPIs contained within the Scottish Fire and Rescue Framework Document 2013.

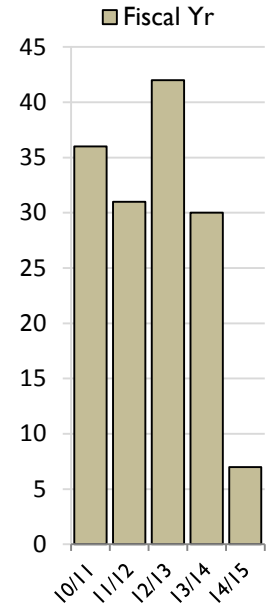
<http://www.scotland.gov.uk/Resource/0041/00416181.pdf>

The KPIs above also represent the main priority areas for the Scottish Fire and Rescue Service, identified by elected members and communities during the ward consultation sessions in 2013 as;

- Reducing accidental dwelling house fires and the resultant fatalities and casualties
- Reducing deliberate fires
- Reducing road traffic collisions
- Reducing the number of attendances to unwanted fire alarm signals (false alarms)

All accidental dwelling fires

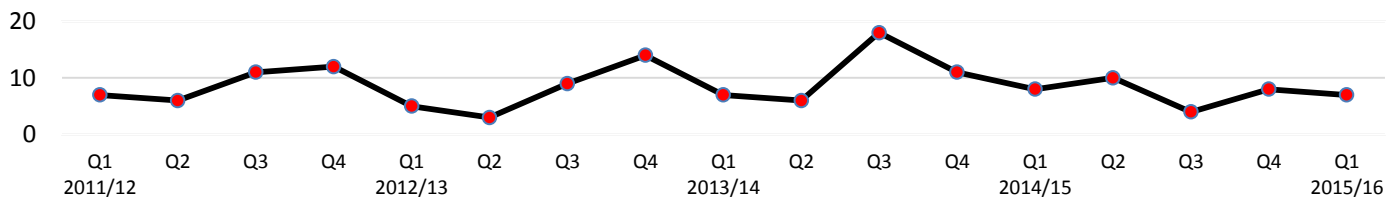
Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	2	0	2	4	2	5
May	1	3	1	1	3	10
June	4	2	4	3	2	5
July	3	0	3	4		
August	2	1	1	2		
September	1	2	2	4		
October	5	1	5	1		
November	3	3	6	1		
December	3	5	7	2		
January	4	4	4	2		
February	6	7	4	4		
March	2	3	3	2		
Fiscal Yr	36	31	42	30	7	



Month/Year	2011/12	2010/11	2011/12	2012/13	2013/14
Fiscal Yr	36	31	42	30	7

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Qtr/Year	2011/12	2010/11	2011/12	2012/13	2013/14	Highland
Quarter 1	7	5	7	8	7	20
Quarter 2	6	3	6	10		
Quarter 3	11	9	18	4		
Quarter 4	12	14	11	8		



Commentary

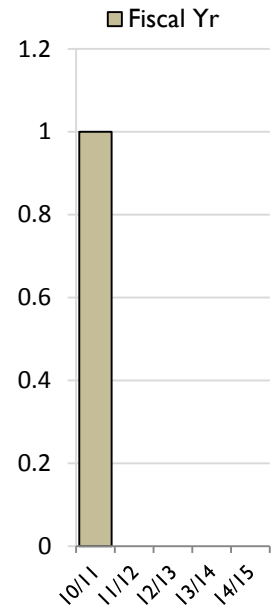
The tables above represent the number of accidental dwelling house fires that occurred within the Area Committee boundary. Tolerances are set in context of the number of previous incidents by reporting month and, where there has been an increase in overall incidents, the colour coding is identified with the application of the red, amber and green (RAG) system.

Trend lines also identify the number of incidents over the reporting 5 year period, both by month and by reporting quarter.

The Service works closely with partner agencies and communities to reduce the number of accidental dwelling house fires through the delivery of targeted home fire safety visits and the installation of free smoke detectors. Supporting the targeted delivery, partner agencies routinely share data identifying residents that would benefit from this free service, aiming to reduce the risk of fire and harm to householders and their property.

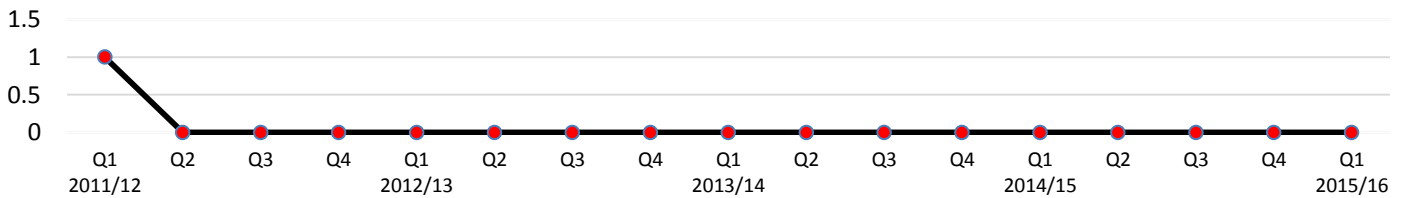
All fatal accidental dwell. fire casualties

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	0	0	0	0	0	0
May	0	0	0	0	0	0
June	1	0	0	0	0	0
July	0	0	0	0		
August	0	0	0	0		
September	0	0	0	0		
October	0	0	0	0		
November	0	0	0	0		
December	0	0	0	0		
January	0	0	0	0		
February	0	0	0	0		
March	0	0	0	0		
Fiscal Yr	1	0	0	0	0	



Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16
Fiscal Yr	1	0	0	0	0

Qtr/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
Quarter 1	1	0	0	0	0	0
Quarter 2	0	0	0	0		
Quarter 3	0	0	0	0		
Quarter 4	0	0	0	0		

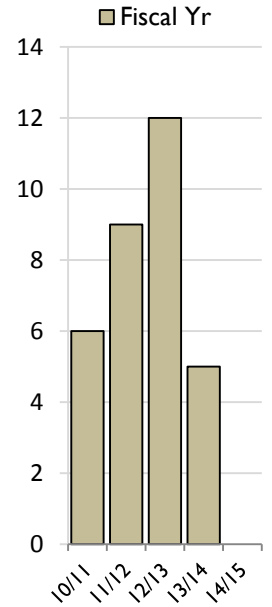


Commentary

The attached tables identify the number of dwelling house fires that have resulted in fire related fatalities over the reporting 5 year period. The Service is committed to reducing this figure to eliminate all events and occurrences that result in a fatality. As identified, partnership working and data sharing supports this key aim and the delivery of targeted life safety advice and information.

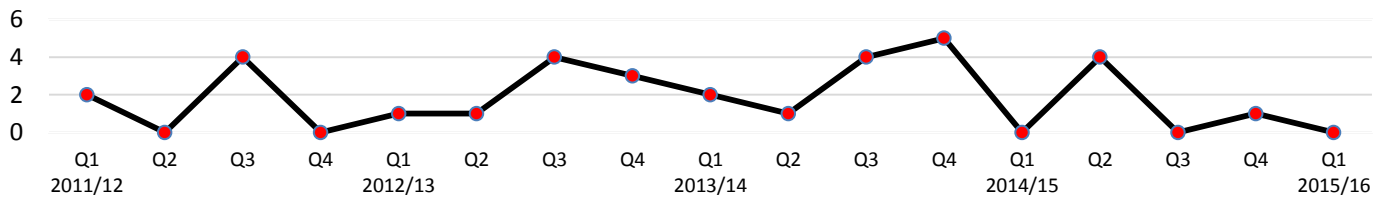
Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	0	0	0	0	0	0
May	0	0	1	0	0	1
June	2	1	1	0	0	0
July	0	0	0	2		
August	0	0	0	1		
September	0	1	1	1		
October	1	0	1	0		
November	1	1	1	0		
December	2	3	2	0		
January	0	0	4	0		
February	0	2	0	1		
March	0	1	1	0		
Fiscal Yr	6	9	12	5	0	



Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16
Fiscal Yr	6	9	12	5	0

Qtr/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
Quarter 1	2	1	2	0	0	1
Quarter 2	0	1	1	4		
Quarter 3	4	4	4	0		
Quarter 4	0	3	5	1		



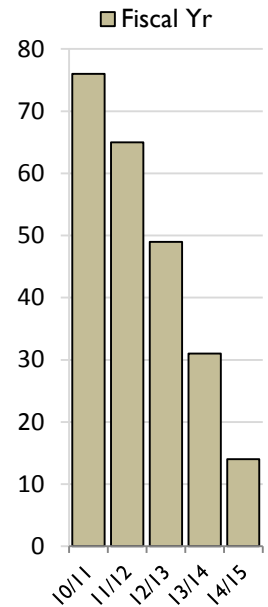
Commentary

The attached tables identify the number of dwelling house fires that have resulted in fire related casualties over the reporting 5 year period. The Service is committed to reducing this figure overall, therefore reducing the impact on the community.

The Service will continue to work hard with partners to reduce the number of casualties.

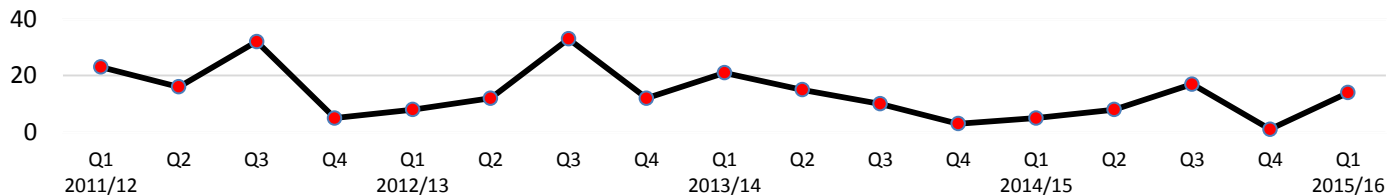
All deliberate fires

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	12	3	6	2	6	16
May	6	4	9	1	4	13
June	5	1	6	2	4	17
July	8	3	3	3		
August	8	5	8	1		
September	0	4	4	4		
October	4	28	6	6		
November	27	4	2	10		
December	1	1	2	1		
January	2	1	2	0		
February	1	4	0	0		
March	2	7	1	1		
Fiscal Yr	76	65	49	31	14	



Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16
Fiscal Yr	76	65	49	31	14

Qtr/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
Quarter 1	23	8	21	5	14	46
Quarter 2	16	12	15	8		
Quarter 3	32	33	10	17		
Quarter 4	5	12	3	1		

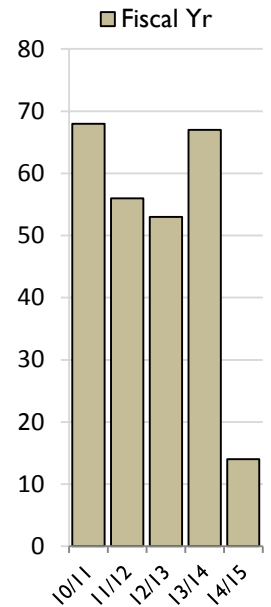


Commentary

Deliberate fires include those as a result of fire related antisocial behaviour (ASB) and wildfires. Analysis of the overall incidents and the periods in when they occur, identify seasonal variations e.g. muirburning season and holiday periods. The Service has introduced a number of fire reduction strategies and thematic action plans targeting these types of incidents. Working in partnership with other key agencies, the Service is working hard to reduce these incidents overall. Examples of which include the promotion of fire reduction through the Safer Highland ASB Group, promoting best practice and partnership working through the Scottish Wildfire Forum (SWF) and targeting key groups ahead of known peak activity periods.

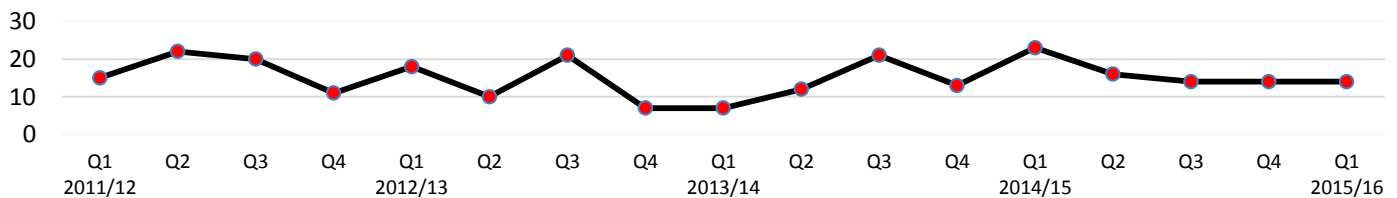
Special Service - RTCs

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	1	5	1	3	4	11
May	4	9	3	13	6	17
June	10	4	3	7	4	14
July	7	5	2	9		
August	8	2	6	3		
September	7	3	4	4		
October	7	3	4	5		
November	5	10	6	3		
December	8	8	11	6		
January	5	3	6	3		
February	4	0	4	5		
March	2	4	3	6		
Fiscal Yr	68	56	53	67	14	



Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16
Fiscal Yr	68	56	53	67	14

Qtr/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
Quarter 1	15	18	7	23	14	42
Quarter 2	22	10	12	16		
Quarter 3	20	21	21	14		
Quarter 4	11	7	13	14		



Commentary

Special Service incidents involves an operational response to a range of emergency activities including life critical road traffic collisions, flooding events, industrial accidents and in support of other emergency service colleagues at larger multi-agency non-fire related events.

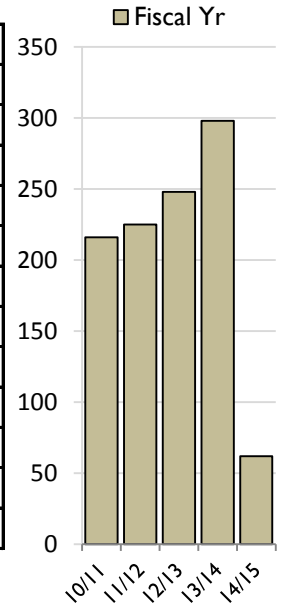
The most common type of special service is as a result of a road traffic collision involving, in most cases, a response from all three emergency services. The Service is working in partnership with other emergency response colleagues and partner agencies through the Safer Highland Road Safety Group to reduce these incidents in the communities of Skye, Ross and Cromarty.

Road safety activities in the area include e.g. Driving Ambition and Safe Highlander, all of which have a focused message of road safety, targeting key groups in the reduction of road related incidents as identified in Scotland's Road Safety Framework to 2020.

<http://www.scotland.gov.uk/Resource/Doc/286643/0087268.pdf>

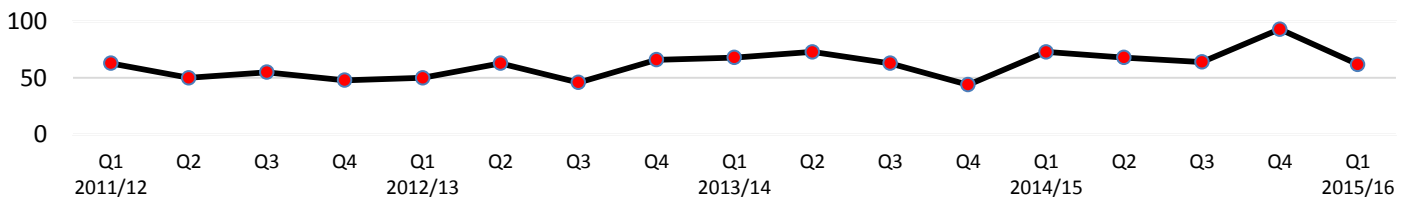
False Alarm - Equipment failure

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	21	15	28	22	18	106
May	30	17	17	16	21	107
June	12	18	23	35	23	114
July	22	21	29	21		
August	8	29	24	26		
September	20	13	20	21		
October	16	18	20	21		
November	22	9	19	25		
December	17	19	24	18		
January	12	20	10	34		
February	18	22	13	26		
March	18	24	21	33		
Fiscal Yr	216	225	248	298	62	



Month/Year	2009/10	2010/11	2011/12	2012/13	2013/14
Fiscal Yr	216	225	248	298	62

Qtr/Year	2009/10	2010/11	2011/12	2012/13	2013/14	Highland
Quarter 1	63	50	68	73	62	327
Quarter 2	50	63	73	68		
Quarter 3	55	46	63	64		
Quarter 4	48	66	44	93		



Commentary

The Service responds to a number of false alarms over the reporting year, most of which are unwanted fire alarm signals (UFAS). The number of calls across the area of Skye, Ross and Cromarty has fallen consistently when analysing like for like periods over the last 5 year reporting periods.

A new policy was implemented on 1st December 2014 requiring SFRS personnel to work closely with duty holders in order to reduce the number of UFAS events.

Station Availability

Station	Availability as at June 2015 %	Staff
Achiltibuie	87	6
Applecross	79	7
Aultbea	99	9
Balintore (CRU)	n/a	9
Broadford	93	11
Cromarty (CRU)	n/a	5
Dingwall – 1 st Appliance	100	17
Dingwall – 2 nd Appliance	77	
Dunvegan	93	10
Fortrose	87	8
Gairloch	97	10
Glenelg	85	6
Invergordon – 1 st Appliance	99	16
Invergordon – 2 nd Appliance	83	
Kinlochewe	84	6
Kyle	100	11
Lochcarron	90	8
Portree	99	11
Raasay	88	6
Ratagan(CRU)	n/a	1
Staffin	95	10
Tain	92	11
Torridon	99	11
Uig	75	7
Ullapool – 1 st Appliance	100	15
Ullapool – 2 nd Appliance	93	
Skye, Ross and Cromarty Area Committee Totals		211

* Denotes two pumps

Commentary

The table shows the current staffing levels on stations and total availability that these individuals have been available for calls, and how this affects the availability of the station's fire appliances.

The Service works closely with employers and RDS staff to support an improvement in availability. However, we recognise the challenges faced by RDS staff when combining primary employment and their operational availability across the communities in Highland area.

The Service is actively recruiting in a number of communities to improve station and fire appliance availability.