

The Highland Council
Community Safety, Public Engagement and Equalities
Committee – 30 September 2015

Quarterly Performance Report for Quarter 1
2015-16

Report by Local Senior Officer for Highland – Area Manager
Scott Hay

Agenda Item	6(a)
Report No	CPE/14/15

Summary

This Report and attached quarterly performance report (QPR) details fire and rescue service performance across a range of Intervention, Prevention and Protection activities for quarter 1, 2015-16.

The performance reporting aligns with the target outcomes of the Local Fire and Rescue Plan for Highland 2014-17 and the Highland single outcome agreement (SOA) 2013-19.

The QPR also contains key information and performance specifically for Highland area as requested by CPE Members.

1. Performance Reporting 2015-2016

- 1.1 The attached QPR for quarter 1, 2015-16 contains the key elements of fire and rescue service activities across Highland area. These key elements also align with partnership agreed outcomes contained in the Highland SOA 2013-19.
- 1.2 As with previous reports, it also aligns with the Local Fire and Rescue Plan for Highland area 2014-17 and supports the wider analysis of trends and performance in the short, medium and longer term.
- 1.3 Some notable performance improvements this quarter when compared with the same reporting period from previous years include:
 - Reduction in non-fatal fire fatalities
 - Reduction in all deliberate fires
 - Reduction in special services including road traffic collisions
 - Exceeding legislative fire safety audit target
- 1.4 As previously reported, while we attended a number of dwelling house fires over the reporting year 2014-15 which resulted in fatalities, we will continue to work with our partners to help those most vulnerable in our communities.

Working in partnership is key to supporting vulnerable people. The Service will continue to do this with the clear aim of eliminating these types of incidents entirely. This dedication from staff in SFRS and our partner agencies reflects our collective performance during quarter 1 2015-16

2. Retained Recruitment Update

- 2.1 The Service has now just completed phase three of its new and improved retained duty system (RDS) recruitment process with targeted recruitment at a number of key stations and communities across Highland. This targeted recruitment is also supported by partner agencies across the Community Planning Partnership (CPP) who are sharing our vacancies internally through their own staff communication channels.
- 2.2 This focused approach to advertising and recruitment allows a greater promotion of and access to wider recruitment pools in Highland.
- 2.3 Support is also being provided from a number of elected members across Highland area by encouraging members of the community in becoming a member of their local community fire station. This collective approach to recruitment has produced 71 potential applicants entering the recruitment process.
- 2.4 While this new process supports the recruitment of new retained firefighters, SFRS still need people who live and work in local communities to commit to becoming a firefighter and protect their local community.

3. Future Activities

- 3.1 SFRS has developed a pilot partnership with the Scottish Ambulance Service and NHS with regards the delivery of Out of Hospital Cardiac Arrest (OHCA) interventions.
- 3.2 This pilot which will commence on 16 October 2015 and run for six months in three locations across the country (Aberdeenshire, West Lothian and East Lothian), will see firefighters responding to cardiac arrest incidents in support of ambulance service colleagues. Following evaluation of the six month pilot, it is hoped that SFRS will be in a position to provide this capability across the country in every Local Senior Officer Area.
- 3.3 In support of the OHCA programme, SFRS has also invested in 356 sets of Cardio Pulmonary Resuscitation (CPR) training kits. These kits will be available for use in fire stations across the country by members of the public where the firefighters will be trained to provide instruction on how to undertake CPR. This will see local firefighters contributing to local resilience, supporting community empowerment and the wider Community Planning Partnership objectives.

Recommendation

Committee Members are invited to **scrutinise** and **comment** on SFRS service delivery and performance contained within the Report and attached QPR for quarter 1, 2015-16.

Group Manager John MacDonald

14 September 2015

Attachments: **Highland Quarterly Performance Report: Quarter 1, 2015-2016**