

The Highland Council
Education, Children and Adult Services Committee
8 October 2015

Agenda Item	9.
Report No	ECAS 84/15

Performance Report – Children’s Services

Report by Director of Care and Learning

Summary

This report provides an update on the performance framework for Children's Services.

1. For Highlands Children 4 performance framework

- 1.1 Highland Council and NHS Highland have agreed a performance framework for children’s services as outlined in *For Highlands Children 4*. This performance report is presented to the Education, Children & Adult Services Committee, as well as to NHS Highland.
- 1.2 All of the performance measures in the current framework have been allocated to *For Highlands Children 4* Improvement Groups.
- 1.3 The full summary is included at **Appendix 1**. Discussions continue to take place with NHS Highland to seek earlier access to child health surveillance information. Commentary has been previously provided on measures where performance is either not on target, or otherwise of note within previous performance and assurance reports to this committee.
- 1.4 Other data for new outcome indicators will only be collected on an annual or other basis, and as a consequence is not yet available.

2. Proposed Amendments to Key Performance Measures

- 2.1 The FHC4 framework has been developed and agreed through collaborative partnership with stakeholders across the community planning partnership.
- 2.2 The performance management framework contains a number of quantitative measures built around the fourteen outcomes.
- 2.3 Measures from the framework are considered to be dynamic and subject to addition, revision or removal over the timeframe of the plan.
- 2.4 Details of proposed amendments to the performance measures are as shown as **Appendix 2** of this report. The proposed amendments were considered by the Highland Strategic Commissioning Group on 28th September 2015.

3. Implications arising from Report

- 3.1 There are a range of resource implications with regard to these performance indicators, but in most cases, performance can be addressed within current resources.

3.2 There are no legal, equality, risk, climate change/carbon clever, rural or Gaelic implications.

4. Recommendation

4.1 Members are asked to consider and comment on this performance information and agree the proposed amendments to key performance measures.

Designation: Director of Care and Learning

Date: 29 September 2015

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Ian Kyle, Children's Planning Manager

FHC4		2011/12	2012/13	2013/14	2014/15						Target / comment	Imp Group
						April	May	Jun	Jul	Aug		
Safe												
1. Children are protected from abuse, neglect or harm at home, at school and in the community												
1	Number of households with children in temporary accommodation will reduce			100							95	Child protection
2	% children on child protection register previously registered Highland	5.89%	2.80%	5.31%	3.67%	3.66%	3.43%	3.43%			5.89%	Child Protection
3	Gap between agency recording & self reporting rates for domestic abuse decreases										Data from 2015 Lifestyle Survey by October 2015	Public Health and Wellbeing
4	The percentage of children who report they feel safe and cared for in school is maintained			85%							85%	Schools
5	Gap between formal and self-reporting of bullying decreases										Data from 2015 Lifestyle Survey by October 2015	Equalities working group
6	More young people say they know where to get help with bullying	90.2%		91.0%							90%	Equalities Working Group
7	More young people say they would tell someone if they were being bullied	59.8%		61.1%							63.8%	Public Health and Wellbeing
2. Children are well equipped with the knowledge and skills they need to keep themselves safe												
8	Self reported incidence of alcohol misuse will reduce (P7)	8.0%		2.9%							2%	Public Health and Wellbeing

FHC4		2011/12	2012/13	2013/14	2014/15						Target / comment	Imp Group
						April	May	Jun	Jul	Aug		
9	Self reported incidence of alcohol misuse will reduce (S2)	23.4%		12.8%							12%	Public Health and Wellbeing
10	Self reported incidence of alcohol misuse will reduce (S4)	46.3%		30.9%							30%	Public Health and Wellbeing
11	Self reported incidence of drugs misuse will reduce (P7)	5.0%		1.9%							2%	Public Health and Wellbeing
12	Self reported incidence of drugs misuse will reduce (S2)	6.0%		4.4%							4%	Public Health and Wellbeing
13	Self reported incidence of drugs misuse will reduce (S4)	13.0%		8.1%							8%	Public Health and Wellbeing
14	Increased support for children & young people who display sexually harmful behaviour				5						100% increase by December 2015	Youth Justice
15	Reduce the number of RTAs resulting in avoidable injuries to children and young people										Awaiting Data from NHS Highland	Road Safety Unit
16	Hospital admissions for drug related reasons will reduce										Awaiting Data from NHS Highland Available by Sept15	Public Health and Wellbeing
17	Hospital admissions for Alcohol related reasons will reduce										Awaiting Data from NHS Highland Available by Sept15	Public Health and Wellbeing
3. Young people & families live in safer communities where antisocial & harmful behaviour reducing												
18	The number of children reporting that they feel safe in their community increases										Data from 2015 Lifestyle Survey by October 2015	Public Health and Wellbeing

FHC4		2011/12	2012/13	2013/14	2014/15						Target / comment	Imp Group
						April	May	Jun	Jul	Aug		
19	The percentage of school staff who have up to date child protection training increases				72%						72%	Schools
20	The number of children and Young people reported to SCRA on anti social behaviour grounds reduces				90						20% reduction by December 2015	Youth Justice
21	The number of restorative justice warnings used for Young people who offend increases				68						10% reduction by December 2015	Youth Justice
22	Increase use of interventions for young people at risk of becoming serious / repeat offenders	6		6	2	3	3	5	5	4	11	Youth Justice
23	The number of young people referred to youth action who have an asset assessment completed increases										90% by September 2015	Youth Justice
24	The number of offence based referrals to SCRA reduces	781	528	417	343	29	51	87			5%reduction by December 2015	Youth Justice
25	The percentage of 16 to 18 year olds entering the criminal justice service decreases				8%						5%	Youth Justice
Healthy												
4. Children and young people experience healthy growth and development												
26	% of children reaching their developmental milestones at their 27 – 30 month review will increase										EYC Stretch aim – 85% of all children reach all of their developmental milestones at time of review by December 2016 (National aim)	Early Years
27	% of children achieving their key developmental milestones by time they enter school will increase										EYC Stretch aim – 85% of all children reach all	Additional support Needs

FHC4		2011/12	2012/13	2013/14	2014/15						Target / comment	Imp Group
						April	May	Jun	Jul	Aug		
											of their developmental milestones at time of review by December 2016 (National aim)	
28	% of children who reach their developmental milestones at entry to Primary four will increase										EYC Stretch aim –By 2018 (National aim)	Early Years
29	Reduce % gap between the most and least affluent parts of Highland for low birth weight babies										NHS data not available	Early Years
30	Improve the uptake of 27-30 month surveillance contact from the baseline of 52% to 95% by March 2016			82,5% Q4	73.0% Q1 66.1% Q2 71.4% Q3						Detailed in previous assurance report	Early Years
31	95% uptake of 6-8 week Child Health Surveillance contact			85.7% Q4	81.5% Q3						Health Surveillance contact has two elements (HV & GP) – measure used is number of forms returned by GP. Manual audit suggests HV contact is close to 100%.	Early years
32	Uptake of 6-8 week Child Health Surveillance contact shows no variation due to affluence										Data Available by Sept 2015 95%	Early years
33	Uptake of 6-8 week Child Health Surveillance contact shows no variation due to LAC status										Data Available by Sept 2015 95%	Early years

FHC4		2011/12	2012/13	2013/14	2014/15						Target / comment	Imp Group
						April	May	Jun	Jul	Aug		
34	Achieve 36% of new born babies exclusively breastfed at 6-8 week review March-17 (annual cumulative)	30.9%	32.4%	31.2%	Data will be released in October 2015						Detailed in previous assurance report	Maternal infant nutrition
35	Reduce % gap between most & least affluent areas for children exclusively breastfed at 6-8 weeks										Data Available by Sept 2015	Maternal infant nutrition
36	Maintain 95% Allocation of Health Plan indicator at 6-8 week from birth (annual cumulative)		97.3%	99.5% Q4	99.5% Q1 100% Q2 99.0% Q3						95%	Maternal infant nutrition
37	Maintain the 95% uptake of primary immunisations by 12 months			>95%	>95%						95%	Public Health and wellbeing
38	Maintain 95% uptake rate of MMR1 (% of 5 year olds)	97.3%	94.6%	96.7% Q4	96.6% Q1 96.0% Q2 95.8% Q3 97.1% Q4						95%	Early Years
39	Sustain the completion rate of P1 Child health assessment to 95%	91.1%	93.1%	99.5% Q4	99.0% Q3						95%	Early Years
40	% of children with significant ASN having learning planned for through a child's plan will increase	44.0%	65.0%	70.0%	94%						95%	Additional support Needs
41	The number of 2 year olds registered at 24 months with a dentist will increase year on year			76.8							Awaiting Data from NHS Highland	Public Health and Wellbeing
42	The number of 2 years olds who have seen a dentist in the preceding 12 months will increase			67.3							Data Available by Sept 2015	Public Health and Wellbeing

FHC4		2011/12	2012/13	2013/14	2014/15						Target / comment	Imp Group	
							April	May	Jun	Jul	Aug		
43	The percentage of 5 year olds will have no obvious dental decay will increase to 80%			70.1%	70.1						80%	Public Health and Wellbeing	
44	Child Fluoride Varnish Applications: 60% 3-4 year olds to receive 2+ applications per year			14.9%	14.9						60%	Public Health and Wellbeing	
45	All nurseries will participate in the Childsmile Programme with 80% of the roll brushing daily			97.6%							80%	Public Health and Wellbeing	
46	90% CAMHS referrals are seen within 18 weeks by December 2014		80.0%		95.3%	83%	96%	100%	100%	100%	90%	Mental Health	
47	% of statutory health assessments completed within 4 weeks of becoming LAC will increase to 95%	23.3%	70.0%	66.7%	66.7%	68.8%	66.7%	65.2%	71.4%		95%	Looked after Children	
48	% of initial LAC health assessments included in Childs Plans within 6 weeks will increase to 95%	73.3%	60.0%	66.7%	33.3%	31.3%	50%	43.5%	42.9%		95%	Looked after Children	
49	Waiting times for AHP services to be within 18 weeks from referral to treatment by December 2014										95%	Additional support Needs	
50	95% of children will have their P1 Body Mass index measured every year	91.1%	93.1%	90.2%	99.6%						90%	Public Health and Wellbeing	
51	Increase the number of S2 young women who receive HPV immunisation to 90% by March 2017		86.4%								90%	Public Health and Wellbeing	
52	% of S2 young woman receiving HPV immunisation shows no variation due to affluence										Data Available by Sept 2015	Public Health and Wellbeing	
53	% of S2 young woman receiving HPV immunisation shows no variation due to LAC status										Data Available by Sept 2015	Public Health and Wellbeing	

FHC4		2011/12	2012/13	2013/14	2014/15						Target / comment	Imp Group
						April	May	Jun	Jul	Aug		
54	No. of staff trained to deliver approved input on sexual health, relationships & parenting increases			16	45						25	Public Health and Wellbeing
5. Children and young people make well-informed choices about healthy and safe lifestyles												
55	No. of hits on pages relating to children and young people on the Substance Misuse Website increases				88						100	Health and Wellbeing
56	Number of staff trained in Brief Interventions and Motivational Interviewing increases				15						90 by June 2016	Youth Justice
57	The volume of oily fish, vegetables, fruit and salad used in school meals per pupil increases										Data Available by Sept 2015	Public Health and Wellbeing
58	School meal uptake increases beyond primary 3										Data Available by Sept 2015	Public Health and Wellbeing
59	Self reported incidence of smoking will decrease (P7)	1.0%		0.5%							0%	Public Health and Wellbeing
60	Self reported incidence of smoking will decrease (S2)	8.00%		5.50%							5%	Public Health and Wellbeing
61	Self reported incidence of smoking will decrease (S4)	20.0%		12.0%							11%	Public Health and Wellbeing
Achieving												
6. Children & young people have skills, confidence and self-esteem to progress successfully												
62	The number of LAC who attain qualification in any subject at level 3 or above will increase	62%	61%	58%	72%						63%	Schools
63	The number of LAC who attain qualifications in English / maths at level 3 or above will increase	49%	48%	47%	60%						50%	Schools

FHC4		2011/12	2012/13	2013/14	2014/15							Target / comment	Imp Group
						April	May	Jun	Jul	Aug			
64	% of schools with curriculum model based on 7 principals of design / 4 contexts of learning				30%						40% to be achieved end of 14 /15	Schools	
65	% of pupils who report "that staff talk to them regularly about their learning" increases			64%	70%						69	Schools	
66	Maintain high levels of positive destinations for pupils in Highland vs national averages		91%	93%							93	Schools	
67	No. children with access to learn a second language from P1 and a third from P6 by 2020 increases			0%							5% 2015-16 25% 2012-17 60% 2017-18 80% 2018-19 100% 2019-2020	Schools	
68	Increase % young people reporting positive learning environment - Lifestyle Survey			88%							80%	Public Health and Wellbeing	
69	No. Gypsy & Traveller children & young people attending nursery, primary & secondary school			86%							90%	Additional support Needs	
70	No. children & young people who experience interrupted learning will decrease			50%							45%	Additional support Needs	
7. Children and young people are supported to achieve their potential in all areas of development													
71	The percentage of children and young people sustaining full time attendance at school will increase				99.2						99.3%	Additional support Needs	
72	Decrease total primary non-attendance at school		9.1%		5.4%						4.3%	Transitions	
73	Decrease total secondary non-attendance at school		5.2%		9%						9%	Schools	
74	The percentage of schools who have a system to monitor achievement increases										5%	Schools	
75	% schools awarded an evaluation of good or better for self-evaluation in HMI inspections increases			20%	47%						40%	Schools	

FHC4		2011/12	2012/13	2013/14	2014/15						Target / comment	Imp Group
						April	May	Jun	Jul	Aug		
8. Children and young people thrive as a result of nurturing relationships and stable environments												
88	No. children entering P1 who demonstrate an ability to develop positive relationships increases										Data Available by Sept 2015 95%	Additional support Needs
89	The delay in the time taken between a child being accommodated and permanency decision will decrease	9.6	12	9	15			23.3			9 months	Looked after Children
90	The number of respite nights provided is sustained (cumulative)	665	384	320	268	254	518	754			2326 bed nights pa	Additional Support Needs
91	The number of respite day hours provided is sustained (cumulative)	27603	28953	30790	35920	2948	5322	7080			20827 day hours pa	Additional Support Needs
92	The number of LAC accommodated outwith Highland will decrease (spot purchase placements)	44	44	46	46						37 Detailed in previous assurance report	Looked after Children
93	No. children needing to live away from the family home but supported in kinship care increases	16.5	19.3	18.3	14.6	13.8	14.2	14.4			20% Detailed in previous assurance report	Looked after Children
94	The number of children where permanence is achieved via a Residence order increases		67.0	72.0	76.0	75.0	76.0	75.0			cumulative 82 Detailed in previous assurance report	Looked after Children
95	No. audits carried out for LAC who have three or more unplanned placement moves in 3 month period			100%	100%	100%	100%	100%	100%	100%	100%	Looked after Children
9. Families receive support, advice and guidance well-matched to their needs												
96	The number of pregnant women screened for substance misuse who are offered support increases										not set	Early Years

FHC4		2011/12	2012/13	2013/14	2014/15						Target / comment	Imp Group
						April	May	Jun	Jul	Aug		
97	The number of pregnant women who are at risk of poor mental health who are offered support increases										not set	Mental Health
98	An increase in uptake of Healthy Start scheme to 85% of eligible beneficiaries by 2016				68%						85%	Maternal infant nutrition
99	No. eligible children supported to take up their early learning & childcare entitlement increases										70% by December 2015	Early Years
100	The number of staff trained in the use of approved parenting programmes increases				76						76	Supporting Parents
101	No. areas producing an annual plan for delivering universal & targeted support to parents increases				4						4	Supporting Parents
102	The number of parents attending validated parenting programmes increases										Data available by Sept 2015 50	Supporting Parents
103	Increase No. parents of severely disruptive 3-4 year olds participating in parenting courses				50						Increase	Supporting parents
104	No. schools offering sessions/ information to parents about child development at transition to P1				100%						95%	Supporting Parents
105	The proportion of families with children under 8 receiving income maximisation advice increases										Baseline to be agreed by December 2015	Public Health and wellbeing
Active												
10. Children and young people are physically active												
106	The number of children walking to school increases										Data Available by Oct 2015	Road Safety Unit
107	The number of schools who offer 2 hours (or two 50 minute periods of high quality PE) increases			82%	97	98	98	98	98	98	14-15 97% 15-16 100% thereafter	Schools
108	The number of children cycling to school increases										Data from 2015 Lifestyle Survey	Road Safety Unit

FHC4		2011/12	2012/13	2013/14	2014/15						Target / comment	Imp Group
						April	May	Jun	Jul	Aug		
											by October 2015	
109	The number of provisions who report that children have daily access to the outdoors increases				197						197	Play
110	The number of provisions that are able to provide free access to the outdoor increases				177						177	Play
111	No. children achieving one hour or more moderate activity on 5+ days per week increases										Data Available by Oct 2015	Public Health and wellbeing
Respected & Responsible												
11. Children & young people know their rights and are confident in exercising these												
112	% views and comments of children and young people with ASN included in a child's plan increases				94%						99%	Additional support Needs
113	% children responding positively to question "Staff & children treat me fairly & with respect"			80%	84%						84%	Schools
114	The percentage of schools with a model for personal support in place increases				50%						55%	Schools
12. Families valued as important contributors and work as equal partners to ensure positive outcomes												
115	The number of parents accessing the handling teenage behaviour programme increases										Data available December 2015	Supporting Parents
116	% parents & carers who respond positively to question "the school takes my views into account"			57%	65%						63%	Schools
117	% parents who report that the school keeps them well informed of their child's progress increases			74%	76%						77% by June 2015	Schools

FHC4		2011/12	2012/13	2013/14	2014/15						Target / comment	Imp Group
						April	May	Jun	Jul	Aug		
127	The number of children participating in the Highland Lifestyle Survey increases			66.2%							75%	Public Health and Wellbeing
128	Demonstrate involvement/engagement of service users in Improvement Group activity year on year										Baseline available Sept 2015	All
129	The number of children & Young People completing the youth action service evaluation form increases				Q3 30%						90%	Youth Justice

Appendix 2.

The table below shows the proposed amendments to the measures contained within the FHC4 Performance framework.

Current Measure		Proposed change	Rationale	Imp Group
Healthy				
4. Children and young people experience healthy growth and development				
27	% of children achieving their key developmental milestones by time they enter school will increase	90% of children will achieve their key developmental milestones by time they enter school	SMART measure	Additional support Needs
29	Reduce % gap between the most and least affluent parts of Highland for low birth weight babies	There will be a reduction in the percentage gap between the most and least deprived parts of Highland for low birth weight babies	Revised wording from the data and performance group.	Early Years
32	Uptake of 6-8 week Child Health Surveillance contact shows no variation due to affluence	6-8 week Child Health Surveillance contact showing no difference in uptake between the general population and those in areas of deprivation	Revised wording from the data and performance group.	Early Years
33	Uptake of 6-8 week Child Health Surveillance contact shows no variation due to LAC status	6-8 week Child Health Surveillance contact showing no difference in uptake between the general population and Looked After Children	Revised wording from the data and performance group.	Early years
37	Maintain the 95% uptake of primary immunisations by 12 months	REMOVE	This is a HSCP measure	Public Health and wellbeing
40	% of children with significant ASN having learning planned for through a child's plan will increase	95 % of children with significant ASN will have their learning planned for through a child's plan	SMART measure	Additional support Needs
48	% of initial LAC health assessments included in Childs Plans within 6 weeks will increase to 95%	95% of health assessments for LAC who are accommodated are available for the initial child's plan meeting at six weeks	LAC who are accommodated have to have a child's plan meeting within six weeks. Other LAC including those cared for at home may only	Looked after Children

Current Measure		Proposed change	Rationale	Imp Group
			require a review.	
49	Waiting times for AHP services to be within 18 weeks from referral to treatment by December 2014	Waiting times for AHP services to be within 18 weeks from referral to treatment	Measure required to be renewed as December 14 date has passed	Additional support Needs
51	Increase the number of S2 young women who receive HPV immunisation to 90% by March 2017	80% of young women in S2 to receive HPV immunisation by March 2017	Revised wording from the data and performance group	Public Health and Wellbeing
52	% of S2 young woman receiving HPV immunisation shows no variation due to affluence	The percentage of young women who receive HPV immunisation will be no different between the most and least deprived areas	Revised wording from the data and performance group	Public Health and Wellbeing
53	% of S2 young woman receiving HPV immunisation shows no variation due to LAC status	The percentage of young women who receive HPV immunisation will be no different between the general population and the Looked After Children Population	Revised wording from the data and performance group	Public Health and Wellbeing
5. Children and Young People make well informed choices about healthy and safe lifestyles				
61	The number of early years providers who offer healthy snack choices will increase	Remove	Measure has been completely met	Early Years
62	The number of pre-school aged children who have access to energetic physical play increases	Remove	Measure has been completely met	Early Years
Achieving				
6. Children and young people are equipped with the skills, confidence and self esteem to progress successfully in their learning and development				
70	No. children & young people who experience interrupted learning will decrease	The number of children & young people who experience interrupted learning as a result of exclusion will decrease	More specific measure around exclusion	Additional support Needs
7. Children and young people are supported to achieve their potential in all areas of development				

Current Measure		Proposed change	Rationale	Imp Group
81	Number of young people with complex disability tracked post school for 3 years annually increases	The number of young people with complex disabilities sustaining positive destinations as identified through tracking post school, increases	SMART measure	Additional support Needs
83	% schools with a positive relationships framework, supported by curricular materials, will increase	% schools with a positive relationships framework, supported by a curricular framework, will increase	Measure requires to be supported by a framework rather than materials	Additional support Needs
84	Gap between the No. of Young Carers identified by services and those who self identify will decrease	The number of young carers identified on SEEMiS will increase	SMART measure	Young Carers
85	The number of self-identified young carers who report they are supported will increase	The number of self-identified young carers who report they are supported well will increase	Young carers require to be supported well and not simply supported.	Young Carers
Nurtured				
9. Families receive support, advice and guidance well-matched to their needs				
100	The number of staff trained in the use of approved parenting programmes increases	REMOVE	Data now included within measure 101	Supporting Parents
101	No. areas producing an annual plan for delivering universal & targeted support to parents increases -	Every district in Highland is able to deliver a core suite of parenting interventions	This links with the family team development and offers opportunities for localism	Supporting Parents
102	The number of parents attending validated parenting programmes increases	The number of eligible parents participating in the core suite of parenting interventions increases	Reflects the changes to measure 101	Supporting Parents
103	Increase No. parents of severely disruptive 3-4 year olds participating in parenting courses	REMOVE	This is now included within measure 102	Supporting parents
104	No. schools offering sessions/ information to parents about child development at transition to P1	Every district in Highland is able to offer managing teenage behaviour programmes (annual review)	This measure has now been completed and requires to be replaced with a measure for teenage behaviour programmes	Supporting Parents

Current Measure		Proposed change	Rationale	Imp Group
Respected and responsible				
11.Children and young people know their rights and are confident in expressing them				
123	The percentage of children and young people with a youth action service who had their views and comments contained within their child's plan increases	REMOVE	This measure is no different for children receiving this service and that they should be included within the measure for all children having their views and comments recorded within a child's plan.	Youth Justice
124	The number of consultations with children about their experiences of pre school education increases	REMOVE	This is now central to planning for children in early years settings.	Early Years