

The Highland Council
Lochaber Local Committee
10 June 2016
Scottish Fire and Rescue Local Committee Performance
Report for 2015-16
Report by Local Senior Officer for Highland

Agenda Item	3
Report No	LA/8/16

Summary

To provide an update to Committee Members on the progress against the priorities outlined in the Local Committee Plan for Lochaber 2015 - 2016.

Priority areas are identified through a range of Intervention, Prevention and Protection activities delivered in partnership to reduce risk to the communities of Lochaber.

The report also contains previously agreed information and performance as requested by Committee Members.

1. Lochaber Local Performance Report

- 1.1 The attached performance report shows the current figures for 2015/16 as provided centrally from the Scottish Fire and Rescue Service (SFRS) performance management database and maintains the key indicators and timelines from previous reports.
- 1.2 In achieving the priorities within the Local Committee Plan for Lochaber 2015 - 2016 a number of activities are being progressed including; the delivery of free home fire safety visits (HFSV) and post domestic incident response aimed at reducing dwelling house fires. Supporting partnership delivered road safety programmes, Driving Ambition and the reduction of fire-related antisocial behaviour through targeted youth engagement activities and thematic action plans.
- 1.3 The performance report shows that there has been a reduction in Deliberate Fires, Special Service RTC's, and False Alarms within quarters 3 & 4. Accidental dwelling fires remain consistent with previous years. Lochaber personnel will continue to work in partnership with the clear aim of reducing these types of incidents.

- 1.4 The Service has introduced a new retained duty system (RDS) recruitment process and is targeting key stations and communities across Highland including Lochaber Area. SFRS personnel are promoting the campaigns with partner agencies, local media and are seeking more local area support in the communities identified.

Recommendation

Committee Members are invited to **comment** and **scrutinise** the attached Local Performance Report.

Group Manager Derek Wilkie

16 May 2016

Attachment:

Lochaber Local Performance Report



SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

Highland

Lochaber Local Committee

Performance Report



DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

ID	Key Performance Indicator (KPI)	Pg
2bi	All accidental dwelling fires	3
3bi	All fatal accidental dwell. fire casualties	4
3bii	Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)	5
1a	All deliberate fires	6
5a	Special Service – RTCs	7
10d	False Alarm – Equipment failure	8
	Station Availability	9

Commentary

The key performance indicators (KPIs) above have been extracted from the suite of KPIs contained within the Scottish Fire and Rescue Framework Document 2013.

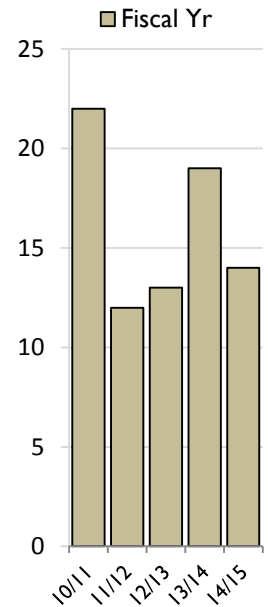
<http://www.scotland.gov.uk/Resource/0041/00416181.pdf>

The KPIs above also represent the main priority areas for the Scottish Fire and Rescue Service, identified by elected members and communities during the ward consultation sessions in 2013 as;

- Reducing accidental dwelling house fires and the resultant fatalities and casualties
- Reducing deliberate fires
- Reducing road traffic collisions
- Reducing the number of attendances to unwanted fire alarm signals (false alarms)

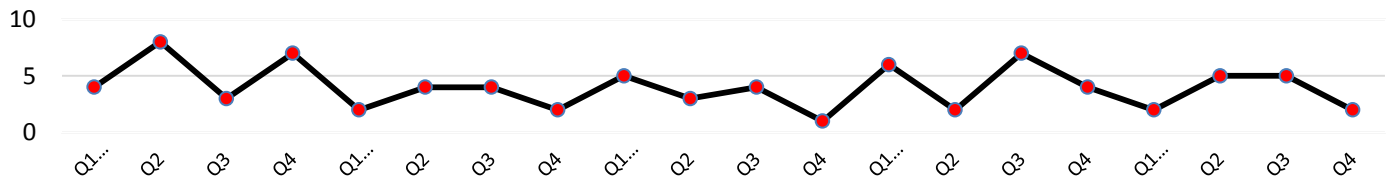
All accidental dwelling fires

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	3	2	2	4	0	5
May	0	0	2	1	2	10
June	1	0	1	1	0	5
July	3	1	0	1	1	8
August	4	1	1	0	1	13
September	1	2	2	1	3	13
October	0	0	2	4	2	7
November	2	0	1	0	3	11
December	1	4	1	3	0	18
January	1	1	0	2	0	11
February	5	1	1	1	1	13
March	1	0	0	1	1	6
Fiscal Yr	22	12	13	19	14	120



Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16
Fiscal Yr	22	12	13	19	14

Qtr/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
Quarter 1	4	2	5	6	2	20
Quarter 2	8	4	3	2	5	34
Quarter 3	3	4	4	7	5	36
Quarter 4	7	2	1	4	2	30



Commentary

The tables above represent the number of accidental dwelling house fires that occurred within the Local Committee boundary. Tolerances are set in context of the number of previous incidents by reporting month and, where there has been an increase in overall incidents, the colour coding is identified with the application of the red, amber and green (RAG) system.

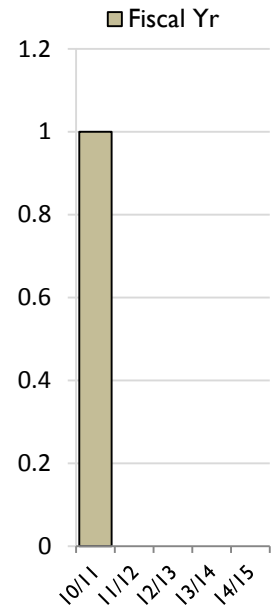
Trend lines also identify the number of incidents over the reporting 5 year period, both by month and by reporting quarter.

The Service works closely with partner agencies and communities to reduce the number of accidental dwelling house fires through the delivery of targeted Home Fire Safety Visits (HFSVs) and the installation of free smoke and heat detectors. Supporting the targeted delivery, partner agencies routinely share data identifying residents that would benefit from this free service, aiming to reduce the risk of fire and harm to householders and their property.

Post Domestic Incident Response (PDIR) is undertaken after every incident as a means of generating HFSVs, and raising fire safety awareness in the community.

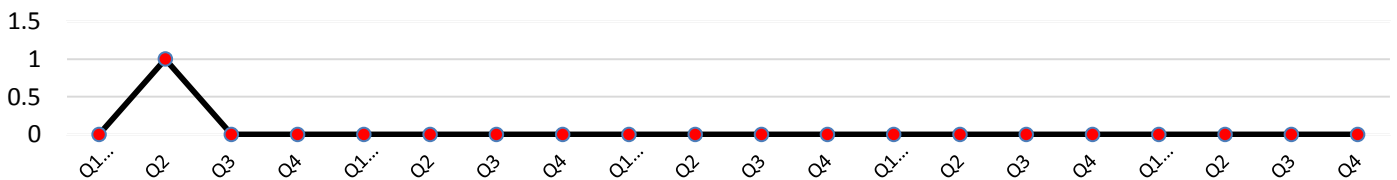
All fatal accidental dwell. fire casualties

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	0	0	0	0	0	1
May	0	0	0	0	0	0
June	0	0	0	0	0	0
July	0	0	0	0	0	0
August	1	0	0	0	0	0
September	0	0	0	0	0	0
October	0	0	0	0	0	0
November	0	0	0	0	0	0
December	0	0	0	0	0	1
January	0	0	0	0	0	2
February	0	0	0	0	0	2
March	0	0	0	0	0	0
Fiscal Yr	1	0	0	0	0	6



Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16
Fiscal Yr	1	0	0	0	0

Qtr/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
Quarter 1	0	0	0	0	0	1
Quarter 2	1	0	0	0	0	0
Quarter 3	0	0	0	0	0	1
Quarter 4	0	0	0	0	0	4

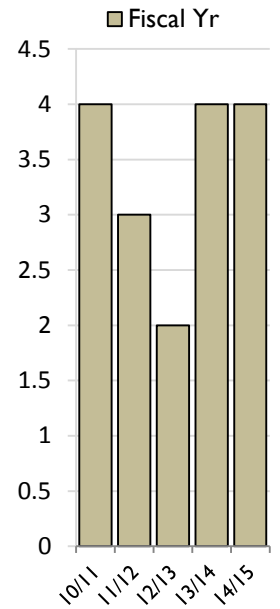


Commentary

The attached tables identify the number of dwelling house fires that have resulted in fire related fatalities over the reporting 5 year period. The Service is committed to reducing this figure to eliminate all events and occurrences that result in a fatality. As identified, partnership working and data sharing supports this key aim and the delivery of targeted life safety advice and information.

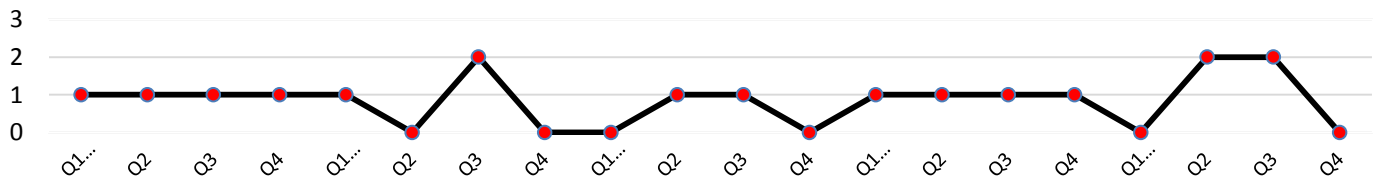
Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	1	1	0	0	0	0
May	0	0	0	1	0	3
June	0	0	0	0	0	0
July	1	0	0	1	0	4
August	0	0	0	0	1	3
September	0	0	1	0	1	3
October	0	0	0	1	0	1
November	1	0	0	0	2	2
December	0	2	1	0	0	2
January	0	0	0	0	0	4
February	1	0	0	1	0	2
March	0	0	0	0	0	0
Fiscal Yr	4	3	2	4	4	24



Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16
Fiscal Yr	4	3	2	4	4

Qtr/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
Quarter 1	1	1	0	1	0	3
Quarter 2	1	0	1	1	2	10
Quarter 3	1	2	1	1	2	5
Quarter 4	1	0	0	1	0	6



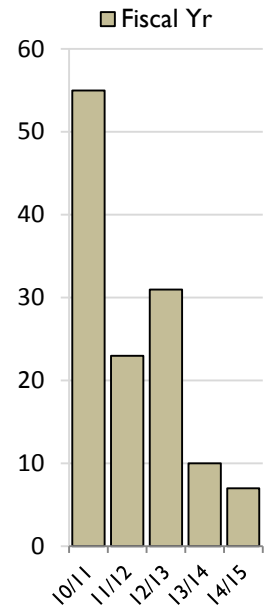
Commentary

The attached tables identify the number of dwelling house fires that have resulted in fire related casualties over the reporting 5 year period. The Service is committed to reducing this figure overall, therefore reducing the impact on the community.

The Service will continue to work with partners to reduce the number of casualties.

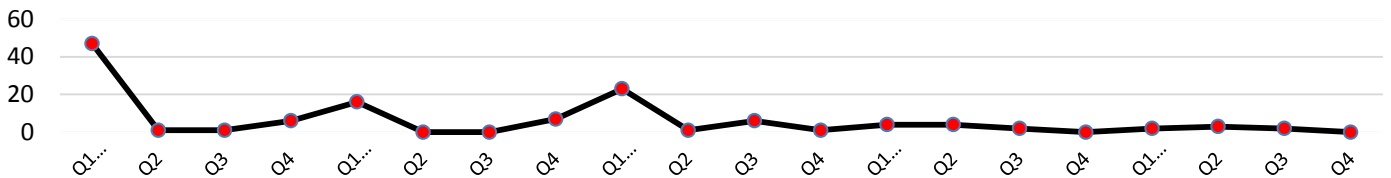
All deliberate fires

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	29	4	15	1	1	16
May	15	11	2	1	1	13
June	3	1	6	2	0	15
July	0	0	0	3	1	14
August	0	0	1	0	2	11
September	1	0	0	1	0	5
October	0	0	2	1	2	14
November	1	0	3	0	0	10
December	0	0	1	1	0	4
January	0	1	0	0	0	6
February	0	0	0	0	0	4
March	6	6	1	0	0	11
Fiscal Yr	55	23	31	10	7	123



Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16
Fiscal Yr	55	23	31	10	7

Qtr/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
Quarter 1	47	16	23	4	2	44
Quarter 2	1	0	1	4	3	30
Quarter 3	1	0	6	2	2	28
Quarter 4	6	7	1	0	0	21

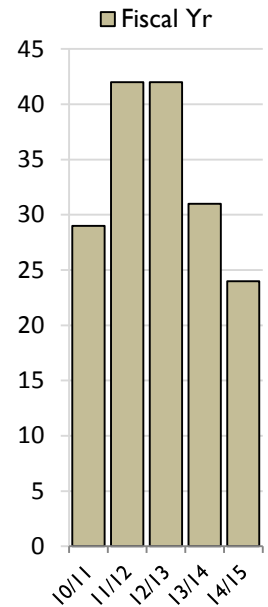


Commentary

Deliberate fires include those as a result of fire related antisocial behaviour (ASB) and wildfires. Analysis of the overall incidents and the periods in when they occur, identify seasonal variations e.g. muirburning season and holiday periods. The Service has introduced a number of fire reduction strategies and thematic action plans targeting these types of incidents. Working in partnership with other key agencies, the Service is working hard to reduce these incidents overall. Examples of which include the promotion of fire reduction through the Safer Highland ASB Group, promoting best practice and partnership working through the Scottish Wildfire Forum (SWF) and targeting key groups ahead of known peak activity periods.

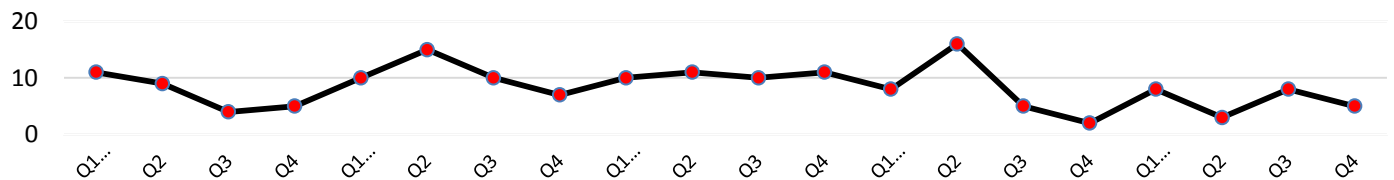
Special Service - RTCs

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	7	1	1	2	2	10
May	1	6	4	1	4	16
June	3	3	5	5	2	15
July	4	3	4	9	1	15
August	1	8	4	5	1	23
September	4	4	3	2	1	17
October	4	3	5	1	3	15
November	0	3	1	3	4	26
December	0	4	4	1	1	16
January	1	5	4	1	0	11
February	3	2	3	1	4	22
March	1	0	4	0	1	15
Fiscal Yr	29	42	42	31	24	201



Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16
Fiscal Yr	29	42	42	31	24

Qtr/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
Quarter 1	11	10	10	8	8	41
Quarter 2	9	15	11	16	3	55
Quarter 3	4	10	10	5	8	57
Quarter 4	5	7	11	2	5	48



Commentary

Special Service incidents involves an operational response to a range of emergency activities including life critical road traffic collisions, flooding events, industrial accidents and in support of other emergency service colleagues at larger multi-agency non-fire related events.

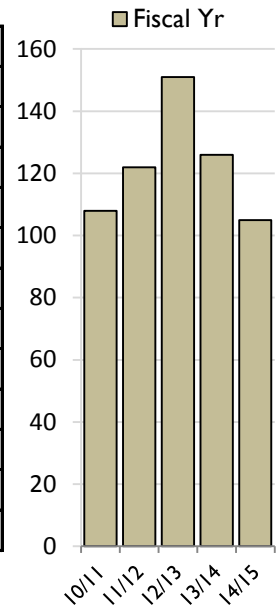
The most common type of special service is as a result of a road traffic collision involving, in most cases, a response from all three emergency services. The Service is working in partnership with other emergency response colleagues and partner agencies through the Highland Road Safety Group to reduce these incidents in the community of Sutherland.

Road safety activities in the area include e.g. Driving Ambition and Safe Highlander, all of which have a focused message of road safety, targeting key groups in the reduction of road related incidents as identified in Scotland's Road Safety Framework to 2020.

<http://www.scotland.gov.uk/Resource/Doc/286643/0087268.pdf>

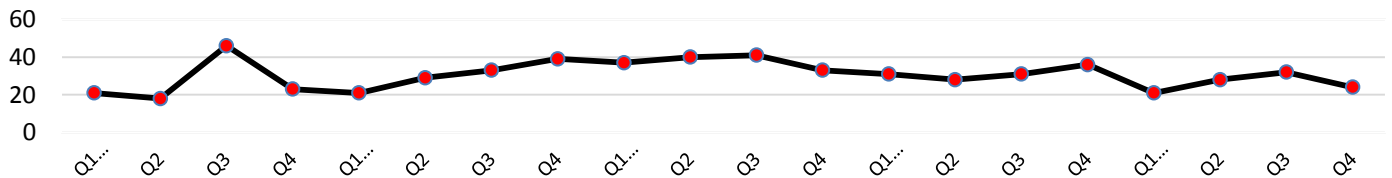
False Alarm - Equipment failure

Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
April	8	4	8	10	5	106
May	7	8	20	12	6	115
June	6	9	9	9	10	123
July	7	4	11	7	6	129
August	2	14	18	13	8	111
September	9	11	11	8	14	121
October	14	11	19	14	12	139
November	17	12	11	4	11	113
December	15	10	11	13	9	102
January	10	13	10	11	8	114
February	6	13	8	12	11	109
March	7	13	15	13	5	102
Fiscal Yr	108	122	151	126	105	1384



Month/Year	2011/12	2012/13	2013/14	2014/15	2015/16
Fiscal Yr	108	122	151	126	105

Qtr/Year	2011/12	2012/13	2013/14	2014/15	2015/16	Highland
Quarter 1	21	21	37	31	21	344
Quarter 2	18	29	40	28	28	361
Quarter 3	46	33	41	31	32	354
Quarter 4	23	39	33	36	24	325



Commentary

The Service responds to a number of false alarms over the reporting year, most of which are unwanted fire alarm signals (UFAS). The number of calls across the area of Lochaber has been consistent when analysing like for like periods over the last 5 year reporting periods.

A new policy has been implemented which requires SFRS personnel to work closely with duty holders in order to reduce the number of UFAS events.

Station Availability

Station	Availability as at Mar 2015 %	Staff
Acharacle	86	7
Fort William – 1 st Appliance	100	22
Fort William – 2 nd Appliance	93	
Kilchoan	86	7
Kinlochleven – 1 st Appliance	88	11
Kinlochleven – 2 nd Appliance	42	
Lochaline	89	8
Mallaig	87	7
Muck (CRU)	n/a	6
Spean Bridge (CRU)	n/a	8
Strontian	88	9

Lochaber Area Committee Totals		85
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Commentary

The table shows the current staffing levels on stations and total availability that these individuals have been available for calls, and how this affects the availability of the station's fire appliances.

The Service works closely with employers and RDS staff to support an improvement in availability. However, we recognise the challenges faced by RDS staff when combining primary employment and their operational availability across the communities in Highland area.

The Service is actively recruiting in a number of communities to improve station and fire appliance availability.