

Item 12: Housing Performance Report - April to 30 June 2016

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Substitute Table 1: Average length of time taken to complete emergency repairs (hours)

Target 14 hours

2014/15 Benchmark – 5.9 hours

	No of Houses	2013/14				2014/15				2015/16				2016/17
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
Aird & Loch Ness	321	10.9	11.0	12.8	24.4	8.3	8.0	7.2	9.6	8.8	12.3	10.6	13.4	9.8
Inverness West	469	21.6	15.2	17.3	13.0	5.9	5.5	5.1	7.2	4.0	3.8	4.7	9.1	10.8
Inverness Central	1897	11.2	9.2	8.6	12.0	16.5	10.4	4.8	5.1	6.3	5.3	5.8	6.5	4.2
Inverness Ness-Side	508	6.8	6.8	10.1	15.4	34.8	17.1	12.9	6.2	3.2	4.9	6.2	7.3	5.1
Inverness Millburn	388	16.3	12.5	10.9	20.3	20.7	14.3	11.0	6	6.4	5.7	5.2	5.1	4.0
Culloden & Ardersier	564	35.2	17.1	13.6	20.3	9.5	9.3	9.4	9.3	4.5	6	6.4	8	5.9
Inverness South	93	1.8	6.0	9.0	9.2	4.8	4.9	4.3	6.1	8.6	7.3	5.9	6.6	5.3
Highland	13980	13.4	11.6	11.4	14.5	14.8	11.1	9.3	9.1	6.2	6.9	7.1	7.9	6.6