

Item 9 - Question Time

To the Chair of the Community Services Committee

“Please provide the figures in terms of numbers and cost of each collection, separated into areas for fly tipping retrievals by the Council where people have dumped rubbish on Council land, as well as comparatively, the amount of Bulky Uplift collections across Highland for the past 3 years?”

Response to Ms M Smith

The Council does not record incidents of fly tipping separately from other Street Cleaning enquiries.

We do not currently have access to information on the number of Bulky Uplifts collections across Highland for the past 3 years. This information is held within the Council's previous CRM (Customer Relationship Management) System which was replaced earlier this year. We are unable to access historical information at this time. We are actively working to retrieve this information and will provide it to you as soon as it is available. We can advise that there have been 2169 requests for bulky uplifts since 13 May 2016