

**Highland Council**  
**City of Inverness Committee**  
**14<sup>th</sup> September 2017**

Agenda Item	<b>5</b>
Report No	<b>CIA/ 28/17</b>

**Police- Area Performance Summary**  
**Composite Report by the Inverness Area Commander**

**Summary**

To provide a local summary update to Committee Members on progress with reference to the local priorities within the Highland 2014-2017 Policing Plan.

**Introduction**

In 2014 the Highland Local Policing Plan was considered by the Community Safety, Public Engagement and Equalities Committee (now Communities and Partnerships Committee) and the Education, Children and Adult Services Committee before being approved by full council; the plan sets out the policing priorities and objectives for the 3 Highland Area Commands of the Highland and Islands Division for 3 years from 2014-2017 (extended).

The City of Inverness Committee sits within the Inverness Area Command of the Highland and Islands Divisional Policing Structure. The City of Inverness Committee covers 7 Multi-Member Wards:

Council Ward No.12: Aird & Loch Ness  
 Council Ward No.13: Inverness West  
 Council Ward No.14: Inverness Central  
 Council Ward No.15: Inverness Ness-Side  
 Council Ward No.16: Inverness Millburn  
 Council Ward No.17: Culloden & Ardersier  
 Council Ward No.19: Inverness South

which combined have 5 priorities:

Road Safety  
 Drug/Alcohol Misuse  
 Antisocial Behaviour  
 Crimes of Dishonesty  
 Public Protection

**Local Policing Plans**

The current Local Policing Plans for 2014-2017 have come to the end of their term, the Policing Plan 2017-2020 has been drafted and is currently with members for consultation.

## Background

Police Scotland is committed to developing bespoke Local Policing Plans for each local authority area in Scotland. The Local Policing Plans are a statutory requirement derived from the Police and Fire Reform Act 2012 and demonstrate Police Scotland's legislative responsibility in the delivery of national, corporate and local outcomes.

The content of each Local Policing Plan is based on the following:

- Three year Local Strategic Assessment of the threats that will impact on policing at both Divisional and Local Authority area level. The strategic assessment will provide a true reflection of emerging issues and themes (including harm).
- Results from the Public Consultation 'Your View Counts' survey.
- Divisional contribution within the Community Planning Partnership setting, linking with the corresponding Local Outcome Improvement Plans.
- Local Engagement across communities.

## Future

Without doubt over the last 4 years we have seen significant changes with the creation of a single Scottish Police force; we have now been operating as Police Scotland for over 4 years and you, as an elected member, join us at a pivotal point as we look to the future and shape the way that we deliver services in our communities, with our communities.

The way in which local services are delivered is changing and recognition that organisations; both public and private sector, need to constructively share and problem solve is crucial to the future of how we operate. In moving forward, we are committed to collectively implementing the Community Empowerment Act with our partners, implementing a holistic and preventative agenda increasing our ability to deter and divert those who pose a risk to our communities and ensure that the Inverness area remains one of the safest places to live in the United Kingdom

## C3 Project

As part of the remodelling of control rooms across Scotland, work is ongoing which will see the relocation of control room functions for N Division to Dundee.

Phone calls from the public will be answered in one of the Police Scotland Service Centres – Bilston Glen, Govan and Motherwell - and thereafter controlled from Dundee.

At present the ongoing work is focusing on the testing of systems and training

and briefing staff. Inverness Control room will see a change in function and will be developed into a National Data Base Enquiry Unit (NDEU) to carry out checks for operational officers across Scotland.

A Member of the project team will be available to attend this area meeting and answer any questions from members on the ongoing work of this project.

### **Operation Contest**

Within Inverness, work around the Contest strategy continues with a volume of work being carried out under the Protect and Prepare strands accompanied by the constant ongoing work of Prevent as laid down in the Counter Terrorism and Security Act 2015.

Within the Prevent work ACT Now (All Communities Together) has been carried out with 5th/6th year pupils at Millburn Academy, Inverness Royal Academy, Culloden Academy and Inverness High School during the period under review.

WRAP (Workshop for Raising Awareness in Prevent) sessions have also been undertaken with statutory partners including 2 separate events titled 'WRAP plus' for Highland Council facilitators and selected invitees. Prevent briefings were also carried out on 2 occasions with Highlife Highland staff in Inverness.

Training has been delivered to the Inverness beat officers in Contest as part of raising awareness within the Police and in order to assist agencies in delivering the Prevent agenda.

The Emerging Residual Threat Local Profile was delivered to Highland Council and NHS Highland Chief executives on 23rd March and was well received. During this briefing an update on the National Contest Prevent picture was delivered as well as looking at the local picture including a local case study.

Meetings of the Highland and Islands Protect and Prepare Sub-Group, chaired by the Scottish Fire and Rescue Service, were held during the months of March and June in order to feed into the area multi-agency Contest Board. Similar meetings of the Prevent sub-group, chaired by NHS Highland, were also held during the same period.

During May 2017, following the Manchester Arena attack, the UK threat level was briefly raised to CRITICAL for a period of 5 days before being lowered back to the current threat level, SEVERE.

The following report provides an overview of performance in terms of the five priorities identified for the Inverness area as detailed above:

#### **1. Priority 1- Road Safety**

The impact of death and injury on our roads is significant, not only from the impact on victims and their families but to communities and the wider

economy. It consistently features as a concern for the communities in Highland and Road Policing remains a priority for every officer.

Safe Highlanders is an annual event that promotes community safety, health and crime prevention to pupils. This event took place at the Cameron Barracks during May 2017 over the course of 4 days. All primary schools in the Inverness area attended.

Pupils from Inverness schools had the opportunity to experience a number of potentially hazardous situations and participate in a range of simulated practical exercises.

Pupils acquire lifesaving skills including first aid, fire and water safety, safety on roads and internet safety. Children are also presented with the dangers of electricity, building sites and substance misuse.

After the event, children become more aware of personal safety. Potentially, they avoid becoming victims of crime, understand how to react to emergency situations and their chances of becoming good citizen's increases.

During this reporting period Driving Ambition took place at Charleston Academy and Glenurquhart High School. Further presentations are scheduled to take place within Culloden Academy, Inverness Royal Academy, Millburn Academy and Kilchuimen Academy towards the end of 2017.

### **Inverness Summary (1 April 2016- 31 March 2017)-**

There have been 2 fatal collisions in the Inverness area during this reporting period

- A82 at Borlum Farm, Lewiston, Drumnadrochit. Collision involved 2 motor vehicles and a motorcycle. The motorcycle rider sustained fatal injuries.
- A82 at Lochend. Collision involved 2 vehicles. The driver of one vehicle sustained fatal injuries.

### **Inverness Summary**

#### **(1 April 2017 – 31 July 2017) –**

There have been no fatal collisions in the Inverness area during this reporting period.

The below tables provide an overview of figures for the Inverness Area; these figures relate to the reporting period –

**1 April 2016 to 31 March 2017:**

<b>INVERNESS</b>	<b>15/16 FYTD</b>	<b>16/17 FYTD</b>	<b>Variation</b>
Drink/Drug Driving (Detections)	116	112	-4  (Figure includes failure to provide a specimen)

\* Please note: Some of the Multi-Member Ward data results in small numbers. Where this occurs great care should be taken in the interpretation of emerging trends or percentage changes.

**1 April 2017 to 31 July 2017:**

<b>INVERNESS</b>	<b>16/17 FYTD</b>	<b>17/18 FYTD</b>	<b>Variation</b>
Drink/Drug Driving (Detections)	45	41	-4  (Figure includes failure to provide a specimen)

\* Please note: Some of the Multi-Member Ward data results in small numbers. Where this occurs great care should be taken in the interpretation of emerging trends or percentage changes.

In this reporting year, in Inverness and wider Highland area, the tactical approach being taken by the Division involves targeting speed, use of mobile phones whilst driving and seatbelts.

**1 April 2016 to 31 March 2017:**

<b>INVERNESS</b>	<b>15/16 FYTD</b>	<b>16/17 FYTD</b>	<b>Variation</b>
Speeding (Detections)	1132	808	-324
Seatbelt Offences (Detections)	328	193	-135
Mobile Phone Offences (Detections)	288	200	-88

\* Please note that due to system configurations the above figures are not available at multi-member ward level.

**1 April 2017 to 31 July 2017:**

<b>INVERNESS</b>	<b>16/17 FYTD</b>	<b>17/18 FYTD</b>	<b>Variation</b>
Speeding (Detections)	224	252	+28
Seatbelt Offences (Detections)	50	43	-7
Mobile Phone Offences (Detections)	69	42	-27

\* Please note that due to system configurations the above figures are not available at multi-member ward level.

**Operations/Campaigns**

The following campaigns have been running recently throughout the Division:

The annual Motorcycle Safety Campaign – Operation Zenith - commenced on Friday 24 March 2017 and runs until Sunday 1 October 2017.

Road Policing officers will deliver a 6 month period of focused activity around motorcycle safety, including engagement, education and enforcement. Rider behaviour and speeding are significant contributory factors in collisions involving motorcycles. The robust enforcement of these offences will be delivered via speed checks and high visibility patrols on key routes

Drink/Drive Campaign - A Drink/Drug Drive Campaign commenced on Friday 5 May and ran for a period of one week until Thursday 11 May 2017.

Police Scotland is committed to achieving the Scottish Government's 2020 casualty reduction targets and increasing awareness of the risks associated with drink/drug driving will support the Force's efforts to reduce road casualties. The Campaign will be conducted through a combination of intelligence-led high visibility patrols and static road checks.

During the campaign period over 540 breath tests were administered in the Highlands and Islands of which 6 individuals, one individual from Inverness, were reported to the Procurator Fiscal.

**2. Priority 2- Drug /Alcohol Misuse**

By working effectively with our partners in the Highland Alcohol and Drug Partnership and supporting campaigns we are working hard to reduce alcohol and drug abuse/misuse in the Highland area.

Operation Catalufa – intelligence development and investigations into drug supply and use in educational establishments throughout the Division – is currently ongoing within the Highland and Islands division.

Liaison has taken place with Crimestoppers and in support of Operation Catalufa they have run a campaign in the Inverness and surrounding area, this targeted school aged youths and identified how they can report drug dealing via [www.fearless.org](http://www.fearless.org) . This is a pilot and if successful this will roll out in other areas.

We know that Drug and Alcohol misuse remains a priority for our communities and we recognise the detrimental impact that drugs and/or alcohol has on the quality of life of individuals, their families and the community in which they live.

### **1 April 2016 – 31 March 2017**

In this reporting period there were six drugs related deaths in the Inverness Area.

### **1 April 2017 – 31 July 2017**

In this reporting period there were four drugs related deaths in the Inverness Area.

Police Scotland continue to work proactively and during the last reporting period the following number of Stop/Searches were carried out in the Inverness area.

Our communities have a significant role to play in reporting suspicious activities, we rely heavily on the support of the public in supplying us with information to disrupt the supply of drugs and arrest those responsible for causing harm to our communities. Police Scotland continue to encourage any person with information to contact the police on 101 or Crimestoppers on 0800 555 111.

### **Inverness Performance Summary (1 April 2016- 31 March 2017)-**

<b>INVERNESS AREA</b>	<b>15/16 FYTD</b>	<b>16/17 FYTD</b>	<b>Variation</b>
Supply of Drugs or being concerned in the supply of drugs (Detections)	116	112	-4 (This figure includes detections for drugs supply, productions and cultivations)

\* Please note that due to system configurations the above figures are not available at multi-member ward level.

### **Inverness Performance Summary (1 April 2017 – 31 July 2017)-**

<b>INVERNESS AREA</b>	<b>16/17 FYTD</b>	<b>17/18 FYTD</b>	<b>Variation</b>
Supply of Drugs or being concerned in the supply of drugs (Detections)	45	41	-4 (This figure includes detections for drugs supply, productions and cultivations)

\* Please note that due to system configurations the above figures are not available at multi-member ward level.

Over a short time period there can be a number of reasons that cause a significant variation of the figures. The command area continues to actively target those involved in the supply of controlled drugs with a number of enquiries ongoing. Support from the public by supplying us with information and reporting suspicious activities is key to the success of these operations.

#### **1 April 2016 – 31 March 2017**

During this reporting period 1524 licensed premises checks were carried out in the Inverness area. This represents 14.5% of checks carried out in the Highland and Islands area (1524 of 10501 checks).

#### **1 April 2017 – 31 July 2017**

During this reporting period 427 licensed premises checks were carried out in the Inverness area. This represents 15.7% of checks carried out in the Highland and Islands area (427 of 2728 checks).

### **3. Priority 3- Antisocial Behaviour**

Antisocial behaviour remains a concern within our communities and Police Scotland encourage early reporting of anti-social behaviour.

Operation Notebook aims to identify and deal with offenders at an early stage and has proved successful in terms of multi-agency work addressing and resolving issues before they escalate. This operation has a clear remit in terms of reducing antisocial behaviour and the number of people who are victims of antisocial behaviour and noise calls.

An appendix outlining the process of Operation Notebook is attached to this report for the reference of new members.



There are currently 7 premises in the Inverness area being dealt with under Operation Notebook – 3 at Level 3, 1 at Level 2 and 3 at Level 1

### **Inverness Performance Summary (1 April 2016- 31 March 2017)-**

<b>INVERNESS</b>	<b>15/16 FYTD</b>	<b>16/17 FYTD</b>	<b>Variation</b>
<b>Breach of the Peace/Threatening &amp; Abusive Behaviour</b>			
<b>TOTAL:</b>	<b>889</b>	<b>784</b>	<b>-105</b>
<b>Common Assault</b>			
<b>TOTAL:</b>	<b>962</b>	<b>838</b>	<b>-124</b>
<b>Vandalism (Including Malicious Mischief)</b>			
<b>TOTAL:</b>	<b>565</b>	<b>621</b>	<b>+56</b>

\* Please note: Some of the multi-member ward data results in small numbers. Where this occurs great care should be taken in the interpretation of emerging trends or percentage changes.

### **Inverness Performance Summary (1 April 2017 – 31 July 2017)-**

<b>INVERNESS</b>	<b>16/17 FYTD</b>	<b>17/18 FYTD</b>	<b>Variation</b>
<b>Breach of the Peace/Threatening &amp; Abusive Behaviour</b>			
<b>TOTAL:</b>	<b>280</b>	<b>257</b>	<b>-23</b>
<b>Common Assault</b>			
<b>TOTAL:</b>	<b>318</b>	<b>300</b>	<b>-18</b>
<b>Vandalism (Including Malicious Mischief)</b>			
<b>TOTAL:</b>	<b>194</b>	<b>263</b>	<b>+69</b>

\* Please note: Some of the multi-member ward data results in small numbers. Where this occurs great care should be taken in the interpretation of emerging trends or percentage changes.

Note: On 25 April 2017, 60 vandalisms were carried out in the West area of Inverness. On 11 May 2017 one named individual was reported to the Procurator Fiscal in respect of all these offences.

#### **4. Priority 4- Dishonesty**

Although the likelihood of being a victim of crimes such as housebreaking, thefts and bogus caller fraud is small, when they do occur they have a disproportionate effect on individuals, families and communities in respect of

their feelings of safety.

During January 2017, Chinese New Year, it was recognised that the Chinese members of the Highland and Islands communities may be at risk from targeted crimes of dishonesty. In an effort to raise awareness of this issue, SHIMCA (Scottish Highlands and Islands and Moray Chinese Association) assisted Police Scotland with a Cantonese translation of a crime prevention letter. This letter offered advice including not to have large sums of cash in the household, home security and advice not to advertise travel plans on social media.

This letter was distributed to Chinese members of the Inverness and Highland and Islands Community. This initiative was commented on favourably nationally and has been rolled out to other Divisions of Police Scotland as best practice.

Operation Monarda brings together public, private and third sector organisations to help minimise risk and prevent harm to vulnerable and older people from criminals who commit doorstep crime. Doorstep crime affects some of the most vulnerable within our society and communities, with victims being targeted due to their perceived vulnerability (age, gender, disability) with many becoming repeat victims.

During May 2017, Operation Monarda week of action ran within N Division with roadshows taking place throughout the area including Inverness. These involved Prevention and Intervention officers, Crimestoppers and Trading Standards raising awareness and providing advice to older people who may be at risk of financial harm.

During Operation Monarda support was gained from NHS Highland, NHS Shetland and NHS Western Isles, a door step crime leaflet was attached to all prescriptions leaving pharmacies in the Highland, including Inverness area, (5500 leaflets distributed) this allowed information to be delivered direct to some of the most vulnerable people in our community.

As part of Operation Monarda week, Raigmore Estate in Inverness launched a Cold Call Control Zone. This is an initiative that tackles doorstep crime by encouraging residents to say "No" to unwanted doorstep traders. This is done through the introduction of street signs and double sided door stickers within a zone and the education of local residents in how to deal with a doorstep trader.

We all have a role in protecting the often vulnerable members of society who could be targeted by Door Step criminals.

**Inverness Performance Summary  
(1 April 2016 – 31 March 2017)-**

<b>INVERNESS</b>	<b>15/16 FYTD</b>	<b>16/17 FYTD</b>	<b>Variation</b>
<b>Number of Thefts by Housebreaking (Dwelling house, Non-dwelling, Other premises)</b>			
<b>TOTAL:</b>	<b>139</b>	<b>125</b>	<b>-14</b>
<b>Theft by Shoplifting</b>			
<b>TOTAL:</b>	<b>325</b>	<b>431</b>	<b>+106</b>
<b>Number of Thefts from motor vehicles (This figure includes opening lockfast places- motor vehicle, theft of and from a motor vehicle and attempted theft of a motor vehicle).</b>			
<b>TOTAL:</b>	<b>100</b>	<b>164</b>	<b>+64</b>

Please note: Some of the Multi-Member Ward data results in small numbers. Where this occurs great care should be taken in the interpretation of emerging trends or percentage changes.

**Inverness Performance Summary  
(1 April 2017 – 31 July 2017)-**

<b>INVERNESS</b>	<b>16/17 FYTD</b>	<b>17/18 FYTD</b>	<b>Variation</b>
<b>Number of Thefts by Housebreaking (Dwelling house, Non-dwelling, Other premises)</b>			
<b>TOTAL:</b>	<b>37</b>	<b>35</b>	<b>-2</b>
<b>Theft by Shoplifting</b>			
<b>TOTAL:</b>	<b>87</b>	<b>186</b>	<b>+99</b>
<b>Number of Thefts from motor vehicles (This figure includes opening lockfast places- motor vehicle, theft of and from a motor vehicle and attempted theft of a motor vehicle).</b>			
<b>TOTAL:</b>	<b>55</b>	<b>46</b>	<b>-9</b>

Please note: Some of the Multi-Member Ward data results in small numbers. Where this occurs great care should be taken in the interpretation of emerging trends or percentage changes.

Police Scotland Preventions and Interventions in conjunction with the Police Scotland Licensing have identified this spike in recorded theft by shoplifting, and are currently working with the retailers in order to resolve this matter and improve their crime prevention response. Meetings are currently taking place with the head of security for Tesco Stores Ltd and Scottish Co-operative in

order to provide advice regarding safe display of alcohol. This issue is being addressed locally by increased targeted patrols of premises and frequent reassurance visits to these premises.

### **Priority 5- Public Protection**

N Division Public Protection Unit is led by a Detective Chief Inspector with 6 Detective Inspector-led teams providing specialist support for Local Policing Teams across the Division in Child Protection, Domestic Abuse, Rape Investigation and the management of information from Police Wellbeing Concerns for both children and adult concern information.

During this reporting period, extensive work was carried out by Police Scotland Preventions and Interventions in conjunction with Bear Scotland, when it was identified there was a lack of helpline directional material on the Kessock Bridge. As a result, there are now helpline signs directing persons, many of whom are in crisis, to the Samaritans helpline. This initiative will be reviewed and assessed and the results reported back.

As part of Police Scotland's programme of continued improvement, the Highland and Islands Risk and Concern Hub developed proposals in conjunction with NHS Highland and SFRS Highland & Islands on how to best improve practices in dealing with the increasing volume of wellbeing concern reports regarding adults with situational vulnerabilities.

Individuals at increased risk of fire are often from hard to reach groups and are likely to be known to statutory and voluntary organisations in Health and Social care. As such, it is evident that a stronger partnership approach is the only effective way to continue to reduce the risk of fire, and fire related fatalities and casualties.

Whilst officers continue to raise specific concerns to SFRS via use of the form FPF-45(a) (Request for Home Fire Safety Visit), it was assessed that sharing of concern forms directly from the Vulnerable Persons Database with SFRS, with explicit informed consent, is the most practical and encompassing means of legally and proportionately ensuring risks are highlighted to SFRS.

This process, in addition to the use of form FPF-45(a) and Adult Support and Protection referrals, provides robust audit and scrutiny.

An Information Sharing Agreement was prepared and agreed with SFRS. This is now being reviewed nationally with a view to rolling out this process across Scotland as best practice.

**Inverness Performance Summary****(1 April 2016 – 31 March 2017)-**

<b>INVERNESS</b>	<b>15/16 FYTD</b>	<b>16/17 FYTD</b>	<b>Variation</b>
Domestic Abuse Reported Crimes <sup>1</sup>	671	518	-153
Domestic Abuse Crimes- Detection Rate <sup>2</sup>	76.9%	73.9%	-3%
Hate Crime <sup>3</sup>	66	31	-35
Sexual Crimes	218	232	+14

Please note: Whilst Police Scotland upgrades to a single integrated system, figures below this level i.e. to multi-member ward level are not available due to system configurations.

**(1 April 2017 – 31 July 2017)-**

<b>INVERNESS</b>	<b>16/17 FYTD</b>	<b>17/18 FYTD</b>	<b>Variation</b>
Domestic Abuse Reported Crimes <sup>4</sup>	184	155	-29
Domestic Abuse Crimes- Detection Rate <sup>5</sup>	81%	69.7%	11.3%
Hate Crime <sup>6</sup>	12	27	+15
Sexual Crimes	99	66	-33

Please note: Whilst Police Scotland upgrades to a single integrated system, figures below this level i.e. to multi-member ward level are not available due to system configurations.

<sup>1</sup>Police Scotland ScOMIS Performance System Figures

<sup>2</sup>Police Scotland ScOMIS Performance System Figures

<sup>3</sup>Police Scotland ScOMIS Performance System Figures

<sup>4</sup>Police Scotland ScOMIS Performance System Figures

<sup>5</sup>Police Scotland ScOMIS Performance System Figures

<sup>6</sup>Police Scotland ScOMIS Performance System Figures

- (i) **Recommendation:** The committee is invited to scrutinise and discuss the progress report and updates in relation to the 5 Priorities; Road Safety, Drug/Alcohol Misuse, Antisocial Behaviour, Dishonesty and Public Protection.

**Chief Inspector Colin Gough**  
**Inverness Area Commander**  
**31 August 2017**

## **APPENDIX**

### **Operation Notebook**

“To make people feel, and be safer by tackling anti-social behaviour in and around residential properties within our communities”

Local Authority/Police Joint Strategy

- Encouraging reporting of antisocial behaviour at the earliest opportunity and then early intervention
- Better reassurance to the public of the ongoing work undertaken by agencies in tackling anti-social behaviour
- Supporting victims of anti-social behaviour
- Continuing to focus on the use of education, prevention & intervention methods with a view to reducing future antisocial offending
- 

What is Operation Notebook?

This operation involves targeting problematic residential addresses with a “3 stage” process and requires close working practices between Local Authority, Housing providers and Police Scotland.

Process - Police regularly analyse and review repeat calls to residential properties. Should an address receive three or more instances of police attendance for anti-social related disorder, liaison is carried out with relevant housing provider. Thereafter follows a three tiered process, although proceedings can start at any level depending on the severity of the anti-social behaviour:

Level 1: A local police officer will attend at the address and speak to the householder regarding the nature of the complaint. This visit is also followed up by an acknowledgement letter.

Level 2: A local police sergeant and representative of housing provider will carry out a visit.

Level 3: The Area Commander will carry out a warning, usually taking place at the Police Station, in the presence of the Housing provider. An anti-social behaviour contact will be signed at this time.

Should Level 3 be breached, Housing will initiate the eviction process.

Outcomes - Reduced number of repeat calls to residential addresses

Jointly saved resourcing and costs of responding to complaints of anti-social behaviour

Residents affected by anti-social behaviour have confidence in services to effectively tackle anti-social behaviour.