

Agenda item	3.
Report no	CC/01/18

HIGHLAND COUNCIL

Committee: Caithness Committee

Date: 21 February 2018

Report Title: **Police – Area Performance Summary Report**

Report By: Chief Inspector Iain MacLelland, Area Commander

1. Purpose/Executive Summary

- 1.1 To provide an update to Committee Board on the progress with reference to the objectives outlined in the Highland Policing Plan 2017-20.

2. Recommendations

- 2.1 Members are invited to note:
- i. Progress made against the objectives set within the Highland and Islands Local Policing Plan 2017-20 Year 1, attached as Annex A to this report, for the period covering 1 April 2017- 31 December 2017.

3. Report Format – Police Area Performance Summary Report

- 3.1 Highland Council have moved towards more detailed reporting of Police Performance at a local level. With this in mind, this is a good opportunity to revise the format of reporting and the attached document at Annexe A has been drafted with a view to doing this.

3.2 This document will now cover all priorities featured in the local Policing Plan and evidence Prevention and Intervention work corresponding to each of the policing priorities, provide local narrative in relation to Serious and Organised Crime and Counter Terrorism and finally a section covering local events for the interest of members.

4. Implications

4.1 Resource – There are no immediate resource applications arising from this noting report

4.2 Legal – There are no immediate legal implications arising from this noting report.

Community (Equality, Poverty and Rural) – There are no immediate community implications arising from this noting report.

Climate Change/Carbon Clever – There are no immediate implications arising from this noting report.

Risk – There are no immediate implications arising from this noting report.

Gaelic – There are no immediate implications arising from this noting report.

Designation: Area Commander

Date: 8 February 2018

Author: Chief Inspector Ian MacLelland

Background Papers: Progress made against the objectives set within the Highland

Policing plan 2017- 20, Year 1, covering 1 April 2017 – 31 December 2017.

CAITHNESS - PERFORMANCE AGAINST LOCAL POLICING PLAN 2017/20
01 April 2017 – 31 December 2017

PRIORITY – Road Safety and Road Crime

Intention – Whilst working with Partners, enhance Road Safety across the Highland Area

Objective – Whilst working with Partners, deliver a Road Safety Strategy which focuses on: Challenging Driver Behaviour; Education at the road side and elsewhere; Detection of offences linked to contributing factors of Fatal and Serious Road Collisions; and collectively reducing potential harm.

Target		YTD 2016/17	YTD 2017/18	YTD Variation	Context/Narrative
Reduce the number of people killed on the roads in Caithness.		2	0	-2	
Number of people detected for drink / drug driving offences	North Highland – Due to system configurations these figures are not available at multi-member ward level.	91	103	+12	Includes failure to provide a specimen
Number of people detected for speeding.		895	1016	+121	
Number of people detected for mobile phone offences.		101	57	-44	
Number of people detected for seat belt offences		133	117	-16	
Prevention and Intervention Activity	Driving Ambition took place at Wick High School during September 2017. Further sessions scheduled for Thurso and Wick during March 2018.				
Road Traffic Operations/Campaigns	<p>The Festive Drink/Drug Drive Campaign 2017 commenced at 0700 hours Fri 1 December 2017 and ran for a period of 4 weeks until 0700 hours Tues 2 January 2018.</p> <p>In North Highland 17 Negative Breath Tests obtained, 5 individuals reported to the Procurator Fiscal. Of these offences 4 were detected between 0600 – 1000 hours. One individual was caught by police on two separate occasions suspected to be driving under the influence of drugs.</p>				

PRIORITY – Violence, Disorder and Anti-social Behaviour including Alcohol and Drugs Misuse

Intention – With partners, better understand the causes to prevent and reduce instances of Anti-social Behaviour, Violence and Disorder to enhance community safety across the Highland Area

Objective – Work with partners to share information, support Education, Prevention, Diversionary and Enforcement Measures linked to harmful alcohol consumption; maintain robust procedures around licensed premises; support victims of violent crime by working with partners to improve service provision and prevent repeat victimisation.

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2016/17	YTD 2017/18	YTD Variation	Context/Narrative
Licensed Premises Checks			1219	859	-360	11.2% of all licensed premises checks carried out in N Division
Increase the number of positive stop searches/ confiscations for those possessing alcohol.						See Stop and Search details at Antisocial Behaviour / Disorder section below
Increase the number of positive stop searches/ confiscations for those possessing drugs.						
Increase the number of offences reported for the supply or being concerned with the supply of drugs.	8.2	9.7	12	5	-7	Number of detections for Drugs supply, production and cultivation
Reduce number of drug related deaths in Caithness			0	3	+3	
Reduce the number of Breach of the Peace/Threatening, Abusive behaviour Crimes	173.4	140	135	87	-48	Threatening and Abusive Behaviour Crimes and Offences. YTD figures well below 5 year and 3 year average.
Reduce the occurrences of common assault	219.2	214.7	227	193	-34	Crimes and offences. YTD figures well below 5 year and 3 year average.
Reduce the number of premises currently escalated to Stage 3 noisy behaviour through Operation Notebook.				0		There are currently no premises at Stage 3 in the Caithness area.
Number of antisocial behaviour orders in place.				1		

Reduce the incidents of vandalism	219.2	210.7	213	164	-49	Includes Malicious Mischief. YTD figures below 5 year and 3 year average.
Prevention and Intervention Activity	<p>Festive Roadshow involved a series of roadshows within Tesco premises in Wick and Thurso during December. These events were organised by the Preventions & Interventions Unit and had support from a number of other agencies including SFRS and Womens Aid. This covered preventative advice on a wide range of criminality and encouraged members of the public to keep safe over the festive season.</p> <p>Safe Highlanders is a multi-agency event promoting community safety, health and crime prevention to pupils. This event took place at Wick assembly rooms during September 2017 over the course of 2 days. All primary schools in the Caithness area attended and over 190 primary 7 pupils attended.</p> <p>Pupils had the opportunity to experience a number of potentially hazardous situations and participate in a range of simulated practical exercises. Pupils acquire lifesaving skills including first aid, fire and water safety, safety on roads and internet safety. Children are also presented with the dangers of electricity, building sites and substance misuse. After the event, children become more aware of personal safety. Potentially, they avoid becoming victims of crime, understand how to react to emergency situations and their chances of becoming good citizen's increases.</p>					

Violence, Disorder & Antisocial Behaviour - Stop and Searches

		April 2017 – Dec 2017	April 2017 – Dec 2017 (Positive)	Victims	% Change
	Number of stop and searches conducted (total)	117	49		
	Number of consensual stop and searches conducted	-	-		
	Number of consensual stop and searches refused	-	-		
	Number of seizures made	5	5		

An enhanced version of the National Stop & Search Database commenced on 1 June 2015. The enhanced database brought significant changes in the process of data capture and the methodology for recording data items. No previous year to date figures are provided as it has been previously acknowledged this data is not 100% accurate, therefore comparisons will provide misleading results or invalid conclusions.

Management Information and data in respect of stop and search can be found on the Police Scotland website via <http://www.scotland.police.uk/about-us/police-scotland/stop-and-search-data-publication>.

Positive Stop Search - A positive stop and search is when an item is recovered where possession of same implies criminality on the part of the individual being searched or any other; or potentially compromises the safety of that individual or another.

A **seizure** occurs when - alcohol, and/or; tobacco product, and/or; cigarette papers are surrendered, or are removed from an individual by a Police Officer, for the purpose of safeguarding the health and well-being of that individual or any other, in circumstances where the stop and search tactic has NOT been utilised and no physical search of an individual has taken place.

PRIORITY – Acquisitive Crime

Intention – With Partners and Communities, prevent instances of acquisitive crime across the Highland area

Objective – With Partners, share information, support education, prevention, diversionary and enforcement activity linked to acquisitive crime; develop work with targets – recidivist offenders to reduce reoffending linked to acquisitive crime e.g. Persistent Offenders programme; enhance the use of all media platforms to raise awareness of local and national preventative initiatives.

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2016/17	YTD 2017/18	YTD Variation	Context/Narrative
Number of Theft by Housebreaking	30.6	32.7	25	25	-	YTD figures below 3 year and 5 year average
Number of theft by shoplifting	35.6	27	32	23	-8	YTD figures below 3 year and 5 year average
Number of theft from motor vehicles	9	12.7	6	6	-	YTD figures below 3 and 5 year average
Prevention and Intervention Activity	Festive Roadshow involved a series of roadshows within Tesco premises in Wick and Thurso during December. These events were organised by the Preventions & Interventions Unit and had support from a number of other agencies including SFRS and Womens Aid. This covered preventative advice on a wide range of criminality and encouraged members of the public to keep safe over the festive season.					

PRIORITY – Protecting People at Risk of Harm

Intention – Protect people at risk of harm

Objective – With Partners and as corporate parents we will deliver the C.H.A.M.P.S (Highland Champion Board) strategy; with Partners we will focus on safeguarding communities; with Partners we will address emerging issues through Prevention and Intervention

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2016/17	YTD 2017/18	YTD Variation	Context/Narrative
Class 2 Crimes - sexual crimes	44.6	40.7	55	53	-2	Enquiries in relation to sexual crimes are focused on positive outcomes for victims of crime and led by their wishes. This figure also includes reporting of non-recent incidents.
Ensure that people who report hate incidents feel satisfied with the response received from public agencies.	<p>Third party Reporting Centres – New and existing centres to receive new training early in 2018.</p> <p>A Hate Crime Survey is sent to all victims of Hate Crime; this survey has been in place since 1st January 2015 and its purpose is to ensure that people who report hate incidents feel satisfied with the response received from public agencies.</p>					
Prevention and Intervention Activity	<p>Missing Persons – During this reporting period, there have been 39 missing person reports in the Caithness area, of this number 43% reports relate to looked after children (17 out of 39). This figure does not include missing persons from other areas who are traced in the Caithness area.</p> <p>These incidents represent a very high risk area of police business and necessitate immediate response. Police Scotland employs a missing person co-ordinator who meets with the local authority on a weekly basis to review placements for looked after children. Where necessary this includes daily contact when incidents occur.</p>					

PRIORITY – Serious & Organised Crime

Intention – With Partners, reduce the threat, risk and harm caused by Serious Organised Crime

Objective – With Partners work to safeguard the Highland area by taking all opportunities to prevent crime and make the Highland area a hostile environment for Serious & Organised Crime Groups; to improve outcomes for individuals and communities and reduce offending through prevention, early intervention and diversion; in support of our Partners in the Local Authority and NHS via the Highland Alcohol and Drug Partnership Strategy we will direct those who are substance dependant towards recovery through prevention, treatment and support services; with Partners work to reduce the instances of substance misuse in our communities

Serious & Organised Crime	<p>Divisional Operation - intelligence development and investigation into drug supply and use in educational establishments throughout the Division, including Caithness. All intelligence will continue to be monitored daily and passed to the local area inspector for proactive approach.</p> <p>Divisional Operation – ongoing investigation into recent online/electronic frauds which have targeted local business/charities and have resulted in the loss of substantial amounts of money in the Division and in the Caithness Area over the current reporting year.</p>
Prevention and Intervention Activity	<p>N Division P&I unit are currently in the process of planning an event in relation to Vishing scams. An online safety leaflet is attached for your information and attention, please distribute it to colleagues/service users/friends and family.</p> <p>N Division, including Caithness has seen a number of high value and high profile victims of this type of scam. Work ongoing with HIE, Financial institutes and Scottish Business Resilience Centre to run an event at Inverness UHI. This will target a wide range of Businesses, Charities and sports clubs and aims to educate them on how to avoid becoming a victim of Vishing. Although the event is held in Inverness, invitations will be sent to business owners and others across the Division.</p>

PRIORITY – Counter Terrorism & Domestic Extremism

Intention – Support the delivery of the CONTEST strategy to reduce the threat posed by terrorism and domestic extremism

Objective – Strengthen PREVENT work with Partners and institutions; with Partners, support individuals who are vulnerable to terrorism and violent extremism; strengthen PREVENT work in relation to the internet and Social Media; Effective Multi-agency planning in respect of Counter Terrorism is taking place; Develop our ability to response effectively to any terrorist attack (with a specific focus on emerging high-risk threats, and specialist capabilities).

Counter Terrorism & Domestic Extremism	<p>Workshop to Raise Awareness of Prevent (WRAP)</p> <p>WRAP is an interactive facilitated workshop aimed at front line staff such as police, social serves, probation, education and health staff. It seeks to support staff to recognise that using their existing expertise and professional judgement, they may be able to recognise potentially vulnerable individuals.</p> <p>Work is ongoing to develop contacts in the Caithness area in order to run workshops for relevant staff.</p>
--	---

Activity/Events

September 2017	North Coast 500	Caithness Car Treasure Hunt Young Farmers Fundraiser Event - Tractor Relay
October 2017		EERP Exercise Langwell, Caithness and Sutherland Caithness Health Action Team protest at Dunbar Hospital, Thurso Caithness Health Action Team protest at the Wick Town & County Hospital.
November 2017		Firework Display Wick/Thurso Remembrance Parade Christmas Light Switch on and Umbrella Parade - Wick
December 2017		Christmas Light Switch on Thurso Hogmanay Thurso

Online Safety Campaign

#PoliceScotlandKeepsafepostfestivescams

Police Scotland is reminding our communities to be on guard against scammers.

The period following the festivities can be a busy time for many people and criminals take advantage of this seeking out opportunities to commit frauds both online and offline.

Frauds can be committed by letter, texts and calls, but as more people shop, bank and do business online, criminals are now looking for more online opportunities to SCAM and gain access to people accounts, direct people to fake websites or have money sent to fraudulent accounts.

Criminals are often highly convincing and it is important to be aware of the warning signs - anybody or thing connected to the internet is a potential victim.

Sergeant Steven Gillies, who is part of the Safer Communities team within Police Scotland's Specialist Crime Division, has answered a number of key questions and has good advice to offer about how to stay safe online.



What are Scams?

Scams are fraudulent schemes that coerce people into parting with their personal or banking details and/or cash. Here are some popular types of scams:

- **Phishing** – A website, email or message that poses as a brand or company you recognise, usually the intention of this is to cause the recipient to click on a link or button within the message.
- **Online Shopping & Auction Fraud** – websites and auction listings where items that don't exist or are of inferior quality are listed for sale. Often fake websites are set up to trap people into making purchases with great deals and low prices.
- **Vouchers** – scammers often convince people to pay for fake services by purchasing popular music vouchers and sending on the code.
- **Vishing** – similar to phishing, this time conducted over the phone, the recipient is coerced into handing over personal information, banking details or passwords.
- **Lottery/big money wins** – unsolicited letters are sent advising of a large lottery win or money due following a death. To release this money you need to send cash to the fraudsters.



**POLICE
SCOTLAND**
Keeping people safe
POILEAS ALBA

How to protect against Scams

- Don't assume anyone who's sent you an email or text message or has phoned you is who they say they are. It's imperative that you know the origin of those who contact you. If you feel unhappy about the content, delete the email or message or hang up the phone.
- Be sure to check the site you are visiting is secure, this is usually indicated by HTTPS in your browser bar address and often accompanied by a small padlock symbol. This usually means the information you send is secure.
- Buy from reputable and trusted companies that you know to be legitimate and genuine. Be very wary of sites offering 'too good to be true' deals
- Don't access your bank or building society accounts via email/message links received, go directly to the website
- Remember, a bank will never call or email and ask you for passwords, account details or to move money to a 'safe account'. Always double check numbers you're given to call back on or call through the main customer service number for the organisation. If you're still unsure, consider visiting your local branch instead of speaking to someone over the phone.
- Reputable companies will never ask you to pay for goods with vouchers or music tokens and never make large purchase with vouchers to pay for goods online.
- Never respond to letters or emails claiming that you have won or you are due money and never send any money to emails claiming they will release apparent winnings to you.

 @PoliceScotland

 PoliceScotland

 scotland.police.uk

How do I know if I've been scammed?

- You may have difficulty accessing your online bank account or there may be unusual activity on your statements.
- Your computer may start to run slow, you may start getting an unusually high number of unsolicited messages.
- Bank or credit card statements usually sent to your address aren't delivered - this could be a sign of ID fraud.
- You have trouble obtaining credit when you've got a good credit history.

Can I get my money back?

Once money has been sent it can be incredibly difficult to get funds back if you don't use a trusted payment method. Ensure you use methods such as credit/debit cards, PayPal, Apple pay and Google Wallet for example, when making online payments as they have fraud protection measures in place.

If asked, never send cash or use carriers such as Moneygram or Western Union to forward on cash payments to unknown recipients.

What to do if you've been scammed

- Report the issue to Police Scotland on 101.
- Don't engage with the scammer, stop any interaction at once.
- Contact your bank, tell them and take advice.
- Contact the payment vendor and initiate resolution procedures.
- If possible keep all associated emails

Further preventative digital and cyber advice is available through the Police Scotland website at:

<http://www.scotland.police.uk/keep-safe/keep-secure-online/> and from other prevention partners at the following sites:

Scottish Government Cyber Resilience

Scottish Business Resilience Centre

National Cyber Security Centre