

Agenda item	4
Report no	CIA/1/18

HIGHLAND COUNCIL

Committee: City of Inverness Area Committee

Date: 22 February 2018

Report Title: **Police – Area Performance Summary Report**

Report By: Chief Inspector Colin Gough, Area Commander.

1. **Purpose/Executive Summary**

- 1.1 To provide an update to Committee Board on the progress with reference to the objectives outlined in the Highland Policing Plan 2017-20.

2. **Recommendations**

- 2.1 Members are invited to note:
- i. Progress made against the objectives set within the Highland and Islands Local Policing Plan 2017-20 Year 1, attached as Annex A to this report, for the period covering 1 April 2017- 31 December 2017.

3. **Report Format – Police Area Performance Summary Report**

- 3.1 Highland Council have moved towards more detailed reporting of Police Performance at a local level. With this in mind, this is a good opportunity to revise the format of reporting and the attached document at Annexe A has been drafted with a view to doing this.

3.2 This document will now cover all priorities featured in the local Policing Plan and evidence Prevention and Intervention work corresponding to each of the policing priorities, provide local narrative in relation to Serious and Organised Crime and Counter Terrorism and finally a section covering local events for the interest of members.

4. Implications

4.1 Resource – There are no immediate resource applications arising from this noting report

4.2 Legal – There are no immediate legal implications arising from this noting report.

Community (Equality, Poverty and Rural) – There are no immediate community implications arising from this noting report.

Climate Change/Carbon Clever – There are no immediate implications arising from this noting report.

Risk – There are no immediate implications arising from this noting report.

Gaelic – There are no immediate implications arising from this noting report.

Designation: Area Commander

Date: 2 February 2018

Author: Chief Inspector Colin Gough

Background Papers: Progress made against the objectives set within the Highland

Policing plan 2017- 20, Year 1, covering 1 April 2017 – 31 December 2017.

INVERNESS - PERFORMANCE AGAINST LOCAL POLICING PLAN 2017/20
01 April 2017 – 31 December 2017

PRIORITY – Road Safety and Road Crime

Intention – Whilst working with Partners, enhance Road Safety across the Highland Area

Objective – Whilst working with Partners, deliver a Road Safety Strategy which focuses on: Challenging Driver Behaviour; Education at the road side and elsewhere; Detection of offences linked to contributing factors of Fatal and Serious Road Collisions; and collectively reducing potential harm.

Target		YTD 2016/17	YTD 2017/18	YTD Variation	Context/Narrative
Reduce the number of people killed on the roads in the Inverness area command.		2	2	-	A82 at Dochgarroch – One vehicle road traffic collision. Front seat passenger died later in hospital. A833 at Kiltarlity – One vehicle road traffic collision. Driver pronounced dead at the scene.
Number of people detected for drink / drug driving offences	Inverness Area Command – Due to system configurations these figures are not available at multi-member ward level.	90	103	+13	Includes failure to provide a specimen
Number of people detected for speeding.		593	628	+35	
Number of people detected for mobile phone offences.		155	86	-69	
Number of people detected for seat belt offences		144	100	-44	
Prevention and Intervention Activity	Driving Ambition delivered to Millburn Academy, Inverness Royal Academy, and Culloden Academy. Discussions with SFRS and UHI are ongoing with a view to refreshing the Driving Ambition package.				
Road Traffic Operations/Campaigns	The Festive Drink/Drug Drive Campaign 2017 commenced at 0700 hours Fri 1 December 2017 and ran for a period of 4 weeks until 0700 hours Tues 2 January 2018. Despite the general perception that drink/drug driving is socially unacceptable, many who persist in doing so consider it to be a low-risk activity in terms of the likelihood of being involved in a collision or being caught.				

	<p>The 'Festive Drink/Drug Drive Initiative 2017' was conducted through high visibility patrol work in marked police vehicles and static road checks. Based upon research and analysis of previous campaign returns, the aim of the initiative was to conduct high profile, high visibility patrols of main arterial routes and drink/drive hotspots.</p>
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	<p>Inverness Area Command – 15 Negative breath tests obtained, 13 individuals reported to the Procurator Fiscal. One offence detected between 0600 hours – 1000 hours. Two applications made for vehicle forfeiture.</p>
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PRIORITY – Violence, Disorder and Anti-social Behaviour including Alcohol and Drugs Misuse

Intention – With partners, better understand the causes to prevent and reduce instances of Anti-social Behaviour, Violence and Disorder to enhance community safety across the Highland Area

Objective – Work with partners to share information, support Education, Prevention, Diversionary and Enforcement Measures linked to harmful alcohol consumption; maintain robust procedures around licensed premises; support victims of violent crime by working with partners to improve service provision and prevent repeat victimisation.

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2016/17	YTD 2017/18	YTD Variation	Context/Narrative	
Licensed Premises Checks			1293	1151	-142	15% of all licensed premises checks carried out in N Division (1151 out of 7645), continued support and liaison with licensed premises and creation of CCPT correlates with significant reduction in breach of the peace and assault.	
Increase the number of positive stop searches/ confiscations for those possessing alcohol.							See Stop and Search details at Antisocial Behaviour / Disorder section below
Increase the number of positive stop searches/ confiscations for those possessing drugs.							
Increase the number of offences reported for the supply or being concerned with the supply of drugs.	69	77	78	52	-26	Number of detections for Drugs supply, production and cultivation	
Reduce the number of Breach of the Peace/Threatening, Abusive behaviour Crimes	857.2	776	721	590	-131	Threatening and Abusive Behaviour Crimes and Offences	
Reduce the occurrences of common assault	869.6	846	826	727	-99	Crimes and offences	
Reduce the number of premises currently escalated to Stage 3 noisy behaviour through Operation Notebook.				1		There is currently one premises at Stage 3 Operation Notebook within Inverness Area Command.	
Number of antisocial behaviour orders in place.				1		There is currently one antisocial behaviour order in place within Inverness Area Command.	

Reduce the incidents of vandalism	533.4	501.3	573	549	-24	Includes Malicious Mischief
Prevention and Intervention Activity	<p>Inverness City centre police team (CCPT) comprising of a Sergeant and 8 Constables, implemented during this reporting period. Officers are dedicated to foot patrol within the city centre 0700-2200hrs, 7 days a week. This has seen an immediate and noticeable reduction in street disorder and a surge in public confidence in Police Scotland.</p> <p>“Bystander” training package delivered to Pubwatch, Inverness 15 – 20 licensees in attendance. This is scenario based showing the circumstances leading up to a sexual assault where a number of bystanders e.g. bar staff, door stewards, passersby apparently had concerns about the situation but decided not to intervene. The DVD then showed how each of the bystanders might have been able to stop the situation developing had any one of them taken appropriate action. This training also has possible applications in relation to violent crime. This was well received and further training and delivery will take place with licensees and door staff and other suppliers to the night time economy.</p> <p>Inverness schools participating in Rock Challenge are working hard and are well on their way in their preparation for the March heats, hopefully looking to the national final in June 2018.</p> <p>N Division Police, Prison and Fire service have come together to create an educational input to accompany participation in Rock Challenge 2018. This will be delivered at all schools taking part in the event with schools based in all areas of the Highlands. This is a significant commitment by the Services and aims to educate young people on the legal consequences of drug/alcohol misuse as a Deter, this accompanies and compliments Rock Challenge which is a Diversionary scheme and the focus is on healthy lifestyle choices and the consequences of involvement with drugs/alcohol.</p> <p>Festive Roadshow involved a series of roadshows within retail premises covering a wide range of criminality and encouraging members of the public to keep safe over the festive season. These events were organised by the Preventions & Interventions Unit and had support from a number of other agencies including SFRS, Highland Council Road Safety, Bank of Scotland and Womens Aid. These took place in the Eastgate Centre and Tesco's, Retail Park Inverness over three dates in December. Engagement with members of the public, leaflets distributed and if desired Fire Safety home visit appointments were made.</p>					

Violence, Disorder & Antisocial Behaviour - Stop and Searches

		April 2017 – Dec 2017	April 2017 - Dec 2017 (Positive)	Victims	% Change
	Number of stop and searches conducted (total)	909	369		
	Number of consensual stop and searches conducted	-	-		
	Number of consensual stop and searches refused	-	-		
	Number of seizures made	4	4		

An enhanced version of the National Stop & Search Database commenced on 1 June 2015. The enhanced database brought significant changes in the process of data capture and the methodology for recording data items.

Management Information and data in respect of stop and search can be found on the Police Scotland website via <http://www.scotland.police.uk/about-us/police-scotland/stop-and-search-data-publication>.

Positive Stop Search - A positive stop and search is when an item is recovered where possession of same implies criminality on the part of the individual being searched or any other; or potentially compromises the safety of that individual or another.

A **seizure** occurs when - alcohol, and/or; tobacco product, and/or; cigarette papers are surrendered, or are removed from an individual by a Police Officer, for the purpose of safeguarding the health and well-being of that individual or any other, in circumstances where the stop and search tactic has NOT been utilised and no physical search of an individual has taken place.

PRIORITY – Acquisitive Crime

Intention – With Partners and Communities, prevent instances of acquisitive crime across the Highland area

Objective – With Partners, share information, support education, prevention, diversionary and enforcement activity linked to acquisitive crime; develop work with targets - recidivist offenders - to reduce reoffending linked to acquisitive crime e.g. Persistent Offenders programme; enhance the use of all media platforms to raise awareness of local and national preventative initiatives.

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2016/17	YTD 2017/18	YTD Variation	Context/Narrative
Number of Theft by Housebreaking	138.8	115.3	95	83	-12	YTD figures well below 3 year and 5 year average
Number of theft by shoplifting	331.8	289.3	341	457	+116	Increase in shoplifting, high detection rate YTD 79.8%. Ongoing work relating to tactical planning, prevention and intervention strategies implemented across the Division to inhibit this type of criminality.
Number of theft from motor vehicles	102	101.3	128	108	-20	15% reduction on same period last year
Prevention and Intervention Activity	<p>Scam/Bogus caller talks carried out at Men’s Shed, Inverness and Dunbar Centre, Inverness during October further sessions carried out to Friendship group at Smithton Free Church. Presentation to RBS Harbour Road, Inverness to educate staff in awareness of vulnerable customers making unusual financial transactions.</p> <p>Persistent Offender Project has been running in the Inverness area and the joint agency project (police, criminal justice social work, NHS, SPS) provides an opportunity for individuals aged 16+ who have persistently offended within the Inverness area through their substance misuse to be assessed and offered support to minimise their substance misuse and stop offending. There are currently 17 individuals working with the project. Participation in this project is entirely voluntary.</p> <p>The implementation of the Inverness City Centre Policing team has cemented partnership working with security staff and the Business Improvement District (BID) task force who support retailers, security staff and police. Shopsafe radio is used by all city centre officers to link them to most retail outlets and licensed premises. CCTV operators are also part of the talk group. This enables direct communication and an immediate response to incidents of shoplifting has become the norm.</p> <p>LDA (Local Day of Action) police officers have been incorporated into shoplifting initiatives, pairing up with regular city centre officers. BID task force and CCTV are also present at the briefings. Information sharing has resulted in the</p>					

	<p>establishment of 'RED ROUTES' which direct officers along specific foot patrols incorporating vulnerable premises.</p> <p>Inverness Police are developing a 'Hotel watch' group and initial meetings have seen all of the major Hoteliers in the city sign up to the project.</p>
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PRIORITY – Protecting People at Risk of Harm

Intention – Protect people at risk of harm

Objective – With Partners we will focus on safeguarding communities; with Partners we will address emerging issues through Prevention and Intervention

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2016/17	YTD 2017/18	YTD Variation	Context/Narrative
Class 2 Crimes -sexual crimes	138.4	150.6	181	181	-	Enquiries in relation to sexual crimes are focused on positive outcomes for victims of crime and led by their wishes. This figure also includes reporting of non-recent incidents.
Ensure that people who report hate incidents feel satisfied with the response received from public agencies.	<p>Third party Reporting Centres – New and existing centres to receive new training early in 2018.</p> <p>A Hate Crime Survey is sent to all victims of Hate Crime; this survey has been in place since 1st January 2015 and its purpose is to ensure that people who report hate incidents feel satisfied with the response received from public agencies.</p> <p>Keep Safe was launched within Inverness city centre shopping centre. The initiative works by providing Keep Safe places across the shopping centre which offers support and assistance to anyone feeling lost, vulnerable, frightened or who has become a victim of crime. This includes elderly, disabled and vulnerable people. Other retailers in Inverness and throughout the Highlands have already expressed interest and willingness to be involved in this initiative in the future and this will be progressed.</p>					
Prevention and Intervention Activity	<p>Inverness area command in conjunction with Support in Mind Scotland will run a Scottish Government established Distress Brief Intervention programme over the next 53 months (Nov 2016 – March 2021). This programme will move to improve the response to people presenting in distress. The overarching aim of this DBI Programme is to provide a framework for improved inter-agency co-ordination, collaboration and co-operation across a wide range of care settings, interventions and community supports, towards the shared goal of providing a compassionate and effective response to people in distress, making it more likely that they will engage with and stay connected to services or support that may benefit them over time. The programme will be evaluated nationally by the University of Stirling with intervention support and training led by University of Glasgow.</p> <p>Operation Hottah - during September 2017 operation with HMRC, Environmental Health, SFRS, SSE, Immigration to 6 restaurants and 2 HMO's Inverness. As a result of these visits immigration made 7 arrests and have served Civil Recovery Penalty Notices totalling a fine of £140,000 to all the business owners. Environmental Health have closed 1 restaurant and food stuffs have been destroyed from another.</p>					

A joint initiative by N Division Prevention and Intervention Unit and PPU saw officers deploy at Premier League football game in Dingwall to promote the White Ribbon campaign. This saw significant levels of engagement with males attending the game. This was developed further and carried out during the Festive roadshow which took place in Inverness and across the Highland and Islands.

Missing Persons – During this reporting period, there have been 504 missing person reports in the Inverness Command area, of this number 296 (58%) reports relate to missing children. This figure does not include missing persons from other areas who are traced in the Inverness Command area.

These incidents represent a very high risk area of police business and necessitate immediate response. Police Scotland employs a missing person co-ordinator who meets with the local authority on a weekly basis to review placements for looked after children. Where necessary this includes daily contact when incidents occur.

PRIORITY – Serious & Organised Crime

Intention – With Partners, reduce the threat, risk and harm caused by Serious Organised Crime

Objective – With Partners work to safeguard the Highland area by taking all opportunities to prevent crime and make the Highland area a hostile environment for Serious & Organised Crime Groups; to improve outcomes for individuals and communities and reduce offending through prevention, early intervention and diversion; in support of our Partners in the Local Authority and NHS via the Highland Alcohol and Drug Partnership Strategy we will direct those who are substance dependant towards recovery through prevention, treatment and support services; with Partners work to reduce the instances of substance misuse in our communities

Serious & Organised Crime	<p>Divisional Operation – Officers executed 13 search warrants in the Inverness, south Highland and Easter Ross areas as part of Operation Ram targeting supply of controlled drugs. This resulted in the recovery of approximately 11kg of cannabis, 1kg of cocaine and large quantity of Valium tablets.</p> <p>All of the drugs recovered are estimated to be worth a combined £147,000 - while £6,000 in cash was also recovered. Eight people have so far been charged and enquiries are ongoing. Referrals will also be made to partner agencies in housing, utility companies, HMRC, DVLA and the DWP.</p> <p>Local policing and specialist officers were joined as part of the operation by representatives from Crimestoppers and The Highland Council.</p> <p>Divisional Operation - intelligence development and investigation into drug supply and use in educational establishments throughout the Division, including Inverness Area Command. All intelligence will continue to be monitored daily and passed to the local area inspector for proactive approach.</p> <p>Divisional Operation – ongoing investigation into recent online/electronic frauds which have targeted local business/charities and have resulted in the loss of substantial amounts of money in the Division and in the Inverness Area over the current reporting year.</p>
Prevention and Intervention Activity	<p>N Division P&I unit are currently in the process of planning an event in relation to Vishing scams. An online safety leaflet is attached for your information and attention, please distribute it to colleagues/service users/friends and family.</p> <p>N Division, including Inverness has seen a number of high value and high profile victims of this type of scam. Work ongoing with HIE, financial institutes and Scottish Business Resilience Centre to run an event at Inverness UHI. This will target a wide range of businesses, charities and sports clubs and aims to educate them on how to avoid becoming a victim of vishing. Although the event is held in Inverness, invitations will be sent to business owners and others across the Division.</p>

PRIORITY – Counter Terrorism & Domestic Extremism

Intention – Support the delivery of the CONTEST strategy to reduce the threat posed by terrorism and domestic extremism

Objective – Strengthen PREVENT work with Partners and institutions; with Partners, support individuals who are vulnerable to terrorism and violent extremism; strengthen PREVENT work in relation to the internet and Social Media; Effective Multi-agency planning in respect of Counter Terrorism is taking place; Develop our ability to response effectively to any terrorist attack (with a specific focus on emerging high-risk threats, and specialist capabilities).

Counter Terrorism & Domestic Extremism	<p>WRAP (Workshop to Raise Awareness of Prevent) The workshop covers issues such as crime, normal social processes that are used to influence and manipulate, case studies that cut across the spectrum of extremism, terrorist ideologies and factors which may contribute to an individual's susceptibility to a terrorist ideology.</p> <p>In particular, it seeks to support them to recognise that using their existing expertise and professional judgement, they may be able to recognise potentially vulnerable individuals who may be susceptible to being persuaded by an extremist or terrorist ideology.</p> <p>WRAP sessions delivered to SFRS during October, 3rd Sector and UHI during November and Scottish Canals during December.</p>
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Activity/Events	
August 2017	Belladrum Moy Games Groove Loch Ness Viking Parade
September 2017	Remembrance Parade Highland Military Tattoo and Parade Kirking of the Council Concert – Texas Loch Ness Marathon Shenanigan – Bogbain Tractor relay Fundraiser UHI Graduation Procession

	Inverness Caledonian Thistle Open Day 4 Scots Homecoming Parade
October 2017	Charity Classic and Vintage Car Tour Sea Cadets Memorial Halloween Night x 2 Bught Park
November 2017	Fireworks/bonfire event HILRP Pandemic Flu Exercise taking place in Kirkwall, Lerwick, Stornoway and Inverness EERP Exercise - HILRP Pandemic Flu Remembrance Parade Christmas Light Switch on
December 2017	Opening of new Link road Winter Wonderland at Whin Park Red Dot Highland Fling

Online Safety Campaign

#PoliceScotlandKeepsafepostfestivescams

Police Scotland is reminding our communities to be on guard against scammers.

The period following the festivities can be a busy time for many people and criminals take advantage of this seeking out opportunities to commit frauds both online and offline.

Frauds can be committed by letter, texts and calls, but as more people shop, bank and do business online, criminals are now looking for more online opportunities to SCAM and gain access to people accounts, direct people to fake websites or have money sent to fraudulent accounts.

Criminals are often highly convincing and it is important to be aware of the warning signs - anybody or thing connected to the internet is a potential victim.

Sergeant Steven Gillies, who is part of the Safer Communities team within Police Scotland's Specialist Crime Division, has answered a number of key questions and has good advice to offer about how to stay safe online.



What are Scams?

Scams are fraudulent schemes that coerce people into parting with their personal or banking details and/or cash. Here are some popular types of scams:

- **Phishing** – A website, email or message that poses as a brand or company you recognise, usually the intention of this is to cause the recipient to click on a link or button within the message.
- **Online Shopping & Auction Fraud** – websites and auction listings where items that don't exist or are of inferior quality are listed for sale. Often fake websites are set up to trap people into making purchases with great deals and low prices.
- **Vouchers** – scammers often convince people to pay for fake services by purchasing popular music vouchers and sending on the code.
- **Vishing** – similar to phishing, this time conducted over the phone, the recipient is coerced into handing over personal information, banking details or passwords.
- **Lottery/big money wins** – unsolicited letters are sent advising of a large lottery win or money due following a death. To release this money you need to send cash to the fraudsters.



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How to protect against Scams

- Don't assume anyone who's sent you an email or text message or has phoned you is who they say they are. It's imperative that you know the origin of those who contact you. If you feel unhappy about the content, delete the email or message or hang up the phone.
- Be sure to check the site you are visiting is secure, this is usually indicated by HTTPS in your browser bar address and often accompanied by a small padlock symbol. This usually means the information you send is secure.
- Buy from reputable and trusted companies that you know to be legitimate and genuine. Be very wary of sites offering 'too good to be true' deals
- Don't access your bank or building society accounts via email/message links received, go directly to the website
- Remember, a bank will never call or email and ask you for passwords, account details or to move money to a 'safe account'. Always double check numbers you're given to call back on or call through the main customer service number for the organisation. If you're still unsure, consider visiting your local branch instead of speaking to someone over the phone.
- Reputable companies will never ask you to pay for goods with vouchers or music tokens and never make large purchase with vouchers to pay for goods online.
- Never respond to letters or emails claiming that you have won or you are due money and never send any money to emails claiming they will release apparent winnings to you.

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How do I know if I've been scammed?

- You may have difficulty accessing your online bank account or there may be unusual activity on your statements.
- Your computer may start to run slow, you may start getting an unusually high number of unsolicited messages.
- Bank or credit card statements usually sent to your address aren't delivered - this could be a sign of ID fraud.
- You have trouble obtaining credit when you've got a good credit history.

Can I get my money back?

Once money has been sent it can be incredibly difficult to get funds back if you don't use a trusted payment method. Ensure you use methods such as credit/debit cards, PayPal, Apple pay and Google Wallet for example, when making online payments as they have fraud protection measures in place.

If asked, never send cash or use carriers such as Moneygram or Western Union to forward on cash payments to unknown recipients.

What to do if you've been scammed

- Report the issue to Police Scotland on 101.
- Don't engage with the scammer, stop any interaction at once.
- Contact your bank, tell them and take advice.
- Contact the payment vendor and initiate resolution procedures.
- If possible keep all associated emails

Further preventative digital and cyber advice is available through the Police Scotland website at:

<http://www.scotland.police.uk/keep-safe/keep-secure-online/> and from other prevention partners at the following sites:

Scottish Government Cyber Resilience

Scottish Business Resilience Centre

National Cyber Security Centre