

**Highland Community Planning Board
21 March 2018**

**Report from
Caithness Community Partnership**

Background

The Partnership has now been in place for some time. There is good interaction between the five main agencies. Many other agencies and voluntary bodies participate well both in the meetings and outside them.

Current Position

We have developed and published many plans. These include a Children's plan, an Adult health and social care plan, four locality plans and an economic plan. As a Partnership, we have put a particular focus on developing the current locality plan for Lybster and Dunbeath. We believe that this will provide several lessons that we can then use for the development of other locality plans.

This focus does mean that the other plans (Child, Adult and Economic) are being left with officers to develop and implement. This will be reviewed later this year.

Future Actions

The focus on Lybster and Dunbeath is allowing us to take action that we believe will demonstrate that the partnership is more than just talking. We believe this is important due to strong feedback from the community of, "we will believe it when we see it". Some of this action is further investigation and the provision of information to the community. Some of it will see a more effective use of services in partnership with the community. We have set short term goals for September 2018 to demonstrate specific action for the community.

Issues

There remains a need to carefully use existing resources within the five main organisations to deliver actions that will address specific needs. There is a real risk that if resource is not found to address clear inequalities that the reputation of the Partnership will be adversely effected.

There is a need to continue to develop ways to further engage with communities. We have found that specific workshops with a local flavour have been well supported. This is in part due to excellent support by the Caithness Voluntary Group.

Opportunities

There is an opportunity to develop an evidence base of work that offers real value to the community and to remove some cynicism around previous attempts at partnership and community empowerment.

While setting clear expectations we believe that impacts can be made through the partnership model if we become action orientated and avoid the temptation to overanalyse.

**R Kirk
HIE: Caithness and Sutherland**

**Chair
Caithness Community Partnership**

Sutherland Community Partnership Update

Over the past few months, the following has been progressed within the Sutherland Community Partnership -

- The Uniformed Services Course at Golspie High School - Received SQA level 4 accreditation and continues to be very successful.
- Uniformed Services roll out planning is ongoing and will be delivered to 3 Sutherland schools & Ullapool High School for term 2018/19.
- Consultation completed with Fortrose Academy who wish to commence the employment programme, advice & assistance given.
- Transport Sub Group progressing, David Richardson FSB on board.
- Fuel Poverty Sub Group - CAB, Home Energy Scotland & East Sutherland Energy Advice assisting. Now looking at fuel bulk buy schemes
- Minibus/Midas driver training, planning ongoing and funding application submitted to assist with training.
- Enquiries ongoing by VG-ES to consider funding application for a Transport Co-ordinator.
- Approach to SCP by Scottish Co-op, Golspie, advising of funding streams available.
- Working with Brora (BADAG) to secure funding for a community minibus in Brora.
- Working with Go Golspie to secure funding for a community minibus in Golspie.
- Mid Dec 17, Aspiring Communities Fund confirmed and 2.5 staff members appointed to KOSDT to complete community engagement.
- Engagement Workshops ongoing for Golspie and Brora with full engagement taking place in Brora by the Community Engagement Team.
- December full Partnership meeting.
- Planning commenced for Senior Safe and Well Highlander Event. (For June 2018).
- Regular Childs Plan meetings taking place.
- Regular Adults Plan meetings taking place.
- 4th SCP Newsletter published.
- All Sutherland Community Transport Groups invited to attend Transport Sub Group meetings.
- February 2018 - Full Partnership meeting - Steve Barron in attendance.
- Support given to NHS "Near Me" project and to be introduced in Sutherland.
- "Keep Safe" initiative introduced to the Partnership for potential roll out in Sutherland.
- Jobs event at Dornoch Academy YOYP2018.
- Request to Cllr Kirsteen Currie Invitation to join the Highland Environment Forum - Accepted.
- Substantial press release submitted by the NHS to the Northern Times promoting the success of the GHS Uniformed Services Course.
- Social Prescribing Fund Application submitted by HLH for walking groups in Sutherland.
- KOSDT Community Engagement Team completed S1-S3 workshops at Golspie High School.
- SQA Assessment and Marking for the Uniformed Services Course at Golspie High School.
- SFRS/SAS/Red Cross Resilience and First Aid event at Brora Primary School.
- The Golspie Locality Plan (Driver Diagrams and Action Plans) has been prepared in draft and will be presented to the Golspie Locality Group for opinion and approval on 13/02/18. All information having been obtained from data analysis, consultation survey and face to face community workshops.
- Driver Diagrams and Action Plans have also been prepared in relation to the Fuel Poverty Sub Group and the Employment Sub Group. Dates are to be confirmed in the coming weeks for the next sub group meetings, where these plans will also be presented and reviewed by the groups.
- Wednesday 21st February 2018 - Safer Sutherland - The first Safer Sutherland telephone conference took place, where this was introduced to the relevant agencies. The first "live" conference took place on Wednesday 28th February, with the second live conference on Wednesday 7th March. Agencies involved include Police, SFRS, NHS, Social Work, HC Housing, Albyn Housing, ASB Officer and Community Wardens. The previous weeks incidents are reviewed and any relevant incidents discussed, mainly, disorder, neighbour disputes, vandalism, fire risks, vulnerable persons, etc., and where any issue is identified, this provides the opportunity for early intervention by any of the relevant agencies.

-----BELOW UPDATE FROM MARTIN AT KOSDT-----

Brora Locality Plan

- Questionnaire responses 15% - areas most in need are: Public Transport, Local Economy and Housing
- Workshops held at Brora Village Hub, at Highlife Highland's Winter Youth Conference and at Golspie High School. An open youth workshop was also held in Brora on Monday 05/03/2018
- Engagement activities finalise with open workshop Monday 12/03/2018 and one-to-one interviews with people with mental health issues on 14/03/2018 at Brora Learning Zone.
- Brora Locality Plan to be finalised end of March, and reviewed by Brora Locality Group on 12/04/2018

Helmsdale, Creich and Kinlochbervie Locality Plans

- Preliminary Locality Groups currently being established.
- Engagement will commence 01/04/2018

Agenda Item 5ic.

Community Partnership Update to the Highland Community Planning Board Easter Ross Community Partnership March 2018

The ERCP last met in public on 30 January 2018 at Invergordon Academy.

The key topics for discussion and action were:

Seaboard (Balintore) Locality Plan Aims

1. Enhance life and work chances of 16 to 24 year olds in the community.
2. Reduce social isolation among the 50+ age group – particularly males.
3. Improve the confidence of the community to effect change in their area.
4. Improve the confidence, capacity and skills within the community to develop and support thriving local businesses.
5. Reduce the negative impact of hunger on children and families.

A number of improvement initiatives have been identified against each of these aims through community consultation and discussion with key partner agencies.

Action teams are under development incorporating representatives from the most appropriate partner agency and community group representatives to achieve delivery of the initiatives.

Seaboard (Balintore) Locality (Community Learning and Development) Plan Development

1. Ensuring alignment of the draft plan with the Highland Community Impact Checklist.
2. Ensuring community consultation and feedback against the draft plan to sense check that the content addresses the issues arising from community engagement.
3. Ensuring that the public facing version of the Locality Plan is aligned with the agreed Highland template and is written in a clearly understandable format.
4. Raising awareness that, as well as self/community review of the plan, a procedure is being developed for critical peer review by another local partnership.

Community Engagement

1. Engagement has begun with key community groups to feed development of the Alness Locality (Community Development) Plan.
2. A “Place Standard – How good is Alness?” survey will be agreed with a variation on the supporting queries to best suit the Alness communities.
3. Actions have been agreed by Care and Learning to develop ERCP logo/branding.
4. An ERCP Facebook site is active.

The ERCP Core Partners is meeting on 16 March.

The next public meeting of the ERCP is on 21 March in Tain.

Agenda Item 5id.

MID ROSS COMMUNITY PARTNERSHIP

UPDATE FOR HIGHLAND CPP BOARD MEETING MARCH 2018

The next full meeting of the Mid Ross Community Partnership is March 29th at which we will be discussing how to develop a Locality Plan for Dingwall. Since the last Highland Board meeting we have held two business meetings of the core partners, a community engagement event in Conon for the Adult Plan and the first meeting of our sub-group taking forward implementation of the Conon Locality Plan. (Several of these meetings are taking place after the deadline for written reports for the March meeting. A verbal update can be given on the 21st.)

Since our last report we have been concentrating on researching and taking action on topics raised at previous meetings, in particular looking at improving the partners response to falls in the community. Librarians at the Centre for Health Science have provided support with a literature search on approaches to falls in the community and information has been gathered on different approaches such as the volunteer alarm call responders in the Moray Health and Social Care Partnership. The core partners will be reviewing this information and deciding what action to take at our meeting on the 19th.

The Chair met recently with Anne MacDonald, Community Co-ordinator for the Highland Senior Citizens Network to get feedback on the effectiveness of the recent partnership meeting in Fortrose.

We have appointed a Vice Chair, Ricky Dibble from the Scottish Fire and Rescue Service. Val MacDonald of NHS Highland has also agreed to Chair our engagement sub-group. We have reached agreement on a role description for the disability advocate and plan to advertise this shortly through the Highland project of Inclusion Scotland, Ross-shire Voluntary Action etc.

Our main challenge continues to be resources to sustain the partnership and action issues. Our thanks go to David Ogilvie from Police Scotland for his contribution to the partnership.

Agenda Item 5ie.

Highland Community Planning Partnership – Community Planning Board – 21st March 2018

Skye, Lochalsh and Wester Ross Community Planning Partnership - briefing note

There was good attendance by partners at the latest Skye, Lochalsh and Wester Ross Community Planning Partnership meeting, on 1st March. The meeting was held in Kyle Medical Centre. This will be the current preferred meeting venue given the location in relation to the whole Skye, Lochalsh and Wester Ross area. This will be complimented by VC opportunities available in Ullapool, and Gairloch as required.

Meeting dates have been set for the year ahead and are publicised on the Highland Community Planning website. The future dates are 27 June, 13 September, 20 December 2018.

Adult Health and Social Care plan was discussed at the last two meetings, 16 November 2017 and 1st March 2018, and Partners were updated on the external consultation and review of out-of-hours care services in Skye, Lochalsh and South West Ross. The review began week beginning 26th February 2018 and is led by Sir Lewis Ritchie. Sir Lewis chaired the National Review of Primary Care out-of-hours services in 2015 for the Scottish Government and will lead a small team of health professionals drawn from the staff of other NHS Boards in Scotland that also may have remote and rural service delivery challenges. The team will include an out-of-hours urgent care clinical lead, a senior doctor, a senior nurse, a service manager, and representatives from SAS and NHS 24.

The Community Learning and Development draft Plan for the whole SL&WR area was distributed and discussed further. This plan covers the whole SL&WR area as opposed to only Locality Plan areas, and is led by Skye and Lochalsh Council for Voluntary Organisations. SLCVO are also supporting CLD input into the Kyle Locality Plan led by HIE.

The Scottish Fire and Rescue Service gave an update on their consultation to transform their service, and noted that a first tranche of new appliances are planned for a number of SL&WR communities including: Uig, Staffin, Raasay, Glenelg, Applecross, Kinlochewe, Torriodon and Aultbea.

A draft of the Children's Plan was discussed and will be updated further, led by the Children's Plan Sub-group.

Lochalsh and Skye Housing Association announced their up to date 5 year investment plans with a £25million programme now being implemented to build 200 new homes by 2023. SL&WR CPP agreed to have LSHA as a core member given their significant role in tackling inequality and disadvantage through the provision of affordable housing.

Work to progress the Locality Plan for Kyle is ongoing. SLWR CPP Chair will attend the up and coming HC Participatory Budgeting event on 17th March in Kyle and will give a brief presentation on Community Planning. There are existing Community Consultation reports for Kyle, much of it led by Kyle and Lochalsh Community Trust. A number of community consultations are also at planning and inception stage. SLW CPP members able to be present will gather feedback from participants, and observe the overall event. This will help inform the priority areas for ongoing consultation regarding inequality and disadvantage in the area.

13th March 2018.

Agenda Item 5if.

Lochaber Community Partnership update: March 2018

Fiona Richardson facilitated a workshop for the core team, which was highly effective. Engagement and action from all partners with the exception of Children's services.

Actions since January 2018:

1. Core team workshop
2. Public engagement and approval of Kinlochleven locality plan.
3. Public engagement and information scoping process begun for Coal.
4. Information and scoping work commenced for Fort William.
5. Economic forum in place.
6. Communication with HIE and Liberty project greatly improved. Regular invite to meetings and Hugh Wright now link to LCP.
7. Commenced dementia friendly Village, Kinlochleven and engagement with high street stores to develop dementia friendly supermarkets in Fort William.
8. Meetings with local Cllrs
9. Volunteers from general public.
10. CLD core to locality planning.
11. Strong links with Disability Scotland and guidance from John Beaton regarding Scot Gov Human Rights engagement process.

Adult plan

1. regular productive meetings new Belford.
2. Urgent care nurse role highly successful with 54 appropriate redirections of care and early intervention for acute mental health sufferers. Awareness of suicide training to Local Shinty Clubs across Lochaber and requests to extent to Argyle and Bute.
3. Dementia friendly village and town progressing well with visit to Helmsdale planned by Marie Law on 24th this month and visit from Strontian and Kinlochleven Community Councils later this month to be arranged.
4. Development of the Montrose centre with the support of the LCP to provide additional support and meaningful activity for adults with learning disability progressing well. Nimble fingers and green fingers now registered charities and progressing with social enterprise plans.

Kinlochleven Locality Plan

Sign off from public in February. Actions now agreed. Work commenced.

Coal

Initial scoping and engagement work undertaken by the Police and Fire and Rescue representatives.

General

All dates planned for year. Venues to be confirmed for some as plan to have these in buildings within specific communities and to link in with community events.

Facebook, Twitter now used as standard. Web page kindly updated by Ruth Daly, but does not seem to have the same relevance as Facebook to the community.

In general moving forward with momentum. However, obvious lack of engagement for Children's services despite considerable offers of support.

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Nairn Community Partnership Update

There are no current issues within the Nairn and Nairnshire Community Partnership.

Work continues against the Nairn and Nairnshire Locality plan, each subgroup monitoring progress against their respective actions.

Regular bi monthly meetings take place with good attendance from all. Regular liaison and support from the ward manager.

Meeting to take place during May 2018 for each subgroup to report on progress made against the locality plan.

Badenoch and Strathspey Community Partnership

“Working together to make Badenoch and Strathspey the best place to live, work and visit”

Highland Community Planning Board 21 March 2018

B&S Community Partnership Update

The B&S CP continues to progress well with the Partnership team developing close links together and with the communities.

The Partnership met on the 31st of January at “The Hub” in Aviemore with a very good attendance of Partners and a healthy representation of members of the public.

At this meeting the Partnership discussed the draft Adult and Childs plan and agreed that the sub-groups for these plans now need to start meeting away from the Partnership meetings to task out to individuals the actions identified in the driver diagrams. There was agreement that these plans need to be fluid documents in that they need to continually evolve to ensure they reflect a bottom up approach to the plans so as more engagement is undertaken we flex the plan accordingly.

As B&S CP do not have an identified locality to write a plan for we discussed the need to focus on key priorities in the area that reflect what our engagement evidence and statistical data show as areas of inequality in B&S. Following our discussions, including reflection on what is already being undertaken in B&S, the Partnership agreed that we would form four sub-groups to look at the following areas;

- Transport and Parking
- Employment
- Housing
- Mental Health

Following the meeting the Chair emailed members of the Partnership to seek volunteers to lead these sub-groups and start the initial evidence gathering work to identify what influence the CP can bring to bear on these challenges.

The B&S CP Chair sat on the CPP communication and engagement sub-group on the 23rd of January where very useful discussions took place on how to raise the profile of the CPP, Community Partnerships and engagement with communities as a whole. This was taken back to the B&S CP and fed back to the engagement sub-group lead.

The Chair has attended two CLD meetings in his role, one in the Highland Council headquarters and one at “The Hub” in Aviemore. Both meetings very informative especially the meeting in Aviemore facilitated by Hayley Brown and Fiona Richardson.

This meeting brought together CLD practitioners and providers to scope out the provision of CLD in B&S and try to identify challenges and gaps to providing CLD support to those in most need in the communities. Reassuringly the same issues were identified in this engagement workshop as those identified by the Partnership and subsequent sub-groups. The meeting also brought together a group of people to share awareness of activity and to start building contacts for the ongoing work on the B&S CLD plan and CP work.

Fiona Richardson has been invited by the chair to undertake a CLD workshop solely for B&S CP members to help them understand CLD better and integrate its elements in their plans and sub-group activities. This is scheduled to take place in March.

Finally the next B&S CP meeting will take place at the Highland Folk Museum in Newtonmore on the 26th of April between 1000-1300.



Partnership progress update
March 2018

Membership

The Partnerships membership is steadily increasing. At present 21 organisations are represented with a total of 61 individuals receiving full partnership meeting papers electronically. Approx 90% of these organisations attend on a regular basis, the other 10% attend when there are items on the agenda more specifically related to their area of interest. Community Councils are showing increasing interest and are supporting the partnership by helping promote and attend meetings, although there is still some way to go with this area of engagement.

Publicity and communications

The Partnership developed a communications strategy last year which it has been successfully using. Partnership information is distributed to all ICP area Community Councils, Parent Councils, Schools and ICP membership partners in the first instance. These organisations and partners in turn help communicate partnership business and opportunities through a variety of channels including their own websites, social media channels, public notice boards and e-newsletters/bulletins etc. This is in addition to the PR that is provided through the lead partners (HC) press office. The web page is kept up to date and the link widely promoted.

The communications sub-group continues to monitor progress and will be working with plan heads on the format and presentation of the partnership plans to ensure they are 'people friendly' and easily accessible and identifiable.

Plan development

Work continues on each of the required plans. The current position is reported as follows;

Children's plan – nearing finalisation and will be ready for full presentation to the June partnership meeting.

Adults plan – main headlines/themes have been agreed. Due to capacity issues a further call for support to populate the action plan is underway. The main themes/headings will be published shortly with the actions to follow in the coming months.

Locality plans – Merkinch is being finalised. It has been agreed that SFRS will be taking forward the development work for the Hilton plan next. A debrief for the Merkinch plan development work is to take place.

Plan development has been challenging particularly for some partners in terms of capacity.

Focus for next quarter

- **Publishing and implementation of Children's plan**
- **Publishing and implementation of Merkinch plan**
- **Adults plan – finalise action plan, commence implementation**
- **Commence Hilton plan work**
- **Develop PR surrounding plan launches**