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| Agenda item | 5 |
| Report no | RC/1/17 |

HIGHLAND COUNCIL

Committee: Ross and Cromarty Area Committee

Date: 31 January 2018

Report Title: **Police – Area Performance Summary Report**

Report By: Chief Inspector Iain MacLelland, Area Commander

1. **Purpose/Executive Summary**

- 1.1 To provide an update to Committee on the progress with reference to the objectives outlined in the Highland Policing Plan 2017-20.

2. **Recommendations**

- 2.1 Members are invited to note:
- i. Progress made against the objectives set within the Highland and Islands Local Policing Plan 2017-20 Year 1, attached as **Annex A** to this report, for the period covering 1 April 2017- 30 November 2017.

3. Report Format – Police Area Performance Summary Report

- 3.1 Highland Council have moved towards more detailed reporting of Police Performance at a local level. With this in mind, this is a good opportunity to revise the format of reporting and the attached document at **Annex A** has been drafted with a view to doing this.
- 3.2 This document will now cover all priorities featured in the local Policing Plan and evidence Prevention and Intervention work corresponding to each of the policing priorities, provide local narrative in relation to Serious and Organised Crime and Counter Terrorism and finally a section covering local events for the interest of members.

4. Implications

4.1 Resource – There are no immediate resource applications arising from this noting report

4.2 Legal – There are no immediate legal implications arising from this noting report.

Community (Equality, Poverty and Rural) – There are no immediate community implications arising from this noting report.

Climate Change/Carbon Clever – There are no immediate implications arising from this noting report.

Risk – There are no immediate implications arising from this noting report.

Gaelic – There are no immediate implications arising from this noting report.

Designation: Area Commander

Date: 8 January 2018

Author: Chief Inspector Ian MacLelland

Background Papers: Progress made against the objectives set within the Highland

Policing plan 2017- 20, Year 1, covering 1 April 2017 – 30 November 2017.

ROSS AND CROMARTY - PERFORMANCE AGAINST LOCAL POLICING PLAN 2017/20
01 April 2017 – 31 December 2017

PRIORITY – Road Safety and Road Crime

Intention – Whilst working with Partners, enhance Road Safety across the Highland Area

Objective – Whilst working with Partners, deliver a Road Safety Strategy which focuses on: Challenging Driver Behaviour; Education at the road side and elsewhere; Detection of offences linked to contributing factors of Fatal and Serious Road Collisions; and collectively reducing potential harm.

| Target | | YTD 2016/17 | YTD 2017/18 | YTD Variation | Context/Narrative |
|---|--|----------------|----------------|------------------|---|
| Reduce the number of people killed on the roads in Ross and Cromarty. | | 3 | 1 | -2 | A832 Dundonnell – two vehicle collision. Front seat passenger later died in hospital as a result of complications of an injury he sustained in the collision. |
| Number of people detected for drink / drug driving offences | North Highland – Due to system configurations these figures are not available at multi-member ward level. | 91 | 103 | +12 | Includes failure to provide a specimen |
| Number of people detected for speeding. | | 895 | 1016 | +121 | |
| Number of people detected for mobile phone offences. | | 101 | 57 | -44 | |
| Number of people detected for seat belt offences | | 133 | 117 | -16 | |
| Prevention and Intervention Activity | Driving Ambition took place at Tain Royal Academy during September 2017. Further sessions scheduled for Ullapool during February 2018. | | | | |
| Road Traffic Operations/Campaigns | <p>The Motorcycle campaign- Operation Zenith ran between March 2017 and September 2017. The focus of the campaign being to promote safe and responsible motorcycling, reduce casualties, raise awareness and the enforcement of legislation.</p> <p>The NC500 route continues to be extremely popular with worldwide promotion of this as a tourist attraction. In the Ross and Cromarty area one incident of note has occurred in this reporting period - a German motorcyclist incorrectly</p> | | | | |

negotiated a bend, clipped the verge and came off the vehicle sustaining injury, he was conveyed to hospital and later discharged.

The Festive Drink/Drug Drive Campaign 2017 commenced at 0700 hours Fri 1 December 2017 and ran for a period of 4 weeks until 0700 hours Tues 2 January 2018. Despite the general perception that drink/drug driving is socially unacceptable, many who persist in doing so consider it to be a low-risk activity in terms of the likelihood of being involved in a collision or being caught.

The 'Festive Drink/Drug Drive Initiative 2017' was conducted through high visibility patrol work in marked police vehicles and static road checks. Based upon research and analysis of previous campaign returns, the aim of the initiative was to conduct high profile, high visibility patrols of main arterial routes and drink/drive hotspots. North Highland – Result – 17 Negative Breath Tests obtained, 5 individuals reported to the Procurator Fiscal, offences detected between 0600 hours – 1000 hours = 4. One individual was caught by police on two separate occasions suspected to be driving under the influence of drugs.

PRIORITY – Violence, Disorder and Anti-social Behaviour including Alcohol and Drugs Misuse

Intention – With partners, better understand the causes to prevent and reduce instances of Anti-social Behaviour, Violence and Disorder to enhance community safety across the Highland Area

Objective – Work with partners to share information, support Education, Prevention, Diversionary and Enforcement Measures linked to harmful alcohol consumption; maintain robust procedures around licensed premises; support victims of violent crime by working with partners to improve service provision and prevent repeat victimisation.

| Target | Baseline 5 Year Average | Baseline 3 Year Average | YTD 2016/17 | YTD 2017/18 | YTD Variation | Context/Narrative | |
|--|-------------------------|-------------------------|-------------|-------------|---------------|---|--|
| Licensed Premises Checks | | | 1373 | 1543 | +170 | 20.2% of all licensed premises checks carried out in N Division (1543 out of 7645) | |
| Increase the number of positive stop searches/ confiscations for those possessing alcohol. | | | | | | | See Stop and Search details at Antisocial Behaviour / Disorder section below |
| Increase the number of positive stop searches/ confiscations for those possessing drugs. | | | | | | | |
| Increase the number of offences reported for the supply or being concerned with the supply of drugs. | 24 | 20.7 | 15 | 14 | -1 | Number of detections for Drugs supply, production and cultivation | |
| Reduce the number of Breach of the Peace/Threatening, Abusive behaviour Crimes | 322.6 | 246.3 | 250 | 254 | +4 | Threatening and Abusive Behaviour Crimes and Offences | |
| Reduce the occurrences of common assault | 375.4 | 373.3 | 380 | 337 | -43 | Crimes and offences | |
| Reduce the number of premises currently escalated to Stage 3 noisy behaviour through Operation Notebook. | | | | 0 | | There are currently no premises at Stage 3 Operation Notebook within Ross and Cromarty. | |
| Number of antisocial behaviour orders in place. | | | | 0 | | There are no antisocial behaviour orders in place within Ross and Cromarty | |
| Reduce the incidents of vandalism | 328.6 | 315.7 | 296 | 288 | -8 | Includes Malicious Mischief | |

| Target | Baseline 5 Year Average | Baseline 3 Year Average | YTD 2016/17 | YTD 2017/18 | YTD Variation | Context/Narrative |
|--|-------------------------|-------------------------|-------------|-------------|---------------|--|
| Prevention and Intervention Activity (including Rock challenge, Safer Highlander, Pub Watch) | | | | | | <p>Festive Roadshow involved a series of roadshows within retail premises, covering a wide range of criminality and encouraging members of the public to keep safe over the festive season. These events were organised by the Preventions & Interventions Unit and had support from a number of other agencies including SFRS and Womens Aid and retailers throughout the Ross and Cromarty area. These took place in Dingwall, Alness and Tain during December 2017.</p> <p>In Ross-shire issues were identified in relation to the anti-social manner in which a local scrap metal business operated. Although licensed appropriately, the operator did not adhere to the conditions of his license. This was having a significant cumulative effect on other businesses and members of the public, causing road safety issues, access issues and reduction in quality of life.</p> <p>Police working with SEPA, DVLA, SFRS, HSE and the local council, worked together which culminating in an enforcement day. As a result 13 vehicles were seized, HSE placed prohibitions on plant/equipment which prevented further operating/trading until issues were rectified. This activity cemented public trust and confidence in Police and Partners and their response to local issues and sent a clear message to other operators that infractions would not be tolerated.</p> |

Violence, Disorder & Antisocial Behaviour - Stop and Searches

| | April 2017 – Dec 2017 | April 2017 - Dec 2017 (Positive) | Victims | % Change |
|--|-----------------------|----------------------------------|---------|----------|
| Number of stop and searches conducted (total) | 197 | 74 | | |
| Number of statutory stop and searches conducted | - | - | | |
| Number of consensual stop and searches conducted | - | - | | |
| Number of consensual stop and searches refused | - | - | | |
| Number of seizures made | - | 8 | | |

An enhanced version of the National Stop & Search Database commenced on 1 June 2015. The enhanced database brought significant changes in the process of data capture and the methodology for recording data items.

Management Information and data in respect of stop and search can be found on the Police Scotland website via <http://www.scotland.police.uk/about-us/police-scotland/stop-and-search-data-publication>.

PRIORITY – Acquisitive Crime

Intention – With Partners and Communities, prevent instances of acquisitive crime across the Highland area

Objective – With Partners, share information, support education, prevention, diversionary and enforcement activity linked to acquisitive crime; develop work with targets – recidivist offenders to reduce reoffending linked to acquisitive crime e.g. Persistent Offenders programme; enhance the use of all media platforms to raise awareness of local and national preventative initiatives.

| Target | Baseline 5 Year Average | Baseline 3 Year Average | YTD 2016/17 | YTD 2017/18 | YTD Variation | Context/Narrative |
|--------------------------------------|---|-------------------------|-------------|-------------|---------------|--|
| Number of Theft by Housebreaking | 46.8 | 43.7 | 23 | 39 | +16 | YTD figures below 3 year and 5 year average |
| Number of theft by shoplifting | 50.6 | 49.7 | 55 | 86 | +31 | Liaison with retailers regarding crime prevention advice and target hardening. This has proved successful, 80% reduction over the Festive period. Police are encouraging retailers to sign up to Retailers Against Crime (RAC). |
| Number of theft from motor vehicles | 22.2 | 26.7 | 21 | 23 | +2 | |
| Prevention and Intervention Activity | <p>NE Division Police in conjunction with Environmental health/HMO Officers and SFRS attended at a dwelling, a property containing 9 flats and made up of 44 bedsits.</p> <p>All occupants were interviewed and statements obtained regarding their occupancy, confirming they paid rent regularly to a named individual.</p> <p>The property was formally assessed as meeting the criteria for HMO and was found to be unlicensed. SFRS confirmed there was inadequate fire protection – fire alarm system seen to be disconnected, no smoke alarms within individual bedsides and fire escapes compromised.</p> <p>Rent penalty notice being progressed which should cause financial disruption in the region of £20,000/month to the named individual.</p> <p>Named individual to be reported to the PF.</p> | | | | | |

PRIORITY – Protecting People at Risk of Harm

Intention – Protect people at risk of harm

Objective – With Partners and as corporate parents we will deliver the C.H.A.M.P.S (Highland Champion Board) strategy; with Partners we will focus on safeguarding communities; with Partners we will address emerging issues through Prevention and Intervention

| Target | Baseline 5 Year Average | Baseline 3 Year Average | YTD 2016/17 | YTD 2017/18 | YTD Variation | Context/Narrative |
|--|--|-------------------------|-------------|-------------|---------------|--|
| Class 2 Crimes -sexual crimes | 64 | 66.3 | 79 | 49 | -30 | Enquiries in relation to sexual crimes are focused on positive outcomes for victims of crime and led by their wishes. This figure also includes reporting of non-recent incidents. |
| Ensure that people who report hate incidents feel satisfied with the response received from public agencies. | <p>Third party Reporting Centres – New and existing centres to receive new training early in 2018.</p> <p>A Hate Crime Survey is sent to all victims of Hate Crime; this survey has been in place since 1st January 2015 and its purpose is to ensure that people who report hate incidents feel satisfied with the response received from public agencies.</p> | | | | | |
| Prevention and Intervention Activity | <p>A joint initiative by N Division Prevention and Intervention Unit and PPU saw officers deploy at Premier League football game in Dingwall to promote the White Ribbon campaign. This saw significant levels of engagement with males attending the game. This was developed further and carried out during the Festive roadshow which took place across the Highland and Islands.</p> <p>Police Scotland have announced plans to invest in new cyber hubs and purchase new unmanned aerial vehicles (UAV) part of a three-year implementation plan for the previously reported Policing 2026: Serving a Changing Scotland strategy. The UAVs will be used as alternatives to the Force helicopter in rural and remote areas, primarily in the search for missing people – a high risk area of policing. Meanwhile a £3.6m investment in cyber hubs will mean that state-of-the-art facilities will be set up in the North and West of the country to add to an existing hub in Edinburgh. These specialist teams will help tackle rising demand for digital and cyber-related crime investigations and work on prevention.</p> <p>Missing Persons – During this reporting period, there have been 203 missing person reports in the North Highland area, of this number 70 (34%) reports relate to looked after children. This figure does not include missing persons from other areas who are traced in the North Highland area.</p> <p>These incidents represent a very high risk area of police business and necessitate immediate response. Police Scotland employs a missing person co-ordinator who meets with the local authority on a weekly basis to review placements for looked after children. Where necessary this includes daily contact when incidents occur.</p> | | | | | |

PRIORITY – Serious & Organised Crime

Intention – With Partners, reduce the threat, risk and harm caused by Serious Organised Crime

Objective – With Partners work to safeguard the Highland area by taking all opportunities to prevent crime and make the Highland area a hostile environment for Serious & Organised Crime Groups; to improve outcomes for individuals and communities and reduce offending through prevention, early intervention and diversion; in support of our Partners in the Local Authority and NHS via the Highland Alcohol and Drug Partnership Strategy we will direct those who are substance dependant towards recovery through prevention, treatment and support services; with Partners work to reduce the instances of substance misuse in our communities

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|--------------------------------------|--|
| Serious & Organised Crime | <p>Divisional Operation - intelligence development and investigation into drug supply and use in educational establishments throughout the Division, including Ross and Cromarty. All intelligence will continue to be monitored daily and passed to the local area inspector for proactive approach.</p> <p>Divisional Operation – ongoing investigation into recent online/electronic frauds which have targeted local business/charities and have resulted in the loss of substantial amounts of money in the Division and in the Ross and Cromarty Area over the current reporting year (Vi</p> |
| Prevention and Intervention Activity | <p>N Division P&I unit are currently in the process of planning an event in relation to Vishing scams. An online safety leaflet is attached for your information and attention, please distribute it to colleagues/service users/friends and family.</p> <p>N Division, including Ross and Cromarty has seen a number of high value and high profile victims of this type of scam. Work ongoing with HIE, Financial institutes and Scottish Business Resilience Centre to run an event at Inverness UHI. This will target a wide range of Businesses, Charities and sports clubs and aims to educate them on how to avoid becoming a victim of Vishing. Although the event is held in Inverness, invitations will be sent to business owners and others across the Division.</p> |

PRIORITY – Counter Terrorism & Domestic Extremism

Intention – Support the delivery of the CONTEST strategy to reduce the threat posed by terrorism and domestic extremism

Objective – Strengthen PREVENT work with Partners and institutions; with Partners, support individuals who are vulnerable to terrorism and violent extremism; strengthen PREVENT work in relation to the internet and Social Media; Effective Multi-agency planning in respect of Counter Terrorism is taking place; Develop our ability to respond effectively to any terrorist attack (with a specific focus on emerging high-risk threats, and specialist capabilities).

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| Counter Terrorism & Domestic Extremism | <p>The ACT NOW for schools project consists of four lessons exploring issues surrounding terrorism, It centre around a fictitious table top exercise delivered by external community facilitators with support from the local police. The lessons also cover political and historical terrorism and human safety versus human rights. The purpose of ACT NOW for schools is to encourage diverse communities to understand counter-terrorism issues and to feel confident about making decisions based upon the information they are given.</p> <p>ACT (All Communities Together) Now several presentations delivered to pupils at Tain Royal Academy during November and December 2017.</p> <p>WRAP (Workshop to Raise Awareness in Prevent) training delivered to staff at Cromlet House, Invergordon during May 2017 and delivered to constituency offices in Tain during October 2017.</p> |
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Activity/Events

| | | |
|----------------|------------------------|--|
| July 2017 | North Coast 500 | HMS Queen Elizabeth berthed for approximately 16 days on the Cromarty Firth at Invergordon. HRH the Princess Royal visit to Dingwall/Muir of Ord. |
| August 2017 | | Black Isle Show Football Fixture – Ross County v Aberdeen; Ross County v Rangers |
| September 2017 | | Bealach Mor Cycle Event Colour Run Strathpeffer Loopallu Football Fixture – Ross County v Partick Thistle; Ross County v Hibernian |
| October 2017 | | Football Fixture – Ross County v Heart of Midlothian; Ross County v Hamilton Academical |

| | | |
|---------------|--|--|
| November 2017 | | Remembrance Day parade – Dingwall, Alness, Tain Football Fixture - Ross County v Motherwell; Ross County v Celtic |
| December 2017 | | 2 x concert events Strathpeffer Pavilion Tain Christmas Light switch on Tain Hogmanay Street Party Football Fixture – Ross County v Dundee; Ross County v Kilmarnock; Ross County v St Johnston |

Online Safety Campaign

#PoliceScotlandKeepsafepostfestivescams

Police Scotland is reminding our communities to be on guard against scammers.

The period following the festivities can be a busy time for many people and criminals take advantage of this seeking out opportunities to commit frauds both online and offline.

Frauds can be committed by letter, texts and calls, but as more people shop, bank and do business online, criminals are now looking for more online opportunities to SCAM and gain access to people accounts, direct people to fake websites or have money sent to fraudulent accounts.

Criminals are often highly convincing and it is important to be aware of the warning signs - anybody or thing connected to the internet is a potential victim.

Sergeant Steven Gillies, who is part of the Safer Communities team within Police Scotland's Specialist Crime Division, has answered a number of key questions and has good advice to offer about how to stay safe online.



What are Scams?

Scams are fraudulent schemes that coerce people into parting with their personal or banking details and/or cash. Here are some popular types of scams:

- **Phishing** – A website, email or message that poses as a brand or company you recognise, usually the intention of this is to cause the recipient to click on a link or button within the message.
- **Online Shopping & Auction Fraud** – websites and auction listings where items that don't exist or are of inferior quality are listed for sale. Often fake websites are set up to trap people into making purchases with great deals and low prices.
- **Vouchers** – scammers often convince people to pay for fake services by purchasing popular music vouchers and sending on the code.
- **Vishing** – similar to phishing, this time conducted over the phone, the recipient is coerced into handing over personal information, banking details or passwords.
- **Lottery/big money wins** – unsolicited letters are sent advising of a large lottery win or money due following a death. To release this money you need to send cash to the fraudsters.



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How to protect against Scams

- Don't assume anyone who's sent you an email or text message or has phoned you is who they say they are. It's imperative that you know the origin of those who contact you. If you feel unhappy about the content, delete the email or message or hang up the phone.
- Be sure to check the site you are visiting is secure, this is usually indicated by HTTPS in your browser bar address and often accompanied by a small padlock symbol. This usually means the information you send is secure.
- Buy from reputable and trusted companies that you know to be legitimate and genuine. Be very wary of sites offering 'too good to be true' deals
- Don't access your bank or building society accounts via email/message links received, go directly to the website
- Remember, a bank will never call or email and ask you for passwords, account details or to move money to a 'safe account'. Always double check numbers you're given to call back on or call through the main customer service number for the organisation. If you're still unsure, consider visiting your local branch instead of speaking to someone over the phone.
- Reputable companies will never ask you to pay for goods with vouchers or music tokens and never make large purchase with vouchers to pay for goods online.
- Never respond to letters or emails claiming that you have won or you are due money and never send any money to emails claiming they will release apparent winnings to you.

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How do I know if I've been scammed?

- You may have difficulty accessing your online bank account or there may be unusual activity on your statements.
- Your computer may start to run slow, you may start getting an unusually high number of unsolicited messages.
- Bank or credit card statements usually sent to your address aren't delivered - this could be a sign of ID fraud.
- You have trouble obtaining credit when you've got a good credit history.

Can I get my money back?

Once money has been sent it can be incredibly difficult to get funds back if you don't use a trusted payment method. Ensure you use methods such as credit/debit cards, PayPal, Apple pay and Google Wallet for example, when making online payments as they have fraud protection measures in place.

If asked, never send cash or use carriers such as Moneygram or Western Union to forward on cash payments to unknown recipients.

What to do if you've been scammed

- Report the issue to Police Scotland on 101.
- Don't engage with the scammer, stop any interaction at once.
- Contact your bank, tell them and take advice.
- Contact the payment vendor and initiate resolution procedures.
- If possible keep all associated emails

Further preventative digital and cyber advice is available through the Police Scotland website at:

<http://www.scotland.police.uk/keep-safe/keep-secure-online/> and from other prevention partners at the following sites:

Scottish Government Cyber Resilience

Scottish Business Resilience Centre

National Cyber Security Centre