

Agenda item	<b>7</b>
Report no	<b>HLC/027/18</b>

## **THE HIGHLAND COUNCIL**

**Committee:** THE HIGHLAND LICENSING COMMITTEE

**Date:** 15 May 2018

**Report title:** Taxi driver's knowledge test

**Report by:** The Principal Solicitor – Regulatory Services

### **1. Purpose/Executive Summary**

**1.1** This report relates to a request received that the Committee consider lowering the pass mark for the Highland-wide section of the taxi driver's knowledge test.

### **2. Recommendation**

**2.1** Members are invited to consider whether to agree to a request made to the Taxi/PHC Sub Group at a recent meeting with taxi/PHC operators that the pass mark for the Highland-wide section of the taxi driver's knowledge test be lowered to below 85% and, if so, what the lower pass mark should be.

### **3. Background**

- 3.1 Section 13(5) of the Civic Government (Scotland) Act 1982 (the “Act”) allows a licensing authority to require an applicant for a taxi driver’s licence to take a test of his/her knowledge of the area to which the licence is to relate, of the layout of roads in that area and such other matters relating to the operation of a taxi as the authority considers desirable. The authority may refuse to grant a licence to a person who does not satisfy them that he has adequate knowledge of any of these matters.
- 3.2 The Highland Council requires all new applicants for a taxi driver’s licence to pass a knowledge test. As a licence issued by the Council permits the licence holder to drive a taxi for hire anywhere in the Council’s area, the knowledge test is in two sections: the Highland-wide section and the local area section. All applicants must sit both sections of the test, but they can choose which local area section to sit. An applicant would normally chose the local section for the area of Highland in which he or she lives or is intending to operate in.
- 3.3 A sample taxi driver’s knowledge test is attached at **APPENDIX 1** for members’ information. The sample is not updated, so may refer to premises which have now relocated etc. However the purpose of the sample is simply to allow applicants an opportunity to familiarise themselves in advance with the format that the test will take and the types of questions which will be asked.
- 3.4 The pass mark for the test is 85% both for the Highland-wide section of the test and the local area section.

### **4. Request that the Committee lower the pass mark**

- 4.1 The Licensing Committee’s Taxi/PHC Sub Group recently met with taxi and PHC operators in Highland at a series of meetings held in Dingwall, Fort William, Inverness and Wick. The purpose of these meetings was primarily to consult the operators on the next taxi tariff review, but also to allow operators who attended to raise any other matters relating to taxis and PHCs which they wished the Council to look into.
- 4.2 During the Sub Group meeting in Wick on 23 April 2018, the three operators who attended raised as one such matter the 85% pass mark for the Highland-wide section of the taxi driver’s knowledge test. They advised that this was unnecessarily high given that nowadays most vehicles were fitted with satellite navigation devices and most drivers used these, particularly for the purpose of knowing ahead whether there were any road works or accidents which might affect the choice of route they take.
- 4.3 The operators at the Wick meeting also advised that this 85% pass mark was a disincentive to persons who might otherwise wish to apply for a taxi driver’s licence and were only likely to be driving in their local area anyway. This in turn created difficulty for operators wishing to recruit new drivers. They accordingly requested that the Committee consider lowering the pass mark for the Highland-wide section of the test. Suggestions as to what it should be lowered to varied, though 60% or 75% were both mentioned.
- 4.4 The Committee members present at the Sub Group meeting agreed that this request would be relayed to the full Committee for consideration at their next meeting. They asked officers to provide in advance of this meeting an indication of failure rates and percentages, both for the Highland-wide section and the local area section of the test. These have now been collated for the period from 1 January 2018 to 30 April 2018 and are attached at **Appendix 2**.

## **5. Implications**

5.1 Not applicable.

Date: 26 April 2018

Author: Susan Blease

Appendix 1: Sample Taxi Driver's Knowledge Test

Appendix 2: Taxi driver knowledge test results 1 January to 30 April 2018



## **Sample Taxi Driver's Knowledge Test**

The attached sample knowledge test provides applicants with an example of the format and types of questions which will be asked in the actual test.

Please note that the sample test is not updated so there may be premises which have now relocated etc. However, the purpose of the sample test is to allow applicants an opportunity to familiarise themselves with the format that the test will take.

Applicants require to complete Section 1 and **one** of the local area sections. The local section chosen would normally be the one in which the applicant resides in or intends operating in.

**THE HIGHLAND COUNCIL**

**TAXI KNOWLEDGE TEST**

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

\_\_\_\_\_

TEL.NO: \_\_\_\_\_

DATE OF TEST: \_\_\_\_\_

FEE PAID: £ \_\_\_\_\_

**PLEASE READ THIS BEFORE STARTING THE TEST**

## **NOTES FOR APPLICANTS**

- 1. Please complete both Sections of this test paper.**
- 2. The time permitted for this test is 45mins.**
- 3. The pass mark for the test is 85% both for Section 1 and for Section 2.**
- 4. Please switch off mobile phones.**
- 5. No conferring with other applicants present.**
- 6. You may begin only when the member of staff present gives instructions to do so.**
- 7. At the end of the allocated time you must hand your test paper to the member of staff present.**
- 8. If you finish before the allocated time please hand your test paper to the staff member present and leave the room.**
- 9. Scrap paper will be supplied if required but notebooks etc. must not be taken into the test room.**
- 10. Any persons not complying with the above will have their test papers marked void.**

**SECTION 1 – ALL APPLICANTS MUST COMPLETE THIS SECTION****MULTIPLE CHOICE**

(For each question please place a tick beside the correct answer(s)).

1. On which **THREE** occasions **MUST** you stop your vehicle: (Tick three answers)

- a. When involved in an accident
- b. At a red traffic light
- c. When signalled to do so by a Police Officer
- d. At a junction with double broken white lines
- e. At a pelican crossing when the amber light is flashing and no pedestrians are crossing

(2)

2. At roadworks which of the following can control traffic flow: (Tick three answers)

- a. A STOP-GO board
- b. Flashing amber lights
- c. A Policeman
- d. Flashing red lights
- e. Temporary traffic lights

(2)

3. You may only enter a box junction when: (Tick one answer)

- a. There are less than two vehicles in front of you
- b. The traffic lights show green
- c. Your exit road is clear
- d. You need to turn left

(2)

4. In which **TWO** places must you **NOT** park: (Tick two answers)

- a. Near a school entrance
- b. Near a police station
- c. In a side road
- d. At a bus stop

(2)

5. Where you see street lights but no speed limit signs the limit is usually: (Tick one answer)

- a. 30 mph
- b. 40 mph
- c. 50 mph
- d. 60 mph

(2)

6. Front and rear fog lights MUST be (Tick one answer)

- a. Connected to an audible warning system
- b. Used outside built up Areas only
- c. Switched off in night-time fog
- d. Switched off if visibility is not seriously reduced

(2)

7. You are travelling in very heavy rain. Your overall stopping distance is likely to be:

- a. Doubled
- b. Halved
- c. Up to 10 times greater
- d. No different

(2)

8. When about to overtake a long vehicle you should: (Tick one answer)

- a. Sound the horn to warn the driver that your there
- b. Stay well back from the lorry to obtain a better view
- c. Drive close to the lorry in order to pass more quickly
- d. Flash your lights and wait for the driver to signal when it is safe

(2)

9. You are following a large vehicle. Side and end markers are being displayed. This means the load: (Tick one answer)

- a. Is higher than normal
- b. May be flammable
- c. Is in two parts
- d. Overhangs at the rear

(2)



10. What are TWO main reasons why coasting downhill is wrong: (Tick two answers)

- a. Fuel Consumption will be higher
- b. The vehicle will pick up speed
- c. It puts more wear and tear on the tyres
- d. You have less braking and steering control
- e. It damages the engine

(2)

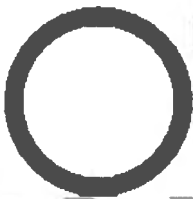
11. What do the following Road Traffic Signs mean:



- a. Uneven Road
- b. Crossroads
- c. Roundabout
- d. No vehicles

(2)

12.



- a. No U-turns
- b. No vehicles
- c. No overtaking
- d. No pedestrians

(2)

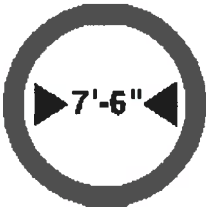
13.



- a. Road narrows on the right
- b. T-junction
- c. Bend to right
- d. Traffic merges from left

(2)

14.



- a. No vehicles over width shown
- b. No vehicles over height shown
- c. Axle weight limit in tonnes
- d. Maximum speed

(2)

15.



- a. Traffic merges from the left
- b. Staggered junction
- c. Hump Bridge
- d. Opening or swing bridge ahead

(2)

16.



- a. Dual carrageway ends
- b. Road narrows on the right
- c. Road narrows on both sides
- d. Road narrows on the left

(2)

17. Which route would you take from: (Please note that it must be the shortest in terms of distance)(Choose either 1,2,3 or 4 and tick the appropriate box).

(a) KYLE OF LOCHALSH TO AVIEMORE:

- (1) A87 to Invergarry, A82 to Spean Bridge, A86 to Kingussie, A9 to Aviemore.
- (2) A87 and A890 to Achnasheen, A832 to Contin, A834 through Strathpeffer to Dingwall, A835 to Tore, A9 to Aviemore via Inverness.
- (3) A87 and A887 to Invermoriston, A82 to Inverness, A9 to Aviemore.
- (4) A87 and A887 to Invermoriston, A82 to Drumnadrochit, A833 and A862 through Muir of Ord to Dingwall, A835 to Tore, A9 to Aviemore via Inverness.

(5)

(b) INVERNESS TO BRORA:

- (1) A9 to Tore, A832 and A862 through Muir of Ord to Dingwall, A862 and A9 to Brora.
- (2) A82 to Drumnadrochit, A831 through Cannich to Beauly, A832 and A834 via Strathpeffer to Dingwall, A862 and A9 to Brora.
- (3) A9 to Tore, 3<sup>rd</sup> exit at Tore roundabout, A9 to Brora.
- (4) A9 to Tore, 3<sup>rd</sup> exit at Tore roundabout, A9 to Alness, A836 via Bonar Bridge to Lairg, A839 and A9 to Golspie, A9 to Brora.

(5)

**(c) THURSO TO FT WILLIAM**

- (1) A9 to Latheron, A9 and A862 to Dingwall, A834 and A832 via Strathpeffer to Achnasheen, A890 and A87 to Invergarry, A82 to Ft William.
- (2) A9 to Latheron, A9 to Inverness, A82 through Spean Bridge to Ft William.
- (3) A836 to John O'Groats, A99 to Wick, A9 to Inverness, A82 through Spean Bridge to Ft William.
- (4) A836 (West) & A897 to Helmsdale, A9 to Inverness, A82 to Ft William.

(5)

**(d) NEWTONMORE TO INVERNESS**

- (1) A86 to Spean Bridge, A82 to Inverness
- (2) A9 north to Carrbridge, A938 to Grantown on Spey, A939 to Nairn, A96 to Inverness
- (3) A86 to Spean Bridge, A82 to Drumnadrochit, A831 through Cannich and Beauly to Muir of Ord, A832 to Tore, A9 to Inverness.
- (4) A9 North to Inverness

(5)

**(e) NAIRN TO WICK**

- (1) A939 to Grantown on Spey, A938 to Carrbridge, A9 to Inverness, A9 to Latheron, A99 to Wick
- (2) A96 to Inverness, A9 to Latheron, A99 to Wick
- (3) A96 to Inverness, A82 to Drumnadrochit, A833 to Muir of Ord via Beauly, through Dingwall, A9 to Latheron, A99 to Wick
- (4) A96 to Inverness, A82 to Spean Bridge, A86 to Kingussie, A9 to Inverness, A9 to Latheron, A99 to Wick

(5)

**(f) FORT WILLIAM TO PORTREE**

- (1) A82 to Spean Bridge, A86 to Kingussie, A9 to Inverness, A82 to Invermoriston, A887 and A87 to Kyle of Lochalsh, A850 to Portree
- (2) A82 to Drumnadrochit, A833 to Muir of Ord, A832 and A890 through Achnasheen, A87 to Kyle of Lochalsh, A850 to Portree
- (3) A82 to Invergarry, A87 to Kyle of Lochalsh, A87 to Portree
- (4) A82 to Spean Bridge, A86 to Kingussie, A9 to Tore, A832 to Muir of Ord, A831 via Cannich to Drumnadrochit, A82 to Invermoriston, A887 and A87 to Kyle of Lochalsh, A850 to Portree

(5)

**(g) ALNESS TO NAIRN**

- (1) A9 to Inverness, A96 to Nairn
- (2) A9 and A862 via Dingwall to Muir of Ord, A831 through Cannich to Drumnadrochit, A82 to Inverness, A96 to Nairn
- (3) A9 and A862 to Dingwall, A835 to Tore, A9 to Inverness, A96 to Nairn
- (4) A9 to Inverness, A9 to Carrbridge, A938 to Grantown on Spey, A939 to Nairn

(5)

**(h) DORNOCH TO ULLAPOOL**

- (1) A9 to Inverness, A9 to Kingussie, A86 to Spean Bridge, A82 and A833 to Muir of Ord, A835 to Ullapool
- (2) A9 to Wick, A882 to Thurso, A836 via Bettyhill to Lairg, A837 and A835 to Ullapool
- (3) A9 to Inverness, A96 to Nairn, A939 to Grantown on Spey, A938 to Carrbridge, A9 to Kingussie, A86 to Spean Bridge, A82 and A833 to Muir of Ord, A835 to Ullapool
- (4) A9 and A862 to Dingwall, A835 to Ullapool

(5)

18. Where are the following located (For each question please place a tick in the appropriate box).

**a. Highland Wildlife Park –**

1. Dornoch
2. Nairn
3. Kingussie
4. Ft William

(2)

**b. Eilean Donan Castle –**

1. Dornie
2. Wick
3. Thurso
4. Portree

(2)

c. Urquhart Castle –

- 1. Near Thurso
- 2. Near Dornoch
- 3. Near Brora
- 4. Near Inverness

(2)

d. Aonach Mor –

- 1. Lochaber
- 2. Skye & Lochalsh
- 3. Caithness
- 4. Sutherland

(2)

e. John O'Groats –

- 1. Skye and Lochalsh
- 2. Sutherland
- 3. Caithness
- 4. Lochaber

(2)

f. Boat of Garten –

- 1. Lochaber
- 2. Badenoch & Strathspey
- 3. Inverness
- 4. Sutherland

(2)

g. Dunvegan Castle –

- 1. Fort William
- 2. Thurso
- 3. Nairn
- 4. Isle of Skye

(2)

**h. Bettyhill –**

- 1. Sutherland
- 2. Nairn
- 3. Lochaber
- 4. Caithness

(2)

**i. Kinlochleven –**

- 1. Lochaber
- 2. Inverness
- 3. Skye & Lochalsh
- 4. Caithness

(2)

**j. Clava Cairns –**

- 1. Near Nairn
- 2. Near Thurso
- 3. Near Inverness
- 4. Near Muir of Ord

(2)

**k. Loch Shin –**

- 1. Fort William
- 2. Nairn
- 3. Aviemore
- 4. Lairg

(2)

**l. Halkirk –**

- 1. Caithness
- 2. Lochaber
- 3. Skye and Lochalsh
- 4. Badenoch & Strathspey

(2)

**m. Coylumbridge –**

- 1. Near Dingwall
- 2. Near Aviemore
- 3. Near Wick
- 4. Near Kyle of Lochalsh

**(2)****[ END OF SECTION ]**

Sample Test Paper



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# **BADENOCH AND STRATHSPEY AREA**

Sample Test Paper

**1. On which street and location (if street has no name use road designation eg "A9) are the following:**

(a) Lochanhully Woodland Club

(b) Lisi's Restaurant & Gallery

(c) Children's Toy Museum

(d) Ptarmagan Restaurant

(e) Inverallan Church Hall

(f) Monadhliath Hotel

(g) Spey Valley Smokehouse

(h) Grantown on Spey Registrar

(i) Waltzing Waters

(j) Lagganlia Outdoor Centre (10)

**2. Describe the route you would take from:**

(a) Insh to Aviemore Railway Station via Feshiebridge

(b) Cromdale to Grantown Grammar School (5)

(c) Dalfaber Country Club to Kingussie Golf Club (6)

(4)

**3. In which village and on which road or street (use road designations if street has no name eg "A9) are the following located:**

- (a) Boathouse Restaurant
- (b) Snow Mountain Takeaway
- (c) Columba House Hotel
- (d) Hamblett's
- (e) Mackenzies
- (f) La Cafetiere
- (g) Tormore Distillery
- (h) The Smiddy Coffee Shop
- (i) Chef's Grill, Newtonmore
- (j) Craggan Mill Restaurant

(10)

**4. Name 5 Bottle Banks in the Badenoch and Strathspey Area:**

- (a)
- (b)
- €
- (d)
- (e)

(5)

**5. Name 5 Distilleries in Speyside:**

(a)

(b)

(c)

(d)

(e)

(5)

Sample Test Paper

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# **CAITHNESS AREA**

# SAMPLE

1. By which street or road and location (if street has no name use road designation, eg. A9) are the following:

- (a) The Pentland Hotel -
- (b) Thurso Police Station -
- (c) Wick Tourist Information Centre -
- (d) MacKays Hotel -
- (e) Sinclair Bay Hotel -
- (f) Wick Swimming Pool -
- (g) Portland Arms Hotel -
- (h) Wick Heritage Centre -
- (i) Dunbar Hospital -
- (j) Thurso Library -

(10)

2. Describe the route you would take from:

- (a) Thurso Station to Traill Hall, Castletown

(5)

- (b) Girnigoe Street to Wick High School

(5)

- (c) Scrabster Harbour (Ferry Terminal) to Robert Dick Place

(5)

**3. In which villages or towns, on which roads or streets (use road designations if street has no name, eg A9), within those villages are the following located:**

- (a) Pulteneytown Distillery -**
- (b) Thurso Town Hall -**
- (c) Wick General Hospital -**
- (d) Laurandy Centre -**
- (e) The Last House -**
- (f) The Cian Gunn Museum -**
- (g) The Lamplighter Restaurant -**
- (h) Norfrost -**
- (i) Thurso Bus Station -**
- (j) Mountpleasant Primary School -**

**(10)**

**4. Name five campsites or Youth Hostels/Backpackers Accommodation in the Caithness Area:**

- (a)**
- (b)**
- (c)**
- (d)**
- (e)**

**(5)**

**5. Name five recreational grounds and state on which road/street they are located in the Caithness Area:**

- (a)**
- (b)**
- (c)**
- (d)**
- (e)**

**(5)**

**[ END OF SECTION ]**

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# **INVERNESS AREA**

# SAMPLE



**1. On which street or road are the following:**

- (a) Pets at Home -**
- (b) James Pringle Woollen Mill -**
- (c) Tourist Information Centre -**
- (d) Dows Bar/Diner -**
- (e) Highland News -**
- (f) Moray Firth Radio -**
- (g) Acquadome -**
- (h) John Fraser & Son -**
- (i) Budget Rent-a-car -**
- (j) Highland Council Service Point -**

**(10)**

**2. Describe the route you would take from:**

- (a) Friars Street to Trafford Avenue:**

**(6)**

- (b) Iona Road to Birnie Terrace:**

**(5)**

- (f) Cameron Avenue (Balloch) to Fraser Court (Culloden):**

**(4)**

**3. On which streets or roads are the following hotels or guest houses:**

---

- (a) **Palace Hotel -**
- (b) **Crown Court Hotel -**
- (c) **Chieftain Hotel -**
- (d) **Corriegarth Hotel -**
- (e) **Pine Guest House -**
- (f) **Glenmoriston Hotel -**
- (g) **Stratton Lodge Hotel -**
- (h) **Craigmonie Hotel -**
- (i) **Lochardil House Hotel -**
- (j) **Scorrybreac Guest House -** (10)

**4. Name 5 campsites or Youth Hostels/Backpackers Accommodation in the Inverness Area:**

- (a)
  - (b)
  - (c)
  - (d)
  - (e)
- (5)**

**5. Name five Recreation Grounds and state on which road or street they are located:**

- 1.
- 2.
- 3.
- 4.
- 5.

**(5)**

**[ END OF SECTION ]**

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# **LOCHABER AREA**

# SAMPLE

1. On what street or road are the following:

- (a) Station Bar -
- (b) Ben Nevis Woolen Mill -
- (c) Tourist Information Centre -
- (d) Lochy Bar -
- (e) MacDonald Bros Florist -
- (f) Motorway Cars -
- (g) Nevis Radio -
- (h) Fort William Sports and Social Club -
- (i) Budget Rent a Car -
- (j) Fort William Railway Station -

(10)

2. Describe the shortest route you would take from:

- (a) Middle Street to Perth Place
- (b) Main Taxi Rank to Telford Road
- (c) Treig Road to Glenmallie Road
- (d) Caledonian Road to Lochiel Crescent

(5)

(5)

(5)

**3. On which street or roads are the following:**

- (a) Croit Anna Hotel –
- (b) Allt Nan Ros Hotel -
- (c) Moorings Hotel -
- (d) Milton Hotel -
- (e) Innseagan Apartments –
- (f) Anoch Mor Hotel –
- (g) Lochiel Outward Bound Centre -
- (h) Lochan Cottage Guest House -
- (i) Guisachan Guest House –
- (j) An Crann Restaurant -

**(10)**

**4. Name five campsites or Youth Hostels/ Backpackers Accommodation in the Lochaber Area:**

- (a)
- (b)
- (c)
- (d)
- (e)

**(5)**

**5. Name five recreational grounds and state on which street or road they are located:**

- (a)
- (b)
- (c)
- (d)
- (e)

**(5)**

**[ END OF SECTION ]**

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# **NAIRN AREA**

# SAMPLE

**1. On which street or road are the following:**

- (a) Nairn Museum -**
- (b) Rosebank Primary School -**
- (c) Westerlea Hotel -**
- (d) Nairn Academy -**
- (e) North of Scotland Marquees -**
- (f) The Lion Hotel -**
- (g) Nairn Swimming Pool -**
- (h) Havelock House Hotel -**
- (i) MacGregor & Co. Solicitors -**
- (j) Nairn Old Parish Church -**

SAMPLE

**(10)**

**2. Describe the route you would take from:**

- (a) Blair Road to Queen Street:**

**(5)**

- (b) Park Street to Tulloch Drive:**

**(4)**

- (c) Seafield Gardens to Balmakeith Drive:**

**(6)**

3. On which streets or roads are the following hotels, guest houses or restaurants:

- (a) Golf View Hotel -
- (b) Brackla Hotel -
- (c) Greenlawns -
- (d) The Braighe -
- (e) Lovat Lodge Hotel -
- (f) Newton Hotel -
- (g) Sunny Brae Hotel -
- (h) Al Raj Indian Restaurant-
- (i) The Classroom -
- (j) Latino

SAMPLE

(10)

4. Name 5 campsites/caravan sites or Youth Hostels/Backpackers accommodation in the Nairn Area.

- (a)
- (b)
- (c)
- (d)
- (e)

(5)

5. Name five Recreation Grounds and state on which road/street or area they are located:

- 1.
- 2.
- 3.
- 4.
- 5.

(5)

[ END OF SECTION ]



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**ROSS & CROMARTY**

**SAMPLE**

1. In which Town or village are the following:

- (a) Ross Memorial Hospital
- (b) The Averon Centre -
- (c) Urray House -
- (d) Highland Museum of Childhood -
- (e) Hugh Miller's Cottage -
- (f) Glenmorangie Distillery -
- (g) Groam House Museum -
- (h) The Ceilidh Place -
- (i) Mitchell Hill Cemetery
- (j) Coul House Hotel -

**SAMPLE**

(10)

2. Describe the route you would take from:

- (a) Dingwall Station to County Hospital, Invergordon:

(5)

- (b) Cromarty Firth Port Authority to Inverewe Gardens

(5)

- (c) Conon Bridge Primary School to Dingwall Health Centre:

(5)

3. Describe the location of the following with reference to Street Names:

- (a) Tulloch Castle Hotel -
- (b) Duthac Centre -
- (c) Ross Memorial Hospital -
- (d) Mansefield Show Ground -
- (e) Invergordon Leisure Centre -
- (f) Robertson Health Centre –
- (g) Railway Hotel -
- (h) Richmond Hotel -
- (i) Croft Restaurant –
- (j) Cafe India -

(10)

4. Name 5 campsites or Caravan Parks in the Ross and Cromarty Area:

- (a)
- (b)
- (c)
- (d)
- (e)

(5)

5. Name five Play Parks and state in which village or town they are in and on which road or street they are located:

- 1.
- 2.
- 3.
- 4.
- 5.

(5)

[ END OF SECTION ]

**1. Where are the following places/attractions:**

- (a) The Airstrip on the Isle of Skye -**
- (b) Aros -**
- (c) The Clan Donald Centre -**
- (d) The Swimming Pool on the Isle of Skye -**
- (e) The Serpentarium -**
- (f) The Five Sisters -**
- (g) The only Distillery in Skye & Lochalsh -**
- (h) The largest Swimming Pool in Lochalsh -**
- (i) The Airstrip in Lochalsh -**
- (j) Eilean Donan Castle -**

**(10)**

**2. Describe the shortest route naming at least 5 settlements/townships for the following:**

- (a) From the place where the ferry from Mallaig lands to the place where the ferry for Harris/North Uist departs**

**(5)**

- (b) Plockton to Dunvegan Castle**

**(5)**

**3. In which town/village or area are the following:**

- (a) The Cuillin Hills Hotel -**
- (b) The Lochalsh Hotel -**
- (c) The Three Chimneys Restaurant -**
- (d) Kinloch Lodge Hotel -**
- (e) Viewfield House Hotel -**
- (f) Tingle Creek Hotel -**
- (g) Tongadale Hotel -**
- (h) Taigh Ailean Hotel -**
- (i) Kings Arms Hotel -**
- (j) Rosedale Hotel -**

**(10)**

**4. Name five campsites or Youth Hostels/ Backpackers Accommodation in the Skye & Lochalsh Area:**

- (a)**
- (b)**
- (c)**
- (d)**
- (e)**

**(5)**

**5. Name five recreational grounds and state on which road/street they are located:**

- (a)**
- (b)**
- (c)**
- (d)**
- (e)**

**(5)**

**6. Where are the following:**

- (a) **The railway terminus in Lochalsh –**
- (b) **The ferry to the Isle of Raasay**
- (c) **The ferry to Harris/North Uist**
- (d) **The Ferry to Glenelg**
- (e) **The Ferry to Mallaig.**

**(5)**

**[ END OF SECTION ]**

**SAMPLE**

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# **SUTHERLAND AREA**

# SAMPLE

**1. On which streets or roads are the following:**

- (a) Ferrycroft Visitor Centre -**
- (b) Dornoch Library -**
- (c) Assynt Leisure Centre -**
- (d) Mitchells Chemists, Dornoch -**
- (e) Bank of Scotland, Lairg -**
- (f) Strathy Hall -**
- (g) Tourism Information Centre, Dornoch -**
- (h) Brora Health Centre -**
- (i) Swimming Pool, Bettyhill -**
- (j) Highland Council Service Point, Helmsdale -**

**(10)**

**2. Describe the route you would take from:**

- (a) Ferrycroft Countryside Centre to Timespan:**

**SAMPLE**

**(5)**

- (b) Clynelish Distillery to Shin Falls:**

**(5)**

- (d) Carbisdale Castle to Dunrobin Castle:**

**(5)**

- (e) Brora Visitor Centre to Grannies Heilan Hame**

**(5)**



3. On which streets or roads are the following hotels or guest houses located:

- (a) Marine Hotel, Brora -
- (b) Navidale House Hotel, Helmsdale -
- (c) Golf Links Hotel, Golspie -
- (d) Nipp Inn, Lairg -
- (e) Eagle Hotel, Dornoch -
- (f) Culag Hotel, Lochinver -
- (g) Lady Ross Hotel, Ardgay -
- (h) Bettyhill Hotel, Bettyhill -
- (i) Belgrave Arms Hotel, Helmsdale -
- (j) Rhiconich Hotel, Rhiconich -

(10)

4. Name 5 campsites or Youth Hostels/Backpackers accommodation in the Sutherland Area.

- (a)
- (b)
- (c)
- (d)
- (e)

(5)

[ END OF SECTION ]

**APPENDIX 2**

<b>Taxi knowledge tests taken between 1 January 2018 and 30 April 2018</b>	<b>Percentage scored in Highland-wide test</b>	<b>Percentage scored in local area test</b>
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<b>Ross and Cromarty</b>	<b>Highland-wide test</b>	<b>Local area test</b>
Applicant A: 1 <sup>st</sup> attempt	90%	89% (Ross and Cromarty)
Applicant B: 1 <sup>st</sup> attempt	89%	88% (Ross and Cromarty)
Applicant C: 1 <sup>st</sup> attempt	90%	90% (Ross and Cromarty)
Applicant D: 1 <sup>st</sup> attempt	94%	89% (Ross and Cromarty)
<b>Failed attempts:</b>	<b>0 (out of 4)</b>	<b>0 (out of 4)</b>

<b>Caithness</b>	<b>Highland-wide test</b>	<b>Local area test</b>
Applicant E: 1 <sup>st</sup> attempt	<b>79%</b>	<b>50%</b> (Caithness)
2 <sup>nd</sup> attempt	<b>66%</b>	<b>60%</b> (Caithness)
Applicant F: 1 <sup>st</sup> attempt	86%	<b>48%</b> (Caithness)
2 <sup>nd</sup> attempt	N/A	86% (Caithness)
Applicant G: 1 <sup>st</sup> attempt	<b>78%</b>	<b>20%</b> (Caithness)
2 <sup>nd</sup> attempt	92%	98% (Caithness)
Applicant H: 1 <sup>st</sup> attempt	<b>79%</b>	88% (Caithness)
2 <sup>nd</sup> attempt	85%	N/A
Applicant I: 1 <sup>st</sup> attempt	85%	88% (Caithness)
Applicant J: 1 <sup>st</sup> attempt	88%	<b>80%</b> (Caithness)
2 <sup>nd</sup> attempt	N/A	94% (Caithness)
Applicant K: 1 <sup>st</sup> attempt	<b>79%</b>	88% (Caithness)
2 <sup>nd</sup> attempt	85%	N/A
Applicant L: 1 <sup>st</sup> attempt	<b>46%</b>	86% (Caithness)
<b>Failed attempts:</b>	<b>6 (out of 12)</b>	<b>5 (out of 12)</b>

<b>Skye and Lochalsh</b>	<b>Highland-wide test</b>	<b>Local area test</b>
Applicant M: 1 <sup>st</sup> attempt	92%	98% (Skye and Lochalsh)
Applicant N: 1 <sup>st</sup> attempt	94%	92% (Skye and Lochalsh)
<b>Failed attempts</b>	<b>0 (out of 2)</b>	<b>0 (out of 2)</b>

<b>Nairn</b>	<b>Highland-wide test</b>	<b>Local area test</b>
Applicant O: 1 <sup>st</sup> attempt	86%	90% (Nairn)
Applicant P: 1 <sup>st</sup> attempt	<b>79%</b>	94% (Nairn)
2 <sup>nd</sup> attempt	<b>74%</b>	N/A
<b>Failed attempts:</b>	<b>2 (out of 3)</b>	<b>0 (out of 2)</b>

<b>Lochaber</b>	<b>Highland-wide test</b>	<b>Local area test</b>
Applicant ZB: 1 <sup>st</sup> attempt	<b>77%</b>	<b>60%</b> (Lochaber)
2 <sup>nd</sup> attempt	87%	87%
Applicant ZC: 1 <sup>st</sup> attempt	89%	86% (Lochaber)
Applicant ZD: 1 <sup>st</sup> attempt	91%	91% (Lochaber)
Applicant ZE: 1 <sup>st</sup> attempt	85%	88% (Lochaber)
Applicant ZF: 1 <sup>st</sup> attempt	91%	96% (Lochaber)
<b>Failed attempts:</b>	<b>1 (out of 6)</b>	<b>1 (out of 6)</b>

<b>Inverness</b>	<b>Highland-wide test</b>	<b>Local area test</b>
Applicant Q: 1 <sup>st</sup> attempt	<b>76%</b>	87% (Inverness)
2 <sup>nd</sup> attempt	<b>79%</b>	N/A
3 <sup>rd</sup> attempt	85%	N/A
Applicant R: 1 <sup>st</sup> attempt	94%	88% (Inverness)
Applicant S: 1 <sup>st</sup> attempt	85%	<b>54%</b> (Inverness)
2 <sup>nd</sup> attempt	N/A	89% “
Applicant T: 1 <sup>st</sup> attempt	<b>81%</b>	<b>67%</b> (Inverness)
2 <sup>nd</sup> attempt	85%	88% “
Applicant U: 1 <sup>st</sup> attempt	85%	87% (Inverness)
Applicant V: 1 <sup>st</sup> attempt	93%	<b>53%</b> (Inverness)
2 <sup>nd</sup> attempt	N/A	<b>58%</b> “
Applicant W: 1 <sup>st</sup> attempt	<b>75%</b>	<b>55%</b> (Inverness)
2 <sup>nd</sup> attempt	91%	<b>55%</b> “
3 <sup>rd</sup> attempt	N/A	<b>55%</b> “
Applicant X: 1 <sup>st</sup> attempt	85%	91% (Inverness)
Applicant Y: 1 <sup>st</sup> attempt	86%	100% (Inverness)
Applicant Z: 1 <sup>st</sup> attempt	88%	97% (Inverness)
Applicant ZA: 1 <sup>st</sup> attempt	91%	94% (Inverness)
<b>Failed attempts:</b>	<b>4 (out of 15)</b>	<b>7 (out of 16)</b>

<b>Total failed attempts:</b>	<b>13 (out of 42) on Highland-wide test</b>	<b>13 (out of 42) on local area test</b>
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