

Agenda Item	4
Report No	CIA/1/19

HIGHLAND COUNCIL

Committee: City of Inverness Area Committee

Date: 21 February 2019

Report Title: **Police – Area Performance Summary Report**

Report By: Chief Inspector Colin Gough, Area Commander.

1. Purpose/Executive Summary

- 1.1 To provide an update to Committee Board on the progress with reference to the objectives outlined in the Highland Policing Plan 2017-20.

2. Recommendations

- 2.1 Members are invited to note:
- i. Progress made against the objectives set within the Highland and Islands Local Policing Plan 2017-20 Year 2, attached as Annex A to this report, for the period covering 1 April 2018- 31 December 2018.

3. Report Format – Police Area Performance Summary Report

- 3.1 Highland Council have moved towards more detailed reporting of Police Performance at a local level. With this in mind, this is a good opportunity to revise the format of reporting and the attached document at Annexe A has been drafted with a view to doing this.

- 3.2 This document will now cover all priorities featured in the local Policing Plan and evidence Prevention and Intervention work corresponding to each of the policing priorities, provide local narrative in relation to Serious and Organised Crime and Counter Terrorism.

4. Implications

- 4.1 Resource – There are no immediate resource applications arising from this noting report

- 4.2 Legal – There are no immediate legal implications arising from this noting report.

Community (Equality, Poverty and Rural) – There are no immediate community implications arising from this noting report.

Climate Change/Carbon Clever – There are no immediate implications arising from this noting report.

Risk – There are no immediate implications arising from this noting report.

Gaelic – There are no immediate implications arising from this noting report.

Designation: Area Commander

Date: 7 February 2019

Author: Chief Inspector Colin Gough

Background Papers: Progress made against the objectives set within the Highland Policing plan 2017- 20, Year 2, covering 1 April 2018 – 31 December 2018.

INVERNESS - PERFORMANCE AGAINST LOCAL POLICING PLAN 2017/20
1 April 2018 – 31 December 2018

PRIORITY – Road Safety and Road Crime

Intention – Whilst working with Partners, enhance Road Safety across the Highland Area

Objective – Whilst working with Partners, deliver a Road Safety Strategy which focuses on: Challenging Driver Behaviour; Education at the road side and elsewhere; Detection of offences linked to contributing factors of Fatal and Serious Road Collisions; and collectively reducing potential harm.

Target		YTD 2017/18	YTD 2018/19	YTD Variation	Context/Narrative
Reduce the number of people killed on the roads in the Inverness area command.		2	2	-	B851 at Farr – One vehicle RTC. Passenger pronounced dead at the scene. Carse Road mini roundabout, Inverness – Two vehicle RTC. Driver of one vehicle conveyed to hospital and died later from injury sustained.
Number of people detected for drink / drug driving offences	Inverness Area Command – Due to system configurations these figures are not available at multi-member ward level.	103	102	-1	Includes failure to provide a specimen
Number of people detected for speeding.		616	645	+29	A total of 38 drivers stopped for speeding near to Hilton and Muirtown Primary Schools. Six FPN issued, 2 reported to PFO and remainder issued with warnings.
Number of people detected for mobile phone offences.		82	70	-12	
Number of people detected for seat belt offences		96	58	-38	
Prevention and Intervention Activity	Driving Ambition delivered to: Culloden Academy (110 pupils), Inverness Royal Academy (110 pupils), Inverness High School (80 pupils). Driving Safe, young driver road safety course aimed at older teenagers, delivered to UHI students and presented to 182 students over 11 presentations. Ongoing liaison with construction companies in respect of Construction Watch. Up and coming event during March 2019 at Caledonian Stadium aimed at instilling good driving habits in apprentices who regularly drive vehicles in the course of their employment.				

<p>Road Traffic Operations/Campaigns</p>	<p>The Festive Drink/Drug Drive Campaign 2018 ran between 1 December and 2 January 2019. Police Scotland N Division is committed to achieving the Scottish Government's 2020 casualty reduction targets. Increasing awareness of the risks associated with drink/drug driving supports the Force's efforts to reduce road casualties. The campaign was conducted through a combination of intelligence-led high visibility patrols and static road checks.</p> <p>Five drink drivers reported in the Inverness Command area. Over 3000 vehicles stopped by police in N Division during the campaign. Numbers across the Division were slightly down, during 2018 32 drivers reported compared to 2017 when 37 drivers were reported. However there is a trend emerging amongst males in their twenties featuring at a higher percentage than expected.</p> <p>Operation Cedar - Operation CEDAR (Challenge, Educate, Detect and Reduce) builds on established practices and will focus on various agencies working in partnership to reduce the number of people killed and seriously injured in the area. Operation CEDAR involves proactive multi-agency enforcement operations on the roads, which will sit alongside education activity aimed at improving the behaviour of drivers of all ages behind the wheel.</p> <p>Partner agencies will also work together to gain a greater understanding of the factors which could be used to improve the safety of everyone on the roads and together respond to these issues.</p> <p>Ultimately Operation Cedar also serves to support the Highland Road Casualty Reduction Group, as we work to keep the Highland economy moving and support healthy living. Historically, the long term trend across Highland has remained fairly static, however for the 2018 calendar year the number of persons killed on Highland roads has increased.</p> <p>It is vital that death and injury on Highland roads continue to be tackled effectively by all agencies. We all recognise that the way in which we drive, ride and use our roads whether for business or recreation plays a huge part in avoiding us, our dependents and staff from becoming a road casualty. As a partnership we are committed to doing all we can to improve safety and reduce the number of persons killed and injured on our roads.</p>
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PRIORITY – Violence, Disorder and Anti-social Behaviour including Alcohol and Drugs Misuse

Intention – With partners, better understand the causes to prevent and reduce instances of Anti-social Behaviour, Violence and Disorder to enhance community safety across the Highland Area

Objective – Work with partners to share information, support Education, Prevention, Diversionary and Enforcement Measures linked to harmful alcohol consumption; maintain robust procedures around licensed premises; support victims of violent crime by working with partners to improve service provision and prevent repeat victimisation.

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2017/18	YTD 2018/19	YTD Variation	Context/Narrative
Licensed Premises Checks			1151	2667	1516	56% increase on same period last year. 20% of all licensed premises checks carried out in N Division (2667 out of 12819).
Increase the number of positive stop searches/ confiscations for those possessing alcohol.						See Stop and Search details at Antisocial Behaviour / Disorder section below
Increase the number of positive stop searches/ confiscations for those possessing drugs.						
Increase the number of offences reported for the supply or being concerned with the supply of drugs.	63.2	74.6	51	77	+26	Number of detections for Drugs supply, production and cultivation.
Drug Deaths			10	12	+2	Ongoing liaison with Drugs Death Liaison Group
Reduce the number of Breach of the Peace/Threatening, Abusive behaviour Crimes	754.2	706.6	607	587	-20	Threatening and Abusive Behaviour Crimes and Offences. Figure well below 5 year and 3 year average.
Reduce the occurrences of common assault	841.4	817.3	743	713	-30	Crimes and offences. Figure well below 5 year and 3 year average.
Reduce the number of premises currently escalated to Stage 3 noisy behaviour through Operation Notebook.				2		During the same period last year (LYTD Dec 2017) – 1 premises at Stage 3 and 0 anti-social behaviour orders.

Number of antisocial behaviour orders in place.				0		
Reduce the incidents of vandalism	513.8	546.3	562	387	175	Includes Malicious Mischief. 31% reduction on same period last year. Figure well below 5 year and 3 year average.
Prevention and Intervention Activity	<p>No Knives, Better Lives - No Knives, Better Lives (NKBL) is a national capacity-building programme that supports primary prevention work related to knife carrying in Scotland. In 2009, the NKBL National Delivery Team at YouthLink Scotland and the Scottish Government began supporting partners in 11 selected local authority areas to implement NKBL. Sessions took place at Inverness High School and Millburn Academy.</p> <p>The approach to prevention is informed by the principles and values of youth work and a public health approach to violence prevention. Meaning the focus is not just on what it is we don't want young people to do and how to stop them doing it, but also what we do want young people to be able to do, how we support them to understand and navigate risk and to make positive life choices. Police Prevention & Intervention officer supported this initiative during October as well as Police Scotland Youth Volunteers delivering to 8 youths of similar age.</p> <p>Partnership working with SFRS who delivered Fireskills Youth engagement course to school pupils, thus supporting Police Scotland national campaign to address anti-social behavior in relation to fireworks and firework safety.</p> <p>Festive safety campaign - Police Scotland is dedicated to Keeping People Safe and the advice we shared helped the public do that. By working together and advising on simple precautions we helped to remove the opportunities for criminals to commit crime. Partnership working with SFRS, Trading Standards, Womens Aid took place in the main shopping hubs for Inverness area. Passing shoppers were spoken to by Police and Partners and preventative advice given on a range of topics.</p>					

Violence, Disorder & Antisocial Behaviour - Stop and Searches

		April 2018 – December 2018	April 2018 – December 2018 (Positive)	Victims	% Change
	Number of stop and searches conducted (total)	769	317(41%)		
	Number of consensual stop and searches conducted	-	-		
	Number of consensual stop and searches refused	-	-		
	Number of seizures made	7	7		

An enhanced version of the National Stop & Search Database commenced on 1 June 2015. The enhanced database brought significant changes in the process of data capture and the methodology for recording data items.

Management Information and data in respect of stop and search can be found on the Police Scotland website via <http://www.scotland.police.uk/about-us/police-scotland/stop-and-search-data-publication>.

Positive Stop Search - A positive stop and search is when an item is recovered where possession of same implies criminality on the part of the individual being searched or any other; or potentially compromises the safety of that individual or another.

A **seizure** occurs when - alcohol, and/or; tobacco product, and/or; cigarette papers are surrendered, or are removed from an individual by a Police Officer, for the purpose of safeguarding the health and well-being of that individual or any other, in circumstances where the stop and search tactic has NOT been utilised and no physical search of an individual has taken place.

PRIORITY – Acquisitive Crime

Intention – With Partners and Communities, prevent instances of acquisitive crime across the Highland area

Objective – With Partners, share information, support education, prevention, diversionary and enforcement activity linked to acquisitive crime; develop work with targets - recidivist offenders - to reduce reoffending linked to acquisitive crime e.g. Persistent Offenders programme; enhance the use of all media platforms to raise awareness of local and national preventative initiatives.

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2017/18	YTD 2018/19	YTD Variation	Context/Narrative
Number of Theft by Housebreaking	121.2	101	84	75	-9	Figures well below 3 year and 5 year average.
Number of theft by shoplifting	341.4	365.6	469	629	+160	High detection rate 83.3%.
Number of theft from motor vehicles	105.0	111.3	111	81	-30	27% reduction on same period last year. Figures well below 3 year and 5 year average.
Prevention and Intervention Activity	<p>Shoplifting - This spike in recorded crime has been addressed as a Division and ongoing work relating to tactical planning and prevention and intervention strategies have been implemented to inhibit this type of criminality including security surveys carried out to premises targeted frequently. In addition, City centre retailers have an increased confidence in Police, due in no small part, to the development of the CCPT - retailers are more willing to report instances of shoplifting. During the Festive season, recidivist offenders were targeted by CCPT and this too contributed to the increased number in shoplifting and to the associated high detection rate.</p> <p>Counterfeit Currency Campaign - Leaflet and poster drops. Advice given to retailers to examine notes carefully for texture, watermark, sharpness of print and size. Retailers can take simple steps to avoid being scammed in this fashion by using such items as counterfeit note detector pens or UV scanners, both of which greatly increase the chances of picking up a counterfeit note before change has been passed of goods supplied.</p> <p>Internet Awareness and safety presentation delivered to 395 students over 20 presentations within UHI Inverness focussing on social media, online dating, sharing of sexual images and dangers of using shared/public wi fi networks.</p>					

PRIORITY – Protecting People at Risk of Harm

Intention – Protect people at risk of harm

Objective – With Partners we will focus on safeguarding communities; with Partners we will address emerging issues through Prevention and Intervention

Target	Baseline 5 Year Average	Baseline 3 Year Average	YTD 2017/18	YTD 2018/19	YTD Variation	Context/Narrative
Class 2 Crimes -sexual crimes	158.8	176.3	198	170	-28	Enquiries in relation to sexual crimes are focused on positive outcomes for victims of crime and led by their wishes. This figure also includes reporting of non-recent incidents. Domestic – 64.4% YTD Detection Rate Hate Crime – 85% YTD Detection Rate
Domestic Crime			342	366	+24	
Hate Crime			48	40	-8	
Ensure that people who report hate incidents feel satisfied with the response received from public agencies.	<p>Third party Reporting Centres - See Appendix A for more details.</p> <p>Hate Crime Conversation Café – This event took place within UHI during October and featured a market place of stall holders offering information on support available to victim(s) of hate crime, awareness raising via workshop/information sessions as well as providing networking opportunities. This event was organised with the Deaf Community in mind and several BSL interpreters were available on the day to assist.</p> <p>Hate Crime Champion training completed during November providing Divisional resources who will provide advice and support to colleagues regarding hate crime as well as acting as a conduit to share best practice nationally. Inverness currently have three hate crime champions.</p>					
Prevention and Intervention Activity	<p>Missing Persons – During this reporting period, there have been 548 missing person reports in the Inverness Command area, of this number (61%) reports relate to missing children. This figure does not include missing persons from other areas who are traced in the Inverness Command area.</p> <p>These incidents represent a very high risk area of police business and necessitate immediate response. Police Scotland employs a missing person co-ordinator who meets with the local authority on a weekly basis to review placements for looked</p>					

after children. Where necessary this includes daily contact when incidents occur. Inverness Area Command have two local police liaison officer who maintain contact and liaison with the residential units in the area. This role has developed and regular contact has built a good relationship with residential unit(s). Where required this officer also works in conjunction with the missing person co-ordinator who similarly enjoys a good working relationship with residential units

During September presentation to UHI, Fresher's Fayre, Party Safe message delivered to 267 students over 15 presentations focusing on the topic of consent in relation to sexual activity as well as how to deal with unwanted sexual attention

Alzheimer Scotland defines a dementia friendly community as one "that supports people with dementia to become a part of their community rather than grow apart from it". Police Scotland Preventions and Intervention continue to support this in relation to Dementia Awareness, area wide training carried out by NHS and this is further complimented by the implementation of Herbert Protocol and Purple Alert app (see Appendix B and C)

Suicide Awareness and Prevention

Police Scotland working in partnership with NHS supported Suicide Prevention Week during September .Suicide is a major public health issue worldwide and the impact of it is felt throughout communities everywhere. This was followed up in November by the official launch of the Suicide Prevention app. This is free to download and The 'Prevent Suicide' safety plan on the app can be completed with the help of a trained listener on a helpline such as Breathing Space, a health professional or with a friend or family member.

The app also includes telephone numbers for local and national helplines which can offer support in some situations where people are feeling distressed or suicidal. There is also guidance on what members of the public can do to help someone they suspect is feeling suicidal.

(Android) <https://play.google.com/store/apps/details?id=com.faffdigital.PSHighland>

(Apple Store) <https://itunes.apple.com/gb/app/prevent-suicide-highland/id1436026798?mt=8>

PRIORITY – Serious & Organised Crime

Intention – With Partners, reduce the threat, risk and harm caused by Serious Organised Crime

Objective – With Partners work to safeguard the Highland area by taking all opportunities to prevent crime and make the Highland area a hostile environment for Serious & Organised Crime Groups; to improve outcomes for individuals and communities and reduce offending through prevention, early intervention and diversion; in support of our Partners in the Local Authority and NHS via the Highland Alcohol and Drug Partnership Strategy we will direct those who are substance dependant towards recovery through prevention, treatment and support services; with Partners work to reduce the instances of substance misuse in our communities

Serious & Organised Crime	<p>Divisional Operation - intelligence development and investigation into drug supply and use in educational establishments throughout the Division, including Inverness Area Command. All intelligence will continue to be monitored daily and passed to the local area inspector for proactive approach.</p> <p>Divisional Operation – ongoing investigation into recent online/electronic frauds which have targeted local business/charities and have resulted in the loss of substantial amounts of money in the Division and in the Inverness Area over the current reporting year.</p>
Prevention and Intervention Activity	<p>Bogus Caller/Scam talk t0 over 120 elderly patrons of Raigmore and Drakies, Merkinch, Barn Church Community Centres.</p> <p>Proactive drug seizures continue in the Inverness Command area and this reporting period has seen several significant drug and cash seizures.</p>

PRIORITY – Counter Terrorism & Domestic Extremism

Intention – Support the delivery of the CONTEST strategy to reduce the threat posed by terrorism and domestic extremism

Objective – Strengthen PREVENT work with Partners and institutions; with Partners, support individuals who are vulnerable to terrorism and violent extremism; strengthen PREVENT work in relation to the internet and Social Media; Effective Multi-agency planning in respect of Counter Terrorism is taking place; Develop our ability to respond effectively to any terrorist attack (with a specific focus on emerging high-risk threats, and specialist capabilities).

Counter Terrorism & Domestic Extremism	<p>WRAP (Workshop to Raise Awareness of Prevent) The workshop covers issues such as crime, normal social processes that are used to influence and manipulate, case studies that cut across the spectrum of extremism, terrorist ideologies and factors which may contribute to an individual's susceptibility to a terrorist ideology.</p> <p>In particular, it seeks to support them to recognise that using their existing expertise and professional judgement, they may be able to recognise potentially vulnerable individuals who may be susceptible to being persuaded by an extremist or terrorist ideology.</p> <p>ACT Now delivered to 100 S5 Millburn Academy pupils</p> <p>Extremism awareness raising present to UHI students.</p>
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Appendix A

What is Third Party Reporting?

Recommendation 16 of the Stephen Lawrence Inquiry Report stated:

“That all possible steps should be taken by Police Services at local level in consultation with local Government and other agencies and local communities to encourage the reporting of racist incidents and crimes. This should include:

- ***The ability to report at locations other than police stations; and***

- ***The ability to report 24 hours a day***

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Giving members of the public this safe, confidential and supportive environment to report incidents in order to encourage a greater number of reports.

Several organisations were approached by Police/nominated themselves as a Third Party reporting centre see list. However we are always keen to recruit and train more third party reporting centres so if you are interested, please let us know and contact HighlandIslandDCU@scotland.pnn.police.uk for more information.

Role of Third Party Reporting Centre

What's expected of a third party reporting centre?

Provide a positive, confidential and supportive environment for the individual who reports.

Provide a link between the victim and the police after the report is made

Work with victim to access appropriate supports to deal with aftermath.

What a Third Party Reporting site should expect from Police Scotland?

Acknowledgement from police when a Third Party Report is submitted.

A named contact within the local Police Division who can offer advice and liaison

Updates from police on progress on a third party report

Regular opportunities to network with other third party reporting sites

What is staff role in third party reporting centres?

Be familiar with mechanism for reporting

Don't assume that victims don't want to report

Explore options available for reporting incidents to the police with the person disclosing, including submitting through a third party and reporting anonymously.

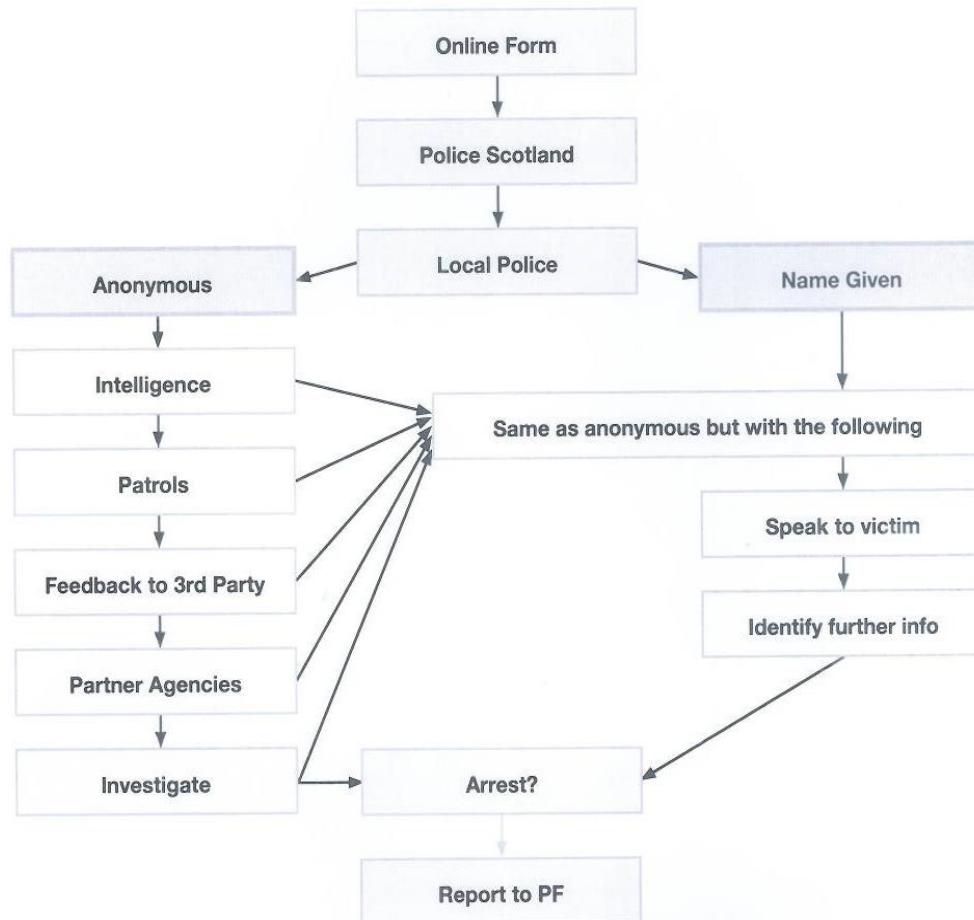
Be aware that even if victim doesn't want to report one incident, they may well want to report in the future.

Record hate incidents, with the victim's permission, pass reported information to police.

Third Party Reporting Centres - Highland

Advocacy Highland	3rd Floor, 33 Academy Street, Inverness, IV1 1JN	01463 233 460
Caithness Citizens Advice Bureau	7a Brabster Street, Thurso KW147AP	01847 894 243
Caithness Citizens Advice Bureau (Wick)	123 High Street, Wick	01955 605 989
Deaf Services and Hearing Support Team, Highland Council, Social Work	4 Fodderty Way, Dingwall, IV15 9XB	01349 868 711
East Sutherland Citizens Advice Bureau	Olsen House, Main Street, Golspie, Sutherland	01408 633 000
Harper MacLeod LLP	Alder House, Cradlehall Business Park, Inverness, IV2 5GH	01463 795 032
Health and Happiness	22 Market Brae, Inverness IV2 3AB	01463 248 824
HUG - Action for Mental Health SPIRIT Advocacy	Cromwell Villa, 23 Lotland Street IV11ST	01463 719 366
Inverness Citizens Advice Bureau	29 Union Street, Inverness, IV1 1QA	01463 237 664
Inverness Women's Aid 2	Anderson Street, Inverness IV3 8DF	01463 220 719
Lochaber Citizens Advice Bureau	Dudley Road, Fort William PH33 6JB	01397 705 311
Nairn Citizens Advice Bureau	6 High Street, Nairn IV12 4BJ 01667 456677	
Skye and Lochalsh Citizens Advice Bureau	The Green, Portree, Isle of Skye IV51 9BT	01478 612 032
Sight Action	Beechwood House 69-71 Old Perth Road, Inverness, IV2 3JH	01463 233 663
The Scottish Highlands & Islands and Moray Chinese Association (SHIMCA)	1 Ardconnel Terrace, Inverness, IV2 3AE	07595 895 450
Victim Support Highland & Western Isles	Fairways House, Fairways Business Park, Inverness, IV2 6AA	01463 258 834
Waverley Care	34 Waterloo Place, Inverness, IV1 1NB	01463 711 585

Process Flow Chart



APPENDIX B

Police Scotland is encouraging residents in the Highlands & Islands to sign up to a free app which provides community alerts of a person with dementia has been reported missing.

Purple Alert was launched by Alzheimer Scotland last year and creates a way of sharing information which could help return vulnerable people home safely.

The app - endorsed by Police Scotland - works best if a number of people in a community have downloaded it in order to share details and possible sighting of the missing person.

To find out more about Purple Alert or to download the app, visit -

www.dementiacircle.org and click on the Purple Alert icon.

APPENDIX C

The Herbert Protocol is here to give you some reassurance and help keep your loved ones safe. The system provides the police with everything they need to know to search for the person living with the dementia.

It's a form that is kept at home containing important information regarding known routines, habits as well as descriptions of your friend/relative and details of their and others involved with their care. It can be handed to Police so that you do not have to worry about gathering the information during what can be a very stressful time.