SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Highland

Badenoch and Strathspey Committee

Performance Report

Commentary

The key performance indicators (KPIs) above have been extracted from the suite of KPIs contained within the Scottish Fire and Rescue Framework Document 2013.

http://www.scotland.gov.uk/Resource/0041/00416181.pdf

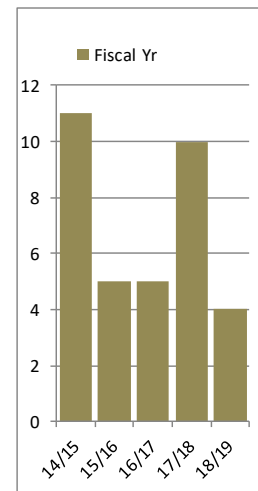The KPIs above also represent the main priority areas for the Scottish Fire and Rescue Service, identified by elected members and communities during the ward consultation sessions in 2013 as;

- Reducing accidental dwelling house fires and the resultant fatalities and casualties
- Reducing deliberate fires
- Reducing road traffic collisions
- Reducing the number of attendances to unwanted fire alarm signals (false alarms)
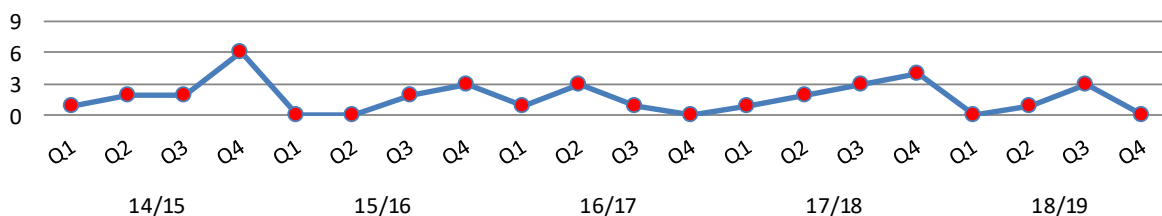
All accidental dwelling fires

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
April	0	0	0	0	0	14
May	1	0	1	0	0	6
June	0	0	0	1	0	13
July	0	0	0	1	0	10
August	2	0	2	1	1	10
September	0	0	1	0	0	10
October	0	1	1	1	1	17
November	2	0	0	1	0	14
December	0	1	0	1	2	18
January	2	2	0	0	0	10
February	3	0	0	3	0	12
March	1	1	0	1	0	10
Fiscal Yr	11	5	5	10	4	144

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19
Fiscal Yr	11	5	5	10	4

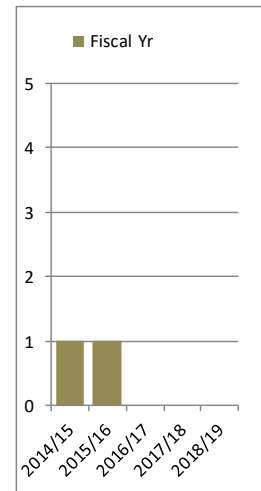| Qtr/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
Quarter 1	1	0	1	1	0	33
Quarter 2	2	0	3	2	1	30
Quarter 3	2	2	1	3	3	49
Quarter 4	6	3	0	4	0	32

Commentary

The tables above represent the number of accidental dwelling house fires that occurred within the Area Committee boundary. Tolerances are set in context of the number of previous incidents by reporting month and, where there has been an increase in overall incidents, the colour coding is identified with the application of the red, amber and green (RAG) system.

Trend lines also identify the number of incidents over the reporting 5 year period, both by month and by reporting quarter. The figure for accidental dwelling fires remains low when compared to the figure for the whole Highland area and are the lowest figures for the area in the last 5 years.

The Service works closely with partner agencies and communities to reduce the number of accidental dwelling house fires through the delivery of targeted home fire safety visits and the installation of free smoke detectors. Supporting the targeted delivery, partner agencies routinely share data identifying residents that would benefit from this free service, aiming to reduce the risk of fire and harm to householders and their property.
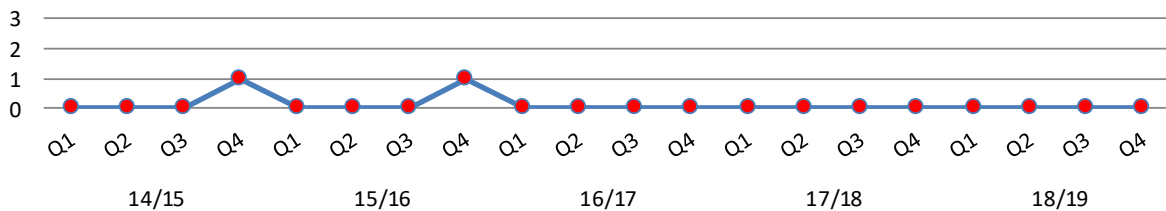
All fatal accidental dwelling fire casualties

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
April	0	0	0	0	0	0
May	0	0	0	0	0	0
June	0	0	0	0	0	0
July	0	0	0	0	0	0
August	0	0	0	0	0	0
September	0	0	0	0	0	0
October	0	0	0	0	0	0
November	0	0	0	0	0	0
December	0	0	0	0	0	0
January	0	1	0	0	0	0
February	1	0	0	0	0	1
March	0	0	0	0	0	0
Fiscal Yr	1	1	0	0	0	1

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19
Fiscal Yr	1	1	0	0	0

Qtr/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
Quarter 1	0	0	0	0	0	0
Quarter 2	0	0	0	0	0	0
Quarter 3	0	0	0	0	0	0
Quarter 4	1	1	0	0	0	1

Commentary

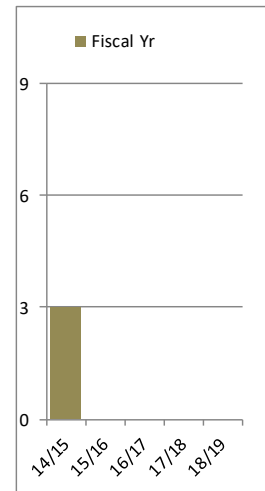The attached tables identify the number of dwelling house fires that have resulted in fire related fatalities over the reporting 5 year period. The Service is committed to reducing this figure to eliminate all events and occurrences that result in a fatality. As identified, partnership working and data sharing supports this key aim and the delivery of targeted life safety advice and information.
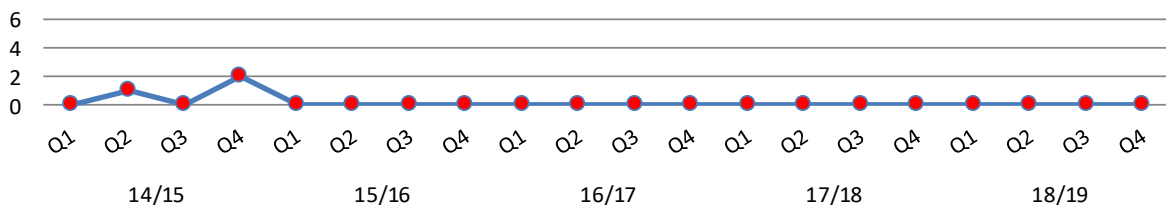
Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
April	0	0	0	0	0	3
May	0	0	0	0	0	1
June	0	0	0	0	0	2
July	0	0	0	0	0	6
August	1	0	0	0	0	1
September	0	0	0	0	0	1
October	0	0	0	0	0	0
November	0	0	0	0	0	3
December	0	0	0	0	0	1
January	1	0	0	0	0	1
February	1	0	0	0	0	0
March	0	0	0	0	0	0
Fiscal Yr	3	0	0	0	0	19

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19
Fiscal Yr	3	0	0	0	0

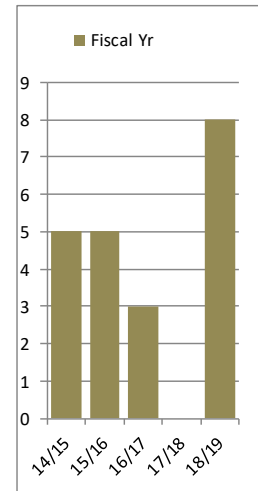| Qtr/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
Quarter 1	0	0	0	0	0	6
Quarter 2	1	0	0	0	0	8
Quarter 3	0	0	0	0	0	4
Quarter 4	2	0	0	0	0	1

Commentary

The attached tables identify the number of dwelling house fires that have resulted in fire related casualties over the reporting 5 year period. The Service is committed to reducing this figure overall, therefore reducing the impact on the community. The numbers again showing no casualties to date as per the previous year.

The Service will continue to work hard with partners to reduce the number of casualties targeting visits to those most at risk.
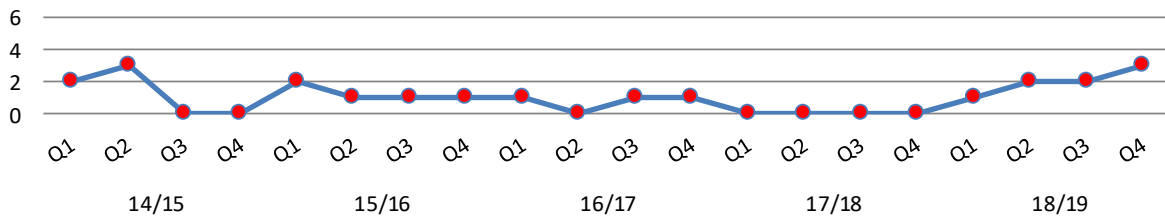
All deliberate fires

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
April	1	0	1	0	1	32
May	0	1	0	0	0	21
June	1	1	0	0	0	15
July	2	0	0	0	1	19
August	1	1	0	0	1	15
September	0	0	0	0	0	13
October	0	0	0	0	0	21
November	0	0	1	0	1	19
December	0	1	0	0	1	11
January	0	0	0	0	1	7
February	0	1	0	0	2	9
March	0	0	1	0	0	6
Fiscal Yr	5	5	3	0	8	188

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19
Fiscal Yr	5	5	3	0	8

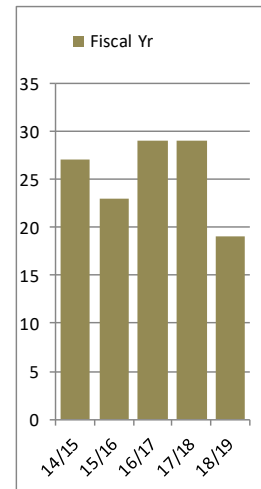| Qtr/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
Quarter 1	2	2	1	0	1	68
Quarter 2	3	1	0	0	2	47
Quarter 3	0	1	1	0	2	51
Quarter 4	0	1	1	0	3	22

Commentary

Deliberate fires include those as a result of fire related antisocial behaviour (ASB) and wildfires. Analysis of the overall incidents and the periods in when they occur, identify seasonal variations e.g. muirburning season and holiday periods. The Service has introduced a number of fire reduction strategies and thematic action plans targeting these types of incidents. Working in partnership with other key agencies, the Service is working hard to reduce these incidents overall. Examples of which include the promotion of fire reduction through the Safer Highland ASB Group, promoting best practice and partnership working through the Scottish Wildfire Forum (SWF) and targeting key groups ahead of known peak activity periods.

Unfortunately, we have seen an increase in deliberate fires in every quarter of the last year, but the numbers are still low. (figures represent less than 5% of the total calls for the Highland LSO Area). We will engage with partners to identify the causes and support the reduction of this trend.

The Service use targeted Thematic Action Plans (TAPs) as part of its prevention strategy which this Spring is targeting deliberate fires. SFRS actively use social media to promote this and other fire safety messages.
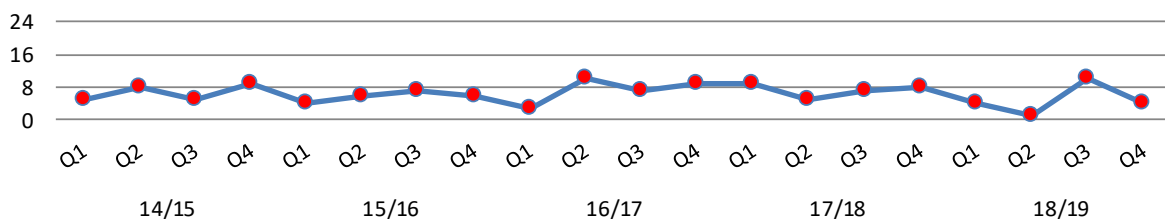
Special Service - RTCs

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
April	1	1	1	2	1	11
May	4	1	1	3	1	22
June	0	2	1	4	2	16
July	1	2	4	2	1	15
August	3	2	2	0	0	16
September	4	2	4	3	0	12
October	0	1	1	3	3	10
November	2	3	3	4	5	18
December	3	3	3	0	2	13
January	5	1	1	1	0	13
February	3	3	4	4	1	12
March	1	2	4	3	3	8
Fiscal Yr	27	23	29	29	19	166

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19
Fiscal Yr	27	23	29	29	19

Qtr/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
Quarter 1	5	4	3	9	4	49
Quarter 2	8	6	10	5	1	43
Quarter 3	5	7	7	7	10	41
Quarter 4	9	6	9	8	4	33

Commentary

Special Service incidents involves an operational response to a range of emergency activities including life critical road traffic collisions, flooding events, industrial accidents and in support of other emergency service colleagues at larger multi-agency non-fire related events.
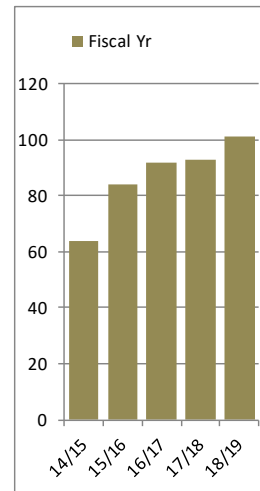
The most common type of special service is as a result of a road traffic collision involving, in most cases, a response from all three emergency services. The Service is working in partnership with other emergency response colleagues and partner agencies through the Safer Highland Road Safety Group to reduce these incidents in the community of Badenoch & Strathspey. The figures show a marked decrease, (33% reduction over the year) which is encouraging. We spiked a high figure in the 3rd Quarter which is concerning. We will continue to engage with the community, via our Road Safety activities to support the continued reduction of RTC's throughout the year.

Road safety activities in the area include e.g. Driving Ambition and Safe Highlander, all of which have a focused message of road safety, targeting key groups in the reduction of road related incidents as identified in Scotland's Road Safety Framework to 2020.
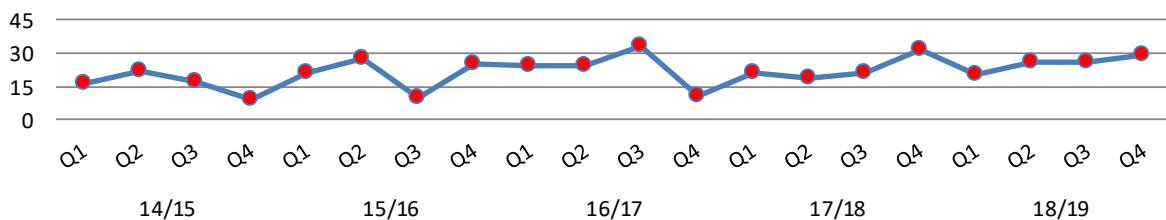
http://www.scotland.gov.uk/Resource/Doc/286643/0087268.pdf

False Alarm - UFAS

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
April	7	8	7	2	4	79
May	3	8	6	8	8	99
June	6	5	11	11	8	108
July	11	11	9	6	8	118
August	6	10	8	9	9	127
September	5	7	7	4	9	124
October	6	6	8	5	5	124
November	2	1	11	8	11	126
December	9	3	14	8	10	85
January	4	10	7	10	14	99
February	3	6	2	10	4	71
March	2	9	2	12	11	79
Fiscal Yr	64	84	92	93	101	1239

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19
Fiscal Yr	64	84	92	93	101

Qtr/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
Quarter 1	16	21	24	21	20	286
Quarter 2	22	28	24	19	26	369
Quarter 3	17	10	33	21	26	335
Quarter 4	9	25	11	32	29	249

Commentary

The Service responds to a number of false alarms over the reporting year, most of which are unwanted fire alarm signals (UFAS). The number of calls across the area of Badenoch & Strathspey has increased slightly from the previous years. This only represents less than 9% of the total figures for Highland LSO Area, but we will continue to work with partners, to reduce this demand on the SFRS and Fire Crews in our area.

A new policy was implemented on 1st December 2014 requiring SFRS personnel to work closely with duty holders in order to reduce the number of UFAS events.

Station Availability

Station	Availability %	Male	Female	Staff	Staffing Change
Aviemore	91%	10	2	12	↗
Carrbridge (CRU)	N/A	7	3	10	↗
Grantown – 1st Appliance	99%	17	2	19	↗
Grantown– 2nd Appliance	79%				
Kingussie	99%	12	0	12	↗
Nethybridge (CRU)	N/A	2	0	2	→
Newtonmore (CRU)	N/A	10	0	10	↗

Badenoch and Strathspey Committee Totals		58	7	65	

Commentary

The table shows the current staffing levels on stations and total availability that these individuals have been available for calls, and how this affects the availability of the station's fire appliances.

The Service works closely with employers and RDS staff to support an improvement in availability. However, we recognise the challenges faced by RDS staff when combining primary employment and their operational availability across the communities in Highland area.

The Service is actively recruiting in a number of communities to improve station and fire appliance availability.