



SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

Highland

Nairn-shire Committee

Performance Report



DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

ID	Key Performance Indicator (KPI)	Pg
2bi	All accidental dwelling fires	3
3bi	All fatal accidental dwelling fire casualties	4
3bii	Non-fatal accidental dwelling fire casualties (excl. precautionary checkups)	5
1a	All deliberate fires	6
5a	Special Service – RTCs	7
10d	False Alarm – UFAS	8
	Station Availability	9

Commentary

The key performance indicators (KPIs) above have been extracted from the suite of KPIs contained within the Scottish Fire and Rescue Framework Document 2013.

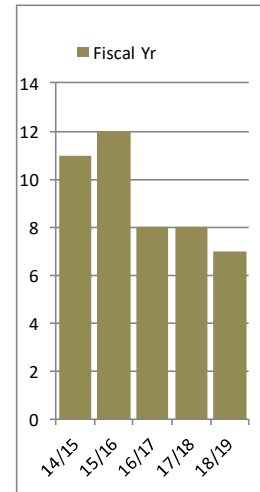
<http://www.scotland.gov.uk/Resource/0041/00416181.pdf>

The KPIs above also represent the main priority areas for the Scottish Fire and Rescue Service, identified by elected members and communities during the ward consultation sessions in 2013 as;

- Reducing accidental dwelling house fires and the resultant fatalities and casualties
- Reducing deliberate fires
- Reducing road traffic collisions
- Reducing the number of attendances to unwanted fire alarm signals (false alarms)

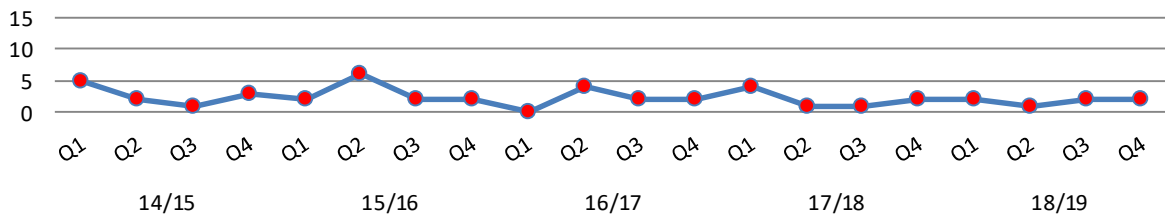
All accidental dwelling fires

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
April	1	0	0	1	1	14
May	2	1	0	1	1	6
June	2	1	0	2	0	13
July	0	0	1	0	1	10
August	1	3	1	0	0	10
September	1	3	2	1	0	10
October	0	0	0	1	0	17
November	1	1	2	0	1	14
December	0	1	0	0	1	18
January	1	0	0	1	1	10
February	1	2	2	0	1	11
March	1	0	0	1	0	8
Fiscal Yr	11	12	8	8	7	141



Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19
Fiscal Yr	11	12	8	8	7

Qtr/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
Quarter 1	5	2	0	4	2	33
Quarter 2	2	6	4	1	1	30
Quarter 3	1	2	2	1	2	49
Quarter 4	3	2	2	2	2	29



Commentary

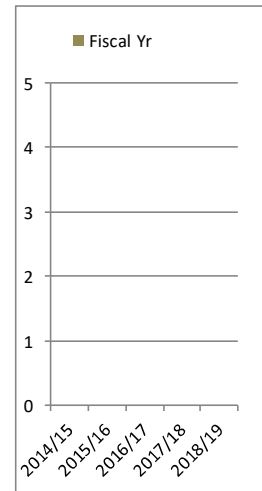
The tables above represent the number of accidental dwelling house fires that occurred within the Area Committee boundary. Tolerances are set in context of the number of previous incidents by reporting month and, where there has been an increase in overall incidents, the colour coding is identified with the application of the red, amber and green (RAG) system.

Trend lines also identify the number of incidents over the reporting 5 year period, both by month and by reporting quarter. The figure for accidental dwelling fires remains low with only seven incidents of this type during the reporting year.

The Service works closely with partner agencies and communities to reduce the number of accidental dwelling house fires through the delivery of targeted home fire safety visits and the installation of free smoke detectors. Supporting the targeted delivery, partner agencies routinely share data identifying residents that would benefit from this free service, aiming to reduce the risk of fire and harm to householders and their property.

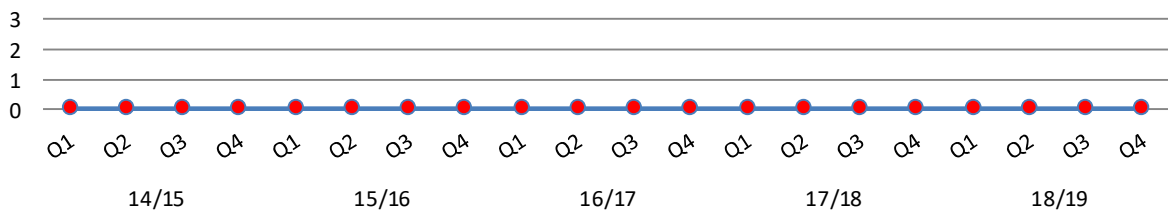
All fatal accidental dwelling fire casualties

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
April	0	0	0	0	0	0
May	0	0	0	0	0	0
June	0	0	0	0	0	0
July	0	0	0	0	0	0
August	0	0	0	0	0	0
September	0	0	0	0	0	0
October	0	0	0	0	0	0
November	0	0	0	0	0	0
December	0	0	0	0	0	0
January	0	0	0	0	0	0
February	0	0	0	0	0	1
March	0	0	0	0	0	0
Fiscal Yr	0	0	0	0	0	1



Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19
Fiscal Yr	0	0	0	0	0

Qtr/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
Quarter 1	0	0	0	0	0	0
Quarter 2	0	0	0	0	0	0
Quarter 3	0	0	0	0	0	0
Quarter 4	0	0	0	0	0	1



Commentary

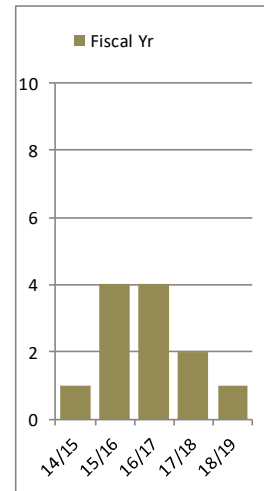
The attached tables identify the number of dwelling house fires that have resulted in fire related fatalities over the reporting 5 year period. The Service is committed to reducing this figure to eliminate all events and occurrences that result in a fatality. As identified, partnership working and data sharing supports this key aim and the delivery of targeted life safety advice and information.

The numbers show no accidental dwelling fire fatalities during the reporting year as per the previous four years.

SFRS continue to work with partners to ensure that this positive trend continues.

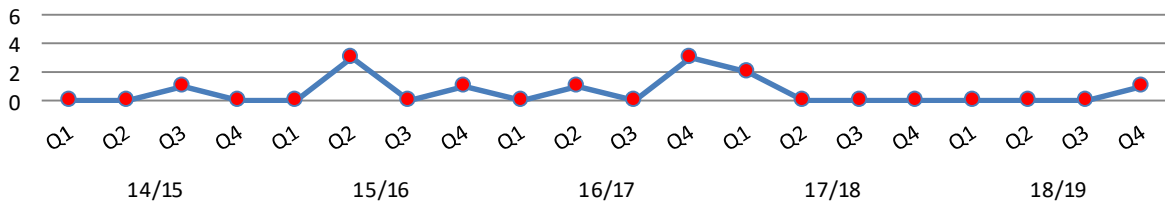
Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
April	0	0	0	0	0	3
May	0	0	0	0	0	1
June	0	0	0	2	0	3
July	0	0	1	0	0	6
August	0	2	0	0	0	1
September	0	1	0	0	0	1
October	0	0	0	0	0	0
November	1	0	0	0	0	3
December	0	0	0	0	0	1
January	0	0	0	0	0	1
February	0	1	3	0	1	0
March	0	0	0	0	0	0
Fiscal Yr	1	4	4	2	1	20



Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19
Fiscal Yr	1	4	4	2	1

Qtr/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
Quarter 1	0	0	0	2	0	7
Quarter 2	0	3	1	0	0	8
Quarter 3	1	0	0	0	0	4
Quarter 4	0	1	3	0	1	1



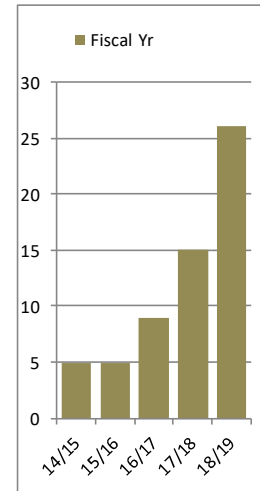
Commentary

The attached tables identify the number of dwelling house fires that have resulted in fire related casualties over the reporting 5 year period. The Service is committed to reducing this figure overall, therefore reducing the impact on the community.

The Service will continue to work hard with partners to reduce the number of casualties by targeting visits to those most at risk.

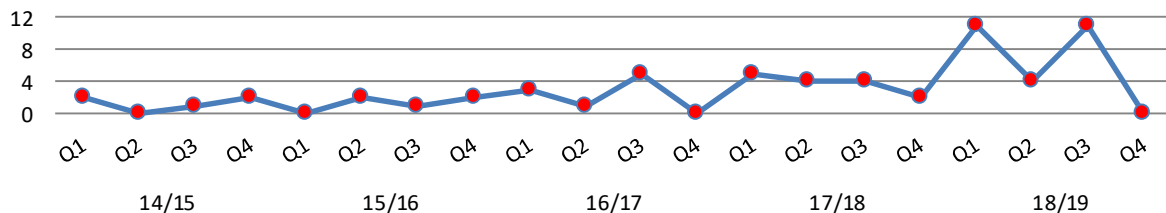
All deliberate fires

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
April	0	0	0	2	8	32
May	2	0	0	2	1	21
June	0	0	3	1	2	15
July	0	1	0	2	1	19
August	0	0	1	0	1	15
September	0	1	0	2	2	13
October	0	1	0	0	11	21
November	1	0	0	4	0	19
December	0	0	5	0	0	11
January	0	2	0	0	0	7
February	2	0	0	1	0	9
March	0	0	0	1	0	5
Fiscal Yr	5	5	9	15	26	187



Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19
Fiscal Yr	5	5	9	15	26

Qtr/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
Quarter 1	2	0	3	5	11	68
Quarter 2	0	2	1	4	4	47
Quarter 3	1	1	5	4	11	51
Quarter 4	2	2	0	2	0	21



Commentary

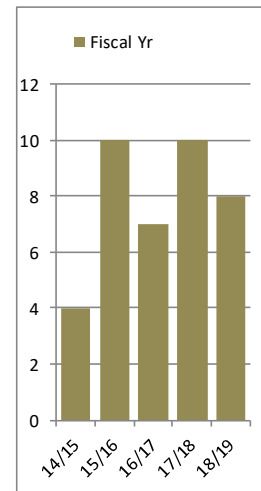
Deliberate fires include those as a result of fire related antisocial behaviour (ASB) and wildfires. Analysis of the overall incidents and the periods in which they occur, identify seasonal variations e.g. muirburning season and holiday periods. The Service has introduced a number of fire reduction strategies and thematic action plans targeting these types of incidents. Working in partnership with other key agencies, the Service is working hard to reduce these incidents overall. Examples of which include the promotion of fire reduction through the Safer Highland ASB Group, promoting best practice and partnership working through the Scottish Wildfire Forum (SWF) and targeting key groups ahead of known peak activity periods.

The Service use targeted Thematic Action Plans (TAPs) as part of its prevention strategy which this Winter is targeting Festive safety, safety at home (fire and alcohol) and cooking safety. SFRS actively use social media to promote this and other fire safety messages.

Information from partners is shared to ensure multi-agency awareness and to enable approaches such as joint patrols to engage with young people and deter anti-social behaviour fires.

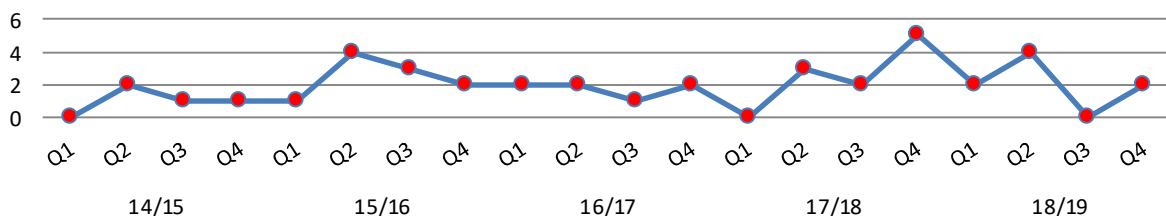
Special Service - RTCs

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
April	0	0	1	0	0	11
May	0	0	1	0	1	22
June	0	1	0	0	1	16
July	0	2	0	0	2	15
August	1	2	0	2	1	16
September	1	0	2	1	1	12
October	0	1	0	0	0	10
November	0	1	1	0	0	18
December	1	1	0	2	0	13
January	0	0	1	4	1	13
February	1	2	1	1	1	12
March	0	0	0	0	0	7
Fiscal Yr	4	10	7	10	8	165



Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19
Fiscal Yr	4	10	7	10	8

Qtr/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
Quarter 1	0	1	2	0	2	49
Quarter 2	2	4	2	3	4	43
Quarter 3	1	3	1	2	0	41
Quarter 4	1	2	2	5	2	32



Commentary

Special Service incidents involves an operational response to a range of emergency activities including life critical road traffic collisions, flooding events, industrial accidents and in support of other emergency service colleagues at larger multi-agency non-fire related events.

The most common type of special service is as a result of a road traffic collision involving, in most cases, a response from all three emergency services. The Service is working in partnership with other emergency response colleagues and partner agencies through the Safer Highland Road Safety Group to reduce these incidents in the community of Nairn.

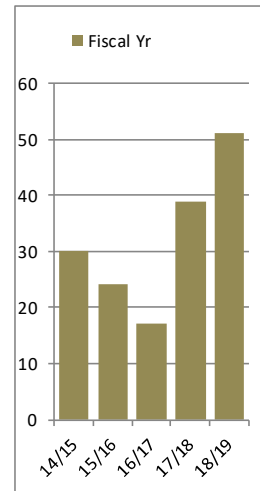
The number of incidents of this type has decreased slightly in comparison with the previous year's.

Road safety activities in the area include e.g. Driving Ambition and Safe Highlander, all of which have a focused message of road safety, targeting key groups in the reduction of road related incidents as identified in Scotland's Road Safety Framework to 2020.

<http://www.scotland.gov.uk/Resource/Doc/286643/0087268.pdf>

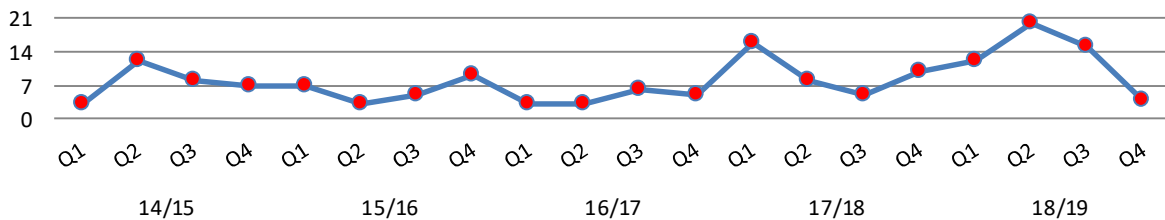
False Alarm - UFAS

Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
April	0	3	2	5	6	79
May	2	3	0	6	5	99
June	1	1	1	5	1	108
July	6	1	3	2	9	118
August	2	1	0	4	6	127
September	4	1	0	2	5	124
October	4	2	3	2	4	124
November	2	2	1	3	7	126
December	2	1	2	0	4	85
January	3	3	2	1	3	99
February	2	3	3	5	1	73
March	2	3	0	4	0	86
Fiscal Yr	30	24	17	39	51	1248



Month/Year	2014/15	2015/16	2016/17	2017/18	2018/19
Fiscal Yr	30	24	17	39	51

Qtr/Year	2014/15	2015/16	2016/17	2017/18	2018/19	Highland
Quarter 1	3	7	3	16	12	286
Quarter 2	12	3	3	8	20	369
Quarter 3	8	5	6	5	15	335
Quarter 4	7	9	5	10	4	258



Commentary

The Service responds to a number of false alarms over the reporting year, most of which are unwanted fire alarm signals (UFAS). The number of calls across the area of Nairn has increased significantly over 2018/19 in comparison to previous years.

The UFAS policy requires SFRS personnel to work closely with duty holders in order to reduce the number of UFAS events. Engagement will be targeted to reduce this trend.

Station Availability

Station	Availability %	Male	Female	Staff	Staffing Change
Nairn – 1 st Appliance	100%	21	1	22	→
Nairn– 2 nd Appliance	88%				
Nairn-shire Committee Totals		21	1	22	

Commentary

The table shows the current staffing levels on stations and total availability that these individuals have been available for calls, and how this affects the availability of the station's fire appliances.

The Service works closely with employers and RDS staff to support an improvement in availability. However, we recognise the challenges faced by RDS staff when combining primary employment and their operational availability across the communities in Highland area.

The Service is actively recruiting in a number of communities to improve station and fire appliance availability.