

Agenda Item	6
Report No	LA-16-19

## HIGHLAND COUNCIL

**Committee:** Lochaber Committee

**Date:** 29 August 2019

**Report Title:** Lochaber Parking Income Update

**Report By:** Interim Chief Officer Resources (Community Services)

### 1. Purpose/Executive Summary

- 1.1 To summarise in year income figures from Pay & Display Car Parks in Fort William and update members on previous committee requests on the 7 November 2018.

### 2. Recommendations

2.1 Members are asked to:-

- Note the reporting of performance; and
- Agree the introduction of car parking charges as detailed in the report for West Bay Mallaig

### 3. Implications

- 3.1 Resource – Car park income performance and enforcement activity is dependant on staff resources.
- 3.2 Legal – Roads (Scotland) Act 1984, Road Traffic Regulation Act 1984, Road Traffic Act 1991
- 3.3 Community (Equality, Poverty and Rural) – No implications.
- 3.4 Climate Change / Carbon Clever – EV Charging is provided in An Aird 2 and West Bay Mallaig car parks and we are expecting to expand this provision in the future.
- 3.5 Risk – None, however continual monitoring of incomes and management of Service budget to ensure budget targets are met to mitigate budget pressures.
- 3.6 Gaelic - No implications.

#### 4. Breakdown of Car Park Income in Fort William

- 4.1 In the 2019/20 budget process the baseline income budgets for parking were reviewed and amended to reflect actual incomes in 2018/19. This resulted in setting the 2019/20 service income budget for Lochaber at £420,000 including consideration for any variation in future sales.
- 4.2 The attached tables in **Appendix 1** break down income levels for calendar year 2018 and in year for 2019 and detail three specific Car Parks for information (West End, Viewforth and Middle Street)

Please Note that the tables are set January to December to highlight the seasonality variations.

#### 5. Year on Year performance

- 5.1 Overall year on year comparisons show an increase in both transactions and actual income with year-end income projected to exceed baseline budget targets at this time.

The rise in transaction numbers strongly indicates that occupancy is on the rise for all sites.

##### April to July - Year on Year Comparisons.

- “At Machine” transactions have increased by 7%.
- Contactless Card payments have increased by 29% with 27% of all transactions at the machines now cashless.
- “Remote” transactions (Ringo) have increased by 79% - this includes season ticket purchases.

It should be noted that the year on year income comparison for Viewforth Car Park have shown a reduction in 2019 so far, but this can be directly correlated to the reduction in available bays due to the ongoing construction works. The deficit is compensated by fees charged to the developer for the suspension of bays they are using.

- 5.2 The analysis of 2018/19 income was used to calculate the seasonality in Fort William and is provided in the table below. It shows the spread across the year with highest use in August and all other months a factor of August income.

This index has been applied to in year figures in **Appendix 1** “Totals” table to calculate the projected outrun for 2019.

##### Seasonality Index

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Index	0.1											
%age of annual income each month	3	0.21	0.27	0.36	0.69	0.75	0.91	1.00	0.67	0.45	0.23	0.16
	2%	4%	5%	6%	12%	13%	16%	18%	12%	8%	4%	3%

#### 6. Enforcement

6.1 The attached **Appendix 2** details enforcement activity in Lochaber for the 2018 and to date in 2019. The issue of Penalty Charge Notices is currently being managed from Inverness due to vacant posts however at the time of writing two FTE posts are being advertised to be based in Lochaber.

## 7. Mallaig – West Bay Car Park

7.1 Work has been ongoing over the last year with the local community to explore the introduction of car parking charges at West Bay Car Park in Mallaig. There is broad support from the community for the introduction of charges at this location. Main usage of the facility is by visitors and therefore it is proposed that charging is seasonal, between March and October. Local feedback has led to the inclusion of 30 minutes free parking. A season ticket for parking at West Bay will also be available that would offer prepaid parking at £10 per month.

7.2 The proposed Tariffs are as follows:-

Ref	Off Street - Location of Parking Place	Local Parking season ticket	RINGO	Charging Hours		
CP0089	Mallaig West Bay Car Park  Pay & Display 1st March to 31st Oct	LPST	Yes	Mon to Sun	Up to 30 mins	£0.00
					Up to 2 Hrs	£1.00
					Up to 4 Hrs	£2.00
					Up to 10 Hrs	£3.00
					Up to 24 Hrs	£4.00

7.3 Should Members agree the introduction of charges at West Bay in Mallaig, it is proposed charging would begin immediately.

## 8. Further Developments

8.1 Discussions are continuing with Members to consider parking provision across the Lochaber area, particularly in light of the increase in visitor numbers. This includes the consideration of introducing further car parking charges and new facilities. At the Lochaber Area Committee in November 2018, Members requested that officers should explore the creation of a car park at the Glen Nevis turning area. This has not been progressed to date due to resourcing issues however this will be investigated moving forward within the wider context of car parking provision across the local area.

Designation: Interim Chief Officer Resources (Community Services)

Date: 15 August 2019

Author: Shane Manning – Principal Officer, Traffic & Parking

Background Papers: [LAC 7/11/18](#)

## APPENDIX 1

TOTAL															
	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018	Oct 2018	Nov 2018	Dec 2018	TOTAL	Year on Year	
Transactions Numbers				6,950	25,951	26,989	32,694	35,443	24,216	16,219	9,233	5,552	183,247	92,584	
Total Rev without Remote Payment	£7,277.70	£8,208.70	£12,788.85	£13,345.95	£54,408.48	£59,183.54	£72,026.55	£79,098.92	£52,869.14	£34,294.07	£17,440.61	£11,759.75	£422,702.26	£198,964.52	
Cash %				80.36	79.30	77.47	77.06	73.64	75.95	75.71	77.42	74.34	76.81	78.55	
Credit %				19.64	20.70	22.53	22.94	26.36	24.05	24.29	22.58	25.66	23.19	21.45	
RINGO Transactions	188	292	444	509	897	910	1,125	1,447	954	949	636	569	8,920.00	3,441	
RINGO Income	£160.50	£252.00	£388.30	£2,017.70	£3,285.00	£3,628.00	£3,887.00	£3,984.00	£3,040.00	£3,027.00	£1,914.00	£1,599.00	£27,182.50	£12,817.70	
	<b>£7,438.20</b>	<b>£8,460.70</b>	<b>£13,177.15</b>	<b>£15,363.65</b>	<b>£57,693.48</b>	<b>£62,811.54</b>	<b>£75,913.55</b>	<b>£83,082.92</b>	<b>£55,909.14</b>	<b>£37,321.07</b>	<b>£19,354.61</b>	<b>£13,358.75</b>	<b>£449,884.76</b>	<b>£211,782.22</b>	
	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	TOTAL	Year on Year	
Transactions Numbers	3,383	8,014	10,275	18,177	25,058	25,485	30,184						120,576	98,904	
Total Rev without Remote Payment	£8,589.13	£15,559.18	£19,722.57	£38,703.65	£55,558.51	£57,995.32	£68,003.39						£264,131.75	£220,260.87	
Cash %	65.51	70.25	76.10	72.49	74.13	72.91	69.87						71.61	72.35	
Credit %	34.49	29.75	23.90	27.51	25.87	27.09	30.13						28.39	27.65	
RINGO Transactions	538	786	836	1,251	1,459	1,514	1,935						8,319.00	6,159	
RINGO Income	£1,904.00	£2,164.00	£2,303.00	£3,757.00	£3,944.00	£4,724.70	£5,399.00						£24,195.70	£17,824.70	
	<b>£10,493.13</b>	<b>£17,723.18</b>	<b>£22,025.57</b>	<b>£42,460.65</b>	<b>£59,502.51</b>	<b>£62,720.02</b>	<b>£73,402.39</b>						<b>£288,327.45</b>	<b>£238,085.57</b>	
								<b>PROJECTIONS</b>	<i>£80,774.53</i>	<i>£54,100.93</i>	<i>£36,217.19</i>	<i>£18,828.32</i>	<i>£13,036.58</i>	<i>£491,285.00</i>	

VIEWFORTH														
	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018	Oct 2018	Nov 2018	Dec 2018	TOTAL	Year on Year
Transactions Numbers				2,380	7,415	6,919	8,445	9,639	6,401	4,657	3,122	1,726	50,704	25,159
Total Rev without Remote Payment	£3,024.15	£3,644.40	£5,814.85	£3,484.55	£11,385.62	£10,563.74	£13,135.58	£15,318.40	£9,980.60	£7,222.90	£4,652.75	£2,770.30	£90,997.84	£38,569.49
Cash %				91.21	91.27	90.79	87.05	86.94	86.86	86.1	85.29	88.21	88.19	90.08
Credit %				8.79	8.73	9.21	12.95	13.06	13.14	13.9	14.71	11.79	11.81	9.92
RINGO Transactions	87	133	199	170	230	222	292	412	218	229	174	172	2,538.00	914
RINGO Income	£79.20	£101.20	£177.70	£160.30	£291.00	£274.00	£380.00	£493.00	£273.00	£291.00	£244.00	£210.00	£2,974.40	£1,105.30
	<b>£3,103.35</b>	<b>£3,745.60</b>	<b>£5,992.55</b>	<b>£3,644.85</b>	<b>£11,676.62</b>	<b>£10,837.74</b>	<b>£13,515.58</b>	<b>£15,811.40</b>	<b>£10,253.60</b>	<b>£7,513.90</b>	<b>£4,896.75</b>	<b>£2,980.30</b>	<b>£93,972.24</b>	<b>£39,674.79</b>
	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	TOTAL	Year on Year
Transactions Numbers	738	2,489	3,033	4,166	5,868	5,594	6,920						28,808	22,548
Total Rev without Remote Payment	£1,280.55	£3,801.35	£4,559.60	£6,497.25	£9,235.30	£8,826.90	£11,188.65						£45,389.60	£35,748.10
Cash %	84.77	86.43	82.52	83.19	86.49	86.48	80.54						84.35	84.18
Credit %	15.23	13.57	17.48	16.81	13.51	13.52	19.46						15.65	15.83
RINGO Transactions	156	222	241	306	377	329	443						2,074.00	1,455
RINGO Income	£178.00	£305.00	£320.00	£388.00	£481.00	£404.00	£563.00						£2,639.00	£1,836.00
	<b>£1,458.55</b>	<b>£4,106.35</b>	<b>£4,879.60</b>	<b>£6,885.25</b>	<b>£9,716.30</b>	<b>£9,230.90</b>	<b>£11,751.65</b>						<b>£48,028.60</b>	<b>£37,584.10</b>

WEST END															
	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018	Oct 2018	Nov 2018	Dec 2018	TOTAL	Year on Year	
Transactions Numbers				923	3,922	6,244	7,069	7,964	4,918	2,876	1,354	1,103	36,373	18,158	
Total Rev without Remote Payment	£0.00	£0.00	£0.00	£2,718.65	£10,888.58	£17,631.15	£19,934.31	£22,528.75	£13,781.36	£8,921.47	£4,237.86	£3,739.25	£104,381.38	£51,172.69	
Cash %				68.02	69.23	69.86	72.96	67.04	74.09	63.08	62.76	56.48	67.06	70.02	
Credit %				31.98	30.77	30.14	27.04	32.96	25.91	36.92	37.24	43.52	32.94	29.98	
RINGO Transactions	0	0	0	61	196	204	239	277	183	233	118	113	1,624.00	700	
RINGO Income	£0.00	£0.00	£0.00	£721.00	£1,218.00	£1,584.00	£1,544.00	£1,293.00	£1,103.00	£1,209.00	£784.00	£652.00	£10,108.00	£5,067.00	
	<b>£0.00</b>	<b>£0.00</b>	<b>£0.00</b>	<b>£3,439.65</b>	<b>£12,106.58</b>	<b>£19,215.15</b>	<b>£21,478.31</b>	<b>£23,821.75</b>	<b>£14,884.36</b>	<b>£10,130.47</b>	<b>£5,021.86</b>	<b>£4,391.25</b>	<b>£114,489.38</b>	<b>£56,239.69</b>	
	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	TOTAL	Year on Year	
Transactions Numbers	1,070	1,288	1,648	4,144	4,076	6,099	6,804						25,129	21,123	
Total Rev without Remote Payment	£3,717.19	£4,084.08	£5,175.81	£12,125.14	£11,317.49	£17,470.90	£19,053.31						£72,943.92	£59,966.84	
Cash %	51.71	55.24	60.33	62.64	70.25	67.67	63.13						61.57	65.92	
Credit %	48.29	44.76	39.67	37.36	29.75	32.33	36.87						38.43	34.08	
RINGO Transactions	125	150	141	272	200	318	363						1,569.00	1,153	
RINGO Income	£903.00	£849.00	£786.00	£1,508.00	£1,015.00	£1,795.00	£1,936.60						£8,792.60	£6,254.60	
	<b>£4,620.19</b>	<b>£4,933.08</b>	<b>£5,961.81</b>	<b>£13,633.14</b>	<b>£12,332.49</b>	<b>£19,265.90</b>	<b>£20,989.91</b>						<b>£81,736.52</b>	<b>£66,221.44</b>	

MIDDLE STREET															
	Jan 2018	Feb 2018	Mar 2018	Apr 2018	May 2018	Jun 2018	Jul 2018	Aug 2018	Sep 2018	Oct 2018	Nov 2018	Dec 2018	TOTAL	Year on Year	
Transactions Numbers				2,081	7,499	7,099	8,940	9,145	6,644	4,790	2,857	1,560	50,615	25,619	
Total Rev without Remote Payment	£2,987.55	£3,358.30	£5,085.00	£3,147.85	£11,704.33	£11,120.83	£14,297.50	£14,778.35	£10,784.40	£7,588.35	£4,334.95	£2,502.35	£91,689.76	£40,270.51	
Cash %				90.95	90.42	88.46	85.70	79.9	79.63	86.23	87.20	88.00	86.28	88.88	
Credit %				9.05	9.58	11.54	14.30	20.1	20.37	13.77	12.80	12.00	13.72	11.12	
RINGO Transactions	59	82	164	139	185	162	231	333	254	223	151	140	2,123.00	717	
RINGO Income	£49.10	£82.00	£150.00	£140.80	£245.00	£193.00	£293.00	£475.00	£341.00	£271.00	£172.00	£170.00	£2,581.90	£871.80	
	<b>£3,036.65</b>	<b>£3,440.30</b>	<b>£5,235.00</b>	<b>£3,288.65</b>	<b>£11,949.33</b>	<b>£11,313.83</b>	<b>£14,590.50</b>	<b>£15,253.35</b>	<b>£11,125.40</b>	<b>£7,859.35</b>	<b>£4,506.95</b>	<b>£2,672.35</b>	<b>£94,271.66</b>	<b>£41,142.31</b>	
	Jan 2019	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	TOTAL	Year on Year	
Transactions Numbers	665	2,428	3,312	5,428	7,588	7,061	8,738						35,220	28,815	
Total Rev without Remote Payment	£1,178.20	£3,755.90	£5,051.05	£8,500.10	£12,248.80	£11,407.80	£14,192.50						£56,334.35	£46,349.20	
Cash %	84.64	74.47	85.97	83.87	83.70	83.35	82.57						82.65	83.37	
Credit %	15.36	25.53	14.03	16.13	16.30	16.65	17.43						17.35	16.63	
RINGO Transactions	115	202	221	326	424	357	484						2,129.00	1,591	
RINGO Income	£118.00	£231.00	£269.00	£428.00	£550.00	£414.00	£640.60						£2,650.60	£2,032.60	
	<b>£1,296.20</b>	<b>£3,986.90</b>	<b>£5,320.05</b>	<b>£8,928.10</b>	<b>£12,798.80</b>	<b>£11,821.80</b>	<b>£14,833.10</b>						<b>£58,984.95</b>	<b>£48,381.80</b>	

## APPENDIX 2

PCNs issued in Fort William		
	2018	2019
<b>An Aird 1 Fort William</b>	<b>23</b>	<b>39</b>
71 - Parked in an electric vehicle's charging place during operating hours without charging	1	2
73 - Parked without payment of the parking charge	10	12
82 - Parked after the expiry of paid for time	1	5
83 - Parked in a car park without clearly displaying a valid pay & display ticket or voucher or parking clock		2
87 - Parked in a disabled persons parking space without clearly displaying a valid disabled persons badge	1	
91 - Parked in a car park or area not designated for that class of vehicle		
	10	18
<b>High Street Fort William</b>	<b>118</b>	<b>216</b>
00 - Warning Notice - Vehicle parked in contravention	2	4
01 - PARKED IN A RESTRICTED STREET DURING PRESCRIBED HOURS	4	3
02 - PARKED OR LOADING/UNLOADING IN A RESTRICTED STREET WHERE WAITING AND LOADING/UNLOADING RESTRICTIONS ARE IN FORCE	5	3
23 - PARKED IN A PARKING PLACE OR AREA NOT DESIGNATED FOR THAT CLASS OF VEHICLE	66	192
23p - PARKED IN A PARKING PLACE OR AREA NOT DESIGNATED FOR THAT CLASS OF VEHICLE		1
24 - NOT PARKED CORRECTLY WITHIN THE MARKINGS OF THE BAY OR SPACE		1
25CO - VEHICLE WAITING IN A LOADING BAY WITHOUT LOADING TAKING PLACE	1	
30 - PARKED IN A FREE PARKING PLACE FOR LONGER THAN THE MAXIMUM PERIOD	25	1
40 - PARKED IN A DESIGNATED DISABLED PERSONS' PARKING PLACE WITHOUT CLEARLY DISPLAYING A VALID DISABLED PERSONS' PARKING BADGE	5	2
45 - PARKED ON A TAXI RANK	8	
47 - PARKED ON A RESTRICTED BUS STOP OR STAND		2
w01 - PARKED IN A RESTRICTED STREET DURING PRESCRIBED HOURS (blank)	1	7
	1	
<b>Linnhe Road Fort William</b>	<b>94</b>	<b>61</b>
01 - PARKED IN A RESTRICTED STREET DURING PRESCRIBED HOURS	17	9
16 - PARKED IN A PERMIT HOLDERS ONLY BAY WITHOUT DISPLAYING A VALID PERMIT	50	49
16m - PARKED IN A PERMIT HOLDERS ONLY BAY WITHOUT DISPLAYING A VALID PERMIT	1	
16y - PARKED IN A PERMIT HOLDERS ONLY BAY WITHOUT DISPLAYING A VALID PERMIT	2	1
24p - NOT PARKED CORRECTLY WITHIN THE MARKINGS OF THE BAY OR SPACE	1	
30 - PARKED IN A FREE PARKING PLACE FOR LONGER THAN THE MAXIMUM PERIOD	13	
30f - PARKED IN A FREE PARKING PLACE FOR LONGER THAN THE MAXIMUM PERIOD	1	
40 - PARKED IN A DESIGNATED DISABLED PERSONS' PARKING PLACE WITHOUT CLEARLY DISPLAYING A VALID DISABLED PERSONS' PARKING BADGE	7	2
w01 - PARKED IN A RESTRICTED STREET DURING PRESCRIBED HOURS	2	

<b>▣ Middle Street Car Park Fort William</b>	<b>127</b>	<b>54</b>
73 - Parked without payment of the parking charge	61	32
74 - Using a vehicle in a parking place in connection with the sale or offering or exposing for sale of goods when prohibited	1	
81 - Parked in a restricted area in a car park	1	
82 - Parked after the expiry of paid for time	35	7
83 - Parked in a car park without clearly displaying a valid pay & display ticket or voucher or parking dock	1	
85 - Parked without clearly displaying a valid permit where required	13	3
86 - Not parked correctly within the markings of a bay or space	1	1
87 - Parked in a disabled persons parking space without clearly displaying a valid disabled persons badge	2	
91 - Parked in a car park or area not designated for that class of vehicle	10	10
w01 - PARKED IN A RESTRICTED STREET DURING PRESCRIBED HOURS	2	
W21 - PARKED IN A SUSPENDED BAY OR SPACE OR PART OF A BAY OR SPACE		1
<b>▣ Middle Street Fort William</b>	<b>83</b>	<b>51</b>
01 - PARKED IN A RESTRICTED STREET DURING PRESCRIBED HOURS	14	
11 - PARKED WITHOUT PAYMENT OF THE PARKING CHARGE	1	
16 - PARKED IN A PERMIT HOLDERS ONLY BAY WITHOUT DISPLAYING A VALID PERMIT	38	39
16m - PARKED IN A PERMIT HOLDERS ONLY BAY WITHOUT DISPLAYING A VALID PERMIT	8	1
23 - PARKED IN A PARKING PLACE OR AREA NOT DESIGNATED FOR THAT CLASS OF VEHICLE	4	6
30 - PARKED IN A FREE PARKING PLACE FOR LONGER THAN THE MAXIMUM PERIOD	13	
40 - PARKED IN A DESIGNATED DISABLED PERSONS` PARKING PLACE WITHOUT CLEARLY DISPLAYING A VALID DISABLED PERSONS` PARKING BADGE	5	4
46 - STOPPED WHERE PROHIBITED ( ON A RED ROUTE OR CLEARWAY )		1
<b>▣ Monzie Square Fort William</b>	<b>38</b>	<b>16</b>
00 - Warning Notice - Vehicle parked in contravention		1
23 - PARKED IN A PARKING PLACE OR AREA NOT DESIGNATED FOR THAT CLASS OF VEHICLE		1
24 - NOT PARKED CORRECTLY WITHIN THE MARKINGS OF THE BAY OR SPACE	1	1
30 - PARKED IN A FREE PARKING PLACE FOR LONGER THAN THE MAXIMUM PERIOD	1	
40 - PARKED IN A DESIGNATED DISABLED PERSONS` PARKING PLACE WITHOUT CLEARLY DISPLAYING A VALID DISABLED PERSONS` PARKING BADGE	36	13
<b>▣ Parade Gardens Fort William</b>	<b>61</b>	<b>28</b>
73 - Parked without payment of the parking charge	40	16
81 - Parked in a restricted area in a car park	1	
82 - Parked after the expiry of paid for time	11	7
83 - Parked in a car park without clearly displaying a valid pay & display ticket or voucher or parking dock	2	2
86 - Not parked correctly within the markings of a bay or space	1	
87 - Parked in a disabled persons parking space without clearly displaying a valid disabled persons badge	3	2
91 - Parked in a car park or area not designated for that class of vehicle	2	1
92 - Parked causing an obstruction	1	
<b>▣ Viewforth Fort William</b>	<b>207</b>	<b>55</b>
73 - Parked without payment of the parking charge	109	17
80 - Parked for longer than permitted		1
82 - Parked after the expiry of paid for time	67	28
83 - Parked in a car park without clearly displaying a valid pay & display ticket or voucher or parking dock	3	2
85 - Parked without clearly displaying a valid permit where required	2	
86 - Not parked correctly within the markings of a bay or space	7	3
87 - Parked in a disabled persons parking space without clearly displaying a valid disabled persons badge	3	2
91 - Parked in a car park or area not designated for that class of vehicle	15	2
W02 - PARKED OR LOADING/UNLOADING IN A RESTRICTED STREET WHERE WAITING AND LOADING/UNLOADING RESTRICTIONS ARE IN FORCE	1	
<b>Grand Total</b>	<b>751</b>	<b>520</b>