

Agenda Item	7
Report No	SR/16/19

## HIGHLAND COUNCIL

**Committee:** Skye & Raasay Committee

**Date:** 30 September 2019

**Report Title:** Winter Maintenance Plan for 2019/20

**Report By:** Interim Chief Officer Resources (Community Services)

### 1. Purpose/Executive Summary

- 1.1 This report provides Members information on winter maintenance preparations and arrangements for the 2019/20 winter period and invites the Committee to approve the Winter Maintenance Plans for the Isles of Skye and Raasay.
- 1.2 This report takes cognisance of the alterations to the weekend service, and revised Winter Maintenance Policy (**Appendix A**), approved at the 16 August 2018 Environment, Development & Infrastructure Committee, as part of the Winter Service Review report EDI/57/18.

### 2. Recommendations

- 2.1 Members are asked to approve the Winter Maintenance Plan for the Isle of Skye and Raasay, which is in accordance with report EDI/57/18, and includes the priority road maps presented in **Appendix B**.
- 2.2 Noting amendments in 4.5, 9.2 and 13.3 below.

### 3. Implications

- 3.1 Resource – as detailed in this report.
- 3.2 Legal – No implications.
- 3.3 Community (Equality, Poverty and Rural) – as detailed in this report.

- 3.4 Climate Change / Carbon Clever – In relation to Carbon Emissions the Service provides specialist training for all operatives in respect to fuel efficient driving, and route plans are in place to achieve the most efficient routing of vehicles.
- 3.5 Risk – managed under Section 34 of the Roads (Scotland) Act 1984 as stated in the Highland Council Winter Service Policy (**Appendix A** to this report).
- 3.6 Gaelic – No implications.

## 4. Background

- 4.1 The Council's Scheme of Delegation to Area Committees gives the Isle of Skye and Rasaay Committee the power:-

“to approve the winter maintenance plan within the strategy and budget allocated by Community Services Committee”.

- 4.2 Under Section 34 of the Roads (Scotland) Act 1984, a Roads Authority shall take such steps as they consider reasonable to prevent snow and ice endangering the safe passage of pedestrians and vehicles over public roads.
- 4.3 The Transport, Environmental and Community Service Committee agreed a number of enhancements to the winter maintenance service at its meeting on 16 May 2013 (Report TEC-41-13). These enhancements were included in the approved revised Winter Maintenance Policy approved on 19 September 2013 (Report TEC-67-13).

Community Services Committee reviewed the winter maintenance policy on the 28 April 2016 (Report COM23/16) which benchmarked winter maintenance against other Scottish Local Authorities.

- 4.4 On 16 August 2016 the Community Services Committee agreed that 10% of the gritter fleet could start one hour earlier at 5am when a specific hazard such as heavy icing or snow was forecast, so as to aid treatment of roads in advance of commuter traffic as well as aiding service bus routes in larger urban areas. This equates to approximately one route in each Local Committee area.
- 4.5 On 16 August 2018 the Environment, Development & Infrastructure Committee agreed to equalise the weekend service and amend the Winter Service Policy accordingly
- 4.6 The Council's Winter Maintenance Policy is in place to ensure a consistent level of service between Areas and to ensure, as far as possible, the safety of drivers/pedestrians. However, the operation of that Policy does not and cannot ensure that every road/footway will be free of ice and/or snow at all times.

Skye & Raasay has its own Winter Maintenance Plan which sets out the operational details required to deliver the service and comply with the Council's policy. The Skye and Rasaay plans take full account of the current policy.

## 5. Winter Maintenance Policy

- 5.1 The Council's Winter Maintenance Policy sets out the hierarchy of priorities for treatment, target times for treatment, and the hours of operation. The current Winter Maintenance Policy is contained in **Appendix A**.

5.2 Primary routes are treated first, thereafter Secondary routes and then all Other routes being treated as resources permit.

5.3 The total lengths of each Priority in Skye and Rasaay are:

Primary	170 km	27 %
Secondary	102 km	16%
Other	346 km	57%

5.4 The Council publishes “Winter Services” leaflets for each operational area providing the public with information on snow clearing and gritting of Council roads along with maps showing the Priority attributed to individual roads.

5.5 Winter Service leaflets and Policy information are provided on the “Winter Maintenance” pages on the Council’s web site at:

[www.highland.gov.uk/yourenvironment/roadsandtransport/wintermaintenance](http://www.highland.gov.uk/yourenvironment/roadsandtransport/wintermaintenance)

The Priority location details and maps for the Area are reproduced at **Appendix B** (No significant changes from 2018/2019). These are also available on the Council’s website

5.6 The Community Services Committee on 28 April 2016 (Report COM 23/16) approved the removal of the term “School bus route” from the policy however Secondary routes may still require to vary from year to year to reflect any changes to school bus routes (which include school buses or mini buses with nine or more seats).

5.7 Members are reminded that the local committee can approve changes to route priorities in accordance with the winter maintenance policy and within the budget and resources available to it at the time. Community Services are reviewing the secondary routes to confirm any modifications necessary.

5.8 The Community Services Committee also approved that future contracts for school transport services include the requirement that vehicles be fitted with all weather (mud and snow) tyres.

## **6. Forecast / Decision Making**

6.1 The Council employs a professional forecast provider who provides daily and 5-day weather forecasts. Separate forecasts are received for the 7 climatic zones across Highland to support local decision making.

6.2 The daily forecast is received at noon each day and covers the following 36 hours. This forecast is used to plan treatment for the evening and following morning. The forecast is updated at 06:00. If there is any adverse deterioration in the forecast during the forecast period, an update is provided directly to the duty officer(s) by telephone.

6.3 Skye & Raasay has access to real time data from 6 icelert sites (including 2 located on the trunk road). These sensors provide information on the road surface temperature, surface condition (wet, dry, ice), and the presence of salt, graded 1, 2 or 3. A Salt 1 level will prevent freezing down to about minus 2 and Salt 3 down to minus 8 degrees Celsius.

- 6.4 Skye & Raasay operate a “Duty Officer” rota to ensure that there is always a suitably qualified and experienced member of staff available 24 hours a day, 7 days a week, to take decisions on the deployment of appropriate resources to deal with the prevailing weather conditions. The Duty Officers also issue forecast information and the planned winter action for Lochalsh within Ross & Cromarty. Day to Day control of labour and resources remains the responsibility of Roads Officer within Ross and Cromarty.
- 6.5 Duty officers have all had training from the weather forecast provider. Training is refreshed every three years.

## 7. Operatives

- 7.1 The numbers of manual workers allocated to road maintenance is determined by the number of routes required to deliver the winter maintenance policy. The current staff establishment is shown in table 4.4 below with the majority of operatives holding an LGV driving licence. Where possible, in order to optimise available resources, the number of drivers is supplemented by Waste Service drivers, for example, who may be available for evening pre-grit routes.
- 7.2 Operatives normally allocated to grounds maintenance and street sweeping are used to provide resources for treating footpaths. The majority of these operatives hold ordinary driving licences, which generally restrict their involvement to the operating of mini tractors and vehicles of 3.5 Tonnes or less.
- 7.3 A standby system is put in place over the winter period to ensure sufficient drivers are available to cover weekends. A small number of operatives are also put on standby during the week which allows an initial response to emergencies out of hours.

Skye & Raasay Operational Staff Establishment	Portree Office
	<ul style="list-style-type: none"> <li>• 1 Roads Officer (Ward 10)</li> </ul>
	Portree Depot
(Duty Officer cover consists of the Roads Officer (Ward 10) supplemented by 3	<ul style="list-style-type: none"> <li>• 1 Foreperson</li> <li>• 1 Assistant Foreperson</li> </ul>
Technical Team staff from within the wider Skye, Ross & Cromarty Area	<ul style="list-style-type: none"> <li>• 8 Operatives</li> </ul>
<ul style="list-style-type: none"> <li>• 1 Senior Engineer (Portree Office)</li> <li>• 1 Technician (Portree Office)</li> <li>• 1 Technician (Ardelve Depot)</li> </ul>	Broadford Depot
	<ul style="list-style-type: none"> <li>• 1 Foreperson</li> <li>• 5 Operatives</li> </ul>

## 8. Vehicles and Plant

- 8.1 There are 4 front-line gritters available and 2 footpath tractors. There are a limited number of spare gritters available across Highland.
- 8.2 Each vehicle treats, on average, 50km of Primary and Secondary routes followed by 50km of Other routes. Routes that are not classified as ‘Primary’, ‘Secondary’ or ‘Other’ are treated as a last priority if conditions dictate.
- 8.3 Some footway tractors treat several villages, which involves travel time between routes, this will impact on the length of surface they can treat in a day.

## 9. Treatments

- 9.1 Winter maintenance treatments consist of morning routes, evening precautionary treatment routes and, during extreme/poor conditions, continuous or all-day treatments.
- 9.2 Summary of the current arrangements following the 16 August 2018 EDI/57/18 Committee report:-
- i. Monday to Friday operations begin at 0600hrs and treat the full network when required. Treatment after 1800hrs being generally restricted to Primary Routes only;
  - ii. Saturday and Sunday operations begin at 0600hrs and treat Primary, Strategic Secondary and difficult Other Routes. Treatment after 1800hrs being generally restricted to Primary Routes only;
  - iii. Monday to Friday footway operations begin at 0600hrs with footways treated on a priority basis as resources permit; and
  - iv. Saturday and Sunday footway operations begin at 0600hrs on Primary and Strategic Secondary footways as resources permit.
- 9.3 Treatments consist of the application of pure salt or occasionally salt/sand mix and where required blading or ploughing of the road surface. A spread rate for salt application has been agreed by Council, dependant on weather conditions.

## 10. Salt

- 10.1 The average annual usage of salt for Skye & Raasay is approximately 4000 tonnes. Although the occurrence of snow lying on the roads has reduced, ice and frost remain prevalent especially on the higher routes. In the current year there is sufficient salt in stock or on order spread across our depot locations.
- 10.2 Salt usage varies with prevailing weather conditions and typical usage levels are shown below:-

Evening Pre-treatment	15 tonnes
Morning treatment for ice	37 tonnes
Snow (repeated treatments)	106 tonnes

## 11. Provision of Grit/Salt Bins

- 11.1 Grit/salt bins are generally placed at locations with steep gradients where we are not providing a regular road or footway gritting service.
- 11.2 The bins are filled before the onset of winter conditions. They are replenished regularly over defined routes as well as on an ad-hoc basis as required subject to availability of resources.
- 11.3 Requests for additional bins are considered taking into account the following factors:-
- the elevation and steepness of the road/footpath;
  - whether a regular road or footway gritting service is already provided;
  - the needs and numbers of the regular users of the footpath/road; and

- the resources available to service the bins

## **12. Co-ordination and Support for Other Services**

- 12.1 There is on-going co-ordination between Council Services and in particular Community Services, Care and Learning and the NHS to close any local gaps in the winter maintenance service at the schools, care homes and housing estates. For example, Community Services supplies schools with salt suitable for facilities management staff to spread on the paths and roads within school grounds.
- 12.2 At times of extreme weather, Council Services meet as a group to coordinate action to address issues of access to schools, health services and care services. Representatives from the Council's Emergency Planning section, Police, HIFRS, NHS; Transport Scotland, Trunk Road Operating Companies and other key agencies are involved if there is a requirement to consider the wider implications of a winter emergency. The meetings are normally chaired by a representative from the Chief Executive's Service. The Council's Press Office is kept informed to enable appropriate communication with the public through media and social networking channels.

## **13. Exceptional Conditions**

- 13.1 While the resources set out above will deal with the majority of winter events, there may be occasions, for example periods of heavy prolonged snowfall, when additional resources are required.
- 13.2 To help deal with these exceptional situations, a framework contract is in place which allows us to bring in additional resources at short notice. Local contractors are available who can supply equipment and operators to assist in clearing deep snow at short notice
- 13.3 A formal escalation procedure will be adopted when severe conditions are forecast or encountered or where there is a high confidence of the likelihood of freezing rain. This will include the immediate mobilisation of all available manual staff across Community Services to assist in the treatment of footways.
- 13.4 Community Payback Service resources are also available to assist with the treatment of footpaths.

## **14. Community Self Help**

- 14.1 The Council also encourages communities to "self-help" as much as possible and to generate awareness of people within their community that may need assistance from neighbours in clearing snow and ice or possibly shopping or accessing health and social services during extreme weather conditions.
- 14.2 Community self-help is also being encouraged under the Councils "Winter Resilience" scheme whereby communities can submit an application via their community council to carry out footway gritting operations within an agreed area. The Council will provide the community with salt/grit, bins, scrapers and reflective waistcoats. It is important to note that this does not replace the service provided by the Council but allows the community to provide an enhanced level of service.
- 14.3 Guidance is also published on the Council web site and by the Scottish Government on their "Ready Scotland" web site urging people to be prepared for emergencies and extreme weather.

14.4 The Council also provides (on request) salt/gritting services for key strategic local service providers, including hospitals, health centres, fires stations, airports and train stations as examples.

Designation: Interim Chief Officer Resources (Community Services)

Date: 21 August 2019

Author: Iain Moncrieff, Roads Operations Manager,  
(Skye, Ross & Cromarty)

Background Papers: TEC-41-13, TEC-67-13, COM 23/16 and EDI/57/18



# The Highland Council

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Community Services

## Winter Service Policy

August 2018



# Winter Service Policy

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- 4.0 TREATMENT OF FOOTWAYS.

# THE HIGHLAND COUNCIL

## Community Services

### Winter Service Policy

#### 1.0 BACKGROUND

- 1.1 Under Section 34 of the Roads (Scotland) Act 1984, a Roads Authority shall take such steps as they consider reasonable to prevent snow and ice endangering the safe passage of pedestrians and vehicles over public roads.
- 1.2 This Winter Maintenance Policy relates to the Council's responsibilities as Roads Authority for adopted roads, cycle ways, footways and footpaths.
- 1.3 Cross Service Working arrangements exist between Services to ensure that Council properties receive an appropriate winter maintenance service. The appropriate Service Director will determine the appropriate level of winter maintenance service for footpaths, car parks and other areas that are the responsibility of the Council but are not on the list of public Roads.

#### 2.0 GENERAL

- 2.1 With the operational management devolved to the Areas it is essential that a common Winter Maintenance Policy is in place to ensure a consistent service for drivers passing between local Areas.
- 2.2 It is the aim of Highland Council in respect of its winter maintenance service to:-
- 2.2.1 Provide a winter gritting and snow clearing service which, as far as is reasonably practical, using the resources available, permits the safe movement of vehicles and pedestrians on the adopted road and footway network and seeks to minimise delays attributable to weather conditions.
  - 2.2.2 Conduct operations having regard to the requirements of the Health and Safety at Work Act 1974 and EU and Domestic Driver Hours Regulations.
- 2.3 The Council as Roads Authority is not responsible for Winter Maintenance on unadopted roads and will not provide a Winter Maintenance service for unadopted roads. It will however make every effort to provide assistance for emergency and medical services during severe weather conditions where there is an urgent need for safe access.
- 2.4 The responsibility for Winter Maintenance on Trunk Roads lies with Transport Scotland.
- 2.5 The Council will source Winter Weather Forecasting Services from recognised Meteorological Service Providers during the period 14th October to 14th April.

#### 3.0 TREATMENT OF ROADS

The Council will endeavour to provide the highest level of service possible within the resource available. During winter, especially during severe weather, it may not be possible to keep every road free from ice and snow at all times.

The treatment of roads will be carried out based on a hierarchical system dependant on route priority. The time taken to complete the treatment of routes will vary from day to day depending on actual weather conditions and can be expected to increase significantly during periods of snow due to having to plough both sides of the road.

### 3.1 NETWORK HIERARCHY

The following prioritised hierarchy will be used to determine the order of treatment of roads.

PRIMARY (Highest)	Strategic, Regional, Sub Regional and Link roads which serve the larger communities and permit the majority of road users to travel across the region. Main & Local distributor roads in the larger urban settlements. High frequency service bus routes operating at least 6 days a week and starting prior to 7am with identified hazards.
SECONDARY	Roads connecting smaller communities to the primary network. Link and Service roads within the larger urban settlements. Service bus routes not covered by the Primary network.
OTHER	Minor rural and local access roads. Residential roads in urban settlements.

Gritting may not be completed on all routes before buses start their journeys.

The priority network will be agreed by Local Area Committee. Leaflets with maps showing the Primary and Secondary network will be made available via the Council web site at the start of each winter period.

### 3.2 TREATMENT OF ROADS

#### MONDAY TO FRIDAY

The service will be provided to the full road network, when required between 6am and 9pm. Treatment after 6pm will in general be restricted to Primary routes only.

#### SATURDAY AND SUNDAY

A strategic service will be provided at the weekend which covers Primary, strategic Secondary and difficult Other routes between 6am and 9pm. Treatment after 6pm will in general be restricted to Primary routes only.

### 3.3 PUBLIC HOLIDAYS

#### 3.3.1 25<sup>th</sup> December and 1<sup>st</sup> January

The service will be provided between 7am and 9pm and will be restricted to the Primary network only. During periods of sustained snow, or where significant snow conditions are forecast, the service may be extended to include difficult Secondary routes.

#### 3.3.2 26<sup>th</sup> December and 2<sup>nd</sup> January

The service will be provided between 7am and 9pm and treatment will be restricted to the Primary and Secondary networks only. Where December 26<sup>th</sup> and January 2<sup>nd</sup> fall on a Saturday or Sunday then a standard weekend service will be provided.

### **3.4 PRECAUTIONARY TREATMENT**

Precautionary treatment carried out the previous evening, normally before 9pm, in advance of forecasted adverse weather, will in general be restricted to Primary routes only.

### **3.5 TREATMENT DURING SNOW CONDITIONS**

In times of severe weather, resources will be concentrated on keeping the Primary network clear and as a result there may be a delay before it is possible to treat the Secondary and Other road network, including residential streets. In exceptional snow conditions external contractors will be deployed to assist with snow clearance.

### **3.6 SNOW GATES**

For safety reasons Snow Gates are located on routes where drifting snow can make the route impassable very quickly. The closure and subsequent opening of snow gates will only take place with the authority of the Police.

The roads controlled by snow gates within the Highland area are as follows:

- A939 Bridge of Brown
- A939 Grantown to Dava
- A939 Dava to Ferness
- A832 Braemore to Dundonnell
- B9007 Carrbridge to Ferness
- B9176 Struie Hill Road
- Cairngorm Ski Road
- Bealach na Ba

In severe snow conditions the Council may withdraw resources from these roads and allow the storm to abate. In such circumstances resources may be diverted to assist snow clearing operations on other parts of the network. Additional resources may be employed during such snow conditions.

### **3.7 TARGET TREATMENT TIMES**

The following are the target times for completion of routes during conditions of ice and light snow.

#### **3.7.1 Monday to Friday**

PRIMARY ROUTES	8.30am.
SECONDARY ROUTES	9.00am.
OTHER	As resources and conditions permit.

#### **3.7.2 Saturday and Sunday**

PRIMARY ROUTES	8.30am.
SECONDARY and OTHER Routes	as resources and conditions permit.

#### **3.7.3 25<sup>th</sup> / 26<sup>th</sup> December and 1<sup>st</sup> / 2<sup>nd</sup> January**

PRIMARY ROUTES	9.30am.
SECONDARY ROUTES	as resources and conditions permit.

### **3.8 TREATMENT OF DIVERSION ROUTES.**

Where a road, including a trunk road, is closed to traffic due to either planned works or an emergency situation then the agreed diversion route will be treated as follows.

#### **Trunk Road Closure.**

The agreed diversion route will be treated to Primary standard and signs erected at each end of the diversion and any other junctions with trunk roads, stating that there will be no overnight salting.

In an emergency situation and after Transport Scotland or its trunk road management and maintenance agents have notified the Council of the closure, every endeavour will be made to both treat the agreed diversion route appropriately and erect signs before the first overnight period.

#### **Council Road Closure.**

Any part of the agreed diversion route that is of a lower priority than the closed road will be treated to the same priority as the closed road.

#### **4.0 TREATMENT OF FOOTWAYS, FOOTPATHS AND CYCLE WAYS.**

Treatment for ice and light snow conditions on adopted footways, footpaths and cycle ways will be carried out as set out below. Each gritting route will take a significant length of time to complete. The length of time taken will vary from day to day depending on actual weather conditions.

#### **4.1 NETWORK HIERARCHY**

The following prioritised hierarchy will be used in determining the order of treatment of footways.

<b>Priority</b>	<b>Description</b>
PRIMARY	Main urban shopping centres. Primary cycleways.
SECONDARY	Footways serving main urban areas, schools, hospitals and minor shopping areas. Sheltered Housing and locations of special need with known identified hazards.
OTHER	Other footways as resources allow.

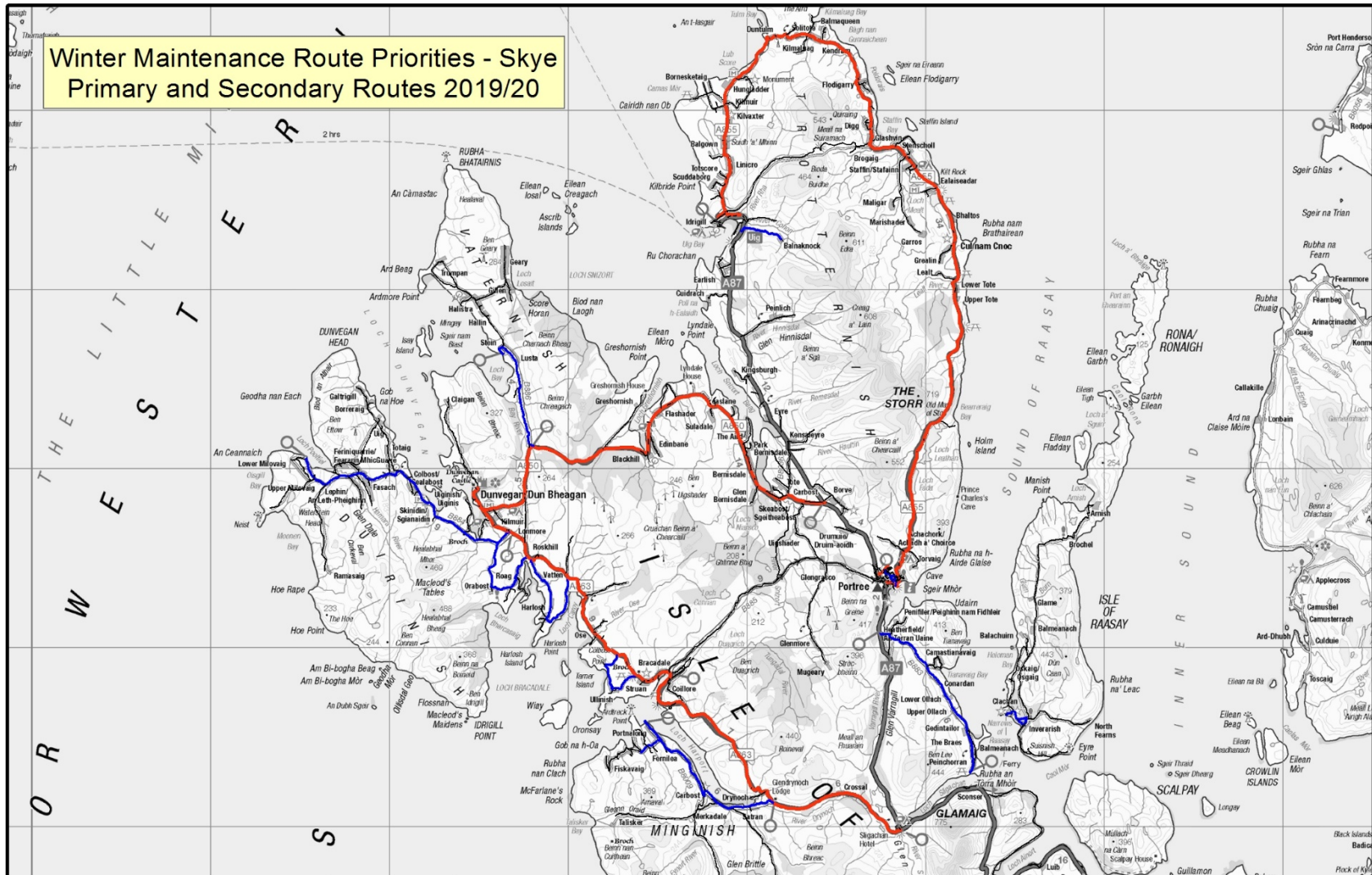
#### **4.2 FOOTWAY TREATMENT TIMES - MONDAY TO FRIDAY**

The service will be provided between 6am and 6pm and footways will be treated on a priority basis as resources permit

#### **4.3 FOOTWAY TREATMENT TIMES – SATURDAY, SUNDAY AND PUBLIC HOLIDAYS**

The service will be provided between 6am and Noon on Primary and strategic secondary footways as resources permit. There will be no service for footways on Christmas Day or New Year's Day.

-- End of Policy Statement



Winter Maintenance Route Priorities - Skye  
Primary and Secondary Routes 2019/20



The Highland Council  
Comhairle na Gàidhealtachd  
Community Services  
R&T  
Headquarters  
Glenurquhart Road  
Inverness IV3 5NX

**ROUTE NO.**  
-  
Weekend

**WINTER TREATMENT**  
Skye (North)  
Issue: 1 Rev: 0  
Print Date: 21/08/2019  
Drawn By: JAML  
Filename: Skye North 2019-20

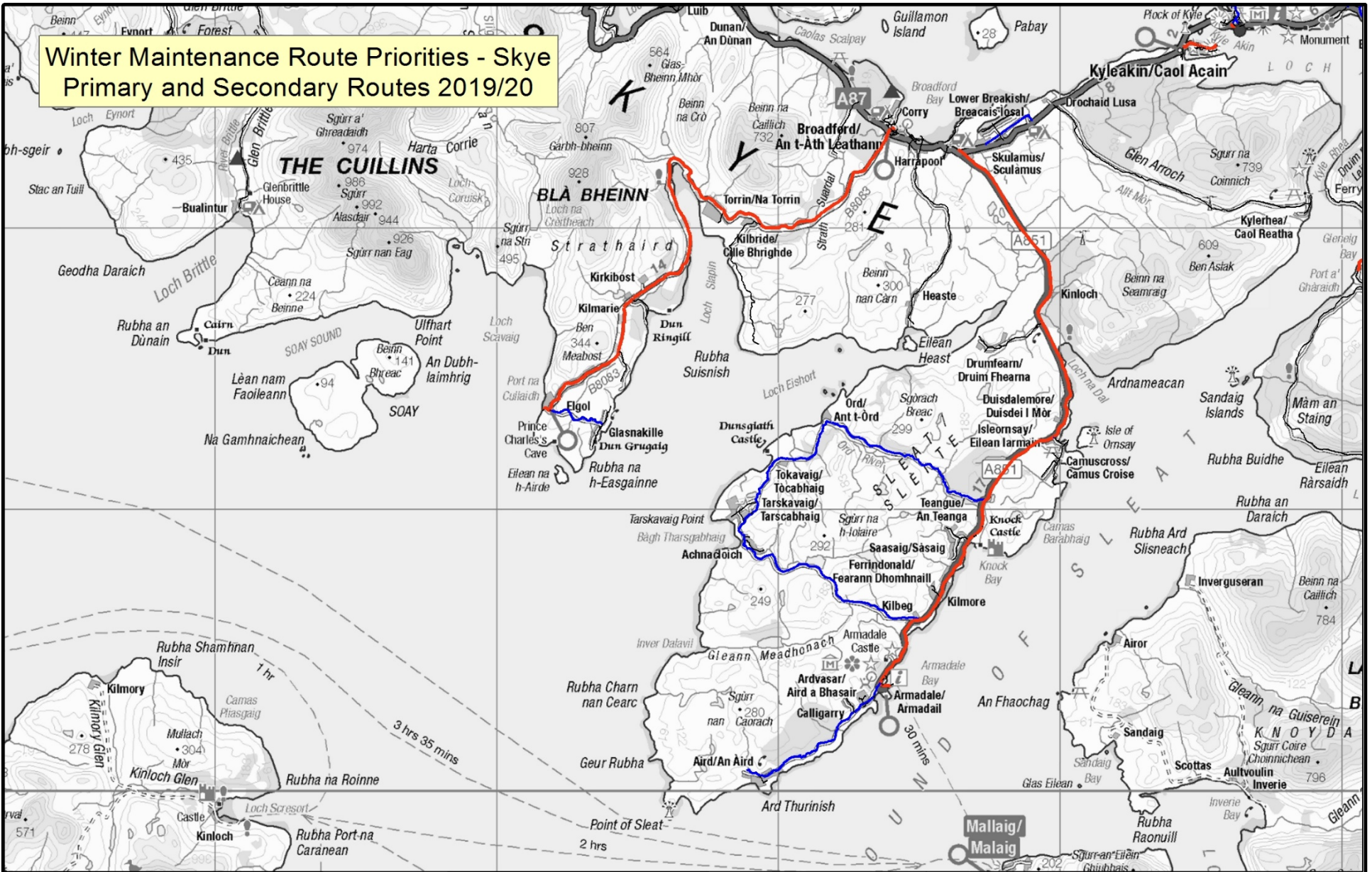
**Legend**  
Priority  
- Primary  
- Secondary  
- Other


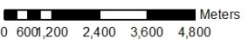
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**Winter Maintenance Route Priorities - Skye**  
**Primary and Secondary Routes 2019/20**



 <p><b>The Highland Council</b>  <b>Comhairle na Gàidhealtachd</b></p>	<p>Community Services  R&amp;T  Headquarters  Glenurquhart Road  Inverness IV3 5NX</p>	<p><b>ROUTE NO.</b></p> <p>Weekend</p>	<p><b>WINTER TREATMENT</b>  <b>Skye (South)</b>  <b>Issue: 1 Rev: 0</b>  <b>Print Date: 21/08/2019</b>  <b>Drawn By: JAML</b>  <b>Filename: Skye North 2019-20</b></p>	<p><b>Legend</b></p> <p>Priority</p> <ul style="list-style-type: none"> <li>Primary</li> <li>Secondary</li> <li>Other</li> </ul>	<p>Scale: 1:120,000</p>  <p>Meters</p>	<p>Reproduced from the Ordnance Survey mapping with the permission of the Controller of Her Majesty's Stationery Office © Crown copyright. Unauthorised reproduction infringes Crown copyright and may lead to prosecution or civil proceedings. The Highland Council 2017 100023369.</p>
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