Highland

Easter Ross Committee

Performance Report

Commentary

The key performance indicators (KPIs) above have been extracted from the suite of KPIs contained within the Scottish Fire and Rescue Framework Document 2013.

http://www.scotland.gov.uk/Resource/0041/00416181.pdf

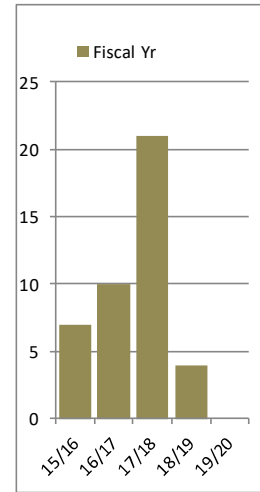The KPIs above also represent the main priority areas for the Scottish Fire and Rescue Service, identified by elected members and communities during the ward consultation sessions in 2013 as;

- Reducing accidental dwelling house fires and the resultant fatalities and casualties
- Reducing deliberate fires
- Reducing road traffic collisions
- Reducing the number of attendances to unwanted fire alarm signals (false alarms)
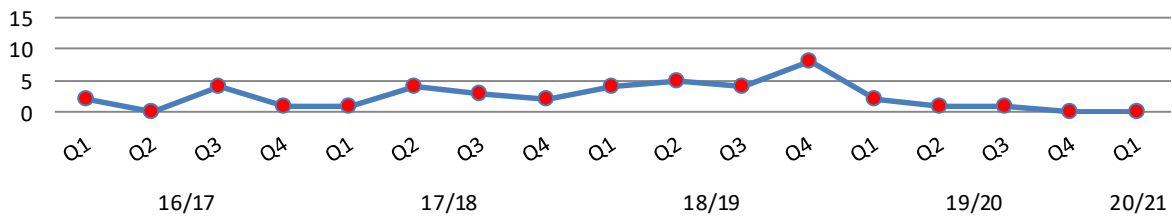
All accidental dwelling fires

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
April	0	1	3	0	0	6
May	0	0	1	0	0	14
June	2	0	0	2	0	4
July	0	1	3	0		
August	0	1	2	0		
September	0	2	0	1		
October	0	1	2	0		
November	2	2	1	1		
December	2	0	1	0		
January	0	1	3	0		
February	0	0	5	0		
March	1	1	0	0		
Fiscal Yr	7	10	21	4	0	24

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021
Fiscal Yr	7	10	21	4	0

Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
Quarter 1	2	1	4	2	0	24
Quarter 2	0	4	5	1		0
Quarter 3	4	3	4	1		
Quarter 4	1	2	8	0		

Commentary

The tables above represent the number of accidental dwelling house fires that occurred within the Area Committee boundary. Tolerances are set in context of the number of previous incidents by reporting month and, where there has been an increase in overall incidents, the colour coding is identified with the application of the red, amber and green (RAG) system.
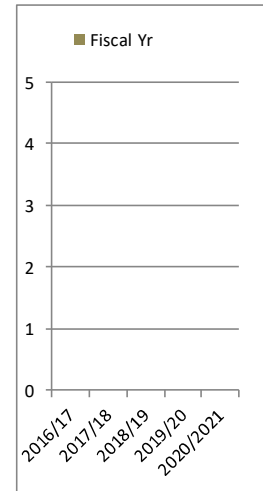
Trend lines also identify the number of incidents over the reporting 5 year period, both by month and by reporting quarter.

The Service works closely with partner agencies and communities to reduce the number of accidental dwelling house fires through the delivery of targeted Home Fire Safety Visits (HFSVs) and the installation of free smoke and heat detectors. Supporting the targeted delivery, partner agencies routinely share data identifying residents that would benefit from this free service, aiming to reduce the risk of fire and harm to householders and their property.

Post Domestic Incident Response (PDIR) is undertaken after every incident as a means of generating HFSVs, and raising fire safety awareness in the community.
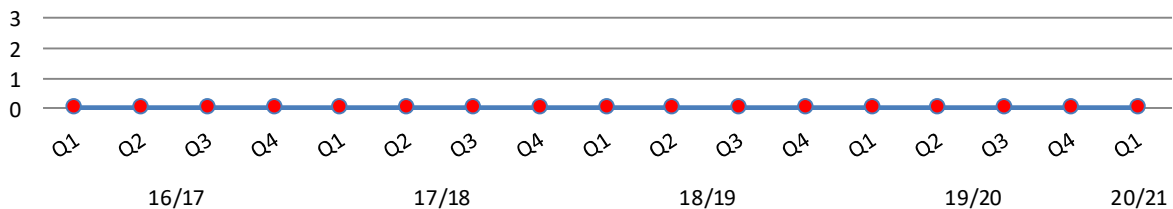
All fatal accidental dwelling fire casualties

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
April	0	0	0	0	0	0
May	0	0	0	0	0	0
June	0	0	0	0	0	0
July	0	0	0	0		
August	0	0	0	0		
September	0	0	0	0		
October	0	0	0	0		
November	0	0	0	0		
December	0	0	0	0		
January	0	0	0	0		
February	0	0	0	0		
March	0	0	0	0		
Fiscal Yr	0	0	0	0	0	0

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021
Fiscal Yr	0	0	0	0	0

Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
Quarter 1	0	0	0	0	0	0
Quarter 2	0	0	0	0		0
Quarter 3	0	0	0	0		
Quarter 4	0	0	0	0		

Commentary
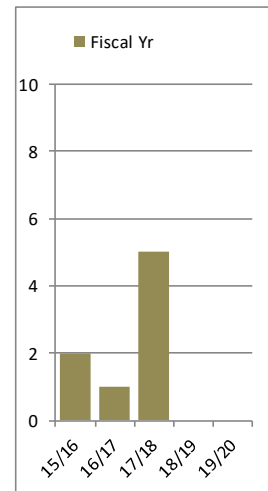
The tables above identify the number of dwelling house fires that have resulted in fire related fatalities over the reporting 5 year period. The Service is committed to reducing this figure to eliminate all events and occurrences that result in a fatality. As identified, partnership working and data sharing supports this key aim and the delivery of targeted life safety advice and information.
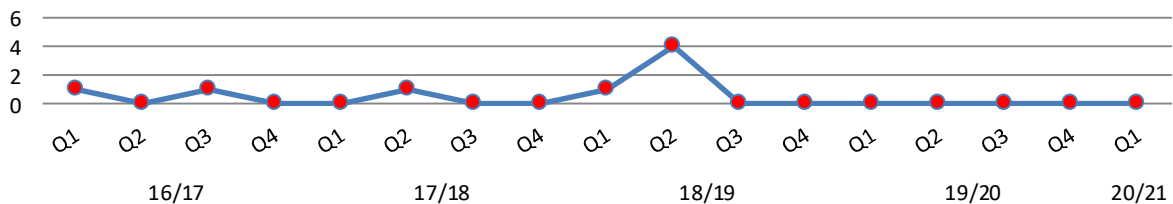
Non-fatal accidental dwell. fire casualties (excl. precautionary checkups)

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
April	0	0	1	0	0	0
May	0	0	0	0	0	3
June	1	0	0	0	0	0
July	0	0	4	0		
August	0	0	0	0		
September	0	1	0	0		
October	0	0	0	0		
November	0	0	0	0		
December	1	0	0	0		
January	0	0	0	0		
February	0	0	0	0		
March	0	0	0	0		
Fiscal Yr	2	1	5	0	0	3

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021
Fiscal Yr	2	1	5	0	0

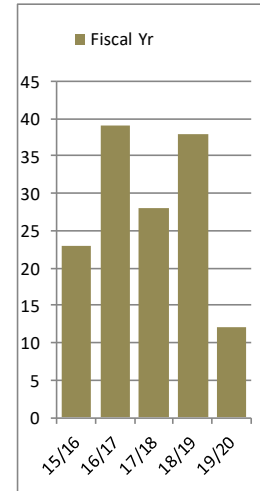| Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
Quarter 1	1	0	1	0	0	3
Quarter 2	0	1	4	0		0
Quarter 3	1	0	0	0		
Quarter 4	0	0	0	0		

Commentary

The tables above identify the number of dwelling house fires that have resulted in fire related casualties over the reporting 5 year period. The Service is committed to reducing this figure overall, therefore reducing the impact on the community.

The Service will continue to work with partners to reduce the number of casualties.
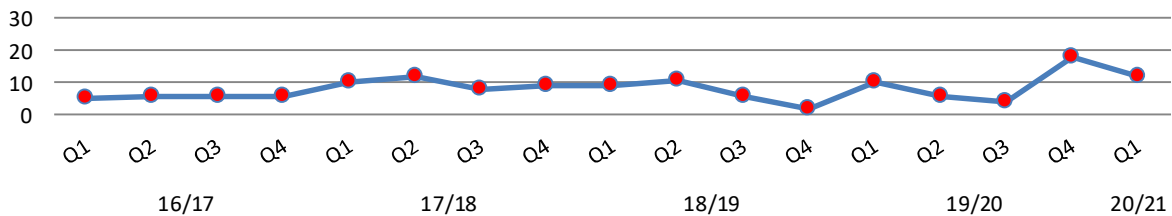
All deliberate fires

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
April	1	5	5	3	8	25
May	2	5	1	6	1	19
June	2	0	3	1	3	14
July	4	5	2	2		
August	1	4	3	2		
September	1	3	6	2		
October	5	3	1	2		
November	1	2	4	2		
December	0	3	1	0		
January	1	5	1	0		
February	1	1	0	9		
March	4	3	1	9		
Fiscal Yr	23	39	28	38	12	58

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021
Fiscal Yr	23	39	28	38	12

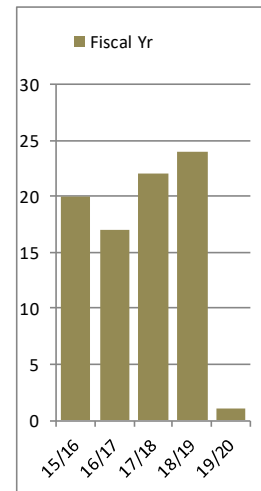| Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
Quarter 1	5	10	9	10	12	58
Quarter 2	6	12	11	6		0
Quarter 3	6	8	6	4		
Quarter 4	6	9	2	18		

Commentary

Deliberate fires include those as a result of fire related antisocial behaviour (ASB) and wildfires. Analysis of the overall incidents and the periods in when they occur, identify seasonal variations e.g. muirburning season and holiday periods. The Service has introduced a number of fire reduction strategies and thematic action plans targeting these types of incidents. Working in partnership with other key agencies, the Service is working hard to reduce these incidents overall. Examples of which include the promotion of fire reduction through the Safer Highland ASB Group, promoting best practice and partnership working through the Scottish Wildfire Forum (SWF) and targeting key groups ahead of known peak activity periods.
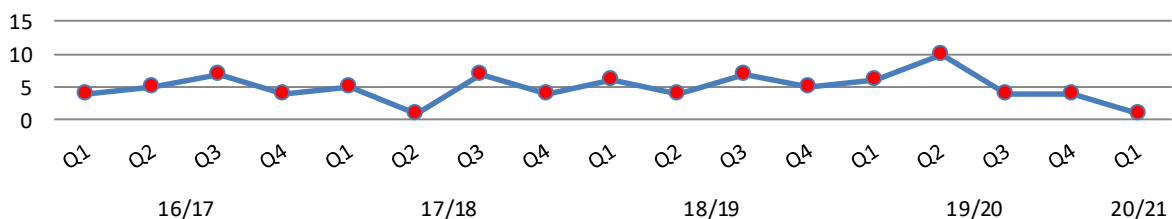
Special Service - RTCs

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
April	4	2	2	2	0	0
May	0	2	3	2	1	2
June	0	1	1	2	0	7
July	0	1	2	2		
August	2	0	0	4		
September	3	0	2	4		
October	1	4	3	2		
November	2	1	2	1		
December	4	2	2	1		
January	2	1	2	1		
February	0	2	2	1		
March	2	1	1	2		
Fiscal Yr	20	17	22	24	1	9

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021
Fiscal Yr	20	17	22	24	1

Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
Quarter 1	4	5	6	6	1	9
Quarter 2	5	1	4	10		0
Quarter 3	7	7	7	4		
Quarter 4	4	4	5	4		

Commentary

Special Service incidents involve an operational response to a range of emergency activities including life critical road traffic collisions, flooding events, industrial accidents and in support of other emergency service colleagues at larger multi-agency non-fire related events.
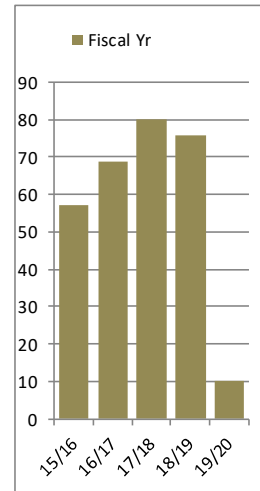
The most common type of special service is as a result of a road traffic collision involving, in most cases, a response from all three emergency services. The Service is working in partnership with other emergency response colleagues and partner agencies through the Highland Road Safety Group to reduce these incidents in the communities of Ross and Cromarty.

Road safety activities in the area include e.g. Driving Ambition and Safe Highlander, all of which have a focused message of road safety, targeting key groups in the reduction of road related incidents as identified in Scotland's Road Safety Framework to 2020.
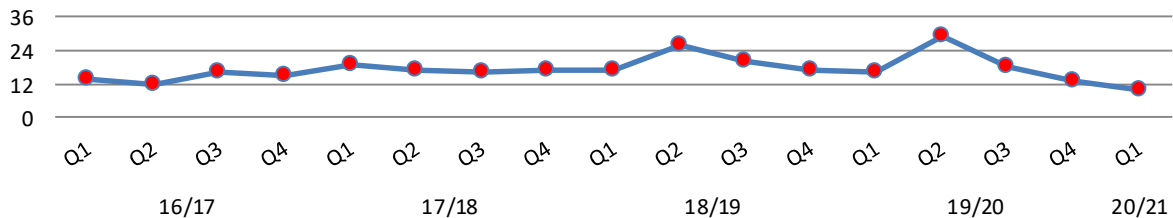
http://www.scotland.gov.uk/Resource/Doc/286643/0087268.pdf

False Alarm - UFAS

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
April	3	3	5	6	5	61
May	4	8	2	4	2	58
June	7	8	10	6	3	61
July	4	6	13	7		
August	3	4	7	11		
September	5	7	6	11		
October	5	3	7	4		
November	3	8	8	11		
December	8	5	5	3		
January	8	9	9	5		
February	3	4	4	1		
March	4	4	4	7		
Fiscal Yr	57	69	80	76	10	180

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/2021
Fiscal Yr	57	69	80	76	10

Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/2021	Highland
Quarter 1	14	19	17	16	10	180
Quarter 2	12	17	26	29		0
Quarter 3	16	16	20	18		
Quarter 4	15	17	17	13		

Commentary

The Service responds to a number of false alarms over the reporting year, most of which are unwanted fire alarm signals (UFAS).

The SFRS Unwanted Fire Alarm Signals Policy requires operational crew and managers to work closely with duty holders in order to reduce the number of UFAS events.

Station Availability

Station	Availability %	Male	Female	Staff	Staffing Change
Balintore (CRU)	N/A	7	1	8	↘
Invergordon – 1st Appliance	100%	16	1	17	↘
Invergordon – 2nd Appliance	89%				
Tain	100%	12	0	12	→
Easter Ross Local Committee Totals		35	2	37	

Commentary

The table shows the current staffing levels on stations and total availability that these individuals have been available for calls, and how this affects the availability of the station's fire appliances.

There are no set staffing levels for crew members at RDS and CRU fire stations. A station's compliment is based on the ability of the crew to achieve 100% appliance availability with a resilience provision for absences.

The former working figures for station compliments were 12 crew members at a one pump station and 20 at a two pump station.

The actual number of crew members at a fire station will vary according to the daily availability of individual crew members and their personal skill sets.

The Service works closely with employers and RDS staff to support an improvement in availability. However, we recognise the challenges faced by RDS staff when combining primary employment and their operational availability across the communities in Highland area.

The Service is actively recruiting in a number of communities to improve station and fire appliance availability.