

HIGHLAND COUNCIL

Agenda Item	3.
Report No	NC/09/21

Committee: Nairnshire Committee

Date: 23 June 2021

Report Title: Scottish Fire and Rescue Area Committee Performance Report

Report By: Local Senior Officer for Highland

1. Purpose/Executive Summary

- 1.1 This report provides an update to Nairn Area Committee Members on progress against the priorities outlined in the Scottish Fire and Rescue Service Area Committee Plan.
- 1.2 Priority areas are identified through a range of Intervention, Prevention and Protection activities which are delivered through partnership to reduce the risk to the communities of Badenoch and Strathspey.
- 1.3 The report also contains previously agreed information and performance as requested by Area Committees.

2. Recommendations

- 2.1 Committee Members are invited to **comment** and **scrutinise** the attached Area Performance Report.

3. Nairn Area Committee Performance Report

- 3.1 The attached performance report provides the current figures for Quarter 4 2020 and from the previous four reporting years from the central Scottish Fire and Rescue Service (SFRS) performance management database against the key indicators and timelines from previous reports.
- 3.2 In achieving the priorities within the Area Plan a number of prevention activities are being progressed including; the delivery of free home fire safety visits (HFSV) through our operational RDS Staff and Community Safety Advocates (CSA), post domestic incident response (PDIR) both of which are aimed at reducing accidental dwelling house fires following our attendance at any incidents of this type.
Local managers also support the partnership delivered road safety programmes, Driving Ambition and the reduction of fire-related antisocial behaviour through targeted youth engagement activities and thematic action plans.
The continued application of the Unwanted Fire Alarm Signals (UFAS) Policy provides a means of targeting premises that the Service attends repeatedly and by engagement reduce the number of calls.

Staff also undertake Operational Intelligence (OI) visits to the higher risk premises in Nairn to gather vital information on the hazards and risks on these sites which can help our operational response and firefighter safety.

Since March 2020, the restrictions imposed by the COVID pandemic has caused a significant disruption to the Service's ability to deliver partnership and community activities, however the Service continues to commit to agile working through electronic and modified methods.

- 3.3 It must be emphasised that the baseline figures for some of the indicators within the report are very low and this can make meaningful statistical analysis challenging. The low figures can also make it inappropriate to provide detailed data analysis which could compromise personal information.
- 3.4 The performance report shows that Accidental Dwelling fires remain low in Nairn despite the increase of such incidents across Scotland during COVID lockdown restrictions. The consequence of these restrictions has seen an increased level of accidental dwelling fires across Scotland with increased activity in homes and links to consumption of alcohol being investigated nationally. The fact that this trend is not reflected in Nairn is welcomed by SFRS. Fire Fatalities and Fire Casualties remain at zero for the area in this reporting period. Deliberate Fires are reduced compared with the previous three years and are at a very low level.

Special Service – Road Traffic Collisions (RTCs) are low, however the total annual figure remains comparable with three of the previous four years despite the increase in “home based activities” and a reduction in hospitality and tourism of throughout COVID lockdown restrictions. We will continue to work with partners to seek to reduce these further.

False Alarm UFAS incidents show a continued downward trend when compared to previous years. Again, there is a recognition of reduced business activity across all sectors and the likely effect this has had on unwanted alarm actuations. SFRS personnel will continue to work in partnership with the clear aim of trying to eliminate all incident types through our preventative work and targeted engagement with premises. Where improvement cannot be demonstrated, SFRS Enforcement teams will liaise with premises holders to improve building management and reduce unwanted fire alarms.

Designation: Local Senior Officer for Highland

Date: 24th May 2021

Author: Station Commander Roddy Chapman

Background Papers: Highland – Nairn Area Committee - Performance Report



SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

Highland

Nairn-shire Committee

Performance Report 2020/21

Quarter 4



DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

ID	Key Performance Indicator (KPI)	Pg.
2bi	All accidental dwelling fires	3
3bi	All fatal accidental dwelling fire casualties	4
3bii	Non-fatal accidental dwelling fire casualties (excl. precautionary check-ups)	5
1a	All deliberate fires	6
5a	Special Service – RTCs	7
10d	False Alarm – UFAS	8
	Station Availability	9

Commentary

The key performance indicators (KPIs) above have been extracted from the suite of KPIs contained within the Scottish Fire and Rescue Framework Document 2013.

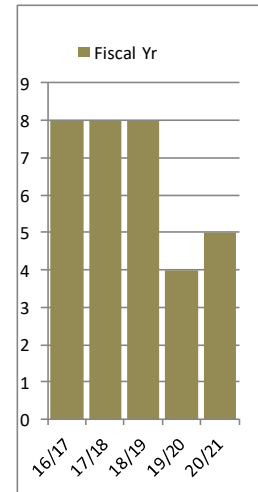
<http://www.scotland.gov.uk/Resource/0041/00416181.pdf>

The KPIs above also represent the main priority areas for the Scottish Fire and Rescue Service, identified by elected members and communities during the ward consultation sessions in 2013 as;

- Reducing accidental dwelling house fires and the resultant fatalities and casualties
- Reducing deliberate fires
- Reducing road traffic collisions
- Reducing the number of attendances to unwanted fire alarm signals (false alarms)

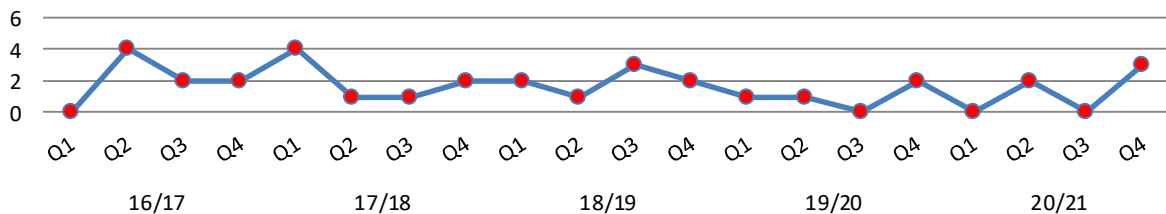
All accidental dwelling fires

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/21	Highland
April	0	1	1	1	0	6
May	0	1	1	0	0	16
June	0	2	0	0	0	5
July	1	0	1	0	0	7
August	1	0	0	0	1	6
September	2	1	0	1	1	14
October	0	1	0	0	0	12
November	2	0	2	0	0	11
December	0	0	1	0	0	13
January	0	1	1	2	0	11
February	2	0	1	0	0	13
March	0	1	0	0	3	15
Fiscal Yr	8	8	8	4	5	129



Month/Year	2016/17	2017/18	2018/19	2019/20	2020/21
Fiscal Yr	8	8	8	4	5

Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/21	Highland
Quarter 1	0	4	2	1	0	27
Quarter 2	4	1	1	1	2	27
Quarter 3	2	1	3	0	0	36
Quarter 4	2	2	2	2	3	39



Commentary

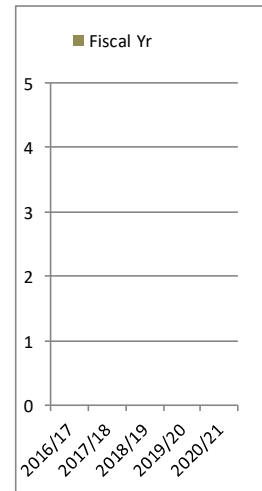
The tables above represent the number of accidental dwelling house fires that occurred within the Area Committee boundary. Tolerances are set in context of the number of previous incidents by reporting month and, where there has been an increase in overall incidents, the colour coding is identified with the application of the red, amber and green (RAG) system.

Trend lines also identify the number of incidents over the reporting 5 year period, both by month and by reporting quarter. The Quarter 4 figures show an increase of 3 on the previous quarter, which will be reviewed, and appropriate action taken to address any underlying causes through effective partnership working. The figure for accidental dwelling fires remains low despite the increase in “home based activities” throughout COVID lockdown restrictions.

The Service continues to work closely with partner agencies and communities to reduce the number of accidental dwelling house fires through the delivery of targeted home fire safety visits and the installation of free smoke, heat and carbon monoxide detectors. Supporting the targeted delivery, partner agencies routinely share data identifying residents that would benefit from this free service, aiming to reduce the risk of fire and harm to householders and their property.

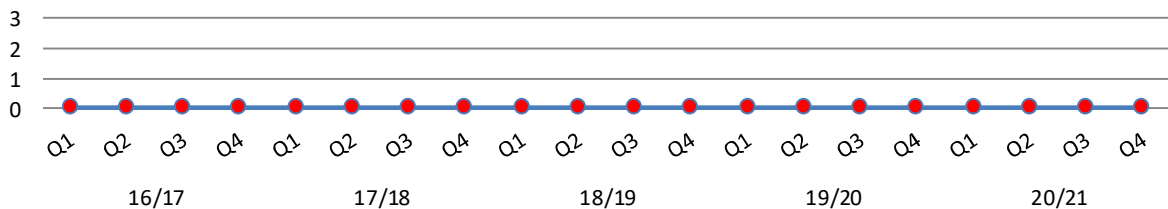
All fatal accidental dwelling fire casualties

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/21	Highland
April	0	0	0	0	0	0
May	0	0	0	0	0	0
June	0	0	0	0	0	0
July	0	0	0	0	0	0
August	0	0	0	0	0	0
September	0	0	0	0	0	0
October	0	0	0	0	0	0
November	0	0	0	0	0	0
December	0	0	0	0	0	0
January	0	0	0	0	0	0
February	0	0	0	0	0	0
March	0	0	0	0	0	0
Fiscal Yr	0	0	0	0	0	0



Month/Year	2016/17	2017/18	2018/19	2019/20	2020/21
Fiscal Yr	0	0	0	0	0

Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/21	Highland
Quarter 1	0	0	0	0	0	0
Quarter 2	0	0	0	0	0	0
Quarter 3	0	0	0	0	0	0
Quarter 4	0	0	0	0	0	0



Commentary

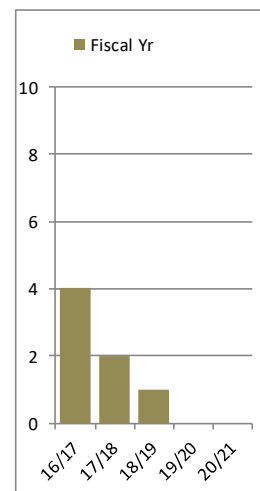
The attached tables identify the number of dwelling house fires that have resulted in fire related fatalities over the reporting 5 year period. The Service is committed to reducing this figure to eliminate all events and occurrences that result in a fatality. As identified, partnership working and data sharing supports this key aim and the delivery of targeted life safety advice and information.

The numbers show no accidental dwelling fire fatalities during the reporting year as per the previous four years.

SFRS continue to work in communities to ensure that this positive trend continues. SFRS recognise the effect that lockdown restrictions may have over the festive period and are working with all partners to mitigate the issues that may arise as a result of isolation, loneliness and potential increase consumption of alcohol in the home.

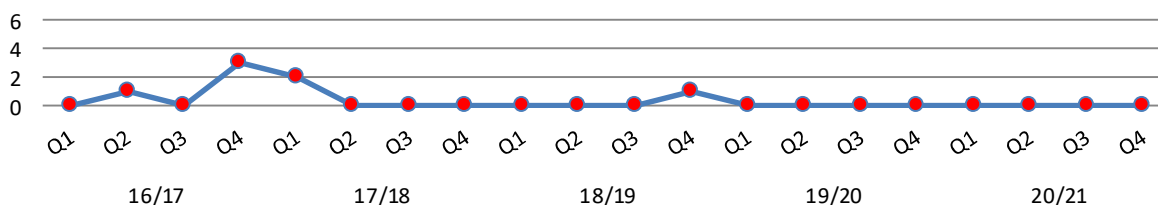
Non-fatal accidental dwell. fire casualties (excl. precautionary check-ups)

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/21	Highland
April	0	0	0	0	0	0
May	0	0	0	0	0	4
June	0	2	0	0	0	0
July	1	0	0	0	0	0
August	0	0	0	0	0	0
September	0	0	0	0	0	0
October	0	0	0	0	0	0
November	0	0	0	0	0	1
December	0	0	0	0	0	0
January	0	0	1	0	0	1
February	3	0	0	0	0	0
March	0	0	0	0	0	0
Fiscal Yr	4	2	1	0	0	6



Month/Year	2016/17	2017/18	2018/19	2019/20	2020/21
Fiscal Yr	4	2	1	0	0

Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/21	Highland
Quarter 1	0	2	0	0	0	4
Quarter 2	1	0	0	0	0	0
Quarter 3	0	0	0	0	0	1
Quarter 4	3	0	1	0	0	1



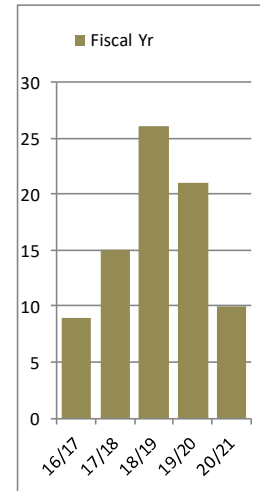
Commentary

The attached tables identify the number of dwelling house fires that have resulted in fire related casualties over the reporting 5 year period. The Service is committed to reducing this figure overall, therefore reducing the impact on the community.

The numbers show no accidental dwelling fire casualties during the reporting period. As previously stated, SFRS continue to work in communities to ensure that these positive trends continue. SFRS recognise the continued effect that COVID lockdown restrictions may have and are working with all partners to mitigate the issues that may arise as a result of isolation, loneliness and potential increase consumption of alcohol in the home.

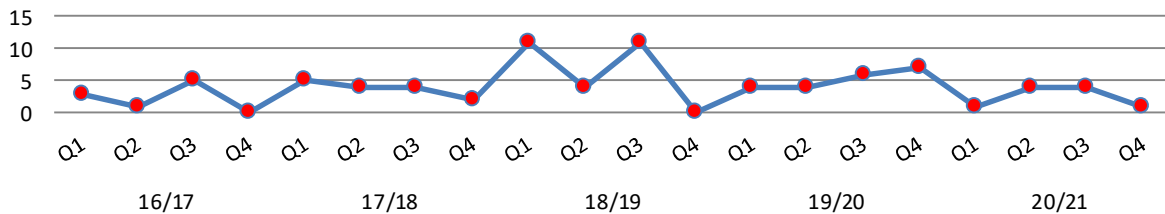
All deliberate fires

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/21	Highland
April	0	2	8	3	0	25
May	0	2	1	0	1	25
June	3	1	2	1	0	16
July	0	2	1	2	3	31
August	1	0	1	2	1	21
September	0	2	2	0	0	13
October	0	0	11	2	0	10
November	0	4	0	4	4	14
December	5	0	0	0	0	6
January	0	0	0	7	1	4
February	0	1	0	0	0	13
March	0	1	0	0	0	25
Fiscal Yr	9	15	26	21	10	203



Month/Year	2016/17	2017/18	2018/19	2019/20	2020/21
Fiscal Yr	9	15	26	21	10

Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/21	Highland
Quarter 1	3	5	11	4	1	66
Quarter 2	1	4	4	4	4	65
Quarter 3	5	4	11	6	4	30
Quarter 4	0	2	0	7	1	42



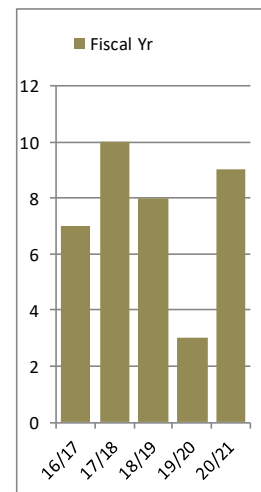
Commentary

Deliberate fires include those as a result of fire related antisocial behaviour (ASB) and wildfires. Analysis of the overall incidents and the periods in which they occur, identify seasonal variations e.g. muirburning season and holiday periods. The Service has introduced a number of fire reduction strategies and thematic action plans targeting these types of incidents. Working in partnership with other key agencies, the Service is working hard to reduce these incidents overall. Examples of which include the promotion of fire reduction through the Safer Highland ASB Group, promoting best practice and partnership working through the Scottish Wildfire Forum (SWF) and targeting key groups ahead of known peak activity periods.

The figures for Quarter 4 demonstrate a reduction in the number of incidents when reflected against previous 2 quarters and, when comparing annual figures, the lowest since 2016-17. Information from partners is shared to ensure multi-agency awareness and to enable approaches to engage with young people and deter anti-social behaviour fires. SFRS continually work on Wildfire reduction strategies with the public and landowners in order to educate on the effect of wildfires not just in financial terms, but in the ability for SFRS to maintain “business as usual” when major wildfire incidents occur.

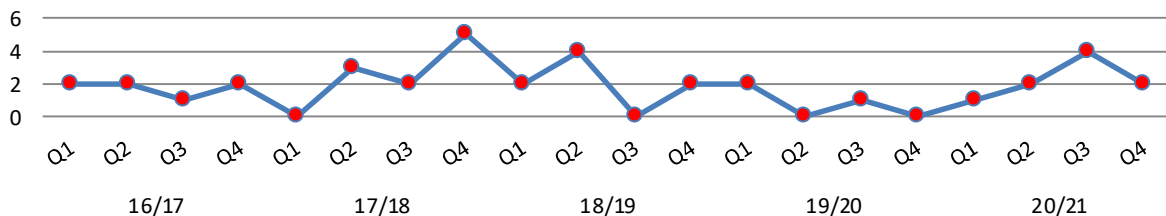
Special Service - RTCs

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/21	Highland
April	1	0	0	0	1	1
May	1	0	1	0	0	3
June	0	0	1	2	0	7
July	0	0	2	0	1	12
August	0	2	1	0	0	18
September	2	1	1	0	1	14
October	0	0	0	0	1	20
November	1	0	0	1	1	16
December	0	2	0	0	2	18
January	1	4	1	0	2	18
February	1	1	1	0	0	6
March	0	0	0	0	0	5
Fiscal Yr	7	10	8	3	9	138



Month/Year	2016/17	2017/18	2018/19	2019/20	2020/21
Fiscal Yr	7	10	8	3	9

Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/21	Highland
Quarter 1	2	0	2	2	1	11
Quarter 2	2	3	4	0	2	44
Quarter 3	1	2	0	1	4	54
Quarter 4	2	5	2	0	2	29



Commentary

Special Service incidents involves an operational response to a range of emergency activities including life critical road traffic collisions, flooding events, industrial accidents and in support of other emergency service colleagues at larger multi-agency non-fire related events.

The most common type of special service is as a result of a road traffic collision involving, in most cases, a response from all three emergency services. The Service is working in partnership with other emergency response colleagues and partner agencies through the Safer Highland Road Safety Group to reduce these incidents in the community of Nairn.

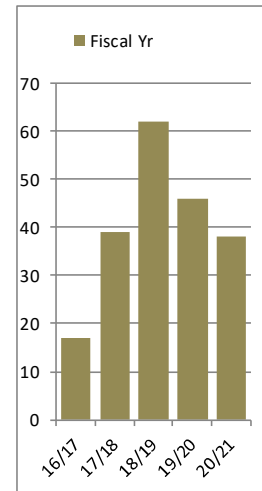
The Quarter 4 figures show a reduction of 2 on the previous quarter, but the total annual figure remains comparable with 3 of the previous 4 years despite the increase in “home based activities” throughout COVID lockdown restrictions.

Road safety activities in the area include e.g. Driving Ambition and Safe Highlander, all of which have a focused message of road safety, targeting key groups in the reduction of road related incidents as identified in Scotland’s Road Safety Framework to 2020. Due to Pandemic restrictions these have been limited but will be reviewed by SFRS Community Action Team in 2021-22 reporting year.

<http://www.scotland.gov.uk/Resource/Doc/286643/0087268.pdf>

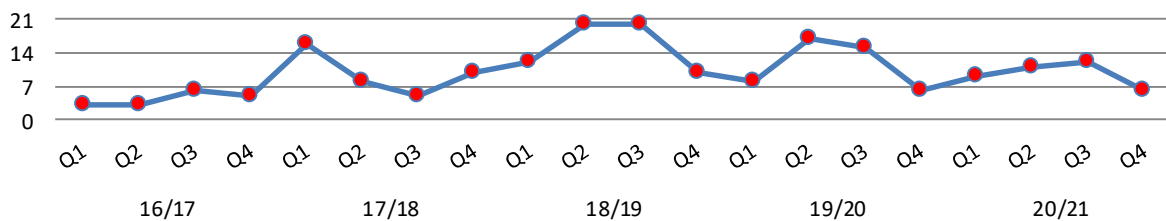
False Alarm - UFAS

Month/Year	2016/17	2017/18	2018/19	2019/20	2020/21	Highland
April	2	5	6	2	0	66
May	0	6	5	3	5	71
June	1	5	1	3	4	78
July	3	2	9	2	4	102
August	0	4	6	7	5	108
September	0	2	5	8	2	118
October	3	2	4	4	8	138
November	1	3	9	4	2	119
December	2	0	7	7	2	86
January	2	1	6	0	2	98
February	3	5	4	4	2	76
March	0	4	0	2	2	81
Fiscal Yr	17	39	62	46	38	1141



Month/Year	2016/17	2017/18	2018/19	2019/20	2020/21
Fiscal Yr	17	39	62	46	38

Qtr/Year	2016/17	2017/18	2018/19	2019/20	2020/21	Highland
Quarter 1	3	16	12	8	9	215
Quarter 2	3	8	20	17	11	328
Quarter 3	6	5	20	15	12	343
Quarter 4	5	10	10	6	6	255



Commentary

The Service responds to a number of false alarms over the reporting year, most of which are unwanted fire alarm signals (UFAS).

The figures above demonstrate the positive actions SFRS take towards the reduction in UFAS.

The Quarter 4 figures show a reduction from the previous 2 quarters, this is likely to reflect a return to “home based activities” through stricter COVID lockdown restrictions introduced in December 2020.

The UFAS policy requires SFRS personnel to work closely with duty holders in order to reduce the number of UFAS events. Engagement will be targeted to reduce this trend.

Station Availability

Station	Availability %	Male	Female	Staff	Staffing Change
Nairn – 1 st Appliance	100%	19	1	20	➔
Nairn– 2 nd Appliance	94%				
Nairn-shire Committee Totals		19	1	20	

Commentary

The table shows the current staffing levels on stations and total availability that these individuals have been available for calls, and how this affects the availability of the station's fire appliances.

The Service works closely with employers and RDS staff to support an improvement in availability. However, we recognise the challenges faced by RDS staff when combining primary employment and their operational availability across the communities in Highland area.

The Service is actively recruiting in a number of communities to improve station and fire appliance availability.