



SCOTTISH

FIRE AND RESCUE SERVICE

Working together for a safer Scotland

Highland

Badenoch and Strathspey Committee

Performance Report

Quarter 2 – July – September 2022



DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

ID	Key Performance Indicator (KPI)	Pg
2bi	All accidental dwelling fires	3
3bi	All fatal accidental dwelling fire casualties	4
3bii	Non-fatal accidental dwelling fire casualties (excl. precautionary check-ups)	5
1a	All deliberate fires	6
5a	Special Service – RTCs	7
10d	False Alarm – UFAS	8
	Station Availability	9

Commentary

The key performance indicators (KPIs) above have been extracted from the suite of KPIs contained within the Scottish Fire and Rescue Framework Document 2013.

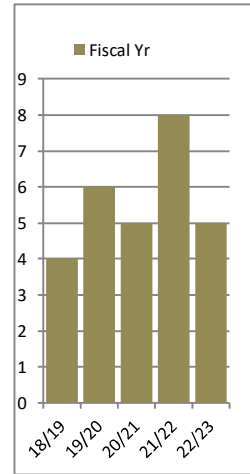
<http://www.scotland.gov.uk/Resource/0041/00416181.pdf>

The KPIs above also represent the main priority areas for the Scottish Fire and Rescue Service, identified by elected members and communities during the ward consultation sessions in 2013 as;

- Reducing accidental dwelling house fires and the resultant fatalities and casualties
- Reducing deliberate fires
- Reducing road traffic collisions
- Reducing the number of attendances to unwanted fire alarm signals (false alarms)

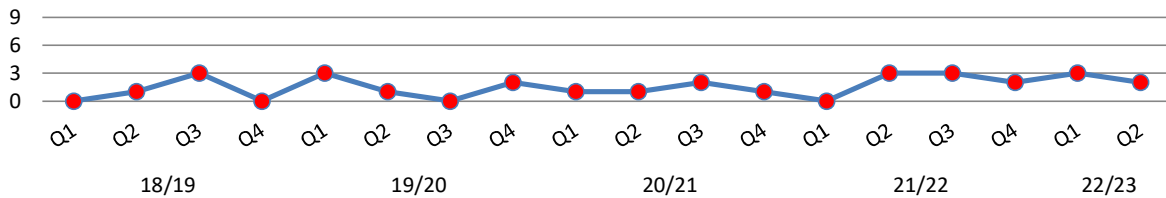
All accidental dwelling fires

Month/Year	2018/19	2019/20	2020/21	2021/22	2022/23	Highland
April	0	0	1	0	2	12
May	0	1	0	0	0	9
June	0	2	0	0	1	10
July	0	1	0	2	1	11
August	1	0	1	1	0	12
September	0	0	0	0	1	10
October	1	0	0	0		
November	0	0	0	1		
December	2	0	2	2		
January	0	2	0	1		
February	0	0	0	0		
March	0	0	1	1		
Fiscal Yr	4	6	5	8	5	64



Month/Year	2018/19	2019/20	2020/21	2021/22	2022/23
Fiscal Yr	4	6	5	8	5

Qtr/Year	2018/19	2019/20	2020/21	2021/22	2022/23	Highland
Quarter 1	0	3	1	0	3	31
Quarter 2	1	1	1	3	2	33
Quarter 3	3	0	2	3		
Quarter 4	0	2	1	2		



Commentary

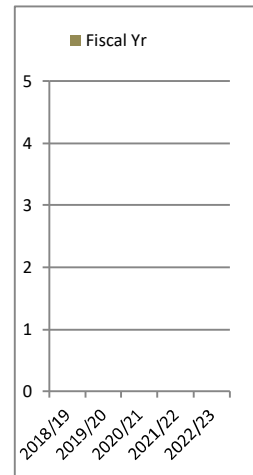
The tables above represent the number of accidental dwelling house fires that occurred within the Area Committee boundary. Tolerances are set in context of the number of previous incidents by reporting month and, where there has been an increase in overall incidents, the colour coding is identified with the application of the red, amber and green (RAG) system.

Trend lines also identify the number of incidents over the reporting 5-year period, both by month and by reporting quarter.

The Service works closely with partner agencies and communities to reduce the number of accidental dwelling house fires through the delivery of targeted home fire safety visits. Supporting the targeted delivery, partner agencies routinely share data identifying residents that would benefit from this free service, aiming to reduce the risk of fire and harm to householders and their property.

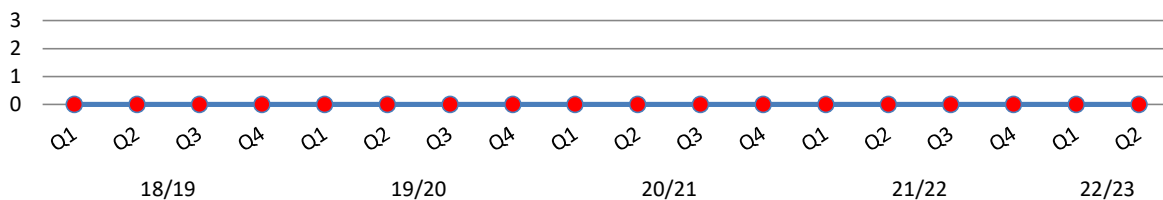
All fatal accidental dwelling fire casualties

Month/Year	2018/19	2019/20	2020/21	2021/22	2022/23	Highland
April	0	0	0	0	0	0
May	0	0	0	0	0	0
June	0	0	0	0	0	0
July	0	0	0	0	0	0
August	0	0	0	0	0	0
September	0	0	0	0	0	0
October	0	0	0	0		
November	0	0	0	0		
December	0	0	0	0		
January	0	0	0	0		
February	0	0	0	0		
March	0	0	0	0		
Fiscal Yr	0	0	0	0	0	0



Month/Year	2018/19	2019/20	2020/21	2021/22	2022/23
Fiscal Yr	0	0	0	0	0

Qtr/Year	2018/19	2019/20	2020/21	2021/22	2022/23	Highland
Quarter 1	0	0	0	0	0	0
Quarter 2	0	0	0	0	0	0
Quarter 3	0	0	0	0		
Quarter 4	0	0	0	0		

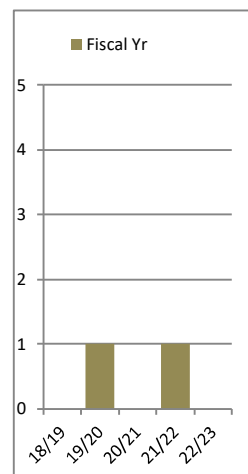


Commentary

The attached tables identify the number of dwelling house fires that have resulted in fire related fatalities over the reporting 5-year period. The Service is committed to reducing this figure to eliminate all events and occurrences that result in a fatality. As identified, partnership working and data sharing supports this key aim and the delivery of targeted life safety advice and information.

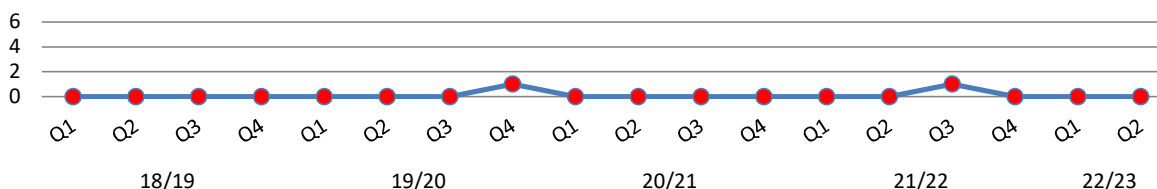
Non-fatal accidental dwell. fire casualties (excl. precautionary check-ups)

Month/Year	2018/19	2019/20	2020/21	2021/22	2022/23	Highland
April	0	0	0	0	0	1
May	0	0	0	0	0	0
June	0	0	0	0	0	0
July	0	0	0	0	0	3
August	0	0	0	0	0	0
September	0	0	0	0	0	1
October	0	0	0	0		
November	0	0	0	0		
December	0	0	0	1		
January	0	1	0	0		
February	0	0	0	0		
March	0	0	0	0		
Fiscal Yr	0	1	0	1	0	5



Month/Year	2018/19	2019/20	2020/21	2021/22	2022/23
Fiscal Yr	0	1	0	1	0

Qtr/Year	2018/19	2019/20	2020/21	2021/22	2022/23	Highland
Quarter 1	0	0	0	0	0	1
Quarter 2	0	0	0	0	0	4
Quarter 3	0	0	0	1		
Quarter 4	0	1	0	0		



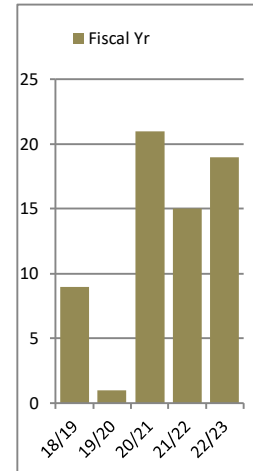
Commentary

The attached tables identify the number of dwelling house fires that have resulted in fire related casualties over the reporting 5-year period. The Service is committed to reducing this figure overall, therefore reducing the impact on the community. The numbers show no casualties to date.

The Service will continue to work hard with partners to reduce the number of casualties targeting visits to those most at risk.

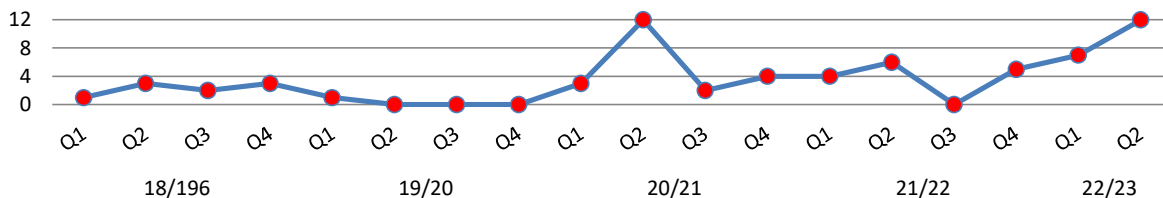
All deliberate fires

Month/Year	2018/19	2019/20	2020/21	2021/22	2022/23	Highland
April	1	1	0	1	0	25
May	0	0	1	0	3	21
June	0	0	2	3	4	28
July	2	0	6	4	6	29
August	1	0	5	1	5	20
September	0	0	1	1	1	14
October	0	0	0	0		
November	1	0	1	0		
December	1	0	1	0		
January	1	0	1	1		
February	2	0	0	0		
March	0	0	3	4		
Fiscal Yr	9	1	21	15	19	137



Month/Year	2018/19	2019/20	2020/21	2021/22	2022/23
Fiscal Yr	9	1	21	15	19

Qtr/Year	2018/19	2019/20	2020/21	2021/22	2022/23	Highland
Quarter 1	1	1	3	4	7	74
Quarter 2	3	0	12	6	12	63
Quarter 3	2	0	2	0		
Quarter 4	3	0	4	5		



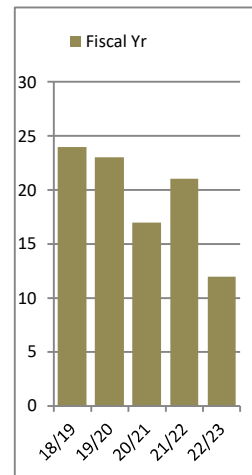
Commentary

Deliberate fires include those as a result of fire related antisocial behaviour (ASB) and wildfires. Analysis of the overall incidents and the periods in when they occur, identify seasonal variations e.g., muirburn season and holiday periods. The Service has introduced a number of fire reduction strategies and thematic action plans targeting these types of incidents. Working in partnership with other key agencies, the Service is working hard to reduce these incidents overall. Examples of which include the promotion of fire reduction through the Safer Highland ASB Group, promoting best practice and partnership working through the Scottish Wildfire Forum (SWF) and targeting key groups ahead of known peak activity periods.

During quarter 2 there have been an increased level of deliberate fires in Badenoch and Strathspey. This is being addressed through a targeted Thematic Action Plan (TAP) which continues to target deliberate fires as part of its prevention strategy. SFRS actively use social media to promote this and other fire safety messages. Local RDS (Retained Duty System) crews have been supporting land managers by assisting rangers with the fire safety message in the Cairngorm National Park.

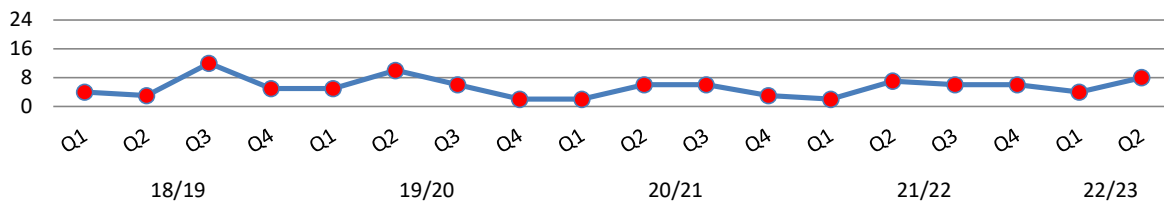
Special Service - RTCs

Month/Year	2018/19	2019/20	2020/21	2021/22	2022/23	Highland
April	1	1	0	0	1	19
May	1	2	0	2	2	13
June	2	2	2	0	1	14
July	3	3	2	1	2	19
August	0	6	4	4	3	19
September	0	1	0	2	3	22
October	5	0	2	1		
November	5	3	0	2		
December	2	3	4	3		
January	0	0	1	3		
February	1	1	1	0		
March	4	1	1	3		
Fiscal Yr	24	23	17	21	12	106



Month/Year	2018/19	2019/20	2020/21	2021/22	2022/23
Fiscal Yr	24	23	17	21	12

Qtr/Year	2018/19	2019/20	2020/21	2021/22	2022/23	Highland
Quarter 1	4	5	2	2	4	46
Quarter 2	3	10	6	7	8	60
Quarter 3	12	6	6	6		
Quarter 4	5	2	3	6		



Commentary

Special Service incidents involves an operational response to a range of emergency activities including life critical road traffic collisions, flooding events, industrial accidents and in support of other emergency service colleagues at larger multi-agency non-fire related events.

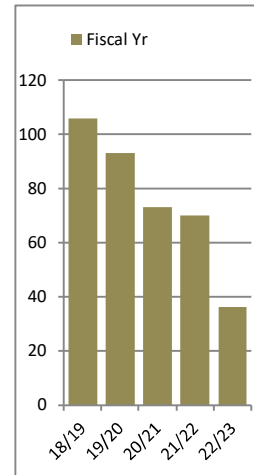
The most common type of special service is as a result of a road traffic collision involving, in most cases, a response from all three emergency services. The Service is working in partnership with other emergency response colleagues and partner agencies through the Safer Highland Road Safety Group to reduce these incidents in the community of Badenoch & Strathspey.

Since the removal of covid restrictions we have seen a higher volume of road users, and tourists on our roads and in line with that increase in road use we have sadly seen an increase in the number of Road Traffic Collisions (RTCs). As a greater level of freedom and road use is afforded and the movement of people increases across Badenoch and Strathspey, we will continue to work with partners to target a reduction post-pandemic.

<http://www.scotland.gov.uk/Resource/Doc/286643/0087268.pdf>

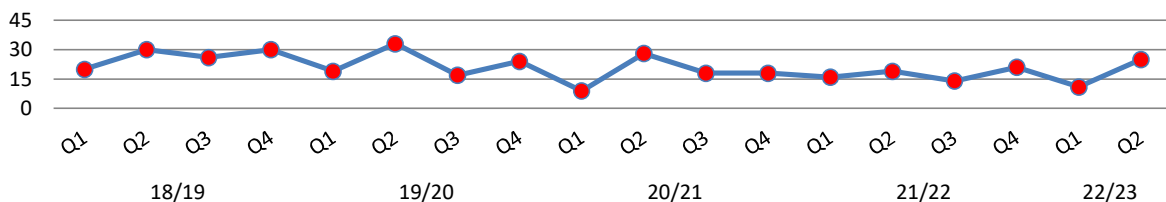
False Alarm - UFAS

Month/Year	2018/19	2019/20	2020/21	2021/22	2022/23	Highland
April	4	8	3	1	2	115
May	8	2	4	6	4	123
June	8	9	2	9	5	114
July	10	10	11	6	7	112
August	10	12	6	1	6	145
September	10	11	11	12	12	144
October	5	7	8	2		
November	11	3	6	6		
December	10	7	4	6		
January	14	11	4	8		
February	4	5	7	7		
March	12	8	7	6		
Fiscal Yr	106	93	73	70	36	753



Month/Year	2018/19	2019/20	2020/21	2021/22	2022/23
Fiscal Yr	106	93	73	70	36

Qtr/Year	2018/19	2019/20	2020/21	2021/22	2022/23	Highland
Quarter 1	20	19	9	16	11	352
Quarter 2	30	33	28	19	25	401
Quarter 3	26	17	18	14		
Quarter 4	30	24	18	21		



Commentary

The Service responds to a number of false alarms over the reporting year, most of which are unwanted fire alarm signals (UFAS).

False Alarm UFAS incidents remain low compared to other areas in Scotland. SFRS personnel will continue to work in partnership with the clear aim of trying to eliminate all incident types through our preventative work and targeted engagement with premises. Where improvement cannot be demonstrated, SFRS Enforcement teams will liaise with premises holders to improve building management and reduce unwanted fire alarms.

Station Availability

Station	Availability %	Auth Est	Actual	Male	Female	Staffing Change
Aviemore	74%	12	11	10	1	↗
Carrbridge (CRU)	N/A	12	7	6	1	→
Grantown – 1 st Appliance	96%	20	13	10	3	↘
Grantown– 2 nd Appliance	50%					
Kingussie	92%	12	10	10	0	↘
Nethybridge (CRU)	N/A	12	0	0	0	→
Newtonmore (CRU)	N/A	12	8	8	0	↘
Badenoch and Strathspey Committee Totals		80	49	44	5	

Commentary

The table shows the current staffing levels on stations and total availability that these individuals have been available for calls, and how this affects the availability of the station's fire appliances.

The Service works closely with employers and RDS staff to support an improvement in availability. However, we recognise the challenges faced by RDS staff when combining primary employment and their operational availability across the communities in Highland area.

The Service is actively recruiting in a number of communities to improve station and fire appliance availability. Local Management are targeting the communities of Grantown on Spey and Aviemore to identify potential candidates for recruitment campaigns in 2022.