

<b>Agenda Item</b>	<b>3</b>
<b>Report No</b>	<b>BI/13/23</b>

## HIGHLAND COUNCIL

**Committee:** Black Isle,  
**Date:** 25<sup>th</sup> October 2023  
**Report Title:** Scottish Fire and Rescue Area Committee Performance Report  
**Report By:** Local Senior Officer for Highland

### 1. Purpose/Executive Summary

- 1.1 This report provides an update to Black Isle, Area Committee Members on progress against the priorities outlined in the Scottish Fire and Rescue Service Area Committee Plan for the Black Isle.
- 1.2 Priority areas are identified through a range of Intervention, Prevention and Protection activities which are delivered through partnership to reduce the risk to the communities of the Black Isle.
- 1.3 The report also contains previously agreed information and performance as requested by Area Committees.

### 2. Recommendations

- 2.1 Committee Members are invited to **comment** and **scrutinise** the attached Area Performance Report.

### 3. Black Isle, Area Committee Performance Report

- 3.1 The attached performance report provides the current figures for Quarter 2 of 2023/24 and from the previous four reporting years from the central Scottish Fire and Rescue Service (SFRS) performance management database against the key indicators and timelines from previous reports.
- 3.2 In achieving the priorities within the Area Plan for Black Isle, a number of prevention activities are being progressed. These include; the delivery of free home fire safety visits (HFSV) to high and very high-risk groups, through our operational On-Call Staff and Community Safety Advocates (CSA), post domestic incident response (PDIR) both of which are aimed at reducing accidental dwelling house fires following our attendance at any incidents of this type. Local managers continue to support the partners in delivering road safety programmes, and the reduction of fire-related antisocial behaviour through targeted youth engagement, utilising digital platforms within schools.

Staff also undertake Operational Intelligence (OI) visits to the higher risk premises in Black Isle, to gather vital information on the hazards and risks on these sites which can help our operational response and firefighter safety.

- 3.3 It must be emphasised that the baseline figures for some of the indicators within the report are very low and this can make meaningful statistical analysis challenging. The low figures can also make it inappropriate to provide detailed data analysis which could compromise personal information.
- 3.4 The performance report shows that Accidental Dwelling fires, remain very low in the area with no Accidental Dwelling fires in this reporting period. This is down 1 on the previous quarter. Fire Fatalities and Fire Casualties remain at zero and there were 2 Deliberate Fires. The total number of incidents remain low for the Black Isle, Area in comparison to the Highland total.

From 1 July 2023, SFRS have implemented [UFAS incident procedure](#) following our previous [public consultation](#). During this reporting period we attended 4 Unwanted Fire Alarm Signals (UFAS) incidents. This is down from 10 that we attended the previous quarter. Although this number is considerably lower, personnel will continue to work in partnership with the clear aim of trying to eliminate all incident types through our preventative work and targeted engagement with premises.

Special Service – We had 4 RTCs in this reporting period which is above the 3-year average.

Station Availability remains a concern with a figure of 50.85%, however Managers continue to work hard on recruitment to increase staff numbers at the Station.

<b>Designation:</b>	Local Senior Officer for Highland
<b>Date:</b>	25 <sup>th</sup> October 2023.
<b>Author:</b>	Station Commander Paul Young
<b>Background Papers:</b>	Highland – Black Isle, Area Committee - Performance Report



## BLACK ISLE COMMITTEE

## PERFORMANCE REPORT

### DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.



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**QUARTER 2  
JULY – SEPTEMBER 2023**

## **ABOUT THE STATISTICS IN THIS REPORT**

The key performance indicators (KPIs) above have been extracted from the suite of KPIs contained within the Scottish Fire and Rescue Framework Document 2013.







<http://www.scotland.gov.uk/Resource/0041/00416181.pdf>

The KPIs above also represent the main priority areas for the Scottish Fire and Rescue Service, identified by elected members and communities during the ward consultation sessions in 2013 as;

- Reducing accidental dwelling house fires and the resultant fatalities and casualties
- Reducing deliberate fires
- Reducing road traffic collisions
- Reducing the number of attendances to unwanted fire alarm signals (false alarms)

## PERFORMANCE SUMMARY

The table below provides a summary of the three months (1 July to 30 September) activity and year to date (YTD) progress, based on annual targets set against headline indicators. It aims to provide – at a glance – our direction of travel during the current reporting year.

<b>Q2: All Incidents Attended – 21</b>		
<b>Accident Dwelling Fires (ADF)</b> 	<b>ADF Fatal Casualties</b> 	<b>ADF Non Fatal Casualties</b> 
<b>Q2 – 0 incidents</b> <b>YTD – 0 incidents</b>	<b>Q2 – 0</b> <b>YTD – 0</b>	<b>Q2 – 0</b> <b>YTD – 0</b>
<b>All Deliberate Fires</b> 	<b>Road Traffic Collisions (RTC)</b> 	<b>Unwanted Fire Alarm Signals</b> 
<b>Q2 – 2 incidents</b> <b>YTD – 2 incidents</b>	<b>Q2 – 4 incidents</b> <b>YTD – 7 incidents</b>	<b>Q2 – 4 incidents</b> <b>YTD – 14 incidents</b>

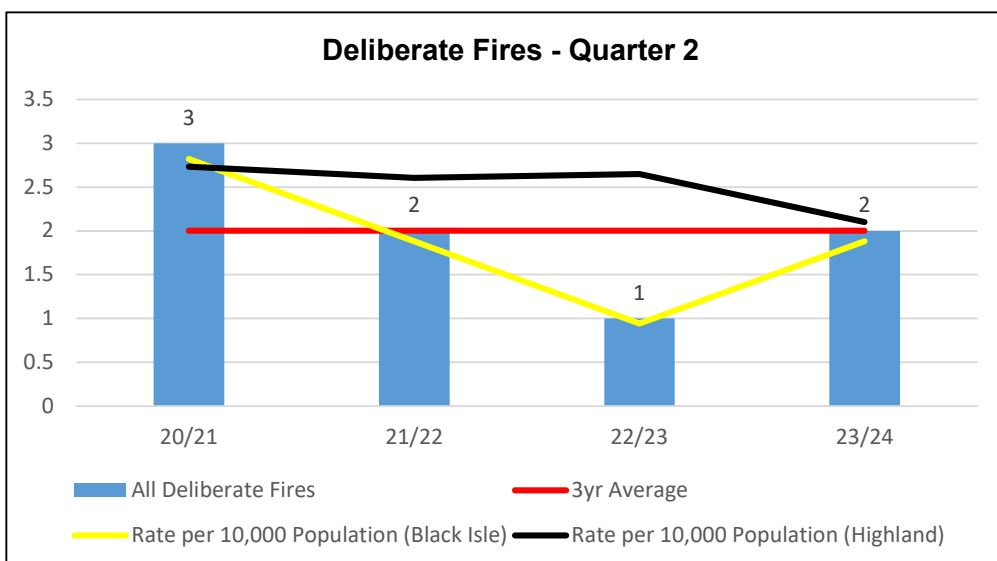
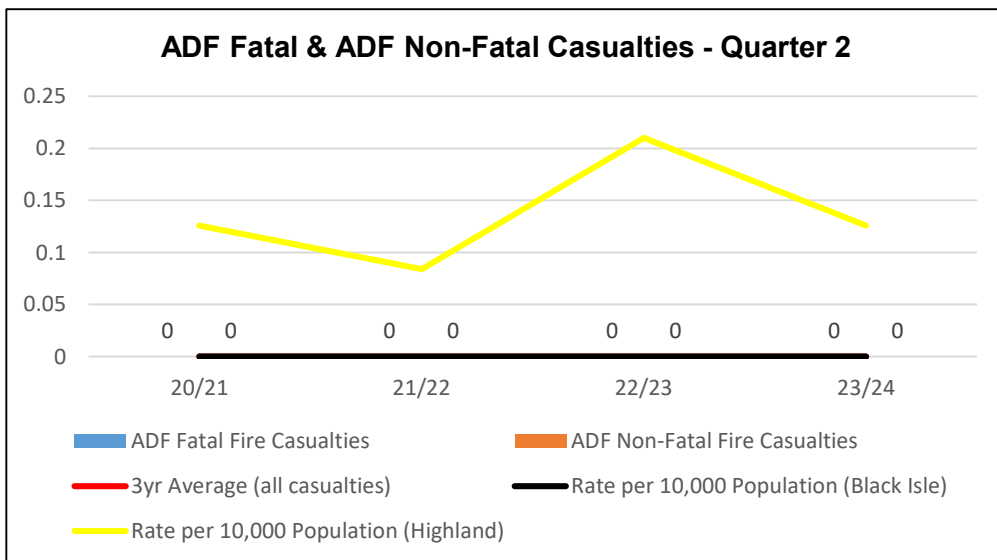
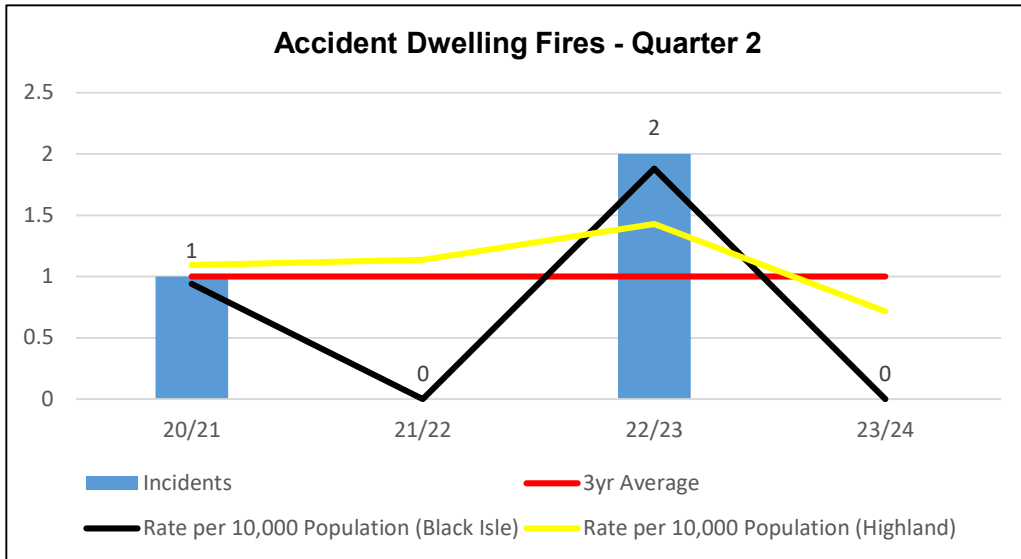
## PERFORMANCE HIGHLIGHTS

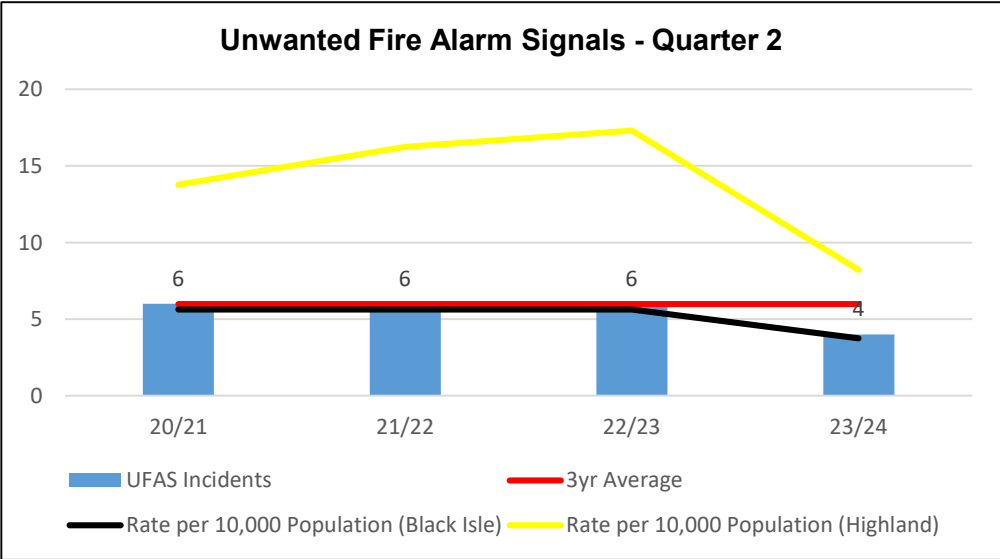
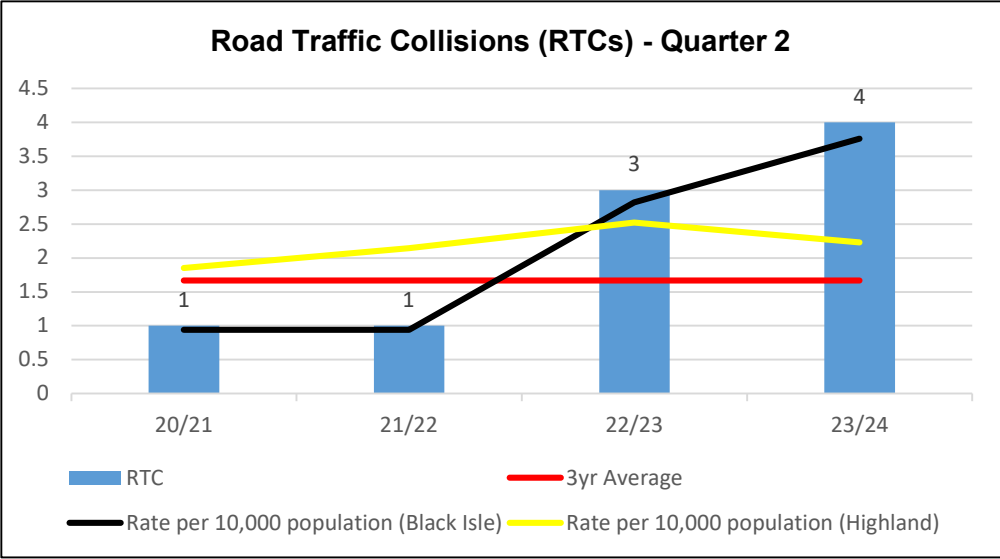
Of the 6 KPIs, the following performance should be noted for the three-month period 1 July to 30 September 2023.

- There were **0 Accident Dwelling Fires (ADF)** which is below the 3-year average. The majority are classed as low severity, requiring little or no intervention from the Service and minimal fire damage. There were **0 ADF Fatalities**, and **0 ADF Casualties**. All ADF's are offered Home Fire Safety Visits and agency referrals where required.
- There was **2 Deliberate Fires**, which was a Deliberate Secondary Fire which is line with the average. Referrals are made to other agencies for those at work within our communities.
- We attended **4 Road Traffic Collisions (RTCs)** which is above average. There were no RTC Related Fatalities however there were 5 RTC Related Injuries. Our Prevention teams are working with partner agencies through the Highland Road Safety group, Older driver Virtual Reality Scheme and Road Safety Scheme for new drivers.
- We attended **4 Unwanted Fire Alarm Signals (UFAS)** showing a trend of a decrease. From 1 July 2023, we have stopped attending AFA call outs to commercial business and workplace premises, such as factories, offices, shops and leisure facilities unless a fire has been confirmed. Our control room operators now ask anyone who reports a fire alarm to check whether there is an actual fire or signs of fire, before sending the nearest fire appliance. This does not apply to sleeping premises, such as hospitals, care homes, hotels or domestic dwellings who will receive the full pre-determined attendance (PDA). This change follows the SFRS public consultation in 2021.

For more information please visit:

[Scottish Fire & Rescue Service: Unwanted Fire Alarm Signals \(UFAS\) \(firescotland.gov.uk\)](https://www.firescotland.gov.uk/unwanted-fire-alarm-signals-ufas)







## Station Establishment and Availability

- 1 x On-Call Retained Duty System appliances across 1 Station
- 1 x On-Call Volunteer Duty System vehicles / Community Response Units across Station

These Stations served the Black Isle Committee population

**\*Please note the availability figures do not include Joint Mobilising availability.**

Station	July – Sept 2023 Availability %	Male	Female	Staff
Cromarty (CRU)	N/A	6	2	8
Fortrose	50.85%	4	3	7