

Agenda Item	4
Report No	WRSL/01/24

HIGHLAND COUNCIL

Committee: Wester Ross, Strathpeffer and Lochalsh,

Date: 29th January 2024

Report Title: Scottish Fire and Rescue Area Committee Performance Report

Report By: Local Senior Officer for Highland

1. Purpose/Executive Summary

- 1.1 This report provides an update to Wester Ross, Strathpeffer and Lochalsh, Area Committee Members on progress against the priorities outlined in the Scottish Fire and Rescue Service Area Committee Plan for Wester Ross, Strathpeffer and Lochalsh.
- 1.2 Priority areas are identified through a range of Intervention, Prevention and Protection activities which are delivered through partnership to reduce the risk to the communities of Wester Ross, Strathpeffer and Lochalsh.
- 1.3 The report also contains previously agreed information and performance as requested by Area Committees.

2. Recommendations

- 2.1 Committee Members are invited to **comment** and **scrutinise** the attached Area Performance Report.

3. Wester Ross, Strathpeffer and Lochalsh, Area Committee Performance Report

- 3.1 The attached performance report provides the current figures for Quarter 3 of 2022/23 and from the previous four reporting years from the central Scottish Fire and Rescue Service (SFRS) performance management database against the key indicators and timelines from previous reports.
- 3.2 In achieving the priorities within the Area Plan for Wester Ross, Strathpeffer and Lochalsh prevention and protection activities are undertaken by personnel. These include; the delivery of free home fire safety visits (HFSV) to high and very high-risk groups, through our operational RDS Staff and Community Safety Advocates (CSA), post domestic incident response (PDIR) both of which are aimed at reducing accidental dwelling house fires following our attendance at any incidents of this type. Local managers continue to support the partners in delivering road safety programmes, and the reduction of fire-related antisocial behaviour through targeted youth engagement, utilising digital platforms within schools.

The continued application of the Unwanted Fire Alarm Signals (UFAS) Policy provides a means of targeting premises that the Service attends repeatedly and by engagement reduce the number of calls.

Staff also undertake Operational Intelligence (OI) visits to the higher risk premises in Wester Ross, Strathpeffer and Lochalsh, to gather vital information on the hazards and risks on these sites which can help our operational response and firefighter safety.

- 3.3 It must be emphasised that the baseline figures for some of the indicators within the report are very low and this can make meaningful statistical analysis challenging. The low figures can also make it inappropriate to provide detailed data analysis which could compromise personal information.
- 3.4 The performance report shows one Accidental Dwelling fire in this reporting period. The service continues to work closely with partner agencies and communities to reduce the risk of fire and harm to house holders and their property. Fire Fatalities and Fire Casualties remain at zero. Deliberate Fires show a slight increase on the same period from previous year and the total number of incidents remain low for the Wester Ross, Strathpeffer and Lochalsh, Area in comparison to the Highland total.

False Alarm UFAS incidents are slightly up on the same period from previous year. Wester Ross, Strathpeffer and Lochalsh, personnel will continue to work in partnership with the clear aim of trying to eliminate all incident types through our preventative work and targeted engagement with premises.

Special Service – RTCs are at a lower level from the previous quarter with one incident in this reporting period.

Designation:	Local Senior Officer for Highland
Date:	16 January 2024
Author:	Station Commander Allan McLean
Background Papers:	Highland – Wester Ross, Strathpeffer and Lochalsh, Area Committee - Performance Report



WESTER ROSS, STRATHPEFFER AND LOCHALSH COMMITTEE

PERFORMANCE REPORT

DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.



SCOTTISH
FIRE AND RESCUE SERVICE

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**QUARTER 3
OCTOBER – DECEMBER 2023**

ABOUT THE STATISTICS IN THIS REPORT

The key performance indicators (KPIs) have been extracted from the suite of KPIs contained within the Scottish Fire and Rescue Framework Document 2013.







<http://www.scotland.gov.uk/Resource/0041/00416181.pdf>

The KPIs above also represent the main priority areas for the Scottish Fire and Rescue Service, identified by elected members and communities during the ward consultation sessions in 2013 as;

- Reducing accidental dwelling house fires and the resultant fatalities and casualties
- Reducing deliberate fires
- Reducing road traffic collisions
- Reducing the number of attendances to unwanted fire alarm signals (false alarms)

PERFORMANCE SUMMARY

The table below provides a summary of the three months (1 October to 31 December) activity and year to date (YTD) progress, based on annual targets set against headline indicators. It aims to provide – at a glance – our direction of travel during the current reporting year.

Q3: All Incidents Attended – 41		
Accident Dwelling Fires (ADF) 	ADF Fatal Casualties 	ADF Non-Fatal Casualties 
Q3 – 1 incident YTD – incidents	Q3 – 0 YTD –	Q3 – 0 YTD –
All Deliberate Fires 	Road Traffic Collisions (RTC) 	Unwanted Fire Alarm Signals 
Q3 – 1 incidents YTD – incidents	Q3 – 3 incidents YTD – incidents	Q3 – 14 incidents YTD – incidents

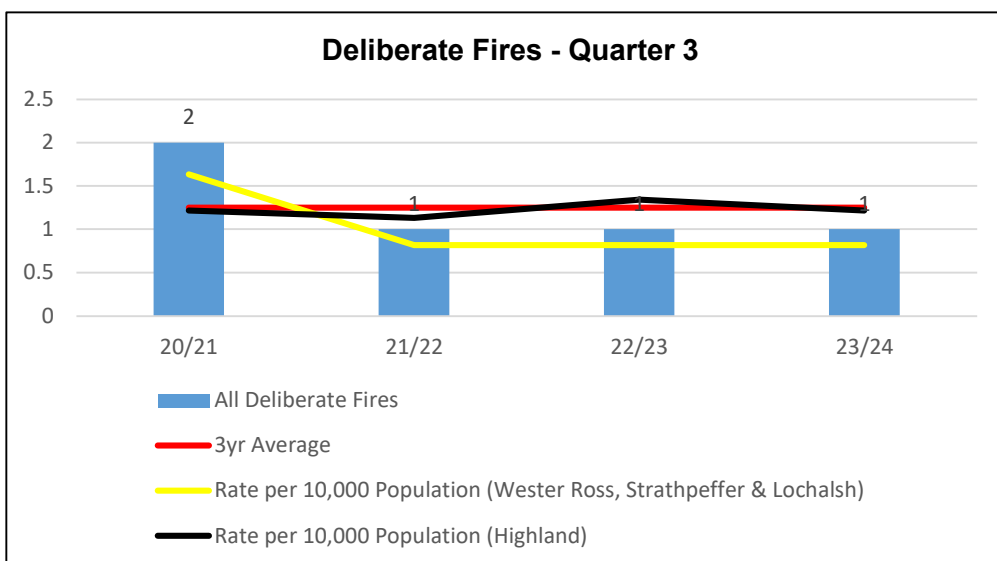
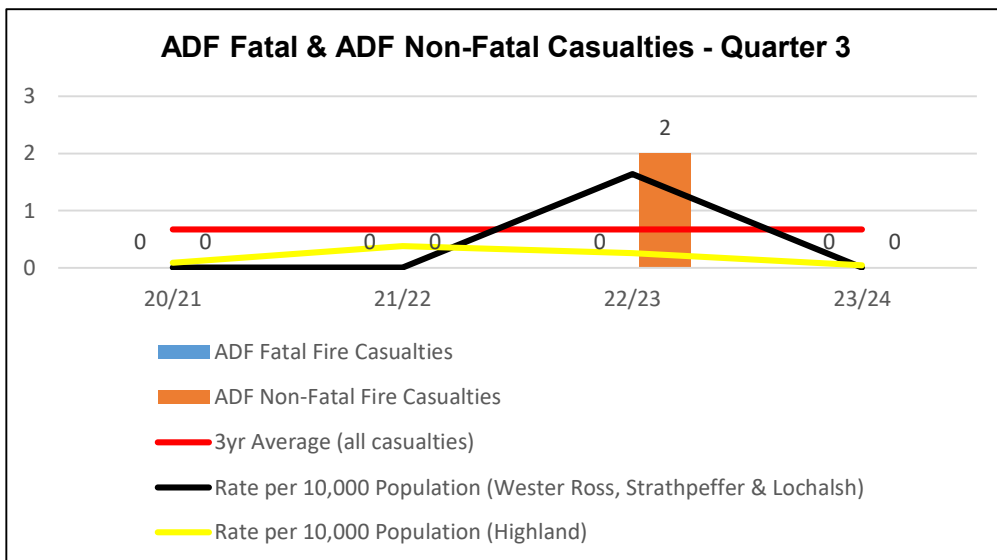
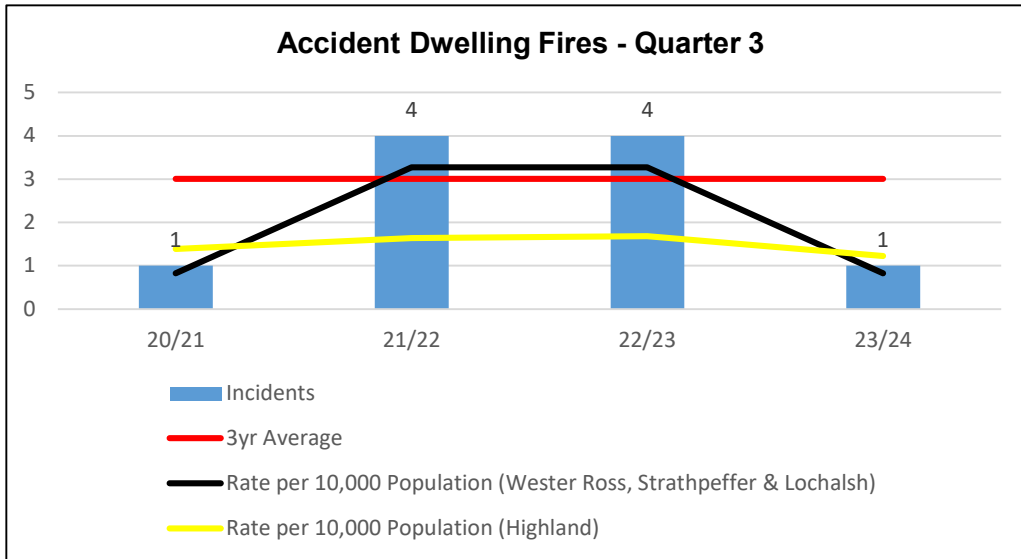
PERFORMANCE HIGHLIGHTS

Of the 6 KPIs, the following performance should be noted for the three-month period 1 July to 30 September 2023.

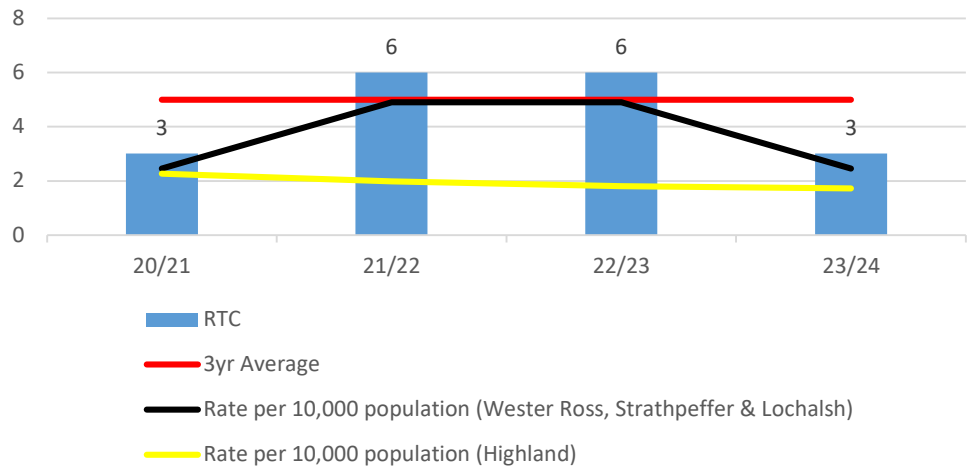
- There was **1 Accident Dwelling Fire (ADF)** which is below the 3-year average. The majority are classed as low severity, requiring little or no intervention from the Service and minimal fire damage, however this incident resulted in loss of property on this occasion. There were **0 ADF Fatalities**, and **0 ADF Casualties**. All ADF's are offered Home Fire Safety Visits and agency referrals where required.
- There were **1 Deliberate Fires**, which was a Deliberate Secondary Fire which is below the average. Referrals are made to other agencies for those at work within our communities.
- We attended **3 Road Traffic Collisions (RTCs)** which is below average. There were no RTC Related Fatalities or RTC Related Injuries. Our Prevention teams are working with partner agencies through the Highland Road Safety group, older driver Virtual Reality Scheme and Road Safety Scheme for new drivers.
- We attended **14 Unwanted Fire Alarm Signals (UFAS)** showing a trend of a slight increase. From 1 July 2023, we have stopped attending AFA call outs to commercial business and workplace premises, such as factories, offices, shops and leisure facilities unless a fire has been confirmed. Our control room operators now ask anyone who reports a fire alarm to check whether there is an actual fire or signs of fire, before sending the nearest fire appliance. This does not apply to sleeping premises, such as hospitals, care homes, hotels or domestic dwellings who will receive the full pre-determined attendance (PDA). This change follows the SFRS public consultation in 2021.

For more information please visit:

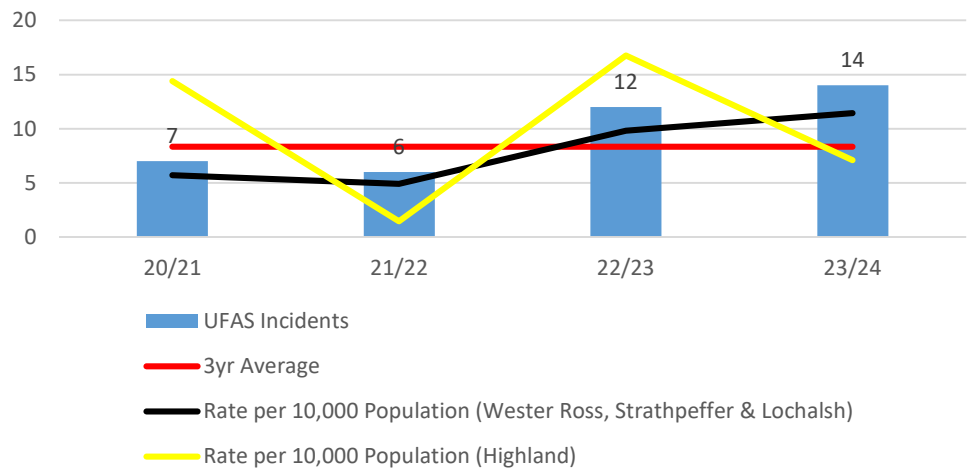
[Scottish Fire & Rescue Service: Unwanted Fire Alarm Signals \(UFAS\) \(firescotland.gov.uk\)](https://www.firescotland.gov.uk/unwanted-fire-alarm-signals-ufas)



Road Traffic Collisions (RTCs) - Quarter 3



Unwanted Fire Alarm Signals (UFAS) - Quarter 3



Station Establishment and Availability

- 11 x On-Call Retained Duty System appliances across 10 Stations

These Stations served the Wester Ross, Strathpeffer and Lochalsh populations.

***Please note the availability figures do not include Joint Mobilising availability.**

Station	Oct – Dec 2023 Availability %	Male	Female	Staff
Achiltibuie	31.83%	6	0	6
Applecross	43.99%	4	1	5
Aultbea	91.45%	10	0	10
Gairloch	97.09%	8	2	10
Glenelg	58.53%	5	1	6
Kinlochewe	51.18%	6	0	6
Kyle	97.77%	12	0	12
Lochcarron	39.12%	4	0	4
Torridon	65.85%	4	3	7
Ullapool – 1 st Appliance	98.12%	14	4	18
Ullapool – 2 nd Appliance	79.10%			