



DINGWALL AND SEAFORTH COMMITTEE

PERFORMANCE REPORT

DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

**Working together
for a safer Scotland**

**QUARTERS 3 & 4
1 OCTOBER 2023 – 31
MARCH 2024**

ABOUT THE STATISTICS IN THIS REPORT

The activity totals and other statistics quoted in this report are provisional in nature and subject to change as a result of ongoing quality assurance and review.

Because all statistics quoted are provisional there may be differences in the period totals quoted in our reports after original publication which result from revisions or additions to the data on our systems.

From 2015-16 onwards responsibility for the publication of end-year statistical data transferred from the Scottish Government to the Scottish Fire and Rescue Service (SFRS). This change of responsibility does not change the status of the figures quoted in this and other SFRS reports reported to the Committee.

INTRODUCTION

The 6-monthly monitoring report covers the SFRS's performance and activities in support of the seven priorities in the Local Fire and Rescue Plan for Highland:

- Priority 1 – Domestic Fire Safety
- Priority 2 – Unintentional Harm
- Priority 3 – Non-Fire Emergencies
- Priority 4 – Deliberate Fire Setting
- Priority 5 – Non-Domestic Fire Safety
- Priority 6 – Unwanted Fire Alarm Signals
- Priority 7 – Operational Resilience and Preparedness














As well as supporting the seven priorities in the Local Fire and Rescue Plan for Highland, this monitoring report shows how SFRS activities and performance contribute to the wider priorities of the Highland Council Community Planning Partnership (CPP), as set out in the Highland Community Plan.

The figures in this report are provisional, to provide the Committee with the SFRS's direction of travel in the Highland area, in terms of performance against headline indicators and targets. Most figures will not change; however, members should note that there may be some small variations for some indicators when the final confirmed figures are published by the SFRS.

The Highland Council Scrutiny and Audit Committee agreed to the Local Fire and Rescue Plan for Highland, covering the subsequent 3-year period. In support of delivering the priorities in this plan, 13 headline indicators and targets have been set, and form the basis of the report.

PERFORMANCE SUMMARY

The table below provides a summary of the six months (1 October 2023 to 31 March 2024) activity and year to date (YTD) progress, based on annual targets set against headline indicators. It aims to provide – at a glance – our direction of travel during the current reporting year.

Q3 & Q4: All Incidents Attended – 142		
Accident Dwelling Fires (ADF) 	ADF Fatal Casualties 	ADF Non Fatal Casualties 
Q3 & Q4 – 5 incidents YTD – 6 incidents	Q3 & Q4 – 1 YTD – 1	Q3 & Q4 – 0 YTD – 0
Home Fire Safety Visits 	Non-Fire Emergency 	Road Traffic Collisions (RTC) 
Q3 & Q4 – 72 Visits YTD – 141 Visits	Q3 & Q4 – 17 Incidents YTD – 34 Incidents	Q3 & Q4 – 5 Incidents YTD – 9 Incidents
Fatal RTC Casualties 	Non-Fatal RTC Casualties 	All Deliberate Fires 
Q3 & Q4 – 1 YTD – 1	Q3 & Q4 – 1 YTD – 3	Q3 & Q4 – 1 incidents YTD – 8 incidents
Deliberate Primary Fires 	Deliberate Secondary Fires 	Non Domestic Fires 
Q3 & Q4 – 0 incidents YTD – 1 incidents	Q3 & Q4 – 1 incidents YTD – 7 incidents	Q3 & Q4 – 3 incidents YTD – 6 incidents
Unwanted Fire Alarm Signals 		
Q3 & Q4 – 6 incidents YTD – 26 incidents		

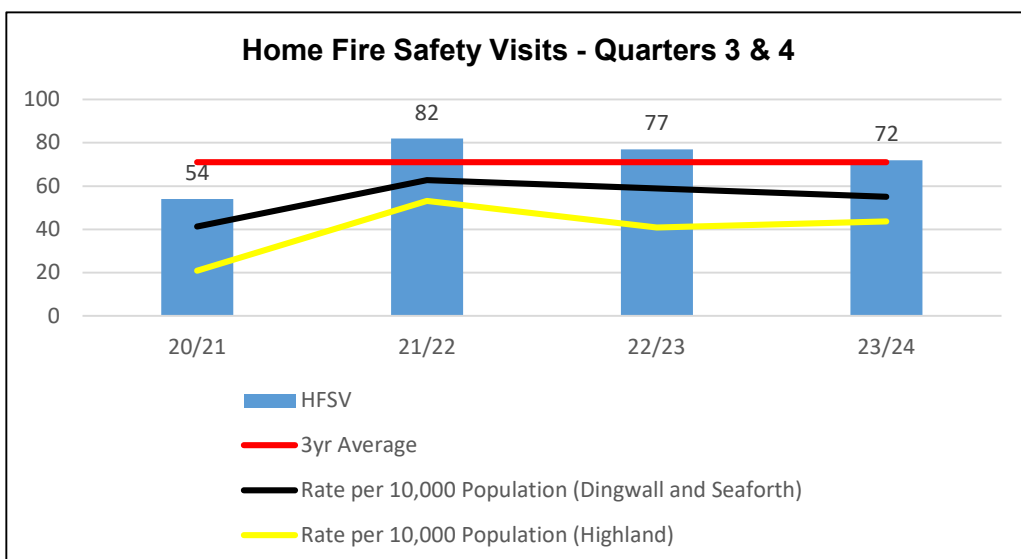
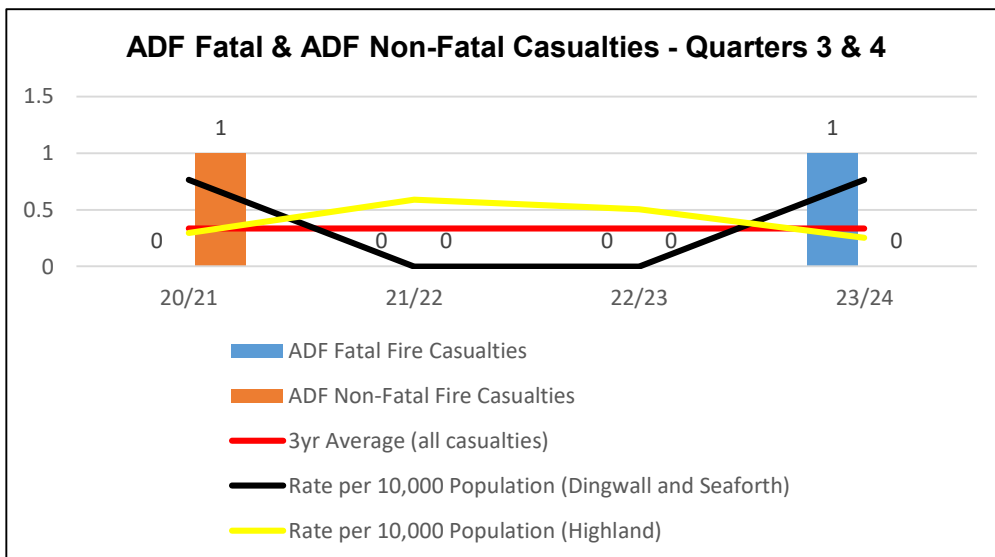
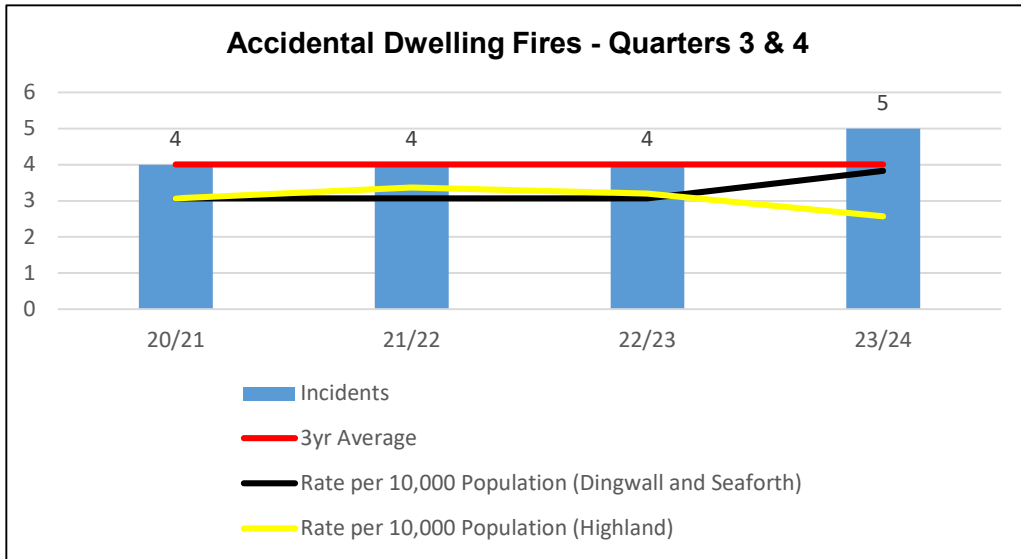
PERFORMANCE HIGHLIGHTS

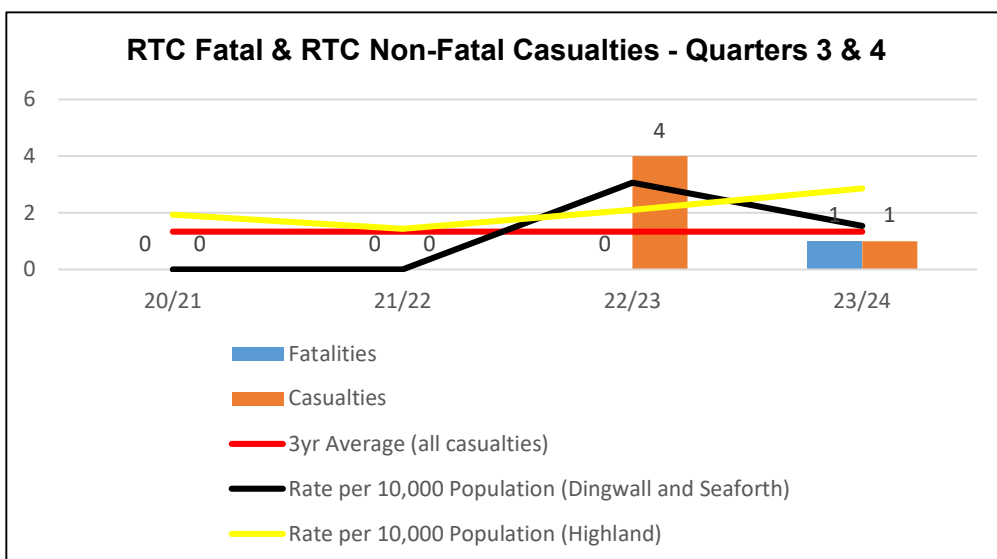
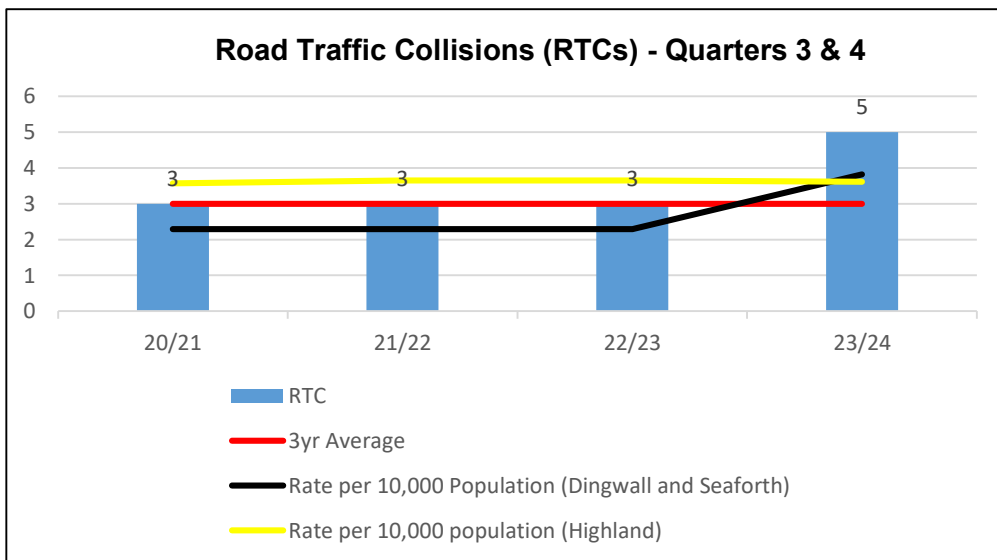
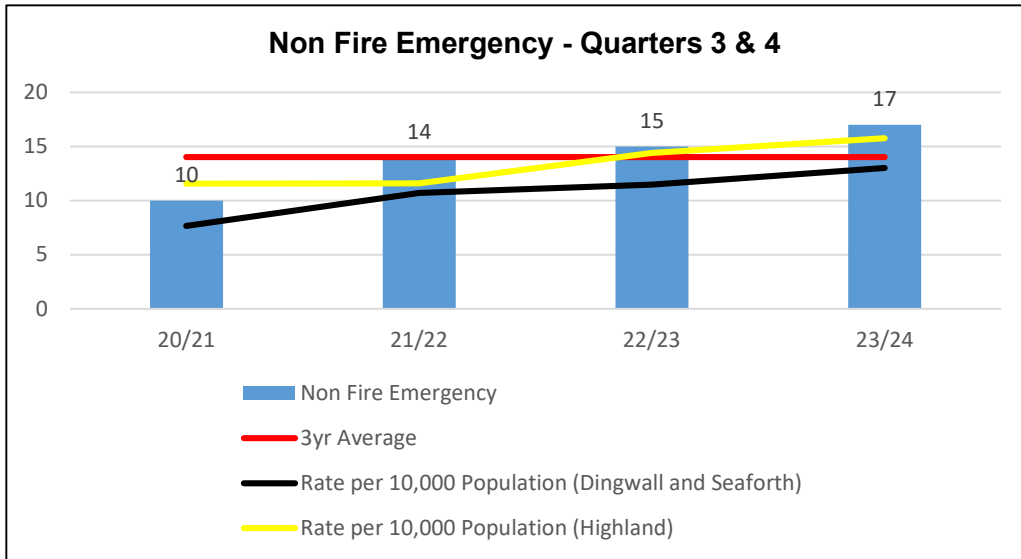
Of the 13 KPIs, the following performance should be noted for the six-month period 1 October 2023 to 31 March 2024.

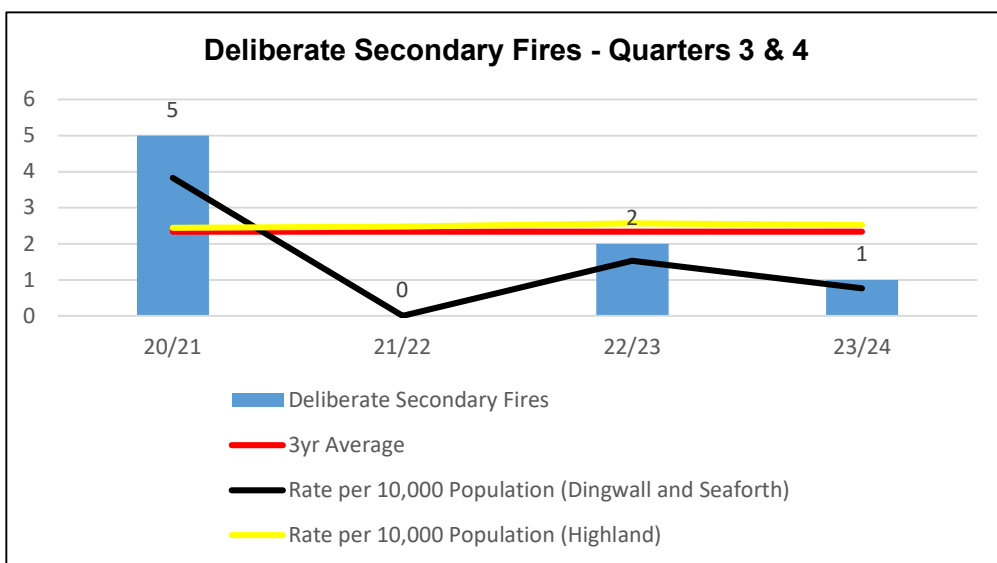
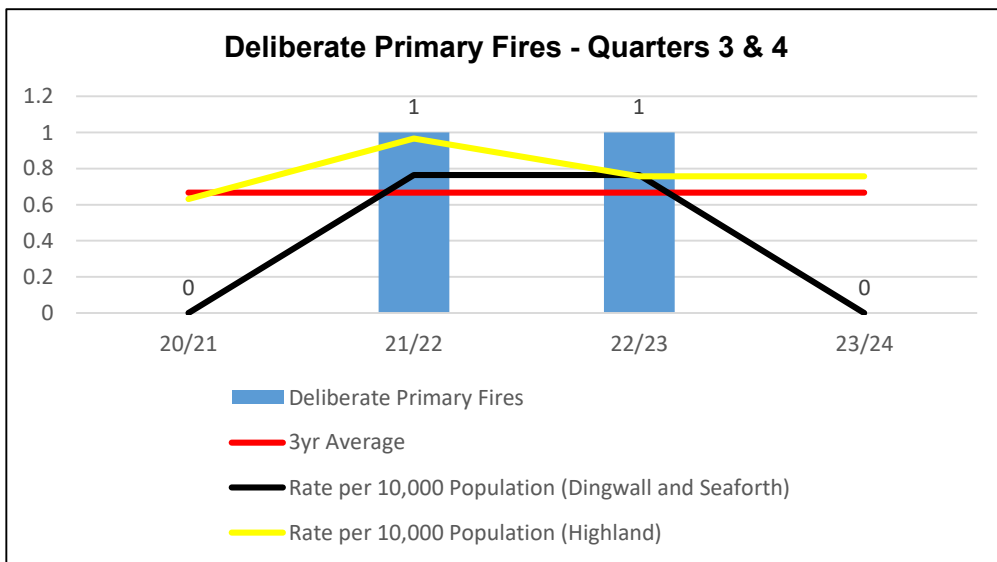
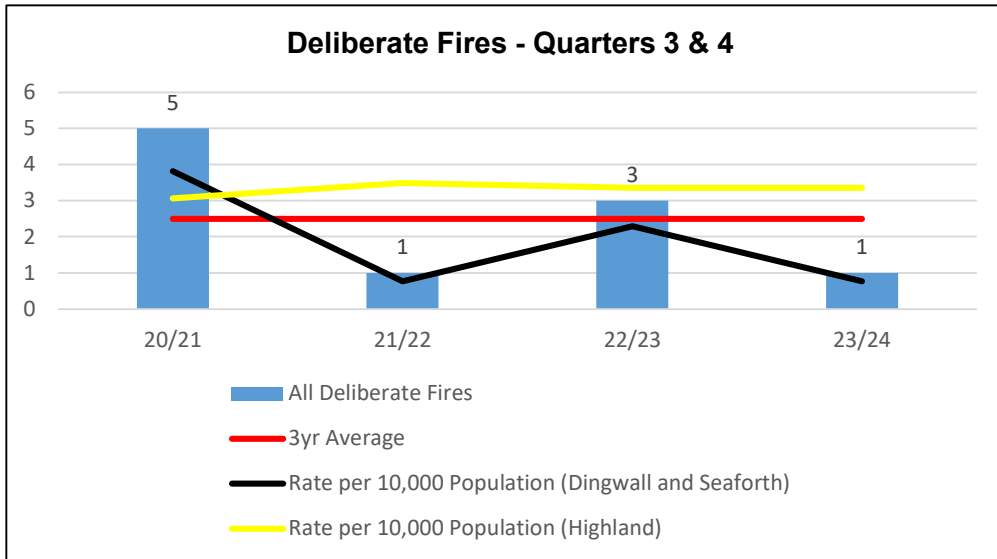
- There were **5 Accident Dwelling Fires (ADF)** which is above the 3-year average. The majority are classed as low severity, requiring little or no intervention from the Service and minimal fire damage, however this is not always the case and on this occasion, there was **1 ADF Fatalities**, and **0 ADF Casualties**. All ADF's are offered Home Fire Safety Visits and agency referrals where required.
- There was **1 Deliberate Fires**, which is below average. There were **0 Deliberate Primary Fires** and **1 Deliberate Secondary Fires**. Referrals are made to other agencies for those at work within our communities.
- There were **3 Non-Domestic Building Fires** which is in line with the average.
- We attended **5 Road Traffic Collisions (RTCs)**. There was **1 RTC Related Fatalities** and **1 RTC Related Injuries**. Our Prevention teams are working with partner agencies through the Highland Road Safety group, Older driver Virtual Reality Scheme and Road Safety Scheme for new drivers.
- We attended **6 Unwanted Fire Alarm Signals (UFAS)** showing a significant decrease. From 1 July 2023, we have stopped attending AFA call outs to commercial business and workplace premises, such as factories, offices, shops and leisure facilities unless a fire has been confirmed. Our control room operators now ask anyone who reports a fire alarm to check whether there is an actual fire or signs of fire, before sending the nearest fire appliance. This does not apply to sleeping premises, such as hospitals, care homes, hotels or domestic dwellings who will receive the full pre-determined attendance (PDA). This change follows the SFRS public consultation in 2021.
- Our Community Safety Advocates and Station personnel undertook **72 Home Fire Safety Visits**. The majority targeted the most at risk in our communities.

For more information please visit:

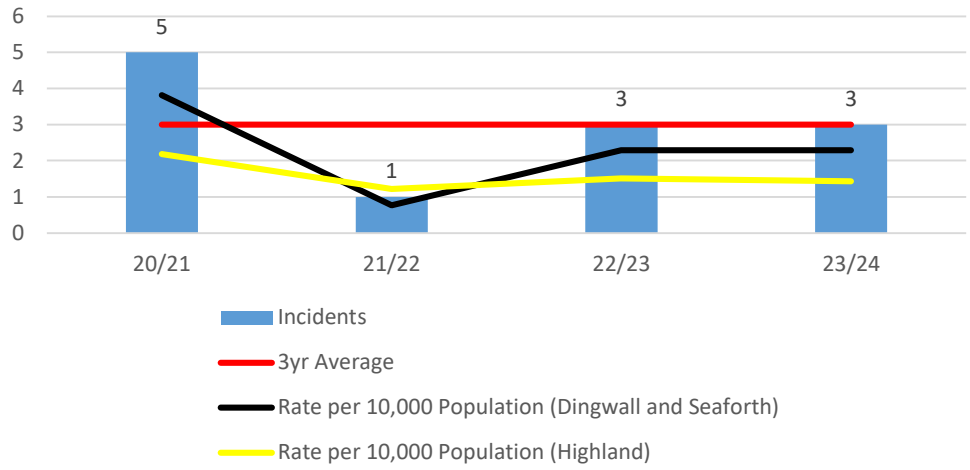
[Scottish Fire & Rescue Service: Unwanted Fire Alarm Signals \(UFAS\) \(firescotland.gov.uk\)](https://firescotland.gov.uk)



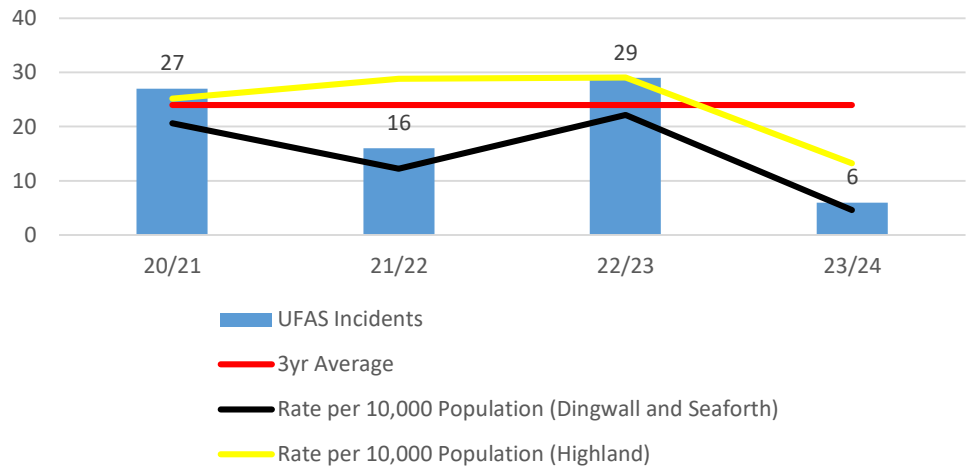




Non Domestic Fires - Quarters 3 & 4



Unwanted Fire Alarm Signals - Quarters 3 & 4



Station Establishment and Availability

- 2 x On-Call Retained Duty System appliances across 1 Station

These Stations served the Dingwall and Seaforth Committee population.

***Please note the availability figures do not include Joint Mobilising availability.**

Station	1 Oct 2023 – 31 Mar 2024 Availability %	Male	Female	Staff
Dingwall – 1 st Appliance	99.97%	16	1	17
Dingwall – 2 nd Appliance	69.39%			

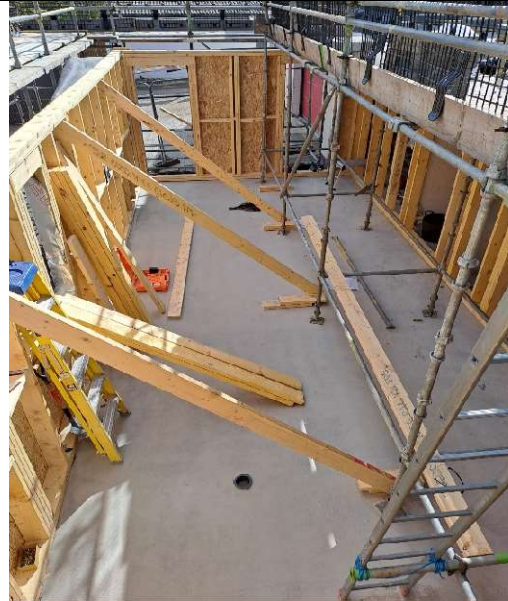
Dingwall Fire Station Refurbishment

Work within Dingwall station is currently underway to upgrade and modernise the current facilities.

Work includes an extension to the current footprint with additional washing facilities to allow firefighters to carry out decontamination following operational incidents.

This will also allow for a structured layout of the station to prevent any contamination spread to clean areas.

Work is currently on time, with the forming of a new roof and extension well underway.



Recruitment events carried out within Dingwall Station.

Generated a good amount of interest within the local community with some personnel now being progressed through the recruitment stages.

Recruitment remains open and additional recruit's welcome.

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for a safer Scotland**



RECRUITING NOW!

DINGWALL COMMUNITY FIRE STATION **On-Call Firefighter Recruitment Information**



Come along to our information session and find out more about becoming an On-Call Firefighter at your Fire Station in Dingwall

WHERE: **DINGWALL COMMUNITY FIRE STATION**

DATE	START	END
Tuesday 19 th December	18:00	20:00

For more information call 07816098719

Further information can also be found at www.firescotland.gov.uk/careers/on-call/

Or visit www.myjobscotland.gov.uk to apply!



Family gives generous donation after tragic house fire

A family in Dingwall has donated more than £1,500 to The Fire Fighters Charity following a tragic house fire earlier this year which claimed the life of their loved-one.

On Thursday, 8 February, crews were mobilised to a well-developed fire on St Andrews Road in Dingwall, where Donnie Munro sadly passed away.

Relatives wanted to support the charity, which helps rehabilitate firefighters who've been injured or support them with wellbeing programmes.

Dingwall Station Commander Paul Young said: "Our thoughts are still very much with Donnie's family and friends at what is an incredibly difficult time. We would like to thank them for the very kind and generous donation."