

Agenda Item	3
Report No	DSA/13/24

The Highland Council

Committee: Dingwall and Seaforth

Date: 27th October 2024

Report Title: Scottish Fire and Rescue Service
Area Committee Performance Report - Q1+Q2

Report By: Local Senior Officer - Highland

1 Purpose/Executive Summary

- 1.1 This report provides an update to Dingwall and Seaforth, Area Committee Members on progress against the priorities outlined in the Scottish Fire and Rescue Service Area Committee Plan for Dingwall and Seaforth.
- 1.2 Priority areas are identified through a range of Intervention, Prevention and Protection activities which are delivered through partnership to reduce the risk to the communities of Dingwall and Seaforth.
- 1.3 The report also contains previously agreed information and performance as requested by Area Committees.

2 Recommendations

- 2.1 Committee Members are invited to comment and scrutinise the attached Area Performance Report.

3 Implications

- 3.1 **Resource** – there are no implications arising from this report.
- 3.2 **Legal** - there are no implications arising from this report.
- 3.3 **Community (Equality, Poverty, Rural and Island)** - there are no implications arising from this report.
- 3.4 **Climate Change / Carbon Clever** - there are no implications arising from this report.
- 3.5 **Risk** - there are no implications arising from this report.
- 3.6 **Health and Safety (risks arising from changes to plant, equipment, process, or people)** – there are no implications arising from this report.

3.7 **Gaelic** - there are no implications arising from this report.

4 Dingwall and Seaforth, Area Committee Performance Report

4.1 The attached performance report provides the current figures for Quarters 1 and 2 of 2024/25 and from the previous 3 reporting years from the central Scottish Fire and Rescue Service (SFRS) performance management database against the key indicators and similar timelines from previous reports.

4.2 In achieving the priorities within the Area Plan for Dingwall and Seaforth, prevention and protection activities are being undertaken by personnel. These include the delivery of free home fire safety visits (HFSV) to high and very high-risk groups, through our operational On-Call Staff and Community Safety Advocates (CSA), post domestic incident response (PDIR) both of which are aimed at reducing accidental dwelling house fires following our attendance at any incidents of this type. This is backed up by Risk recognition training that we deliver to our partners to highlight any persons who would benefit from a referral for a HFSV.

Local managers continue to support the partners in delivering the road safety programme Rider refinement which was delivered during the summer months with Police Scotland. The New Drivers Early Intervention Scheme has been delivered to all schools across the Highlands and Biker down is being progressed to demonstrate what to do when things go wrong. We are working with Water safety Scotland to provide detailed information on the risks associated with open water and continue with the reduction of fire-related antisocial behaviour through targeted youth engagement and thematic action plans.

4.3 Staff also undertake Operational Intelligence (OI) visits to the higher risk premises in Dingwall and Seaforth, to gather vital information on the hazards and risks on these sites which can help our operational response and firefighter safety.

4.4 It must be emphasised that the baseline figures for some of the indicators within the report are low and this can make meaningful statistical analysis challenging. The low figures can also make it inappropriate to provide detailed data analysis which could compromise personal information.

4.5 The performance report shows.

Accidental Dwelling fires (ADF's) are above average for the area with 4 recorded Accidental Dwelling fires in this reporting period. On all occasions we attend ADF a Home Fire Safety Visit (HFSV) was offered and if necessary appropriate partner agency referrals.

Fatalities/ Casualties - There was 0 Fire Fatalities and 0 Non-fatal Fire Casualties in this reporting period.

Deliberate Fires - There were 7 Deliberate Fire in this reporting period which remains under the 3-year average. 4 of which were primary fires and 3 Secondary fires.

Special Service – there were 0 recorded road traffic collisions (RTC) reported during this period.

There were 10 Non-Fire Emergencies related incidents in this reporting period which is below average and shows a drop following steady increase over the last 3 years.

Fire Alarms – We attended 4 Unwanted Fire Alarm Signals (UFAS), which demonstrates a dramatic drop from the previous 3 reporting years. An explanation of why this has been achieved can be looked at following the implementation of the [UFAS incident procedure](#) on the 1st July 2023. However, personnel will continue to work in partnership with the clear aim of trying to eliminate all incident types through our preventative work and targeted engagement with premises.

Home Fire Safety Visits – A total of 85 Home Fire Safety Visits (HFSV's) were carried out during this period which is above average.

Appliance availability remains good with 1st appliance showing 99.36%, and the 2nd appliance showing 51.75%.

We currently have an establishment of 17 personnel at the station. Local management are continuing with recruitment activities to fill these vacancies.

Designation: Local Senior Officer for Highland

Date: 27th October 2024

Author: Station Commander Paul Young

Background Papers: Highland – Dingwall and Seaforth, Area Committee-
Performance Report

Appendices:



DINGWALL AND SEAFORTH COMMITTEE

PERFORMANCE REPORT

DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.



SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

**Working together
for a safer Scotland**

**QUARTERS 1 & 2
1 APRIL – 30 SEPTEMBER
2024**

ABOUT THE STATISTICS IN THIS REPORT

The activity totals and other statistics quoted in this report are provisional in nature and subject to change as a result of ongoing quality assurance and review.

Because all statistics quoted are provisional there may be differences in the period totals quoted in our reports after original publication which result from revisions or additions to the data on our systems.

From 2015-16 onwards responsibility for the publication of end-year statistical data transferred from the Scottish Government to the Scottish Fire and Rescue Service (SFRS). This change of responsibility does not change the status of the figures quoted in this and other SFRS reports reported to the Committee.

INTRODUCTION

The 6-monthly monitoring report covers the SFRS's performance and activities in support of the seven priorities in the Local Fire and Rescue Plan for Highland:

- Priority 1 – Domestic Fire Safety
- Priority 2 – Unintentional Harm
- Priority 3 – Non-Fire Emergencies
- Priority 4 – Deliberate Fire Setting
- Priority 5 – Non-Domestic Fire Safety
- Priority 6 – Unwanted Fire Alarm Signals
- Priority 7 – Operational Resilience and Preparedness














As well as supporting the seven priorities in the Local Fire and Rescue Plan for Highland, this monitoring report shows how SFRS activities and performance contribute to the wider priorities of the Highland Council Community Planning Partnership (CPP), as set out in the Highland Community Plan.

The figures in this report are provisional, to provide the Committee with the SFRS's direction of travel in the Highland area, in terms of performance against headline indicators and targets. Most figures will not change; however, members should note that there may be some small variations for some indicators when the final confirmed figures are published by the SFRS.

The Highland Council Scrutiny and Audit Committee agreed to the Local Fire and Rescue Plan for Highland, covering the subsequent 3-year period. In support of delivering the priorities in this plan, 13 headline indicators and targets have been set, and form the basis of the report.

PERFORMANCE SUMMARY

The table below provides a summary of the six months (1 April to 30 September 2024) activity and year to date (YTD) progress, based on annual targets set against headline indicators. It aims to provide – at a glance – our direction of travel during the current reporting year.

Q1 & Q2: All Incidents Attended – 47		
Accident Dwelling Fires (ADF) 	ADF Fatal Casualties 	ADF Non Fatal Casualties 
Q1 & Q2 – 4 incidents YTD – 4 incidents	Q1 & Q2 – 0 YTD – 0	Q1 & Q2 – 0 YTD – 0
Home Fire Safety Visits 	Non-Fire Emergency 	Road Traffic Collisions (RTC) 
Q1 & Q2 – 85 Visits YTD – 85 Visits	Q1 & Q2 – 10 Incidents YTD – 10 Incidents	Q1 & Q2 – 0 Incidents YTD – 0 Incidents
Fatal RTC Casualties 	Non-Fatal RTC Casualties 	All Deliberate Fires 
Q1 & Q2 – 0 YTD – 0	Q1 & Q2 – 0 YTD – 0	Q1 & Q2 – 7 incidents YTD – 7 incidents
Deliberate Primary Fires 	Deliberate Secondary Fires 	Non Domestic Fires 
Q1 & Q2 – 4 incidents YTD – 4 incidents	Q1 & Q2 – 3 incidents YTD – 3 incidents	Q1 & Q2 – 0 incidents YTD – 0 incidents
Unwanted Fire Alarm Signals 		
Q1 & Q2 – 4 incidents YTD – 4 incidents		

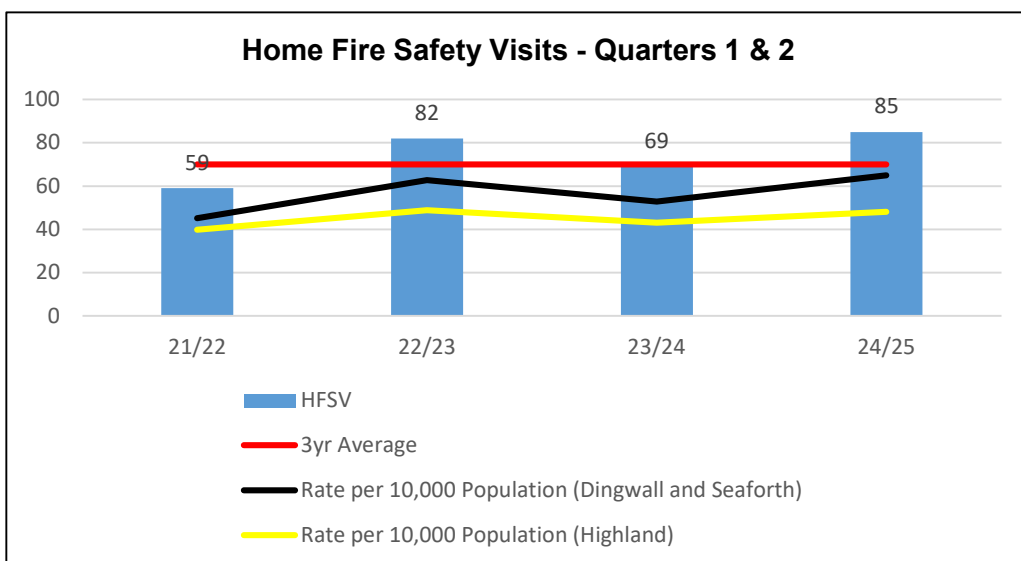
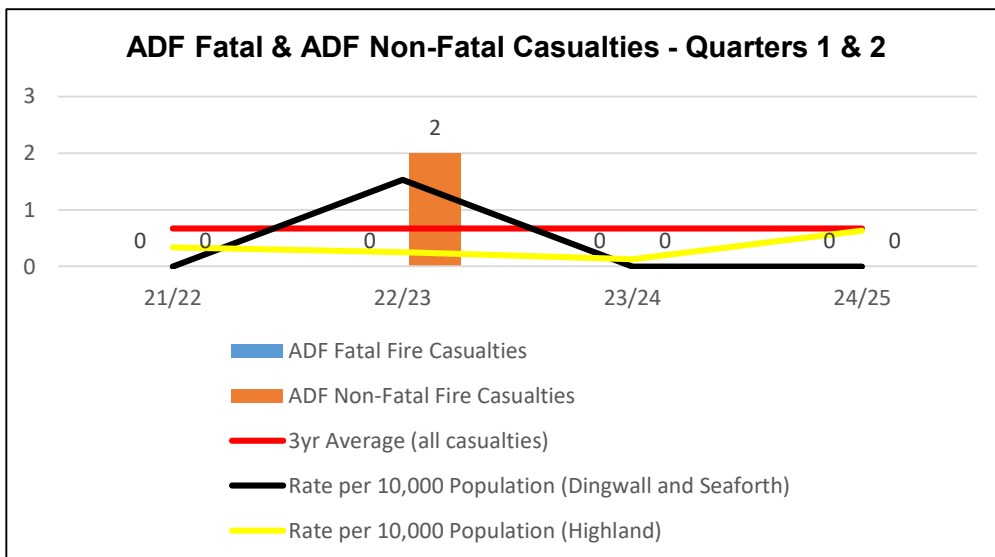
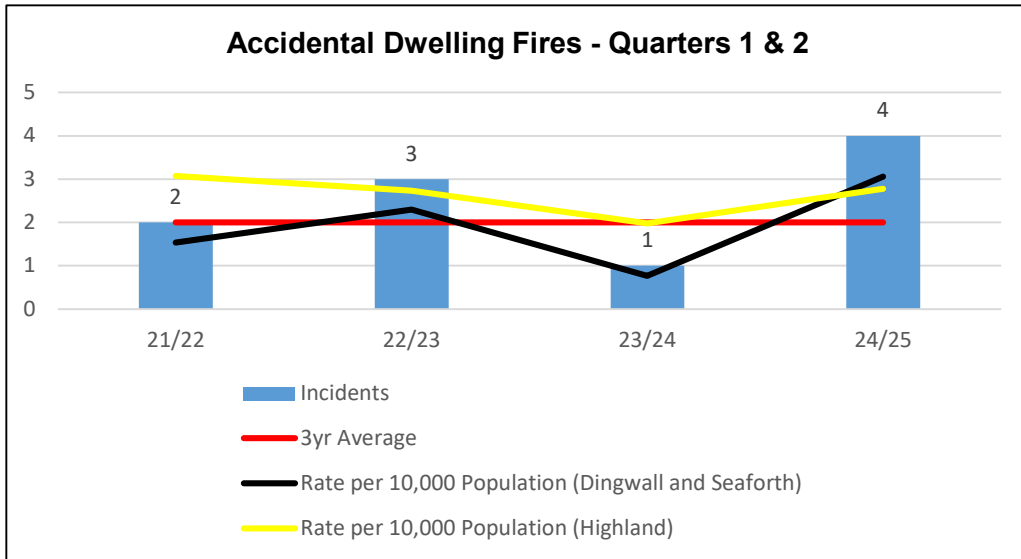
PERFORMANCE HIGHLIGHTS

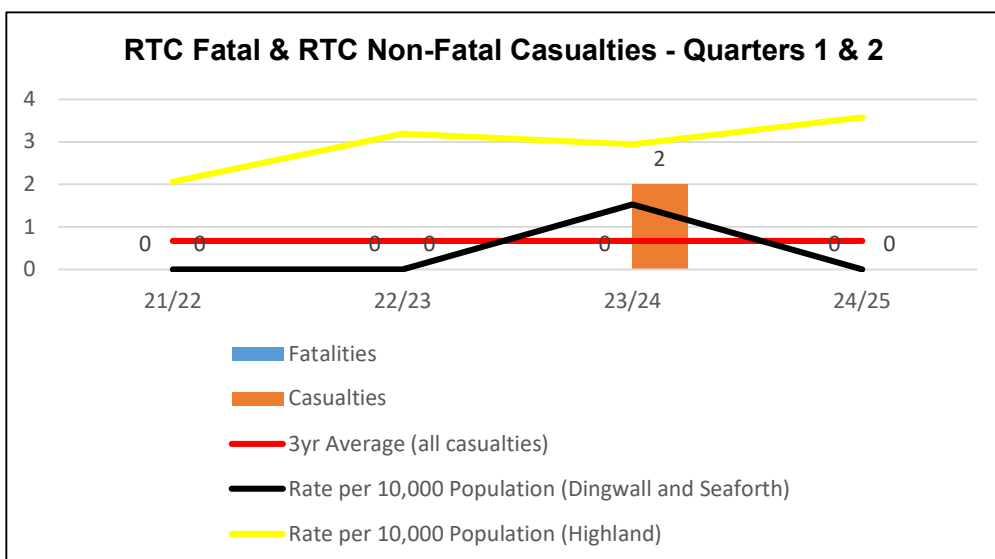
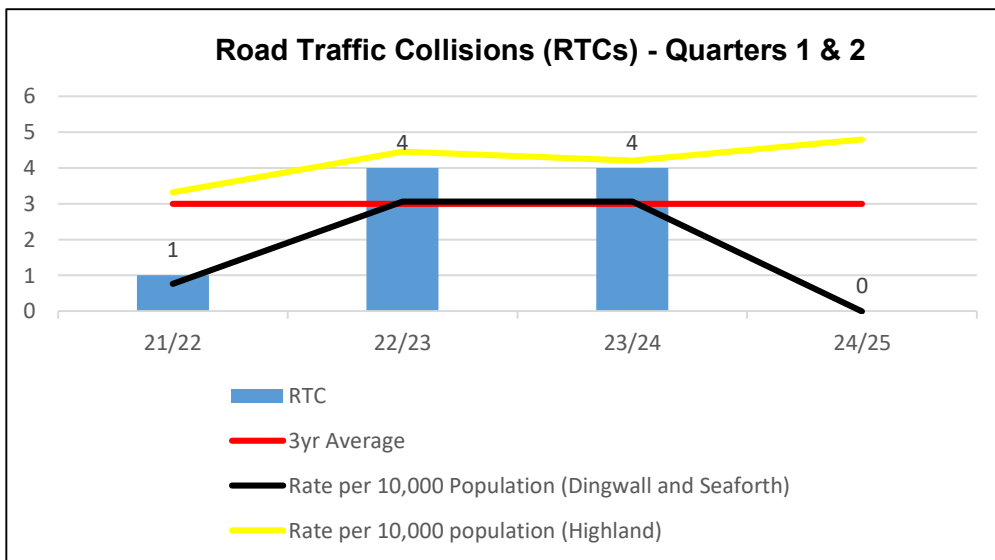
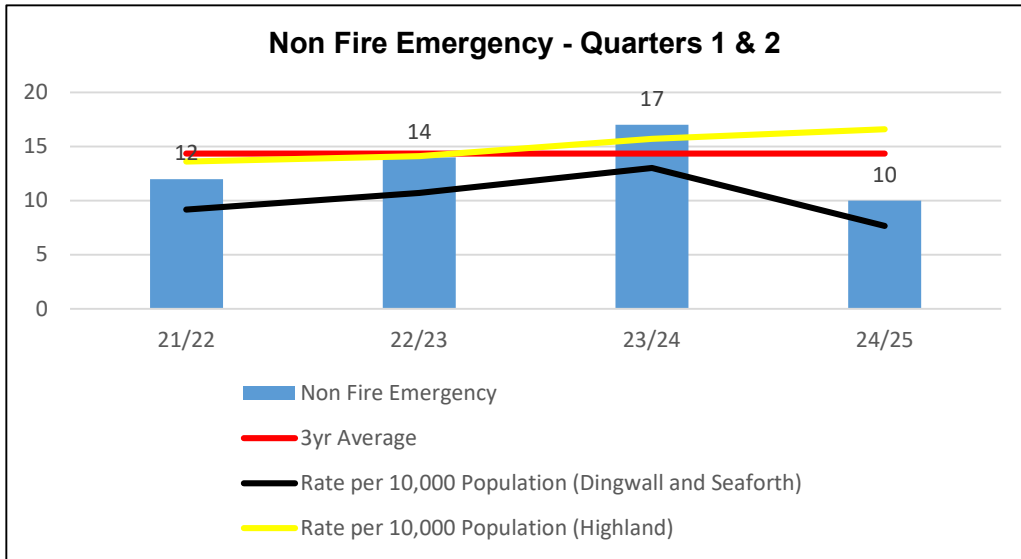
Of the 13 KPIs, the following performance should be noted for the six-month period 1 April to 30 September 2024.

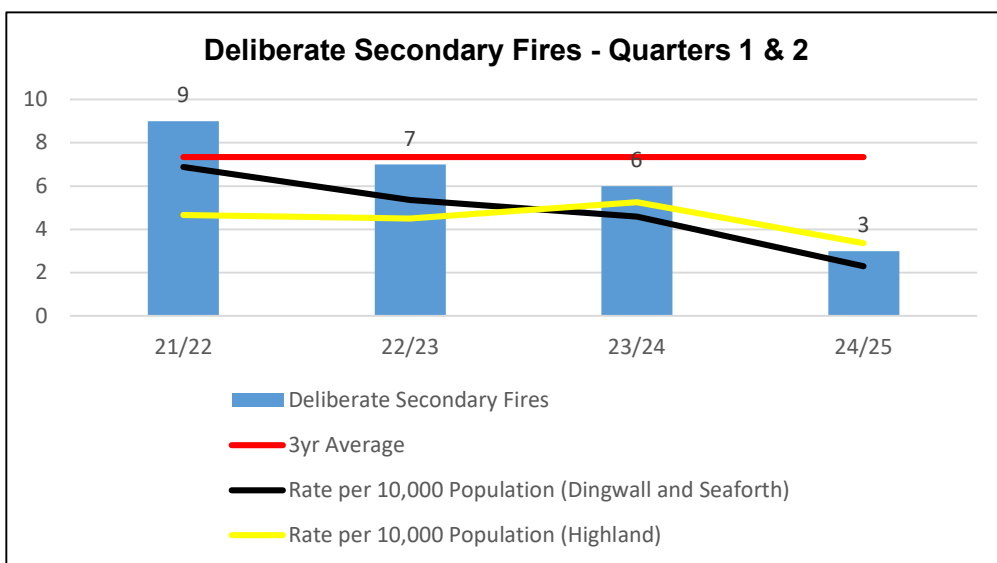
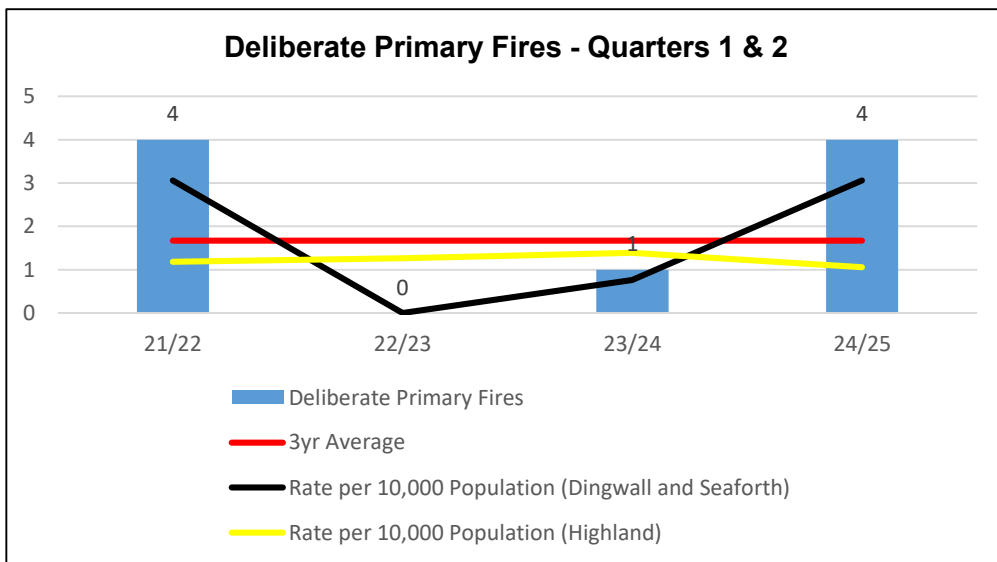
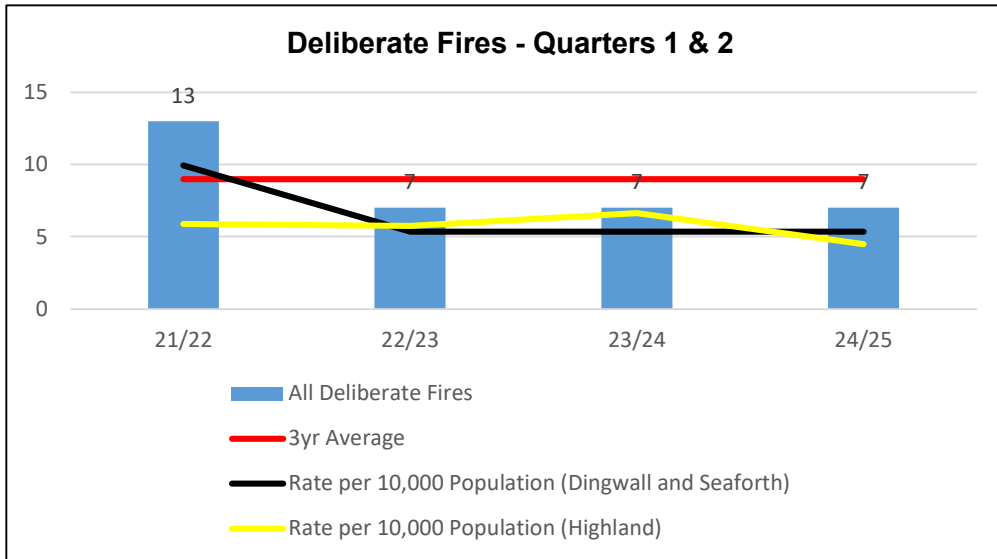
- There were **4 Accident Dwelling Fires (ADF)** which is above the 3-year average. The majority are classed as low severity, requiring little or no intervention from the Service and minimal fire damage, however this is not always the case and on this occasion, there was **0 ADF Fatalities**, and **0 ADF Casualties**. All ADF's are offered Home Fire Safety Visits and agency referrals where required.
- There was **7 Deliberate Fires**, which is below average. There were **4 Deliberate Primary Fires** and **3 Deliberate Secondary Fires**. Referrals are made to other agencies for those at work within our communities.
- There were **0 Non-Domestic Building Fires** which is below the average.
- We attended **0 Road Traffic Collisions (RTCs)**. There was **0 RTC Related Fatalities** and **0 RTC Related Injuries**. Our Prevention teams are working with partner agencies through the Highland Road Safety group, Older driver Virtual Reality Scheme and Road Safety Scheme for new drivers.
- We attended **4 Unwanted Fire Alarm Signals (UFAS)** showing a significant decrease. From 1 July 2023, we have stopped attending AFA call outs to commercial business and workplace premises, such as factories, offices, shops and leisure facilities unless a fire has been confirmed. Our control room operators now ask anyone who reports a fire alarm to check whether there is an actual fire or signs of fire, before sending the nearest fire appliance. This does not apply to sleeping premises, such as hospitals, care homes, hotels or domestic dwellings who will receive the full pre-determined attendance (PDA). This change follows the SFRS public consultation in 2021.
- Our Community Safety Advocates and Station personnel undertook **85 Home Fire Safety Visits**. The majority targeted the most at risk in our communities.

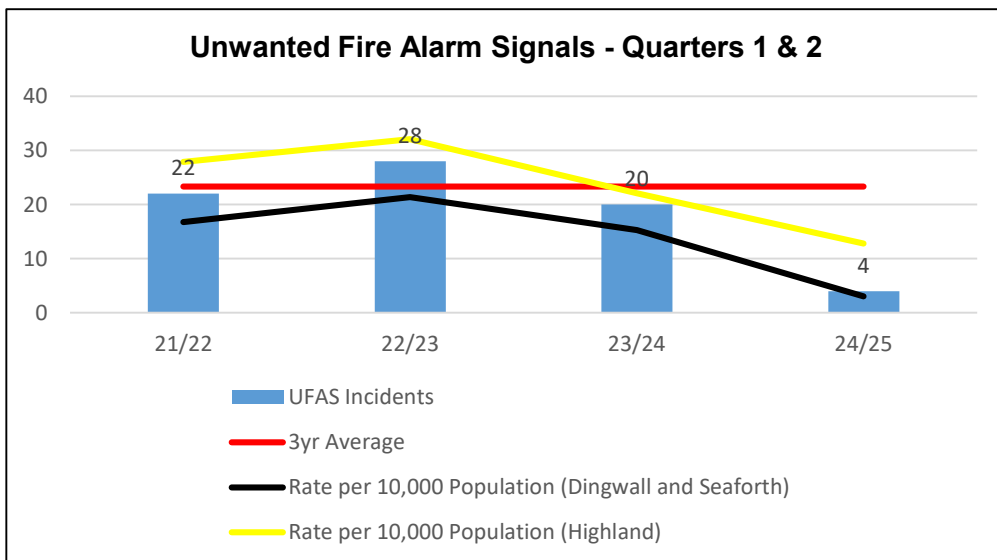
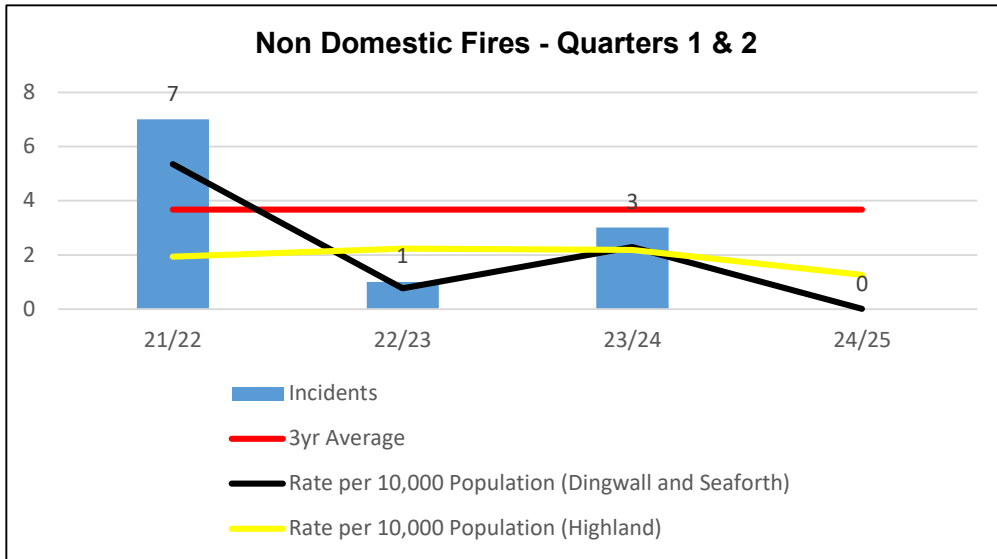
For more information please visit:

[Scottish Fire & Rescue Service: Unwanted Fire Alarm Signals \(UFAS\) \(firescotland.gov.uk\)](https://www.firescotland.gov.uk/unwanted-fire-alarm-signals-ufas)









Station Establishment and Availability

- 2 x On-Call Retained Duty System appliances across 1 Station

These Stations served the Dingwall and Seaforth Committee population.

***Please note the availability figures do not include Joint Mobilising availability.**

Station	1 Apr – 30 Sept 2024 Availability %	Male	Female	Staff
Dingwall – 1 st Appliance	99.36%	16	1	17
Dingwall – 2 nd Appliance	51.75%			

Dingwall station refurbishment completed with a formal reopening on the 28th of October 2024 by Chief Officer Ross Haggart. A £1.6 million investment at Dingwall station has provided Firefighters with dignified facilities and a modern and safe area to decontaminate following their attendance at incidents.

This has also provided suitable charging for the imminent relocation of the Firefighter welfare vehicle which will be crewed from Dingwall station in the near future.

